

Petitions and Communications received from February 22, 2011, through February 28, 2011, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on March 8, 2011.

From concerned citizens, regarding the Parkmerced Project. 21 letters (1)

*From State Fish and Game Commission, submitting notice of proposed regulatory action relating to Central Valley sport fishing. (2)

From State Department of Transportation, submitting the DEIR/EIS for Yerba Buena Island Ramps Improvement Project. Copy: Each Supervisor (3)

From Clerk of the Board, the following individual has submitted a Form 700 Statement: Una Fannon, Legislative Aide - Assuming (4)

*From concerned citizens, submitting support for proposed legislation that bans the delivery of unwanted Yellow Pages in San Francisco. File No. 110114, 72 letters (5)

From Lauren Iannacone, regarding the sidewalk sitting ban. (6)

From Barry Weir, concerning an economical and environmentally superior way to treat sewer odor. (7)

From Sam Singer, regarding Local 2 refusing to extend restaurant contracts at SFO Airport. (8)

From Department of Real Estate, regarding the pending sale of the former fire station at 909 Tennessee Street. File No. 101479 (9)

From Recreation and Park Department, submitting a letter from their General Manager about their budget. (10)

From concerned citizens, regarding shark fin soup. 16 postcards (11)

The following departments have submitted their FY2011-2012 Efficiency Plans: (12)
Department of Child Support Services (revised)

*Human Resources
Planning

*From concerned citizens, submitting support for keeping the Haight Ashbury Neighborhood Council's Recycling Center open. File No. 101490, 60 letters (13)

*From concerned citizens, submitting opposition to keeping the Haight Ashbury Neighborhood Council's Recycling Center open. File No. 101490, 25 letters (14)

From State Public Utilities Commission, submitting notice that PG&E has filed an application for recovery costs for the Market Redesign and Technology Upgrade Initiative. (15)

From Educate Our State Team, regarding the "Let Us Vote" campaign to save public education funding. (16)

From concerned citizens, thanking the Mayor and Board of Supervisors for their support to keep Teatro ZinZanni in San Francisco. Copy: Each Supervisor (17)

From State Attorney General's Office, notifying the Board of Supervisors of a complaint received concerning the illegal discharge of hazardous waste. Copy: Each Supervisor (18)

From concerned citizens, regarding updated technology infrastructure for San Francisco. 5 letters (19)

From Library Commission, urging the elected officials in the California Legislature to restore library funding to the State budget. (20)

*(Note: An asterisked item represents the cover sheet to a document that exceeds 25 pages. The complete document is available at the Clerk's Office, Room 244, City Hall.)

Bruce Engle
45 Granville Way
San Francisco, CA 94127

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 FEB 25 PM 3:02

BY Alc

Dear San Francisco Board of Supervisors:

As a long time neighbor of Parkmerced; I have noticed that Parkmerced's owners are dedicated to improving the property and I support the proposal for revitalizing the neighborhood.

I am also, a member and former President of the Greater West Portal Neighborhood Association, and I appreciate the amount of neighborhood outreach and coordination Parkmerced has done in the past 3 years; asking questions on what we would like to see improved not only at Parkmerced, but with the surrounding neighborhood as well. They then incorporated suggestions into the plans and I'm happy to stand by their efforts.

For years, I have believed that Parkmerced needed amenities similar to other neighborhoods: community gathering places, shops and stores. The revitalization plans recognize this by creating a community center, fitness center, community gardens, "pocket parks" and more accessible open space that is genuinely inviting. Moreover, as an owner of two dogs, I am very excited that Parkmerced will have areas for pets to safely enjoy the beautiful green space. With these amenities, life in Parkmerced will be more enjoyable and more convenient.

I support the need for smart housing growth in SF specifically in the SW area near transit. Approval of the project allows Muni and other agencies to work with Parkmerced to address the needed transit improvements on 19th Ave, and seek the necessary federal funds to improve transportation on the SW side of the city. I strongly recommend that the city look into long - term solutions like a grade separation of 19th Ave. to improve the traffic congestion along 19th Ave.

The plan to improve housing and create a more cohesive neighborhood will have a lasting positive affect for our community. As I understand the proposed plans, Parkmerced intends to implement a revitalization that both listens to existing residents and helps the community members live more comfortably. That they are really listening to what the residents want shows their commitment to improving this community. I fully support Parkmerced's plan and urge you to approve it.

Sincerely,



Bruce Engle

Cc: David Chiu, Board President; Supervisor Mar, Supervisor Michaela Alioto-Pier, Supervisor Chu, Supervisor Mirkarimi, Supervisor Daly, Supervisor Elsbernd, Supervisor Duffy, Supervisor Campos, Supervisor Maxwell, Supervisor Avalos

1

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 FEB 25 PM 3:01

BY

AK

Jim Cook
350 Arballo Drive, Apt. 5G
San Francisco, CA 94132

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

Dear San Francisco Board of Supervisors:

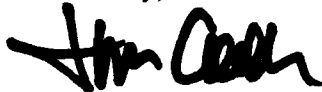
I have been a resident of Parkmerced for 13 years. Since the new owners at Parkmerced have taken management, I have worked closely with them regarding both existing and future conditions in our neighborhood. They've listened to resident feedback and ensured that we were part of their planning process. I believe the owners are dedicated to improving the property and I support their Parkmerced Vision project.

I am excited to see the improved Parkmerced. The current garden units are not ecologically friendly or comfortable for residents. The units are outdated, not wheelchair accessible, not well insulated and not energy efficient. These outdated units have construction problems that date back to when the buildings were first built. The new units will be much more comfortable, environmentally friendly, and well-built from the start. They will be accessible to everyone and will reduce San Francisco's environmental impacts. As a resident, my quality of life will improve as the Parkmerced Vision project is built.

I'm particularly excited that new neighborhood stores will be built within the Parkmerced neighborhood. Right now, residents often have to drive to fulfill day-to-day activities like dropping off dry cleaning or grabbing coffee. I look forward to walking to the corner café on a weekend morning in the new Parkmerced. This kind of neighborhood walkability will help our small neighborhood attract new families and thrive, while improving the livability for current residents.

The Parkmerced Vision project will improve resident quality of life. Please support the project.

Sincerely,



Jim Cook

Flynn Investments

real estate development

1717 Powell Street, Suite 300

San Francisco, CA 94133

Telephone # 415-989-1717

Fax # 415-951-9630

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 FEB 25 PM 3:03

BY AK

September 23, 2010

San Francisco Board of Supervisors
San Francisco City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, Ca 94102-4689

To the San Francisco Board of Supervisors:

The Parkmerced Vision project will greatly improve housing quality, comfort and availability in San Francisco. As a resident, voter, and leader with the Coalition for Better Housing, I'm writing to ask your support for the Parkmerced Vision project.

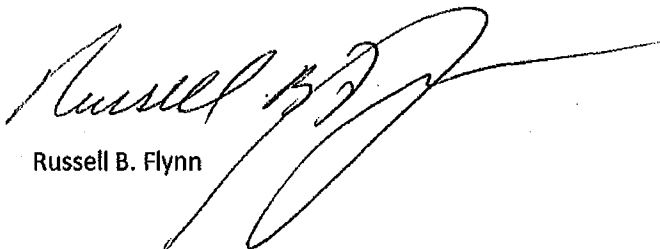
The Coalition for Better Housing works with San Francisco landlords and tenants to improve the quality of our city's housing supply. Parkmerced's proposal to redevelop outdated, drafty and inefficient units to create several hundred new, comfortable, energy-efficient units will improve the average resident's access to modern and sustainable housing in San Francisco.

The existing units at Parkmerced are, to put it simply, at the end of their useful life. The units require consistent maintenance calls, are wasteful of limited water and energy resources, are inappropriately less dense surrounding neighborhoods and provide limited means to get around without a car. The proposed project will improve energy and water efficiency, unit layout, handicap accessibility and overall resident comfort. The project will also encourage non-motorized transit by bringing in local retail and services, beginning a bicycle sharing network, implementing new multi-use paths to connect Parkmerced to surrounding neighborhoods, and coordinating the re-routing of public transportation. These improvements will improve the quality of life for residents in Parkmerced and city-wide.

For people currently living in displaced units, management will provide a choice of a new and better unit at the same price, and the owners have committed to maintaining current residents' rent control status.

The Parkmerced Vision project will increase housing availability and quality in west San Francisco. I fully support the project and urge you to do the same.

Sincerely,



Russell B. Flynn



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Affordable housing policies may spur gentrification, segregation - BVHP/Parkmerced

From: Aaron Goodman <amgodman@yahoo.com>
To: board.of.supervisors@sfgov.org
Date: 02/23/2011 07:50 AM
Subject: Affordable housing policies may spur gentrification, segregation - BVHP/Parkmerced

I am reminded of the issue that Lennar threatened to back out of the agreement if forced to build RENTAL housing.

In the same vein, Parkmerced promises rent-control, when state legal courts have found that agreements between cities and developers on units POST 1979 are non-enforceable when promising rent-controlled housing...

As noted in the last email, Parkmerced is a mixed community.

Until SFSU-CSU moved more students into Parkmerced through changes in real estate acquisition, with ZERO mitigation in terms of LOSS of rental units..... (see SFSU-CSU MOU with the city and county of SF....)

Think about it, as this is what has started already in Parkmerced.....

A.Goodman

--- On Tue, 2/22/11, Sue Susman <sue@janak.org> wrote:

From: Sue Susman <sue@janak.org>
Subject: [aff-hous] Affordable housing policies may spur gentrification, segregation
To: "aff" <aff-hous@save-ml.org>
Date: Tuesday, February 22, 2011, 1:05 PM

Thanks to Paul Bunten for forwarding this link to the Gotham Gazette.

<http://www.gothamgazette.com/article/Housing/20110222/10/3469>

Affordable Housing Policies May Spur Gentrification, Segregation
[excerpted below]

by Brian Paul
Feb 2011

[Below is just the first bit of this very long article. Click on the link for the full article, including maps.]

Manuel Zuniga has lived in Greenpoint since 1982. Back then the neighborhood was plagued with high crime, vacant buildings and a shortage of basic government services. But Zuniga was won over by the ease of the commute to Manhattan, the affordability and the close-knit immigrant community of mostly Latino and Polish residents.

Now with two kids in high school, Zuniga is thankful for the many improvements in the neighborhood over the last decade. "In Greenpoint, my kids got a shot at a good education ... and safety-wise, the crime is almost non-existent in the neighborhood, now you can walk around at night without a problem," he said.

But not all the changes have been positive for longtime residents. Since 2000, average market rents have doubled in Greenpoint-Williamsburg, and rent-stabilized tenants face increasing pressure from landlords looking to flip their apartments to the affluent young people now flooding the neighborhood. "It makes me angry about it because the people that are running these things, they don't see the whole picture, they only see profit. ... The only place I can afford if I move out of here, I can't take my family there, it's too dangerous," said Zuniga.

This was not supposed to happen. When Greenpoint-Williamsburg was rezoned in 2005, city officials and community advocates involved in the negotiations claimed that requiring developers to set aside 30 percent of new units on the waterfront for "affordable housing" would ensure that longtime residents like Zuniga would be able to stay in the neighborhood. They repeated the promise this year when they announced the deal for the redevelopment of the Domino Sugar Refinery site into a Battery Park City-style complex with 2,200 housing units.

Despite such promises, this public-private, affordable-luxury model of development has not produced enough affordable housing to meet the needs of longtime, working class residents. The flood of new luxury units has far outpaced the trickle of affordability.

aff-hous mailing list

aff-hous@save-ml.org

http://save-ml.org/mailman/listinfo/aff-hous_save-ml.org



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Stop the demolition of a national eligible masterplanned community.

From: De Andre Nickens <mail@change.org>
To: board.of.supervisors@sfgov.org
Date: 02/20/2011 02:09 PM
Subject: Stop the demolition of a national eligible masterplanned community.

Help protect and advocate for adequate working class housing in San Francisco.,

Please help to prevent the unnecessary destruction of housing, and a landscape designed by a master-class landscape architect Thomas Dolliver Church. Help advocate for better infrastructural changes along 19th Avenue and proper direct regional connection to transit hubs to reduce traffic

and congestion that flows along this arterial corridor from the north bay to silicon valley.

Demand

better housing to be built that provides dense development that does not destroy the open-space that is critical in urban areas for families. Require that alternatives that focus on "INFILL" and a more balanced development layout that spreads the density into more than one neighborhood disproportionately. Ensure that the ecological impacts, and carbon footprint of the development proposal is independently reviewed and adequately assessed. Ensure that there will be housing that is affordable and meant to increase the level of affordability and quality of housing constructed in urban areas and suburbs nationwide by stopping the predatory equity lending that occurs in such large scale redevelopment projects and helps refocus our building strategies towards re-engineering the suburban scale of sprawl outside our urban cores.

Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

De Andre Nickens
Los Angeles, CA

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition. To respond, email responses@change.org and include a link to this petition.

John Moylan
2985 24th Avenue
San Francisco, CA 94132

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 FEB 23 PM 3:42

BY AK

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

Dear San Francisco Board of Supervisors:

As a long time neighbor of Parkmerced and one of the original builders of Parkmerced back in the late 1940's; I have noticed that Parkmerced's owners are dedicated to improving the property and I support the proposal for revitalizing the neighborhood.

As a member of the Merced Manor neighborhood association, and a retired business manager for the Plasterers' and Shophands' Local Union No. 66, I appreciate the amount of neighborhood outreach and coordination Parkmerced has done in the past 3 years; asking questions on what we would like to see improved not only at Parkmerced, but with the surrounding neighborhood as well. They then incorporated suggestions into the plans and I'm happy to stand by their efforts.

For years, I have believed that Parkmerced needed amenities similar to other neighborhoods: community gathering places, shops and stores. The revitalization plans recognize this by creating a community center, fitness center, community gardens, "pocket parks" and more accessible green space that is genuinely inviting. Moreover, the plans for new retail stores like cafes, a bank, dry cleaner, day care, salon and restaurants will help fulfill the community's basic modern needs. With these amenities, life in Parkmerced will be more enjoyable and more convenient.

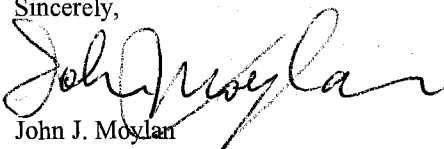
I support the need for smart housing growth in SF specifically in the southwestern area of San Francisco; near transit. In addition, this project will help our struggling union workers get back on track.

Approval of the project allows Muni and other agencies to work with Parkmerced to address the needed transit improvements on 19th Ave, and seek the necessary federal funds to improve transportation on the SW side of the city.

The plan to improve housing and create a more cohesive neighborhood will have a lasting positive affect for our community. That they are really listening to what the residents want shows their commitmeat to improving this community.

I fully support Parkmerced's plan and urge you to approve it.

Sincerely,



John J. Moylan

Cc: David Chiu, Board President; Supervisor Mar, Supervisor Michaela Alioto-Pier, Supervisor Chu, Supervisor Mirkarimi, Supervisor Daly, Supervisor Elsbernd, Supervisor Dufty, Supervisor Campos, Supervisor Maxwell, Supervisor Avalos

Elizabeth Keith
422 Font Boulevard
San Francisco, CA 94132

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 FEB 23 PM 3:42

BY AK

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

Dear San Francisco Board of Supervisors:

As a resident of Parkmerced for over 16 years and active member of the Parkmerced Sustainability Committee, I am writing to strongly support the plan to revitalize and renew our community.

Parkmerced management has shown a commitment to its residents and the environment since they first took ownership of the property. The Sustainability Committee was initiated by Parkmerced management, but residents have since taken the lead in generating ideas. They listen to our suggestions and have begun to implement the environmentally friendly measures the Committee fights for. The Parkmerced Vision will take this concept to the next step: creating a greener living environment for everyone.

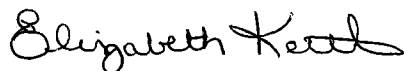
There have been significant advances in what constitutes environmentally sound design since Parkmerced was built over 60 years ago. As part of the Vision plan, Parkmerced management intends to incorporate forward thinking improvements such as:

- California-native landscaping that would reduce water and fertilizer use;
- Construction of new units that would be 60% more energy- and water-efficient;
- Utilizing renewable energy sources (wind, solar) that would create a sustainable energy plan;
- Transit-first improvements that would reduce the need for cars, including:
 - New bike and pedestrian paths;
 - New retail stores and amenities within a 10-minute walking distance of all residents; and,
 - A public transportation over haul including a more accessible Muni station and a new shuttle to BART and regional shopping areas.

Parkmerced's long range plans will help bring our currently unsustainable community to the forefront of environmentally conscious design and reduce residents' environmental impact. It will also frame San Francisco as a leader in planning environmentally sustainable developments.

I fully support Parkmerced's plan and urge you to approve it.

Sincerely,



Elizabeth Keith

Culvahouse Consulting

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2011 FEB 23 PM 3:42
BY AK

30 September 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

Re: Parkmerced Vision Plan

Dear Supervisors:

I edit *arcCA (Architecture California)*, the quarterly journal of the American Institute of Architects, California Council (AIACC), a position that affords me the privilege of following important developments across the state. I am writing to encourage you to support the development of the Parkmerced proposal.

I am familiar with the Parkmerced project both through the study of its documents and through conversations with members of its design team. I know it also as the winner of a 2010 AIACC Urban Design Award. The most remarkable thing about the plan is the comprehensiveness of its vision, embracing a diverse variety of housing, delightful and productive public open spaces, pedestrian- and bicycle-friendly transit, neighborhood serving retail, and water- and energy-saving technologies.

The plan has been developed through an exemplary program of public meetings, spanning over three years. Clear documents vividly portray the intentions of the plan, facilitating public assessment. The design team is as good as they get.

This project will not only reinvigorate a faded neighborhood of San Francisco, providing needed housing for a broad range of incomes and stimulating the local economy; it will also be a model for future sustainable development both here and abroad. It is an effort of which San Franciscans can be proud, now and for years to come.

Sincerely,



Tim Culvahouse, FAIA



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Beyond Chron. - Letters to the editor - Feb. 22, 2011 - Attn: SFBOS

From: Aaron Goodman <amgodman@yahoo.com>
To: board.of.supervisors@sfgov.org
Date: 02/22/2011 11:42 PM
Subject: Beyond Chron. - Letters to the editor - Feb. 22, 2011 - Attn: SFBOS

BEYOND CHRON - Letters to the Editor

On the Merits of Parkmerced; More on Cruise Ships to San Francisco

Feb. 22, 2011

To the Editor:

Thank you for the first accurate portrayal of the process that will lead to the demolishing of my neighborhood and home in Park Merced. Still missing, however, is any portrayal of the people whose lives will be forcibly changed forever by the Planning Commission violating city policy and its own rules of process in favor of the political favors that are earned by the commissioners in exchange for paving the way for developers financial gain.

All the discussion of architectural aesthetics, and idea that this community, (and this is a thriving community of long term San Franciscans) somehow doesn't belong in San Francisco is a safe gloss over the reality that San Franciscans will be put out of the homes that they have lived in for as much as the last 30 years. I'm not surprised by the corrupt actions of the Planning Commission, given the personal animosity and outright hostility that Planning Commission members demonstrated toward my neighbors when the commission was obligated to hold a meeting in our neighborhood.

The silence, sullen condescension, priveledged annoyance and verbal domination of the commission members that was directed toward community members as the commission members were obligated to sit in the same room and listen to the people whose lives the commissions' actions would forever change signaled what the outcome of the process would inevitably be. Like it or not, San Francisco is destroying more than just buildings that "look different" or "don't belong." It is destroying a unique multi-racial, multi-ethnic community of working class neighbors and SFSU/CCSF students.

D. W.
San Francisco



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Fw: SF Examiner - Parkmerced - "nostalgia/blighted/time-capsules" - Ken Garcia

From: Aaron Goodman <amgodman@yahoo.com>
To: letters@sfexaminer.com
Cc: kgarcia@sfexaminer.com
Date: 02/20/2011 08:48 AM
Subject: SF Examiner - Parkmerced - "nostalgia/blighted/time-capsules" - Ken Garcia

"Parkmerced another example of nostalgia as a crutch" - Ken Garcia (voice of the city)

Parkmerced commentary by journalists has centered around the term "blighted," without seeing firsthand that Parkmerced currently does NOT fit this term. Mr. Garcia uses the term "nostalgia" as if preservation/sustainability does not matter in modern society. He misses a very critical point in my opposition to the development. I as one of voices of opposition to the plan AM for change at Parkmerced, just not at the scale/size/route/level/pattern of the current developer. The fear is the fear of the developer and investors if Parkmerced was NOT approved at the SF Planning Commission. The "entitlements" were what is seen as the golden opportunity for future selling and re-selling of the land in parcelling out what was a prior whole. To ignore the environmental questions raised by not only myself, but the Coalition of San Francisco Neighborhoods, San Francisco Tomorrow, the West of Twin Peaks Central Council, the Merced Extension Triangle Network Association, the Parkmerced Action Coalition PmAC, The National Trust for Historic Preservation, SF Heritage, The Cultural Landscape Foundation, DOCOMOMO, The American Society of Landscape Architects, The California Preservation Foundation and many others who LIVE in these units is not raising the "voice of the people". The developer agreements will not hold up in a court of law, tenancy advocates have spoke clearly on this principle. The lack of address to the existing towers, structural stability, the concerns over the PG&E gas line locations, the lack of proof on the deterioration levels of the garden units in terms of "soundness" and the lack of affordable units after these are built and post the loss of over 1,000 units to SFSU-CSU is part of the IMPACTS, Mr. Garcia chooses to ignore. The only point he makes is on Transit/Parking/Traffic, which I have raised in the option submitted but ignored by the SF Planning Commissioners on an option that BEST serves the public benefit. It looks at grade separation, direct tier-5 level improvement (aka federal funding for the transit linkages) and adequate address of the loss of open-space per unit. The developer agreement equates open space loss to a new washer-dryer-dishwasher and 1:1 parking. I believe "density-equity" does not improperly impact one neighborhood, but is a method to "spread-the-pain" of development pressures through proper zoning along existing routes on EMPTY sites, or ones that can sustain higher density. There are quite a few one story buildings on Ocean Ave, West Portal, Taraval, and Geary Blvd. not to mention Stonestown and SFSU-CSU's prior site boundaries. To ignore the potential of housing above transit lines along 19th, Junipero Serra Blvd, and Sunset Blvd. ignores that we should also look at Mr. Garcia's home, his front yard, his back yard if we are to talk about the need for housing, and placing it all disproportionately on one neighborhood. The crutch is the use of media improperly

to advocate for a project that should NOT receive the "kudos" its getting in the media. I strongly suggest Mr. Ken Garcia, and the SF Board of Supervisors read the PUBLIC's comments in the last Will Kane's article in the SF Chronicle which were overwhelmingly negative towards Parkmerced's proposal. Parkmerced's ownership is stating that the site is on a "crutch" and it is down and out, than let them PROVE that this is so. To date as an architect I have seen LIMITED dry-rot and flashing/roofing repair on the site. If 130 million in cosmetic repairs by Parkmerced did not fix the issues, let them show evidence otherwise on the level of deterioration across the site. I also suggest that the SF Board of Supervisors read each and every one of SF Planning Commissioner Kathrin Moore's eloquent summary of why the EIR should NOT be approved. Ken is not a planner, environmentalist, preservationist, or neighborhood advocate, he is clearly a hack that should not have the title the "voice of the city" especially the people who live within Parkmerced who are most impacted by the development proposed. He does not speak for the birds, the trees, the landscape within parkmerced, and is sorely in need of a real education on sustainability and the importance of preservation in the concept of infill housing. Send Mr. Garcia to Europe to comprehend how new and old work well together, there are many examples, sadly the "architectural clear-cutting" proposed at parkmerced by the developer is similar to some projects of a past period in San Francisco that did little to house the existing community, and ended up as failed densification projects.

Parkmerced is far from ugly, it is the PERSPECTIVE view from which you form your opinion of the site, that determines your understanding of what is to be lost in the equation.

The 4-3 vote of the SF Planning Commission failed to indicate an understanding of true perspective on such a large development. With not a single vote of the 4 in favor questioning the serious principles involved, we have too many stool-pigeons ruling the roost in terms of the press, and the city agencies, and not enough clarity on what is occurring out in the foggy side of the city, that many enjoy as there HOMES, and place of residence, and would not trade it for all the glass and concrete in the world.

When I showed the image on the SF Bay Guardian's website article "Dense in the West" the statement "DO YOU KNOW THIS PLACE" a part of The Cultural Landscape Foundation's literature on landscapes at risk, I believe deeply in the concerns on impact that obviously Mr. Garcia is ignoring entirely.

Sincerely

Aaron Goodman

(NOTE: submitted for an op-ed response at the SF EXAMINER in regards to Mr. Garcia's opinion piece on Parkmerced, please print IN-FULL...)

Fred Martin
201 Wawona Street
San Francisco, CA 94127

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2011 FEB 22 PM 3:48
BY AK

Dear San Francisco Board of Supervisors:

As a long time neighbor of Parkmerced and former resident; I have noticed that Parkmerced's owners are dedicated to improving the property and I support the proposal for revitalizing the neighborhood.

I am also, a member of the Greater West Portal Neighborhood Association, and I appreciate the amount of neighborhood outreach and coordination Parkmerced has done in the past 3 years; asking questions on what we would like to see improved not only at Parkmerced, but with the surrounding neighborhood as well. They then incorporated suggestions into the plans and I'm happy to stand by their efforts.

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I support the need for smart housing growth in SF specifically in the SW area near transit.

Approval of the project allows Muni and other agencies to work with Parkmerced to address the needed transit improvements on 19th Ave, and seek the necessary federal funds to improve transportation on the SW side of the city. I strongly recommend that the city look into long - term solutions like a grade separation of 19th Ave. to improve the traffic congestion along 19th Ave.

The plan to improve housing and create a more cohesive neighborhood will have a lasting positive affect for our community. As I understand the proposed plans, Parkmerced intends to implement a revitalization that both listens to existing residents and helps the community members live more comfortably. That they are really listening to what the residents want shows their commitment to improving this community.

I fully support Parkmerced's plan and urge you to approve it.

Sincerely,



Fred Martin

Cc: David Chiu, Board President; Supervisor Mar, Supervisor Michaela Alioto-Pier, Supervisor Chu, Supervisor Mirkarimi, Supervisor Daly, Supervisor Elsbernd, Supervisor Dufty, Supervisor Campos, Supervisor Maxwell, Supervisor Avalos

Daniel W. Phillips
405 Serrano Drive, Apt. 12K
San Francisco, CA 94132

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 FEB 22 PM 3:48

BY AK

Dear San Francisco Board of Supervisors:

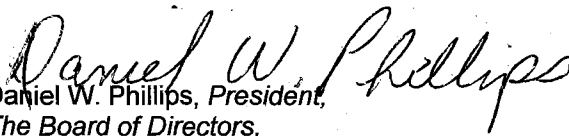
I am currently president of the board of directors of the Parkmerced Residents Organization (PRO). Based on my conversations with the project managers and my review of the environmental documents, I support the Parkmerced Vision development project. I am writing today as a resident and to ask you to join me in supporting the project as it moves forward.

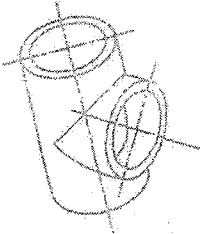
Many of Parkmerced's current residents appreciate the nostalgia associated with the existing units. However, most of the benefits associated with our neighborhood are inaccessible, outdated, inefficient, and need to be updated. Some examples include:

- The existing open space is not put to good use. The project will redesign the open spaces to be more usable, creating benches and gathering spaces, a community garden and "pocket parks" that will encourage people to spend time outdoors.
- Many parts of the current neighborhood are not ADA accessible and are out of reach to many residents, including myself. The proposed Parkmerced Vision will allow people of all abilities to access open spaces and take part in outdoor community gatherings.
- The current townhomes are drafty, energy inefficient, and in need of significant upgrades. Current residents have been told by independent contractors that a complete renovation is needed. The Parkmerced Vision project will implement this upgrade and improve the quality of our homes. Furthermore, these improvements will not increase our rent, as existing residents will be provided the choice of a new unit without changing their current rent control status.
- The current Parkmerced landscaping and fixtures are environmentally irresponsible. The Parkmerced Vision project will reduce wasteful water use, implement energy efficient and alternative energy measures, and reduce San Francisco's environmental impact.

As an informed resident, I look forward to working with the Parkmerced management team as the development moves forward. Please consider the future of San Francisco's residents and support this project.

Sincerely,


Daniel W. Phillips, President,
The Board of Directors,
The Parkmerced Residents Organization



O'BRIEN MECHANICAL, INC.

1515 GALVEZ AVE
SAN FRANCISCO, CA 94124
STATE LICENSE NO. 432162
PHONE (415) 695-1800
FAX (415) 695-0406

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2011 FEB 22 PM 3:48
BY AK

November 1, 2010

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

Dear San Francisco Board of Supervisors:

As a small business owner, I constantly see the need for more housing and jobs in San Francisco. I'm writing today in support of the Parkmerced plan for the economic revitalization it will bring to our city.

As my business is located near the project along Brotherhood Way, I have had the opportunity to work with Parkmerced and found they have engaged our community and incorporated our input to develop improvements that are aligned with our community's vision. The Parkmerced planning effort will lead to a renewed the Parkmerced/Brotherhood Way community and will encourage economic vitality in the neighborhood. Furthermore, it will create jobs and bring much needed housing to our city in a sustainable way.

The proposed plans for Parkmerced will improve the west side of town and San Francisco as a whole. I fully support Parkmerced's plan and urge you to approve it.

Respectfully,

O'BRIEN MECHANICAL, INC. II

Armand Kilijian
Owner



Stop the demolition of a national eligible masterplanned community.

Kayla E to: board.of.supervisors

Please respond to Kayla E

02/27/2011 08:29 PM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

Please help to prevent the unnecessary destruction of housing, and a landscape designed by a master-class landscape architect Thomas Dolliver Church. Help advocate for better infrastructural changes along 19th Avenue and proper direct regional connection to transit hubs to reduce traffic and congestion that flows along this arterial corridor from the north bay to silicon valley. Demand better housing to be built that provides dense development that does not destroy the open-space that is critical in urban areas for families. Require that alternatives that focus on "INFILL" and a more balanced development layout that spreads the density into more than one neighborhood disproportionately. Ensure that the ecological impacts, and carbon footprint of the development proposal is independently reviewed and adequately assessed. Ensure that there will be housing that is affordable and meant to increase the level of affordability and quality of housing constructed in urban areas and suburbs nationwide by stopping the predatory equity lending that occurs in such large scale redevelopment projects and helps refocus our building strategies towards re-engineering the suburban scale of sprawl outside our urban cores.

Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

Kayla E
Surprise, AZ

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition. To respond, email responses@change.org and include a link to this petition.

①



Stop the demolition of a national eligible masterplanned community.

Patrick Taylor to: board.of.supervisors

02/27/2011 01:49 PM

Please respond to Patrick Taylor

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

Please help to prevent the unnecessary destruction of housing, and a landscape designed by a master-class landscape architect Thomas Dolliver Church. Help advocate for better infrastructural changes along 19th Avenue and proper direct regional connection to transit hubs to reduce traffic and congestion that flows along this arterial corridor from the north bay to silicon valley. Demand better housing to be built that provides dense development that does not destroy the open-space that is critical in urban areas for families. Require that alternatives that focus on "INFILL" and a more balanced development layout that spreads the density into more than one neighborhood disproportionately. Ensure that the ecological impacts, and carbon footprint of the development proposal is independently reviewed and adequately assessed. Ensure that there will be housing that is affordable and meant to increase the level of affordability and quality of housing constructed in urban areas and suburbs nationwide by stopping the predatory equity lending that occurs in such large scale redevelopment projects and helps refocus our building strategies towards re-engineering the suburban scale of sprawl outside our urban cores.

Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

Patrick Taylor
San Francisco, CA

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition. To respond, email responses@change.org and include a link to this petition.



Stop the demolition of a national eligible masterplanned community.

amy Nutter to: board.of.supervisors
Please respond to amy Nutter

02/26/2011 08:14 PM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

Please help to prevent the unnecessary destruction of housing, and a landscape designed by a master-class landscape architect Thomas Dolliver Church. Help advocate for better infrastructural changes along 19th Avenue and proper direct regional connection to transit hubs to reduce traffic and congestion that flows along this arterial corridor from the north bay to silicon valley. Demand better housing to be built that provides dense development that does not destroy the open-space that is critical in urban areas for families. Require that alternatives that focus on "INFILL" and a more balanced development layout that spreads the density into more than one neighborhood disproportionately. Ensure that the ecological impacts, and carbon footprint of the development proposal is independently reviewed and adequately assessed. Ensure that there will be housing that is affordable and meant to increase the level of affordability and quality of housing constructed in urban areas and suburbs nationwide by stopping the predatory equity lending that occurs in such large scale redevelopment projects and helps refocus our building strategies towards re-engineering the suburban scale of sprawl outside our urban cores.

Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

amy Nutter
new philadelphia, OH

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition. To respond, email responses@change.org and include a link to this petition.



Stop the demolition of a national eligible masterplanned community.

Robert Skarda to: board.of.supervisors
Please respond to Robert Skarda

02/26/2011 07:49 PM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

Please help to prevent the unnecessary destruction of housing, and a landscape designed by a master-class landscape architect Thomas Dolliver Church. Help advocate for better infrastructural changes along 19th Avenue and proper direct regional connection to transit hubs to reduce traffic and congestion that flows along this arterial corridor from the north bay to silicon valley. Demand better housing to be built that provides dense development that does not destroy the open-space that is critical in urban areas for families. Require that alternatives that focus on "INFILL" and a more balanced development layout that spreads the density into more than one neighborhood disproportionately. Ensure that the ecological impacts, and carbon footprint of the development proposal is independently reviewed and adequately assessed. Ensure that there will be housing that is affordable and meant to increase the level of affordability and quality of housing constructed in urban areas and suburbs nationwide by stopping the predatory equity lending that occurs in such large scale redevelopment projects and helps refocus our building strategies towards re-engineering the suburban scale of sprawl outside our urban cores.

Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

My wife and I have lived in ParkMerced for 19 years and have no where else to go; we could not afford to live anywhere else. The 'modernisation' or 'urban renewal' of this property is misguided--there are few urban areas like this left in the country. San Francisco would be the less should this plan be realized.

Robert Skarda
San Francisco, CA

Note: this email was sent as part of a petition started on Change.org, viewable at

www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition. To respond, email responses@change.org and include a link to this petition.



Stop the demolition of a national eligible masterplanned community.

George Martin to: board.of.supervisors
Please respond to George Martin

02/26/2011 06:49 AM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

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Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

George Martin
Loule, PR

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Stop the demolition of a national eligible masterplanned community.

Maria Tamayo to: board.of.supervisors
Please respond to Maria Tamayo

02/25/2011 02:30 PM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

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Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

Maria Tamayo
San Francisco, CA

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Stop the demolition of a national eligible masterplanned community.

Edward Laurson to: board.of.supervisors
Please respond to Edward Laurson

02/25/2011 02:24 PM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

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Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

Edward Laurson
Denver, CO

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition. To respond, email responses@change.org and include a link to this petition.



Stop the demolition of a national eligible masterplanned community.

brian busta to: board.of.supervisors
Please respond to brian busta

02/24/2011 06:39 PM

View: (Mail Threads)

Help protect and advocate for adequate working class housing in San Francisco.,

Please help to prevent the unnecessary destruction of housing, and a landscape designed by a master-class landscape architect Thomas Dolliver Church. Help advocate for better infrastructural changes along 19th Avenue and proper direct regional connection to transit hubs to reduce traffic and congestion that flows along this arterial corridor from the north bay to silicon valley. Demand better housing to be built that provides dense development that does not destroy the open-space that is critical in urban areas for families. Require that alternatives that focus on "INFILL" and a more balanced development layout that spreads the density into more than one neighborhood disproportionately. Ensure that the ecological impacts, and carbon footprint of the development proposal is independently reviewed and adequately assessed. Ensure that there will be housing that is affordable and meant to increase the level of affordability and quality of housing constructed in urban areas and suburbs nationwide by stopping the predatory equity lending that occurs in such large scale redevelopment projects and helps refocus our building strategies towards re-engineering the suburban scale of sprawl outside our urban cores.

Thank you for your support and interest in housing, jobs, and the environment.

Sincerely

Aaron Goodman

brian busta
sf, CA

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**Document is available
at the Clerk's Office
Room 244, City Hall**



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Fish and Game Commission Notice

The Clerk's Office has received a letter and copies of notices of proposed regulatory action relating to Central Valley sport fishing from the Fish and Game Commission. The copies of notices will be available in the Clerk's Office upon request. They will be included on the March 8 Communications page of the BOS Agenda.



Fish and Game Commiission.pdf

Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
(415) 554-5163 fax
Board.of.Supervisors@sfgov.org

Complete a Board of Supervisors Customer Service Satisfaction form by clicking
<http://www.sfbos.org/index.aspx?page=104>

DEPARTMENT OF TRANSPORTATION

P.O. BOX 23660, MS 8-B
OAKLAND, CA 94623-0660
PHONE (510) 286-5231
FAX (510) 286-5600
TTY 711
www.dot.ca.gov



*Flex your power!
Be energy efficient!*

February 25, 2011

Attn: Angela Calvillo
City and County of San Francisco Board of Supervisors (SFCTA Board)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2011 FEB 25 PM 3:38
BY [Signature]

Dear Angela Calvillo:

The San Francisco County Transportation Agency (SFCTA) and the California Department of Transportation (Caltrans) is pleased to provide you with the Draft Environmental Impact Report/Environmental Impact Statement (DEIR/EIS) and Draft Section 4(f) Evaluation for the Yerba Buena Islands (YBI) Ramps Improvement Project. Enclosed are 12 CDs of the Draft EIR/EIS and the Notice of Availability, each addressed to the Board of Supervisors.

Electronic files of this draft environmental document are also available online at www.dot.ca.gov/dist4/envdocs.htm or at <http://www.sfcta.org/content/view/516/311/>. A public informational meeting is scheduled for March 16, 2011 at the Port of San Francisco Office, in the Bayside Conference Room located at Pier 1, The Embarcadero, San Francisco, CA 94111 from 6:00 to 8:00 p.m.

The DEIR/EIS and Draft Section 4(f) will be available for a forty-five (45) day public review and comment period. Comments should be submitted by April 11, 2011.

If you have questions, please contact me at (510) 286-5231.

Sincerely,

Melanie Brent

MELANIE BRENT, Chief
District 4 Office of Environmental Analysis

cc: SFCTA

3

**Notice of Availability and Request for Comment for
Yerba Buena Island Ramps Improvement Project
Draft Environmental Impact Report/Environmental Impact Statement**

Date: February 25, 2011
To: All Interested Agencies, Organizations, and Persons

A Draft Environmental Impact Report/Environmental Impact Statement (EIR/EIS) has been prepared by the California Department of Transportation (Caltrans) and the San Francisco County Transportation Authority (the Authority) for the Yerba Buena Island (YBI) Ramps Improvement Project.

Caltrans is the lead agency pursuant to National Environmental Policy Act (NEPA) and the Authority is the lead agency, pursuant to the California Environmental Quality Act (CEQA).

Project Location and Description

YBI is located in the San Francisco Bay, approximately halfway between Oakland and San Francisco, and is accessible by vehicles only via the San Francisco-Oakland Bay Bridge (SFOBB), which is part of Interstate 80 (I-80). The SFOBB is a critical link in the interstate network, providing access between San Francisco and the East Bay. YBI and the SFOBB also provide access to Treasure Island (TI), which lies to the north of YBI. YBI and TI are accessed by on-and off-ramps located on the upper and lower decks of the SFOBB. The SFOBB and the associated on- and off-ramps provide the only land access to the active U.S. Coast Guard facilities located on the southern side of YBI. The proposed project is located between Post Mile (PM) 7.6 and PM 8.1 starting at the east portal of the YBI tunnel and ending before the SFOBB Transition Structure.

The proposed project would replace the existing westbound on-ramp and the westbound off-ramp located on the eastern side of YBI with a new westbound on-ramp and a new westbound off-ramp that would improve the functional roles of the current ramps.

The YBI Ramps Improvement Project is separate and independent of both the SFOBB East Span Seismic Safety Project currently under construction, and the Treasure Island and Yerba Buena Island (TI/YBI) Redevelopment Plan, which is currently undergoing its own independent environmental review process.

Project Purpose

The purpose of the proposed project is to improve:

- Traffic safety for drivers using the westbound on- and off-ramps
- Geometric design of the westbound on- and off-ramps on the east side of YBI to and from I-80
- Traffic operation levels of service (LOS) on the westbound on- and off-ramps.

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2011 FEB 25 PM 3:38
LRP



Moving the City

COMMISSIONERS

- Ross Mirkarimi
CHAIR
- David Campos
VICE CHAIR
- John Avalos
- David Chiu
- Carmen Chu
- Malia Cohen
- Sean Elsbernd
- Mark Farrell
- Jane Kim
- Eric Mar
- Scott Wiener

José Luis Moscovich
EXECUTIVE DIRECTOR

Draft EIR/EIS Overview

The Authority in cooperation with Caltrans has prepared a Draft EIR/EIS. The Draft EIR/EIS presents the environmental existing conditions, impacts from construction and operation of the alternatives, and suggested mitigation measures to reduce or eliminate adverse impacts.

The information is grouped by environmental impact category and a summary is provided of impacts and mitigation measures to reduce adverse impacts to less-than-significant levels. The project proponent would apply the mitigation measures during design, construction and operation of the facility.

The Draft EIR/EIS found that implementation of the proposed project would result in significant unavoidable environmental effects related to visual/aesthetics and cultural resources.

Document Availability and Request for Public Comment

The Draft EIR/EIS is being circulated for public comments for a period of 45 days.

The 45-day public comment period for the Draft EIR/EIS will commence on February 25, 2011 and conclude on April 11, 2011. Copies of the Draft EIR/EIS will be available online at <http://www.sfcta.org/content/view/516/311/> and available for viewing at these local locations:

Caltrans Transportation Library
111 Grand Avenue, Room 12-639
Oakland, CA 94612

Oakland Main Public Library
125 14th Street
Oakland, CA 94612

San Francisco Public Library
Government Information Center
100 Larkin Street
San Francisco, CA, 94102

To request a copy of the document please call Eric Cordoba at (415) 522-4806.

A public hearing will be held to take comments from interested parties on the Draft EIR/EIS. The public hearing will be held at the Port of San Francisco office, in the Bayside Conference Room located at Pier 1, The Embarcadero, San Francisco, CA 94111 on Wednesday, March 16, 2011 from 6:00 p.m. to 8:00 p.m. Please visit <http://www.sfcta.org/content/view/516/311/> for details on the public hearings.

Please submit comments in writing to the addresses provided below. Comment letters must be postmarked by April 11, 2011.

Eric Cordoba
Project Manager
YBI Ramps Improvement Project Comment
c/o San Francisco County Transportation Authority

100 Van Ness Avenue, 26th Floor
San Francisco, CA 94102
Phone: (415) 522-4806
Fax: (415) 522-4829

With a copy sent to:
Melanie Brent
Caltrans District 4 Office of Environmental Analysis
111 Grand Avenue
Oakland, CA 94623
Phone: (510) 286-5231
Fax: (510) 286-5600

Written comments may also be emailed to Eric Cordoba, eric@cordobaconsulting.com, with a copy sent to Melanie Brent, melanie_brent@dot.ca.gov.

All comments received in writing prior to the close of the public comment period, and any comments entered into the public record at the public hearing will be responded to in writing in the Final EIR/EIS.

The Authority and Caltrans will consider the public comments in concert with the information presented in the Draft EIR/EIS.

BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-5184
Fax No. 554-5163
TDD/TTY No. 544-5227

Date: February 22, 2011

To: Honorable Members, Board of Supervisors

From: Angela Calvillo, Clerk of the Board

A handwritten signature in black ink, appearing to read "Angela Calvillo".

Subject: Form 700

This is to inform you that the following individual has submitted a Form 700 Statement:

Una Fannon – Legislative Aide - Assuming



To: BOS Constituent Mail Distribution, *Alisa Somera*
Cc:
Bcc:
Subject: File 110114: I Support a Ban on Unwanted Yellow Pages

Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
(415) 554-5163 fax
Board.of.Supervisors@sfgov.org

**Document is available
at the Clerk's Office
Room 244, City Hall**

Complete a Board of Supervisors Customer Service Satisfaction form by clicking
<http://www.sfbos.org/index.aspx?page=104>

----- Forwarded by Board of Supervisors/BOS/SFGOV on 02/22/2011 05:09 PM -----

From: paula b <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 02/22/2011 02:19 PM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

Cities can reduce their carbon footprint and save trees by ending needless phone book printing. Residents can stop feeling aggravated by receiving piles of phone books they do not want and did not ask for. And all taxpayers benefit from the money the city will save on recycling costs.

Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

paula b
johnstown, PA

5



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Overturn San Francisco's Discriminatory Sidewalk Sitting Ban

The Clerk's Office received 17 emails like the one below.

Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
(415) 554-5163 fax
Board.of.Supervisors@sfgov.org

Complete a Board of Supervisors Customer Service Satisfaction form by clicking
<http://www.sfbos.org/index.aspx?page=104>
---- Forwarded by Board of Supervisors/BOS/SFGOV on 02/22/2011 05:17 PM ----

From: Lauren Iannacone <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 02/22/2011 01:44 PM
Subject: Overturn San Francisco's Discriminatory Sidewalk Sitting Ban

Greetings,

As you know, after the San Francisco Board of Supervisors voted 8-3 against a measure to ban sitting on city sidewalks in June 2010, Mayor Gavin Newsom took Proposition L, better known as the sit-lie ordinance, to the ballot.

Supporters, especially businesspeople in the Haight-Ashbury neighborhood, said it would curb loitering and aggressive panhandling. But since the police acknowledge that enforcement will be "complaint-driven," opponents are sure it will be unfairly used against homeless people.

Penalties for repeat offenders include 30-day jail sentences and \$500 fines. Officials can go ahead and add to that jail sentence, since \$500 might as well be \$1,000,000 for many of the city's homeless. It makes no sense to put people in jail, costing taxpayers money, because they can't pay a fine.

Please take action once again to end this discriminatory sidewalk sitting ban.

Lauren Iannacone
Churchville, PA

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/overturn_san_franciscos_discriminatory_sidewalk_sitting_ban. To respond, email responses@change.org and include a link to this petition.

6



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: An Economical and Environmentally Superior Way to Treat Sewer Odor

From: barryjweir@comcast.net
To: Board.of.Supervisors@sfgov.org
Date: 02/19/2011 10:50 AM
Subject: An Economical and Environmentally Superior Way to Treat Sewer Odor

Dear County Clerk,

I saw KTVU News that the Board will consider purchasing bleach for sewer odor control. I am familiar with use of hydrogen peroxide for this purpose. It has many advantages over bleach. Attached is an article that should be of interest to your Board. I am sending a copy of this letter to KTVU also.

Sincerely,
Barry J. Weir
Dublin CA



Hydrogen Peroxide for Waste Water.doc

Article: H₂S Control - Headworks Odor Control with H₂O₂

Michael Fagan and John R. Walton, US Peroxide (949) 661-6713

March 17, 1999

For over 50 years the standard way to deal with odors entering wastewater treatment plants was to pre-chlorinate the influent sewers.¹ Recently, however, an increasing number of POTW's have revisited this issue and come up with a different answer - hydrogen peroxide (H₂O₂). Their results show that H₂O₂ can replace chlorine with little to no increase in costs, and with notable benefits to downstream operations. This paper looks at four recent studies conducted at large municipalities and identifies the factors that led them to select H₂O₂ for liquid-phase headworks odor control.

Reasons for Increasing Use of H₂O₂

Industry trend to eliminate chlorine (and its associated risks).

OSHA's Process Safety Management (PSM) standard - 29 CFR 1910.119 - was passed into law in 1992 and came into enforcement in May 1997. The PSM standard requires that facilities undergo comprehensive preparedness for catastrophic releases of certain toxic materials. This involves process hazards analysis, standard operating procedures, employee training, incident investigations, emergency planning and response, and periodic compliance audits. As a toxic compressed gas, chlorine is subject to these regulations if stored in quantities > 1500 lbs. This includes the standard industry packaging unit - one-ton cylinders. The costs to comply with the law have been estimated as follows.

Facility modifications	\$1,000,000 - 3,000,000
Initial documentation and set-up	\$ 150,000 - 500,000
Total	\$1,150,000 - 3,500,000

NB. Facility modifications include negative pressure storage rooms equipped with emergency vapor treatment systems (complete with back-up power, etc.) to contain and neutralize an accidental release.

In addition, the law states that PSM programs must be maintained and audited no less than every three years. This can add another \$25,000 - 75,000 per year to the cost. Plus, there are costs for supplemental liability insurance. Clearly, these issues impact on the actual cost for using chlorine. For a typical facility

using 2-3 tons a day, the full cost for chlorine can increase from about \$150 to \$250-400 per ton.

Significantly, the standard industrial strengths of H₂O₂ (35% and 50%) are exempt from the PSM ruling.

Lower cost of H₂O₂ compared to other chemicals.

A logical first response to the increasing costs for chlorine is to change to liquid chlorine (sodium hypochlorite, NaOCl), which is not a PSM-listed material. However, NaOCl costs about five times chlorine on an active basis. This then opens the field to other non-chlorine odor control agents, such as H₂O₂. As it turns out (for headworks odor control), H₂O₂ is considerably cheaper than NaOCl, with the actual costs being closer to chlorine (see Figure 1).

The two cost factors for H₂O₂ are the dose ratio and unit price. Dose ratios are covered in the case studies that follow. The unit price for H₂O₂ has dropped consistently over the past 20 years as production has increased ten-fold to satisfy the exploding demand for chlorine-free products, especially in the pulp and paper industry. When adjusted for inflation, H₂O₂ today costs 70-80% less than it did in the early 1980's.

Figure 1. Comparative costs for headworks odor control chemicals -
(typical costs to treat 200 lbs/day of liquid-phase H₂S, e.g., 5 mg/L in 5 mgd).

Oxidizer	Practical Weight Ratio (as 100%)	Typical Unit Cost	Requirement (per day)	Effective Cost (\$ per day)
Chlorine (bulk)	6-8:1	\$150/Ton	0.6-0.8 Tons	\$90-120
Chlorine (cylinders)	6-8:1	\$250/Ton	0.6-0.8 Tons	\$150-180
Sodium Hypochlorite (12.5 %, 1.1 lbs/gal)	6-8:1	\$0.40/Gal	960-1280 Gals	\$380-510
Hydrogen Peroxide (50 %, 5.0 lbs/gal)	1.2-1.5:1	\$3.45/Gal	48-60 Gals	\$165-210

Efficient reaction of H₂O₂ with H₂S.

At the pH of municipal wastewaters, the reaction of H₂O₂ with sulfide is as follows, yielding elemental sulfur and water.



Molecular weight.....34 34

Weight ratio 1.01.0

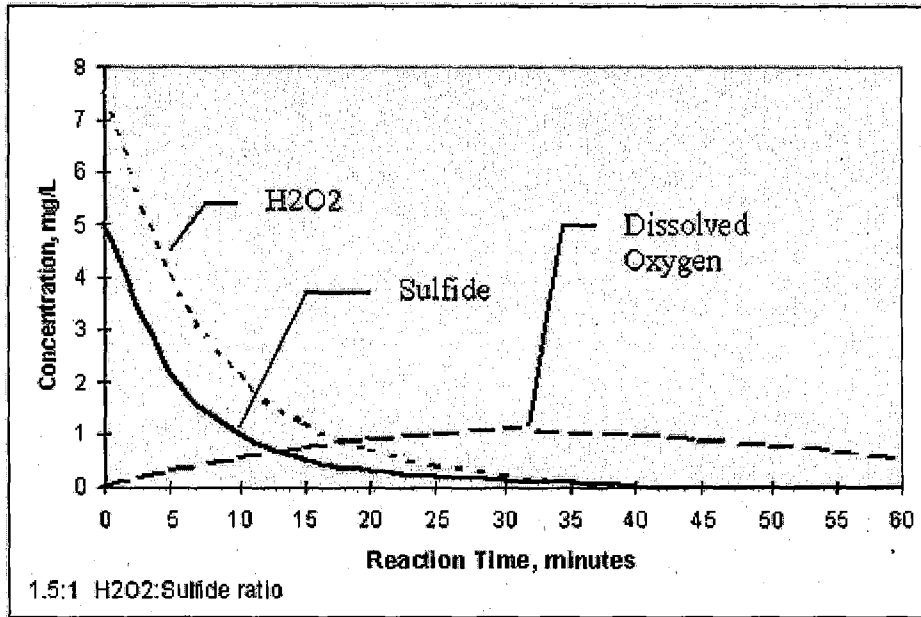
The efficiency at which this occurs in practice depends on many factors, the most important of which are available reaction time and duration of control. The optimal range is typically between 5-20 minutes and 1-2 hours. Operating outside of this range is most likely the reason why values reported in much of the literature are 4-8 times the theoretical requirement. However, as the case studies in this paper show (see Figure 2), practical ratios much closer to theoretical are attainable if one can operate nearer to the optimal range.

Figure 2. Effective H₂O₂ : S dose ratios (per recent case studies)

Municipality	Effective Dose Ratio (by weight)	Available Reaction Time (mins)	Before (mg/L)	After (mg/L)	Difference %
San Jose, CA	1.4	5 - 10	2 - 4	0.3 - 0.5	80 - 90
MWRA (Boston, MA)	1.3	8 - 10	3 - 5	0.2 - 0.3	90 - 95
Hyperion (Los Angeles)	1.2	8 - 10	3 - 5	0.3 - 0.5	90 - 95

So what becomes of the excess H₂O₂? Does it react with ammonia or the many organics present in the wastewater, as do chlorine and hypochlorite? No - it decomposes to oxygen and water. This can be confirmed by tracking dissolved oxygen which typically show a stoichiometric increase in relation to excess H₂O₂ - 1 mg/L residual H₂O₂ will release 0.5 mg/L D.O. For headworks applications, this results in a profile typified in Figure 3 (below). This has practical value in controlling sulfide generation in downstream clarifiers - an aspect not afforded by chlorine or hypochlorite.

Figure 3. Typical H₂O₂ - Sulfide reaction profile (in domestic wastewater).



Case Studies

San Jose / Santa Clara Water Pollution Control Plant (San Jose, California)

The San Jose / Santa Clara WPCP contracted with Southland Environmental (SLE) in 1996 to conduct a three-month demonstration of H₂O₂ in an effort to improve control of odors emanating from its headworks and primary clarifiers. Expanding the existing chlorine facilities to meet these goals would have involved major upgrades required by the newer fire codes and Process Safety Management regulations. Details of this study are contained in the project report which is summarized below.³

Background

The San Jose / Santa Clara WPCP is a 130 MGD tertiary treatment facility that receives sewage from three interceptors (see Figure 6). During peak PM flows, a portion of the primary effluent is diverted to a 20 MGD equalization basin, and fed to the secondary units during the low flow early AM. Chlorine is injected at two locations for odor control from April to October: at the influent to the headworks (10,000-15,000 lbs/day); and at the influent to the equalization basin (3,000-5,000 lbs/day). This corresponded to a dose ratio at the headworks of 7-8:1 (w/w chlorine:sulfide). The primary reasons for considering H₂O₂ in lieu of other chemical alternatives were the success of other municipalities in converting from chlorine to H₂O₂, and the favorable price trend for H₂O₂.

Figure 6. San Jose / Santa Clara WPCP Influent Flows.

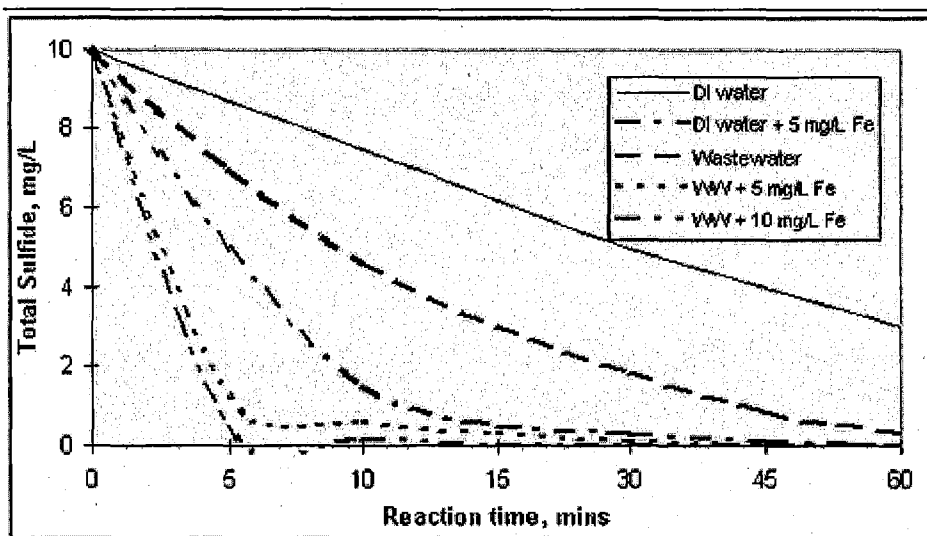
Trunkline	Flow (mgd)	Available Reaction Time	Typical Total Sulfide (mg/L)
San Jose	75	3 mins	1.8
Milpitas	10	5 mins	2.4
Santa Clara	40	6 mins	2.0

Findings

The initial baseline survey indicated that about 2000 lbs/day (or 1.8 mg/L) of sulfide was entering the treatment plant from the collection system. Another 825 lbs/day (or 0.7 mg/L) was being generated within the primary clarifiers. This explained why chlorine injection at the headworks was not controlling odors off the clarifiers. The approach taken with H₂O₂ was thus two-fold: 1) utilize a single injection point into each of the interceptors discharging into the headworks; and 2) provide a booster dose into the influent to the primary clarifiers.

The results showed that a H₂O₂:S dose ratio of 1.4:1 achieved the target level of control at the headworks (< 0.5 mg/L). For the clarifiers, the combination of headworks injection (2.5 mg/L) and primary booster dose (1.5 mg/L) was shown to be most efficient, improving the cost-performance by 20% over headworks dosing alone. A significant factor in the performance of H₂O₂ at this facility was the use of FeCl₃ in the upstream collection system (for odor control). As indicated in Figure 7 (below), the effect of 1-2 mg/L iron in the influent wastewater was to catalyze the H₂O₂ - Sulfide reaction, accelerating the removal of sulfide by a factor of 2-3. The conclusion was that H₂O₂ provided better control of H₂S through the primary clarifiers than did chlorine - no treatment of the equalization basin was needed when H₂O₂ was added. Further, on an equal performance basis, the effective cost for H₂O₂ was equal to or less than that for chlorine.

Figure 7. Effect of iron on catalyzing the reaction between H₂O₂ and sulfide.



Massachusetts Water Resource Authority (MWRA - Boston, Massachusetts)

Under the direction of the Massachusetts Water Resource Authority (MWRA), Metcalf & Eddy conducted a pretreatment study in 1996 to investigate alternatives for controlling liquid-phase sulfide entering the Deer Island Treatment Plant (DITP). The results of this work were presented at the annual WEFTEC conference the following year,⁴ and are summarized below.

Background

The driver for the study occurred the previous summer when the headworks odor scrubbers became overloaded with > 200 ppm H₂S gas, creating objectionable odors and corroding new infrastructure. Much of the sulfide is generated in the three conduits (tunnels) that transport 350 MGD of wastewater beneath the harbor to the DITP. As shown in the table below, the low velocities within these tunnels are a major factor contributing to the high sulfide levels.

Figure 8. MWRA influent flows.

Influent Tunnel	Flow (mgd)	Distance (feet)	Diameter (feet)	Retention Time (hrs)	Velocity (fps)
Boston Main Drainage	125	2000	10	3.6	0.15
Inter Island	90	2650	11	5.4	0.14
North Metro Relief	85	20,800	10	3.6	1.60

The study focused on one of the three lines (the Boston Main Drainage Tunnel), and looked at the four leading treatment chemicals for liquid-phase sulfide control: ferric chloride (FeCl_3), sodium hypochlorite (NaOCl), hydrogen peroxide (H_2O_2), and calcium nitrate ($\text{Ca}(\text{NO}_3)_2$). Depending on the chemical, it was injected at either the DITP Main Pump Station (on the island, 24 minutes retention from the headworks) or the remote headworks at the front of the tunnel (on the mainland, 4 hours retention). The goal was to reduce H_2S levels in the primary clarifier scrubbers to < 25 ppm (a reduction of about 90%).

Findings

Ferric chloride was tried at two injection points: first at the remote headworks; and then at the DITP Main Pump Station. When dosed at the remote headworks (at 20:1 weight ratio), process upsets occurred at the DITP in form of un-settleable solids (pin-floc), pH depression, foaming in the clarifiers and disinfection basins, and solids carryover in the gravity thickeners. Lowering the dose (to 5-10:1) eliminated these upsets but caused H_2S levels to exceed the target criterion. Similar results were obtained when the FeCl_3 was added at the Main Pump Station, with the additional complication of foaming and pressure build-up in an anaerobic digester. For these reasons, ferric chloride was not recommended for implementation.

Sodium hypochlorite was injected at the DITP Main Pump Station due to its fast reaction with sulfide. NaOCl achieved the target H_2S removal levels, but operators found it difficult to determine the optimum dose - i.e., H_2S levels did not quickly respond to dose rate changes. No operational problems resulted from the NaOCl , though the potential for chloroform formation was a concern given the plant's air quality restrictions. Also a concern was that higher doses of NaOCl could cause equipment corrosion and impact the secondary treatment process.

Calcium nitrate was added at the remote headworks since it requires mediation by the wastewater biology to control sulfide (i.e., it does not oxidize sulfide directly). When dosed at a 2.4:1 weight ratio, calcium nitrate achieved the target removal levels, but operators found it difficult to maintain the optimum doses. Careful monitoring was needed to avoid plant upsets.

Hydrogen peroxide was added at the DITP Main Pump Station due its relatively quick reaction with sulfide. When dosed at a 1.2:1 weight ratio, H_2O_2 lowered the H_2S levels across the plant within an hour - much quicker than the other chemicals. Dosing was accurate and easy to control, with no adverse impact on operations.

Figure 9 (below) summarizes the annual operating costs estimated for the three chemicals which met the H_2S removal criterion. Based on the field results, and on present and life cycle costs, M&E recommended that H_2O_2 be used for H_2S control at the DITP.

Figure 9. Comparative dose ratios and operating costs (for H₂O₂, nitrate, and NaOCl)

Control Chemical	Average Dose Rate		Estimated Operating Costs
	(gpm)	(mg/L)	
Sodium hypochlorite - 12.5%	6.9	3.7	\$434,000/year
Hydrogen peroxide - 50%	1.3	3.2	\$320,000/year
Calcium nitrate - 54%	3.5	10.4	\$1,258,500/year

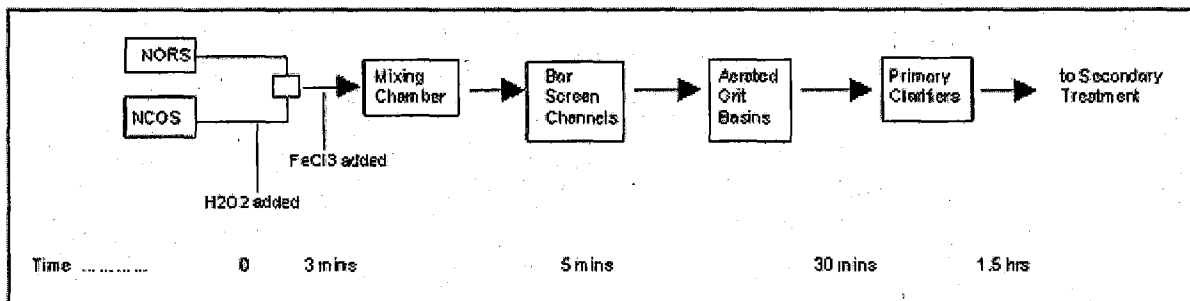
Hyperion Treatment Plant (Los Angeles, California)

The Hyperion Treatment Plant (HTP) contracted with Southland Environmental (SLE) in 1995 to conduct a series of demonstrations using H₂O₂ for headworks odor control. The goal was to reduce sulfide loadings to the odor scrubbers and to improve general ambient odors around the facility. The results from this work are contained in the project report, and are summarized below.⁵

Background

The Hyperion Treatment Plant is a 360 MGD secondary treatment facility which uses enhanced primary clarification (FeCl₃ and anionic polymer) to maximize BOD removal through the front of the plant. The baseline studies showed that the two primary contributors to headworks sulfide were the NORS and NCOS interceptors, each representing about 45% of the loading (and flow) into the plant. Total sulfide levels during the warmer months were 2.5 - 4.5 mg/L. H₂S levels into the headworks scrubbers were 125-200 ppm. The demonstration consisted of three studies conducted over a two-year period, with each lasting 1-2 weeks. The specific objectives were to establish a consistent dose-response profile and to identify ancillary economic and/or operational benefits associated with the treatment.

Figure 10. Chemical injection sequence for the HTP study.



Findings

Figure 11 (below) summarizes the dose-response profile developed through the study. H₂S levels into the scrubber intakes were reduced 50 - 90%, depending on the dose ratio. Ambient odors were observed to be greatly reduced, and improved oxygen transfer was noted in the secondary treatment process.

Figure 11. Dose-response profile

Dose Ratio H ₂ O ₂ :S (w/w)	Total Sulfide (mg/L)		Residual H ₂ O ₂ (mg/L)	
	Clarifier Influent	Clarifier Effluent	Clarifier Influent	Clarifier Effluent
Headworks	0.6	0.5	0.9	0.4
Primary influent	0.2	0.2	0.7	0.9
Primary effluent	0.2	0.1	---	---

Other benefits were derived from the concurrent addition of H₂O₂ and FeCl₃. On the one hand, the iron served to catalyze the sulfide-H₂O₂ reaction, increasing the rate of sulfide removal. On the other hand, the H₂O₂ kept the iron in an oxidized state, thereby enhancing flocculation. FeCl₃ use was reduced 25-50% while H₂O₂ was being tested. Much of the savings can be attributed to the removal of sulfide by H₂O₂, which otherwise would have precipitated the iron. Further work is planned to explore this apparent synergy between concurrent H₂O₂ and FeCl₃ addition.

Conclusions

Recent field studies prove that H₂O₂ is a cost-effective replacement to chlorine for controlling headworks odors. The optimized dose ratios determined in these studies are considerably less than those frequently reported in the literature. The most likely reason for this difference is that H₂O₂ is sometimes not used in its optimal manner (i.e., reaction times > 5-20 minutes and retention times (1-2 hours)). The studies also highlight that full-scale demonstrations are needed to assess the full cost-benefit of sulfide control chemicals, especially H₂O₂. Apart from the obvious (i.e., reduced vapor treatment costs), the benefits of using H₂O₂ for headworks sulfide control include D.O. elevation and (when used in conjunction with iron) more efficient solids separation through primary clarifiers.

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References

"Project Report (San Jose / Santa Clara Water Pollution Control Plant): Odor Control at the Treatment Plant Headworks and Primary Clarifiers", Southland Environmental (February, 1997).

McMonagle, T., S. Johnson, and R. Otski, "Sulfide Pretreatment Program to Control Odors at the Massachusetts Water Resources Authority's (MWRA) Deer Island Treatment Plant", Paper No. 9728003, 70th Annual WEFTEC Conference (October, 1997 - Chicago, IL).

"Project Report (Hyperion Treatment Plant, Los Angeles): Hydrogen Peroxide Injection into the Influent Sewers for Headworks Odor Control", Southland Environmental (March, 1998).

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To: <eric.l.mar@sfgov.org>, <mark.farrell@sfgov.org>, <david.chiu@sfgov.org>, <carmen.chu@sfgov.org>, <ross.mirkarimi@sfgov.org>, <jane.kim@sfgov.org>, <sean.elsbernd@sfgov.org>, <scott.wiener@sfgov.org>, <david.campos@sfgov.org>, <john.avalos@sfgov.org>, <board.of.supervisors@sfgov.org>
Date: 02/24/2011 10:40 AM
Subject: UNITE HERE Local 2 Refuses to Extend Restaurant Contract at SFO Airport

Dear Board of Supervisors –

I thought this news story would be of interest to you. Please see the press release below.

Contact: Sam Singer
Office: 415.227.9700
Cell: 415.336.4949
Email: Singer@Singersf.com

Date: 23 February 2011
For Immediate Release:

UNITE HERE Local 2 Refuses to Extend Restaurant Contract at SFO Airport

San Francisco—The leadership of Local 2 Unite Here has refused to temporarily extend contracts with the restaurants at San Francisco International Airport in the midst of contract negotiations for a new three-year contract.

“SFO restaurants had hoped for fair, efficient and effective labor negotiations,” said David F. Faustman, an attorney at Fox Rothschild representing the restaurants in the negotiations. “The owners are disappointed that union leaders are unwilling to extend the contract to allow for peaceful negotiations and to assure travelers there will be no disruption in food service.”

Labor contracts at SFO restaurants initially expired Aug. 31, 2010. The SFO Airport Restaurant Employer Council (AREC), and Local 2, representing 600 airport restaurant employees, had agreed to extend the contract through Jan. 31. The union, however, has now refused a request to extend the deadline to allow stability in negotiations. The union’s refusal to extend also means the "no strike/no lock-out clause" is no longer in effect.

Since the contract expired there have been multiple negotiation sessions. The next session is scheduled for March 11.

Most SFO restaurant employees already have a higher wage and benefits package than employees in the same positions at other San Francisco Bay Area airports. The average wage, plus benefits, is \$19.40 per hour. Restaurant employers pay 100% of employees’ healthcare costs (\$876 a month) as well as approximately \$140 a month per full-time employee to the union pension trust fund.

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AREC members are a part of the financial success of the airport, paying more than \$10 million a year in rent to SFO. The majority of the restaurants are owned or operated by locally-based companies. They provide jobs to over 600 people at SFO.

One of the key issues is that Local 2's pension plan is currently "seriously endangered." The union is demanding restaurant employers make up for the fund's poor investments and is asking for more than what the trustees have determined is required to make up for their losses.

The union is demanding wage and benefit increases of over \$4 an hour over the term of the new contract. "The union's position is completely unrealistic," said Faustman. "AREC members are fair employers and value their employees. We need the union to show common sense and negotiate for the benefit of everyone. Four restaurants closed their doors in December at SFO. Several more will be closing soon."

A website has been created to provide information and updates on the negotiations. It is available at www.SFOAREC.com.

About AREC

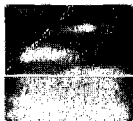
The San Francisco Airport Restaurant Employer Council, AREC, is a non-profit organization, representing more than 21 restaurant employers with 46 food service locations at SFO. AREC represents the interests of food service employers on labor, government and public affairs issues. AREC believes strongly in the importance of educating the public and increasing awareness about restaurants and other food services at SFO. The Association and its members are proud of their contributions to employing 600 employees at SFO as well as providing travelers unique and quality food during their trip through SFO.

-30-

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File 101479



To:
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Subject: Fw: 909 Tennessee Street - Pending Sale of Former Fire Station

John Updike

----- Original Message -----

From: John Updike
Sent: 02/23/2011 10:27 AM PST
To: John Avalos; David Campos; David Chiu; Carmen Chu; Malia Cohen; Sean Elsbernd; Mark Farrell; Jane Kim; Eric Mar; Ross Mirkarimi; Scott Wiener
Cc: Amy Brown; Angela Calvillo; Joanne Hayes-White; Mark Corso
Subject: 909 Tennessee Street - Pending Sale of Former Fire Station
Honorable Members of the Board:

On November 22, 2010, the City opened bids for the sale of the subject former fire station. Real Estate submitted the legislation to the Board for approval of the sale to Wayneco Heavy Industries, LLC on November 29. Nearly simultaneous to that submittal, the broker representing the buyer contacted Real Estate, indicating the buyer was seriously considering withdrawing the offer. During the holidays, we pressed forward with the pending legislation through the Budget Analyst's Office nonetheless.

On January 7, 2011, about the same time as the report on the pending legislation was due to come out of the Budget Analyst's office for hearing before the Budget & Finance Committee, the buyer's attorney (Kevin H. Rose, Esq. of Reuben & Junius) contacted Real Estate. Mr. Rose wanted to express his client's concerns about the as-is nature of the sale and potential rehabilitation costs. He noted a desire to negotiate a lower purchase price of the property than offered at opening of the bids, roughly equivalent to the second highest bid received. The City's response was that the as-is condition of the sale was duly noted in the offering documents, and ample opportunity was provided to potential bidders to inspect the premises and test the premises prior to the bid opening in November, 2010 (due diligence inspections of the site were made available upon request to anyone during a 90 day period). No reduction in the submitted bid price was therefore warranted.

Apparently stalemated on this matter, this office represented during the past month that the buyer had "withdrawn" their offer, and thus we sought broader authority to secure a sale then just to the one offerer, Wayneco, through a subsequent bid process if necessary. With the assistance of Supervisor Chu's Office, substitute legislation was submitted and subsequently approved by the Board of Supervisors earlier this month authorizing the sale of this property to any bidder (including the original best bidder) at an amount no less than \$1,310,000 (the offered price by Wayneco Heavy Industries, LLC, the original winning bidder). While the offer from Wayneco was not technically withdrawn, it had been made clear in discussions with Wayneco's counsel that closing the transaction was in serious doubt.

Most recently the tone of the discussion from Wayneco's broker and attorney has changed, suggesting a renewed desire to close the transaction as originally submitted. The City would be delighted to close the escrow as originally planned, saving much time and resources (and expense) related to a potential new bid offering. We will continue to keep you posted as events unfold, and as directed by the Board, will return with an appropriate Ordinance upon close of escrow to secure final direction as to the application of the General Fund sales proceeds.

Please do not hesitate to contact me if you have any questions regarding this matter. I am attaching the most recent correspondence from Wayneco's attorney, at their request.



20110223103315788.pdf

9



To: BOS Constituent Mail Distribution,
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Subject: Fw: Dear Fellow Park Users: A Letter from GM Phil Ginsburg about Our Budget

From: SF Recreation and Parks <elton.pon@sfgov.org>
To: board.of.supervisors@sfgov.org
Date: 02/18/2011 05:19 PM
Subject: Dear Fellow Park Users: A Letter from GM Phil Ginsburg about Our Budget

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Dear Fellow Park Users,

February is budget season for city departments, and as the San Francisco Recreation and Park Department moves through its budget planning for the upcoming Fiscal Year (2011-12), I want to take a few moments to let you know where we are and what you can expect from us in the next year or so.

Because we've been dealing with some pretty nasty weather this week, I think it's only fitting to let you know that there are sunnier days ahead at Rec and Park.

This time last year, our staff was grappling with an unprecedented \$12.4 million deficit that not only tested us professionally but taxed many of us on a personal level. The deficit was part of an estimated \$37 million we were asked to cut over a six-year period dating back to 2005.

However, with hard work from staff, new revenue initiatives and some difficult decision making, we were not only able to weather the storm but actually position ourselves for a rebound.

While we still remain nearly 200 gardeners and 80 custodians short of where we should

be and have more than \$1.7 billion in deferred maintenance projects, we are starting to reap the benefits from our efforts last year.

We have improved our recreation delivery model, delayed hiring, cut overtime costs and worked to reduce our worker's compensation costs by 26% in the current fiscal year.

Our main budget strategy, though, was to avoid as many cuts as possible by generating additional revenue through more special events, more partnerships and more amenities in our parks. For every dollar we raised, it was one less dollar we had to cut.

Events like the Outside Lands concert generated \$1 million for the department, enough to pay for two electricians, two carpenters, two plumbers and two roofers. Our expansion of summer day camps resulted in an additional \$750,000, enough for nine camp counselors. A non-resident fee at the San Francisco Botanical Garden, although somewhat controversial, guaranteed \$250,000 in extra revenue for the department this year (enough to pay for three gardeners) and is projected to bring in \$500,000 a year in coming years.

Our strategy is working, and although we've been asked to cut another \$4.5 million for this next fiscal year, we're cautiously optimistic that we can meet this challenge by staying with the strategies we implemented last year.

At our four community budget meetings last month, you let us know what services were important to you to protect. Based on that feedback, I'm happy to report that there will be no increase to existing fees for programs or permits. There will be no further reductions to facility operating hours, and, we are actually increasing our scholarship fund by 15% because the ability to pay should never be a barrier for people to enjoy their parks.

We'll also continue to provide the additional amenities in parks that you want, including more food vendors, more special events and improved concessions. Whether you're looking for a hot cup of coffee to enjoy in our parks, or want to rent a bike to travel to other parks in the city, we are constantly trying to enhance your park experience.

In addition to this good news, I want to thank all of you for your continued support of our parks. We know that you're passionate about your parks and ultimately expect them to be clean, safe and fun. As we recover from the toughest financial storm our department has ever faced, we're confident we can continue to provide you and your family with the world-class parks and programs you deserve.

Warmly,

Phil Ginsburg, General Manager
San Francisco Recreation and Park Department

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Thank you.

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 Vote at UGENA.org/sharks

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①

Revised Efficiency Plan for 2012-2015 - CSS-17

Karen Roye

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Christine Anderson, Faye Chin

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at the Clerk's Office
Room 244, City Hall**

In accordance with Sec. 88.4(a)(1) Strategic Planning the department submitted its "Annual Efficiency Plan" on February 1, 2011. Recently the department was notified by the California Department of Child Support Services that the proposed funding for the San Francisco program had been reduced by 9.3% or \$1, 346, 192. In light of funding reduction that has been responded to in the department's proposed budget, the department has updated it's efficiency plan for FY 2012-2015 to reflect operational shifts. Please see pages 7, 8, 9, 11, and 12. Thank you for your patience.

Respectfully,

Karen

Karen M. Roye

IV-D Director/Department Head

LCSA - San Francisco Department of Child Support Services

617 Mission Street

San Francisco, CA 94105-3503, Tel: 415-356-2919

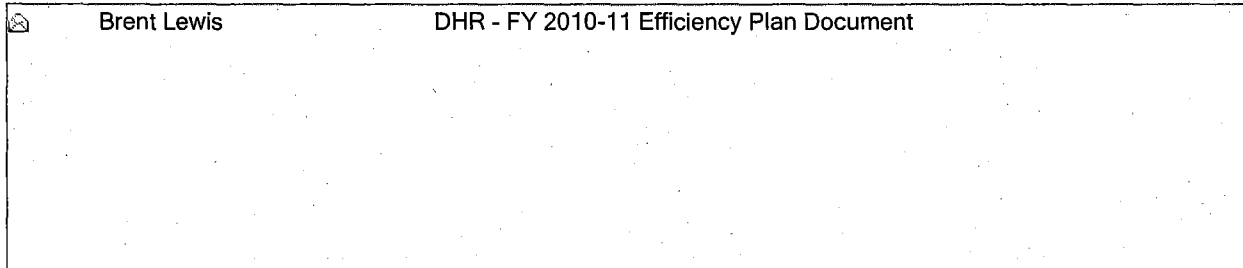


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DHR - FY 2010-11 Efficiency Plan Document
Brent Lewis to: Board.of.Supervisors
Cc: Kate Howard, performance.con, Jennifer Johnston

02/24/2011 03:19 PM



In accordance with the San Francisco Performance and Review Ordinance (Section 88 of the Administrative Code) and Charter Section 16.120, please find the FY 2010-11 Efficiency Plan for the Department of Human Resources. Please contact me if you have any questions or require further information.



DHR Efficiency Plan - FY 2010-11.pdf

Thank you,

Brent Lewis
Budget & Finance Director
Dept. of Human Resources
415-557-4944

12

City and County of San Francisco

**Ed Lee
Mayor**



Department of Human Resources

**Micki Callahan
Human Resources Director**

Department of Human Resources

Efficiency Plan FY 2010-11

I. THE DEPARTMENT

DHR's Statement of Purpose

We collaborate with departments by responding creatively to the challenges of a changing environment to ensure a workforce that is highly skilled, dependable, adaptable and productive.

DHR's Values

In meeting our Mission, we value:

Accountability

We take pride in our work and are responsive to each other and those who depend on our services.

Caring

We understand that our work affects individual lives and the delivery of important City services. For this reason, we are communicative with those who depend on us.

Excellence

We strive for the highest levels of individual and organizational achievement. We recognize exemplary and dedicated performance.

Fairness

We act with honesty, integrity and ethics. We are committed to merit-based employment principles and equal employment opportunity.

Respect

We recognize the value of each individual and view our diversity as a strength.

Teamwork

We perform our work with collaboration and cooperation. We support each other through honest communication and a safe and learning environment.

The Department of Human Resources (DHR) is organized into the following broad functional areas: Employment Services, Employee Relations, Equal Employment Opportunity, Workers' Compensation, Workforce Development, Budget and Finance, Information Technology, and Administration. Each of these functional areas provides a broad scope of human resources services that support our mission.

Employment Services

The functional areas of the Employment Services Function include:

Client Services

The Client Services team provides human resources services to all City Departments to oversee centralized HR functions and provide general HR advice. While every City Department has been assigned a DHR Client Services Representative, eleven departments have contracted with DHR to provide the full range on internal human resources services. The Client Services team is responsible for providing human resources solutions (direct services and indirect services) to all departmental challenges regarding City employment, personnel, discipline matters, and Civil Service Rule application and implementation.

Recruitment and Assessment Services

The Recruitment & Assessment Services team is responsible for evaluating, planning, and administering departmental and city-wide recruitments and examinations. It is also responsible for ensuring equal employment opportunity and the application of merit system principles, with a focus on recruiting and examining highly qualified applicants for appointments to the City and County workforce that is reflective of the diversity of our community. The team consistently looks for innovative ways to increase testing efficiency and effectiveness, using, among other mechanisms: position-based hiring processes that meet the changing services needs of the city; a new web-based, integrated application, testing and referral program; and mechanisms designed to reduce the examination needs by capitalizing on apprenticeships, licensing, certifications, and educational programs to fill positions.

Employee Relations

The Employee Relations team is responsible for negotiating and administering the provisions of the many collective bargaining agreements between the City and County of San Francisco and labor organizations representing City employees; the City's compensation program; and grievance and discipline management. Staff advises departmental personnel representatives in the interpretation of contractual provisions, manages and reviews all grievances related to contract interpretation/application and disciplinary actions, and evaluates bargaining unit assignments for City classifications.

In addition, the employee relations staff also conducts meet and confer sessions with employee organizations regarding proposed amendments to the City Charter and Administrative Code.

Equal Employment Opportunity

The focus of the Equal Employment Opportunity (EEO) function is to assist applicants, employees, and departments in the areas of employment discrimination, harassment, and

employment of persons with disabilities. The EEO Unit coordinates EEO-related staff development, alternative dispute resolution, investigation of complaints, and accommodation of persons with disabilities.

The EEO staff provides direct services and consultation to all City departments in the areas of equal employment opportunity, including resolving discrimination issues through investigation of complaints and alternative dispute resolution. Other services include training to prevent workplace harassment and providing reasonable accommodation to individuals with disabilities.

Workers' Compensation

The Workers' Compensation team focuses on the administration of workers' compensation benefits and all other benefits related to work injuries in compliance with state and local laws and regulations, coordinates citywide safety and prevention efforts, and coordinates cross-departmental temporary and transitional work placements.

Workers' Compensation staff is organized into four service areas: General Administration, Claims Adjusting, Fiscal and Accounting Services, and Safety and Prevention. The in-house claims adjusting staff directly administers approximately two-thirds of the City's workers' compensation claims and a contracted third party administrator is responsible for one-third. The Workers' Compensation staff provides individual case handling and plans of action to maximize each employee's speedy recovery; injury prevention programs to ensure employee safety and minimize workers' compensation costs; coordination of citywide modified work programs designed to return injured employees to work quickly, whenever possible.

Workforce Development

The Workforce Development team provides a broad range of programs designed to address the organizational and professional development needs of all City departments, including Citywide Training and Organizational Development, Succession Planning and Performance Management.

Budget and Finance

The Budget and Finance staff focuses on providing professional and technical internal support to the operation of the department. Services include: preparation of the department budget, monitoring of expenditures during the fiscal year, preparation of departmental financial analysis and reports, and the management of the department's performance measures.

Information Technology Services

The Information Technology Services staff provides expert technical and functional support of the Human Resources Information System (HRIS) and the department's technology infrastructure.

Administration

The Administration staff provides internal personnel and payroll services and administers and performs all payroll, personnel, and employment functions affecting DHR staff and management.

II. STRATEGIC PLAN

A. CIVIL SERVICE REFORM

In May 2005, DHR published its report, *Civil Service Reform: Preserving the Promise of Government* after completing a thorough review of the City's human resource system. The report identified 46 recommendations designed to reform our human resources system to better address current trends and demands. Although Phase I of Civil Service Reform is now complete, DHR continues to evaluate the effectiveness of the programs implemented pursuant to the May 2005 report findings and recommendations to ensure that their outcomes are meeting expectations for service delivery. DHR also continues to implement new pilot programs and strengthen the systems created in Phase I through ongoing training and improvements.

In addition to its ongoing efforts to expand upon the remaining recommendations of Phase I of Civil Service Reform, DHR is undertaking additional civil service reforms in Phase II of its efforts that are intended to:

- Do a better job of managing performance and attendance.
- Rationalize the City's separation policies and procedures to ensure that they: 1) meet operational needs; 2) are fiscally responsible; 3) are consistent with best practices; and 4) minimize unnecessary disruptions.
- Modernize and simplify the governance of our personnel system.
- Modernize and streamline the hiring and promotive process to ensure that the City can hire the best and the brightest candidates in a timely and efficient manner.

Some projects underway in each goal area, include:

- **Achieve Cost, Resource and Time Efficiencies in Examinations and Hiring** – DHR examination staff will continue to pursue ways to minimize costs over the next few fiscal years by exploring alternative testing methods such as computer-administered examinations and developing video-based selection components in-house.
- **Examinations** – The DHR examinations team will prepare Class-Based Tests in advance, or in anticipation of need (prior to list expiration or identified need). Increase the number of Position-Based Tests as a percentage of all examinations. Increase test utility by increasing the number of recruitments processed via the same selection instrument.
- **Leave and Attendance Management Training** – DHR is in the process of developing a leave and attendance management training component to assist supervisors. DHR expects to roll out this training no later than 2011-2012.
- **Classification and Compensation** – DHR has established a Classification and Compensation Team, responsible for overseeing the City's classification plan and managing the City's compensation structure. Over the next three fiscal years, the Team will work to modernize the City's classification system to reduce the number of classifications with overlapping responsibilities and limit inconsistency in utilization and compensation of classifications. The

team will also work to ensure that appointments are made to appropriate classifications and levels within job code series.

- **Minimum Qualification Program:** Develop and implement a consistent and defensible Minimum Qualification Program, including a standardized process and criteria for the establishment and updating of minimum qualifications.
- **Classification Database –** Newly automated classification processes and materials have been developed for human resources analysts in order to streamline and expedite the hiring and classification processes. A key deliverable was the design of a comprehensive database of core classification data to assist in position classification and to perform analyses of classes for consolidation. In fiscal year 2011-2012, DHR will implement this new classification tool, which includes the use of a dictionary of core competencies for workforce development and planning purposes.

For those remaining reform recommendations that require action by the Civil Service Commission (“Commission”), DHR will work with the Commission and the City’s stakeholders to implement the remainder of those reform recommendations that the Commission supports in fiscal years 2009-2010 and 2010-2011.

B. OTHER KEY HR PROJECTS AND INITIATIVES

In addition to civil service reform-related initiatives, teams in DHR are pursuing the following major goals in Fiscal Years 2010-2011 and 2011-2012 to continue improvement of city human resource systems:

Employment Services

- **Issues Tracking System:** Develop and implement an electronic system for tracking and sharing human resources issues, their timelines and status updates.
- **Emergency Management:** Increase awareness of DHR’s Emergency Management initiatives such as the DSW ID Project and the Emergency Volunteer Center (EVC).

Equal Employment Opportunity (EEO)

- **Consultative/Facilitative Model:** Expand the DHR EEO model to include establishing Reasonable Accommodation Case Review sessions, continue the delivery of harassment prevention training for employees and conduct EEO complaint review and consultations with Department staffs.
- **Harassment Prevention Training:** Complete the delivery of the third edition of Harassment Prevention Training for Supervisors to the approximately 889 remaining Supervisors, as required by state law (Assembly Bill 1825).
- **Reasonable Accommodation Training:** Deliver the 2 remaining interactive/role playing Reasonable Accommodation Training Modules to HR professionals, Reasonable Accommodation Coordinators and supervisors.

- Control Workers' Compensation Costs: Control Workers' Compensation claims costs to allow for no more than a 5% increase despite statewide projections of greater increases.
- Internet Valley Oaks (iVOS) System:
 - Successfully and fully implement the iVOS system—a streamlined efficient electronic claims management system—to replace the City's current cumbersome paper-based Workers' Compensation claims system. This electronic system will improve communication between claims staff, medical providers and the City Attorney's Office for legal and medical information. Over the next six months, DHR will be achieving greater efficiencies in the system as we expand on the system's capabilities for electronic document management, electronic reporting to state and federal agencies, improved communication with departments and direct deposit of benefits for injured workers.
 - After implementation of the iVOS system, institute legal compliance with State and Federal regulations including: FROI/SROI/Medical Payments to State; Federal Center for Medicare Services reporting; and Direct deposit of bi-weekly disability benefits to injured workers.
- Workforce and Succession Planning: Implement a workforce and succession planning model within DHR by focusing on a "grow-your-own" workforce targeting workers' compensation claims adjusters. This program will incorporate both formal classroom training and on-the-job training. . This program may serve as a model for other difficult-to-fill classifications citywide.
- Online Training: In spring 2011, DHR will initiate an online training on a variety of topics ranging from "How to Apply for a City Job" for job seekers, to "Sharing Personnel Information" for human resource professionals, to "Developing SMART Goals" for supervisors and managers. Throughout the year, DHR will continue to expand the number and types of trainings available online to provide additional options for professional development for employees.
- HR Fundamentals Training: In 2011, DHR will pilot a Human Resources (HR) Fundamentals Program, covering all major human resource topics such as Performance Management, Conducting Investigations, Skelly Hearings, Job Analysis, Job Classification, Exam Development and Examination and Post-Referral Selection. The program will target human resources professionals within City departments to develop a thorough and consistent understanding of human resources principles and policies.
- Performance Appraisals: Continue to coordinate the Performance Plan and Appraisal (PPA) process citywide by training supervisors and managers and monitoring PPA compliance on an annual basis.
- Launch of a Multi-Pronged Program Designed to Increase Employment Opportunities with the City and County of San Francisco: By summer 2011, DHR will institute an initiative entitled *Pathways to City Employment* to increase employment opportunities with the City and County of San Francisco. Targetting the Custodian and Clerical job classifications, individuals may

meet the minimum experience requirement for the job through alternate means, including the completion of City-partnered training programs. DHR will also develop training programs to assist potential applicants through the City's application and examination processes.

- **Disaster Preparedness Documentation:** Continue to expand upon DHR's disaster preparedness documents (i.e., Continuity of Operations Plan – COOP and the Emergency Volunteer Center Plan) to address a wide range of emergencies and events (i.e., H1N1) and to ensure that DHR is able to provide the City with the human resources it needs to respond in the event of a disaster.
- **CORES Emergency Notification System:** Continue to expand upon the capacity of the City's current emergency two-way employee notification system to ensure that the City is able to communicate City employees in the event of a disaster, including the ability to deploy employees based on their job code and skill sets.
- **Disaster Preparedness:** Continue to develop and engage in disaster preparedness exercises to ensure DHR employee readiness.
- **Civil Service Reform:** Continue the implementation of Civil Service Reform through revision of Civil Service Rules and DHR policies and procedures

III. CUSTOMER SERVICE PLAN

Customer Groups (Internal and External)

The Department of Human Resources defines its customers very broadly; ultimately, we view *everyone* as our customer because we serve all of the individuals and groups identified below, and the products and services we produce ultimately impact City and County services that in some way affect all citizens and visitors to San Francisco. Given this, DHR views its customers in four broad categories:

1. The Public
2. Regulatory Agencies
3. City Departments and Employees
4. Advocacy Groups

Some individuals or organizations fall by definition into multiple categories, depending on the nature of the transactions/services provided.

The Public

This category of customers is comprised of: citizens, visitors, applicants for employment, colleagues and employees from other jurisdictions, professional organizations, and community groups.

Regulatory Agents

This category of customers is comprised of: Board of Supervisors, Civil Service Commission, Mayor, Controller, Health Service Board, Workers' Compensation Council, Controller's Staff, Budget Analyst, Local, State, and Federal Regulatory agencies, State & Federal Court System.

City Departments and Employees

This category of customers is comprised of: appointing officers and/or designees from all city departments, all city employees and their dependents, decentralized personnel and workers' compensation units, employees of the San Francisco Unified School District, and Community College District.

Advocacy Organizations

This category of customers is comprised of labor unions, the press, professional organizations, and community groups.

Services and Products

The primary services and products provided by the Department of Human Resources are listed in the chart below:

Service or Product Provided	Public	Regulatory	City Depts.	Advocacy Orgs.
HR information, consultation, and advice	X	X	X	X
Access to City employment	X		X	X
Represents City to public, i.e., job fairs, announcements and communications, public contact, website content management	X	X	X	X
Post & distribute public notices (postings)	X	X	X	X
Conduct recruitment processes	X		X	X
Develop & maintain class plan & Annual Salary Ordinance	X	X	X	X
Conduct Examinations	X		X	X
Resolve complaint, appeals, grievances, arbitrations	X	X	X	X
Respond to Sunshine Ordinance requests	X	X	X	X
Provide information and	X	X	X	X

statistics				
Prepare statistical reports, analysis.	X	X	X	X
Data centralization and management	X	X	X	X
Propose legislation/rule changes	X	X	X	X
Respond to proposed resolution, legislation, Charter & rule changes	X	X	X	X
Conduct research, compile & provide data	X	X	X	X

Service or Product Provided	Public	Regulatory	City Depts.	Advocacy Orgs.
Provide expert testimony		X	X	
Provide training & professional development	X	X	X	X
Assist with organizational planning – restructuring, transfer of functions & forming new depts.	X	X	X	X
Requisition oversight, approval, processing, and monitoring			X	
Study and classify positions			X	X
Provide workers' compensation claims administration and benefits payments		X	X	X
Provide technical & information systems services and support			X	
Provide investigation services		X	X	
Provide services related to reductions in workforce		X	X	X
Develop policies & procedures	X	X	X	X
Provide workforce & succession planning systems & services & consultation	X		X	X

Provide professional labor negotiations and other consultation services in support of bargaining process			X	X
Implement MOU provisions & other agreements			X	X

Customer Service Complaint Resolution Process

The current processes for resolving complaints from customers include:

- o Investigate and respond to complaints received in a timely manner.
- o Meet with complainants to facilitate resolution, including engaging in the mediation process or the grievance resolution process.
- o Ensure compliance with relevant rules, regulations, and legal considerations.
- o Prepare formal written responses (when necessary) and provide process for appeals. Involve the individuals, divisions, agencies as appropriate (e.g. other city departments, City Attorney).

Complaint Resolution Plan for FY 2009-10

The Department of Human Resources is committed to resolving customer complaints in a timely and efficient manner. In addition to the processes identified above, the department will:

- o Provide staff training on DHR Policies and procedures and complaint mitigation/resolution.
- o Develop electronic, on-line reference resources to help departmental staff respond to customer inquiries.

Current Customer Service Feedback Processes, Measurement, and Maximization

Customer satisfaction feedback regarding DHR products and services is currently received via:

- o Complaints/feedback through the DHR website.
- o Verbal and written feedback.
- o Feedback via phone calls, letters, protests, appeals, grievances, arbitrations.
- o Data gathering through Workforce and Succession Planning.
- o Employee Recognition notices, internal recognition program.

Means currently utilized to measure satisfaction

- o Satisfaction is measured as part of project development through meetings and focus groups. For example, various groups of employees participated in focus groups and formal surveys to aid in the design of City University course offerings and content.
- o We conduct ongoing satisfaction measurement with specific services or programs in the following ways:
 - o The Employee Relations team convenes evaluation meetings at the conclusion of each round of labor negotiations to assess satisfaction with all aspects of the process and to determine what improvements can be made in successive rounds.
 - o DHR training Participant Feedback Worksheets. Among other questions, participants are asked to rate the quality of the training they attended as a

whole, and the relevance of the training to their jobs. Results are included in our performance measure reporting.

- At the end of each fiscal year, the Workers' Compensation unit surveys department liaisons on the quality and timeliness of their claims administration services. Results are included in our performance measure reporting.

Customer Service Access Process

Customers currently access Department of Human Resources services by visiting the DHR office at One South Van Ness, 4th Floor. The DHR office maintains a public lobby. In addition, selected services are accessible by e-mail, voicemail, or DHR Website.

IV. ANNUAL PERFORMANCE MEASURES

DHR has conducted extensive review and revision of its performance measures in the past two fiscal years to better capture the breadth of work performed in the department and the quality of information available to assess progress toward our goals. The current list of performance measures is in the table below.

Since 2006, DHR has included measures to capture data on completion of performance appraisals. Each City department submits the number of appraisals scheduled and completed in their database. DHR staff will follow up with departments to confirm and revise data, and to report the citywide percentage of scheduled performance appraisals that were completed. Performance appraisal data are collected in the month of October.

Department of Human Resources
Efficiency Plan
Fiscal Year 2010-2011

	Measure	Definition	FY 2009-10 Actual	FY 2010-11 Target
1	Average rating of DHR workshops by participants (1-5 scale)	Average participant workshop rating on 1-5 scale.	4.6	4.4
2	Participants' average rating of relevance of DHR workshops to their jobs (1-5 scale)	Average participant workshop rating on 1-5 scale.	4.6	4.4
3	Number of training hours delivered	Number of training hours delivered by DHR staff and City University.	25,677	12,000
6	Percentage of employees for whom scheduled annual appraisals were completed	Citywide ratio of the number of employees for whom performance appraisals were scheduled and completed during the fiscal year.	79%	100%
7	Percent of grievances proceeding to arbitration in which the City prevails	Percent of grievances proceeding to arbitration in which the City prevails	50%	70%
8	Percent of identified policy initiatives implemented through MOUs and other mechanisms	The proportion of policy initiatives identified at the start of the fiscal year that are adopted into MOUs or other mechanisms.	67%	75%
9	Percent of wage rate calculations not requiring pay corrections	Percent of manual salary grade calculations that are calculated correctly and do not result in under/overpayment.	100%	100%
10	Percentage of employees citywide that are provisional	Percentage of provisional appointments to among total workforce.	1.30%	3%
11	Average time between examination announcement closing and list adoption, in months	Average days between final closing of a discrete recruitment for permanent employment and adoption of an eligible list.	2.2	2.5
12	Percentage of discrimination complaints investigated within 6 months of receipt	Complaints completed during the fiscal year and completed within six months of filing. Excludes MTA complaints.	41%	70%
13	Number of position classifications in the Civil Service Plan	Number of job codes/position classifications in the Civil Service Plan.	1,107	1075
14	Workers' Compensation claims closing ratio	Idemnity claims closed as a percentage of new and reopened claims.	103%	103%
15	Average rating by departments of their claims administration services (1-5 scale).	Average satisfaction rating by departments using a 5 point scale, where 1=fair, 3=average, 5=excellent.	4.4	4.6
16	Claims per 100 FTEs (full time equivalent)	Number of claims (excluding future medical and MTA claims) filed per 100 FTEs.	7.1%	14.0%
17	Number of DHR employees for whom performance appraisals were scheduled	Number of DHR employees for whom a performance appraisal is to be conducted.	71	138
18	Number of DHR employees for whom scheduled performance appraisals were completed	Number of DHR employees for whom a performance appraisal was completed.	76	138

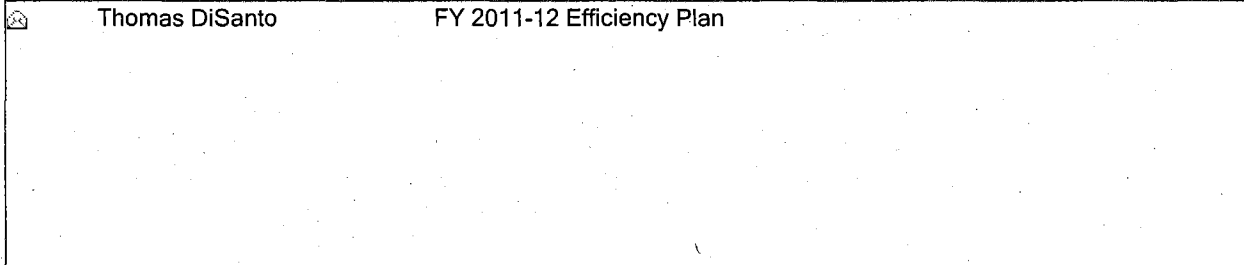


FY 2011-12 Efficiency Plan

Thomas DiSanto to: Budget, Board of Supervisors, Performance
Con

02/23/2011 04:28 PM

Cc: Jonathan Lyens



Attached please find the Planning Department's FY 2011-12 Efficiency Plan.



FY2011-12 Efficiency Plan.pdf

Thomas DiSanto
Chief Administrative Officer
Planning Department, City and County of San Francisco
1650 Mission Street, Suite 400
San Francisco, CA 94103
(415) 575-9113



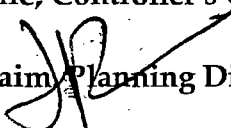
SAN FRANCISCO PLANNING DEPARTMENT

MEMO

FY 2011-12 Efficiency Plan

DATE: February 23, 2011

TO: Angela Calvillo, Clerk of the Board
Greg Wagner, Mayor's Office of Public Policy and Finance
Mike Wylie, Controller's Office

FROM: John Rahaim,  Planning Director

RE: FY 2011-2012 Efficiency Plan

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I am pleased to report that the Department has made significant improvements and achieved major milestones during the past year. This was enabled by the strong support of the Planning Commission, the Historic Preservation Commission, the strong commitment by staff, and the major investments of the past several years. Working closely with the Planning Commission, the Planning Department continues to implement the various elements of the Action Plan and address issues related to the economic downturn and resulting budget issues. The Planning Commission has seen an increase in entitlement cases indicating, at least for now, that the development economy may be rebounding.

The Planning Commission has reviewed and approved projects that will add to the cultural vibrancy of San Francisco. Projects as diverse as the Masonic Auditorium in Nob Hill to the SF Jazz Museum in Hayes Valley and the Preservation Hall Jazz Society in the Mission will soon provide entertainment to citizens throughout the Bay Area. In addition, the Commission has approved CityPlace, a new mixed-use project along Market Street that will serve as the anchor for the revitalization of the mid-market neighborhood.

The Planning Commission has continued to review and approve new area plans and design programs. Candlestick Point and Hunters Point Shipyard have new zoning controls and incentives and when fully developed, will rebuild a portion of San Francisco that did not see the construction boom after 2000. The Planning Commission also recently approved the plan for Park Merced, and recommended that the Board move forward with the project. The Planning Commission is currently reviewing plans to transform Treasure Island into a contemporary residential neighborhood, and hopes to pass this plan in the current fiscal year. In addition, the Planning Commission has continued to further environmental sustainability, passing innovative car-share requirements, approving improvements to the Hetch Hetchy water system, and seeing the Bike Plan finally be implemented throughout the City.

The Planning Commission has held several joint hearings with sister agencies about issues and projects that cross several diverse but related fields. The Planning Commission has enjoyed great cooperation and interaction with the Historic Preservation Commission, the Health Commission, the Recreation and Park Commission, the Mayor's Office of Economic and Workforce Development and many others. While the economy continues to slowly rebound, the work of the Planning Department is essential to the full recovery of San Francisco and the Bay area.

As the Historic Preservation Commission entered its second year, it has enjoyed the support and guidance from the Planning Commission - from approving new project entitlements to the adoption of historic resource surveys.

The Historic Preservation Commission has worked on amending Articles 10 and 11 of the Planning Code, which provide the processes for designating buildings and districts and the regulations for any work to be done on an historic building. The Historic Preservation Commission has adopted policies permitting the Department to review and approve minor permits in the Downtown Area, facilitating the reuse of commercial spaces in a more timely manner. Additionally, the Commission now has disclosure policies, creating transparency between the public and the Commission. Lastly, the Historic Preservation Commission adopted policies for integrating disability access into historic buildings.

In the past year the Historic Preservation Commission has reviewed several historic resource surveys, from the Duboce Triangle area in the Market-Octavia Area Plan, to Automotive Support Structures along the Van Ness Corridor, to the South Mission Survey, a part of the Eastern Neighborhoods Area Plan. These surveys create certainty for the public and the Planning Department and will serve as a great resource for San Francisco.

Both the Planning Commission and the Historic Preservation Commission welcome these challenges and are hopeful that the next year will build upon the excellent work that the Planning Department has already completed.

This Plan includes the mission and goals of the Department, a description of programs and services, including proposed resource allocation and significant budget changes, performance measures, customer service and long-term strategic planning objectives.

SECTION 1: MISSION AND GOALS

The mission of the Planning Department is "to guide the orderly and prudent use of land, in both natural and built environments, with the purpose of improving the quality of life and embracing the diverse perspectives of those who live in, work in, and visit San Francisco.

My principal objective is to secure a budget that maintains resources at current year levels and retains our ability to deliver great planning, environmental analysis, and project review for the City, while recognizing our financial constraints. To do this requires that we evaluate all of our functions and match the anticipated workload to staff resources, make reassignments, and develop funding strategies for key areas that are under-funded. The magnitude of the economic downturn and the limited recovery currently being realized in San Francisco and the larger market means that this effort should not be limited to the Planning Department, but expanded to other City Agencies that also engage in planning, environmental and project review efforts. To address the continuing decline in General Fund resources available to the Planning Department, we have sought out and secured alternative funding sources, such as federal and State grants, for the FY 2011-12 budget.

In the past we have presented annual goals. However, recognizing that to continue to deliver great planning requires proactive and innovate changes, many of which will require mid to long term solutions, we adopted three-year goals covering the period of FY2009-2010 through FY2011-2012 as follows:

- **Illustrate a visionary and sustainable future for the city that assembles current and upcoming planning initiatives from all parts of the city, from all agencies and communities, which forcefully addresses the role of urban development in impacting sustainability.**
- **Develop an efficient and focused department organization that empowers staff and creates a culture of citizen service.**
- **Provide a key role in the economic recovery of the City by creating a climate which rewards well-designed investments that are consistent with adopted plans and city policy.**
- **Steward the implementation of adopted plans through internal and external coordination of plan policies and programs.**

To achieve the above stated goals, requires a subset of objectives as follows:

Objectives

- Maintain core services and necessary staffing levels
- Continue to Implement the Department's Action Plan
- Allow for flexibility in the Department work plan to address changing demands and funding realities

- Coordinate more closely with the Port, MTA, Redevelopment Agency and City Administrator's Office on important City projects
- Create a focused Community Development program that implements key plans and programs, including Better Streets, Eastern Neighborhoods, Market –Octavia, etc.
- Provide timely environmental review for City projects and programs
- Assemble current plans and policies into a focused illustration of the coming two decades of growth
- Enhance internal services to provide staff with the best available resources to accomplish their work plans
- Guide planning efforts by other agencies toward the best planning and urban design solutions
- Work toward a more efficient and responsive Planning Code

SECTION 2: PROGRAMS AND SERVICES

Currently, in FY 2010-11, the Planning Department has four major program areas – Citywide Planning, Neighborhood Planning, Environmental Review, and Administration/Director's Office/Information Technology. In order to support the Director's initiatives and goals described above, the Department proposes creating a new program titled Zoning Administration and Compliance that helps to define the primary role of the City Zoning Administrator's responsibility for administering, interpreting and enforcing the City's Planning Code. To carry out these programs, the Department proposes the following resource allocations for FY2011-12:

Program Name	FY2011 Investment		FY2012 Investment		CHANGE IN BUDGET Budget Year-Current Year	CHANGE IN STAFFING Budget Year-Current Year
	Total	FTEs	Total	FTEs		
Long Range Planning	5,171,204	31.95	4,133,031	31.16	(1,038,173)	-0.79
Neighborhood Planning	7,780,621	58.56	7,082,987	54.18	(697,634)	-4.38
MEA	3,186,329	24.90	3,375,890	25.02	189,561	0.12
Zoning Administration and Compliance	0	0	1,405,973	9.0	1,405,973	9.0
Administration	7,711,918	31.88	7,804,585	30.27	92,667	-1.61
TOTAL	23,849,972	147.29	23,802,466	149.63	(47,506)	2.34

Eighty-one percent, or \$19,390,223 of the support will be from fee revenue. The requested General Fund contribution is \$1,331,305, or 5.6 percent of the overall budget request of \$23,802,466. The General Fund request is consistent with the Mayor's Budget instructions to reduce the on-going allocation by 7.0 percent. To offset loss of General Fund Support, in FY 2011-12, 5.6 percent, or \$1,334,669 will come from various grant sources.

OPERATIONAL CONSIDERATIONS

There are a number of important trends in the Department's workloads that affect how we are allocating staff resources and how we are developing the FY2011-12 budget:

1. Application volumes have begun to increase, both in Neighborhood Planning and in MEA. A large portion of the volume increase is due to smaller projects, which is resulting in modest revenue growth, but not large revenue growth associated with larger projects. MEA still has a robust workload, partly because there are a number of complex City-sponsored projects which currently require environmental review, and new projects, such as the America's Cup 34 and the Health Care Master Plan that will require completed environmental review during FY 2011-12.
2. The demand for long-range planning work continues to be high, but is shifting from neighborhood planning work to Urban Design support for City-sponsored projects and adopted plan areas.
3. We are continuing our work to implement the Action Plan, including in FY2011-12 the implementation of a new Permit Tracking System.
4. The new Historic Preservation Commission has resulted in increased workloads for Preservation and other staff.
5. With the adoption of four major Area Plans and the Upper Market Design Plan in the past year, the Department is turning its focus to stewarding the implementation of those Plans.

Setting aside any resource constraints, these trends alone would suggest that we should be realigning staff away from application review (excluding environmental review) and to long-range planning projects, Action Plan implementation, support for the Historic Preservation Commission, and implementation of adopted Area Plans. And, in fact, this realignment is already underway. Neighborhood Planning staff is taking on responsibility for Class 1 and Class 3 categorical exemptions, with MEA staff providing supervision and training. Neighborhood Planning staff is also, on a part-time and/or temporary basis, being reassigned to work on Citywide planning projects. Over fifty percent of the Department's staff is already engaged with Action Plan implementation. Preservation and Legislative Affairs staff are working to support the Historic Preservation Commission. And, finally, we are in the process of establishing a team of staff to work on Area Plan Implementation.

In addition to addressing the changes in our work discussed above, we have also based our proposed work program and budget for FY2010 on the principle that in an economic down cycle, we should be focusing more efforts on planning for the future of the City, and on improving our internal operations.

WORK PROGRAM

FY 2010-11 Major Accomplishments

The Department has made substantial accomplishments during FY 2010-11:

- A reorganization that established a Chief of Staff position, redefined the position of Zoning Administrator, created a Communications Manager position, and adjusted reporting requirements to better reflect department needs and staff expertise;
- Completion of the two year Action Plan, with a redesigned development review process, revised Conditions of Approval, and many other efforts that increase transparency to the public while streamlining the review process and strengthening the design review process;
- Receipt of grants and work orders totaling more than \$9.3M, involving interdepartmental activities; of the total, more than \$2.7M will come to the department, allowing the hiring of six temporary staff.
- Staffing of Planning Commission hearings with Neighborhood Planning Quadrant managers. (The revised Zoning Administrator position has enabled Neighborhood Planning managers to take more active roles in the management of large projects);
- Adoption of Interim Discretionary Review Procedures;
- With the Redevelopment Agency and the Office of Economic and Workforce Development (OEWD), completion of environmental, urban design, and entitlement work necessary for adoption of the Hunter's Point Navy Shipyard Redevelopment;
- Completion of EIRs and project approvals for the proposed retail center for City Place on Market Street and Park Merced;
- Completion of Draft EIRs for major projects including Treasure Island Redevelopment, California Pacific Medical Center, and Calaveras Dam (anticipated in Spring/Summer 2011);
- The Department and other City Agencies worked with the Bay Area Air Quality Management District (BAAQMD) to provide greater local flexibility in addressing Greenhouse Gas (GHG) emissions and health risk assessments;
- Adoption of the Better Streets Plan and completion of the Mission Streetscape and Fisherman's Wharf Public Realm Plans;
- Commencement of work on the Fourth Street Corridor Planning Project
- With the Department of Public Works, the Municipal Transportation Agency and other City partners, commenced work on the Better Market Street Project;

- Completion of the 2009 Housing Element and associated EIR of the 2004 and 2009 Housing Element (anticipated in Spring);
- Anticipated completion of the Recreation and Open Space Element and its associated environmental review, and of the Community Safety Element;
- Substantial progress on and/or completion of Historic Surveys for the Market Octavia Plan, as well as Eastern Neighborhood areas including North and South Mission, SoMA and Showplace Square/Potrero;
- Redesign of the department's web site, including the use of social media for disseminating information about the department's and commissions' activities.
- Completion of a number of Pavement to Parks projects, including completed plazas at 17th and Castro Streets, Showplace Triangle, San Jose/Guerrero and Naples, and parklets at 22nd Street, Columbus Avenue, Divisadero Street, Noe Valley, and perhaps most significantly, an upcoming project at the Powell Street Promenade.

FY 2011-12 Major Workplan Activities

For the upcoming year, the Department anticipates the following activities to be key components of our work plan:

- With the Department of Public Health, the creation of a Health Care Master Plan, with associated environmental review. It is anticipated that this plan will require 2+ years to complete;
- Environmental and urban design work to support the upcoming America's Cup yacht races;
- Implementation activities associated with the completed Action Plan;
- Public Realm design activities for several projects, including Jefferson Street in Fisherman's Wharf, the Fourth Street Corridor in anticipation of the Central Subway, the Better Market Streets project, the second phase of the design of Cesar Chavez and a public realm plan for the South of Market area;
- An internal shifting of staff resources to reflect changing needs, including time for Legislative Review and Code Clean Up work to ensure appropriate review, and the creation of a Senior Planner position responsible for historic preservation-related CEQA work;
- Ongoing work on the Fourth Street Corridor Plan;
- Ongoing work on regional issues, including the Sustainable Community Strategy required under SB375 and the California High Speed Rail project;
- Initiation of the Civic Center Sustainable Resources District planning efforts;
- Completion of the Fourth and King Railyard Study; and
- Completion and adoption of the Transit Center District Plan and associated EIR.

FY 2011-12 Work Program

Neighborhood Planning

The reallocation of existing resources in Neighborhood Planning to reflect expected work load changes in FY2012 results in the following proposed work program, which shows an overall increase of 0.79 FTE. Approximately 0.4 FTE of this increase is unfunded at this time, with 0.2 FTE allocated for America's Cup work and 0.2 FTE allocated for Health Care Master Plan work.

<i>Activity</i>		<i>2010-11 FTEs</i>	<i>Proposed FY2011-12 FTEs</i>	<i>Change</i>
NEIGHBORHOOD PLANNING		50.81	51.60	0.79
1.	Application Review and Processing	23.71	22.65	(1.06)
2.	Historic Preservation (Total # of Preservation Planners maintained at 11)	8.23	9.43	1.20
3.	Provide Public Information	8.42	8.64	0.22
4.	Inter-Department/Agency Activities	1.35	1.55	0.20
5.	Process Maintenance & Improvements, Citywide Support, Staff Training, Performance Review, etc.	2.35	2.58	0.23
6.	Clerical Support	2.75	2.75	0.00
7.	Management	4.00	4.00	0.00

Application Review and Processing. The FY2012 proposed Neighborhood Planning (NP) work program continues to emphasize application review, with 22.65 FTE or over 1/3 of the total NP staffing assigned to this function. The Department expects application volumes to remain steady through FY2012, which has been the case for the first half of the current fiscal year. Approximately 15% of the FTEs in NP are devoted to the review of building permits, with another 15% allocated to the review of various types of entitlement applications. The overall reduction of 1.06 FTE shown here reflects a shift in senior planner resources from a mix of project management work to a new position responsible for management of all CEQA-related historic preservation work, which is shown in the Historic Preservation section of the work program.

Historic Preservation. The proposed Historic Preservation work program shows some slight shifts in work in order to align staff with funding sources such as work orders and grants, while maintaining adequate staffing for the fee-based CEQA and application review work. Overall, the historic preservation work program shows an increase of 1.2 FTE, reflecting the addition of a senior preservation planner position responsible for CEQA-related preservation work. The position was created in response to increased need for coordination with MEA staff, consistency of work and presence at Commission and Board of Supervisor hearings for projects such as CEQA appeals, EIRs and Eastern Neighborhood Interim procedures. Another shift in staff results from the expected completion of several years of historic preservation survey work at the end of the current fiscal year, which will enable preservation staff to focus on new projects in FY2012 such as Mid-Market, America's Cup and the Civic Center Sustainable District. A "Preserve America" grant will fund staff work on landmark designations within the Market & Octavia Plan Area, and the Department is proposing to maintain the current commitment of 1.0 FTE for a work program to be determined by the Historic Preservation Commission. Lastly, preservation staff will continue to provide review of historic survey work conducted by community groups on an as needed basis.

Public Information. The proposed work program maintains existing staffing at the Planning Information Counter (PIC), with a slight increase of 0.22 FTE. PIC staffing was increased last year and has resulted in much-improved customer service.

Inter-Department/Agency Activities. This section shows a slight increase of 0.2 FTE, which represents the unfunded mandate for NP staff to work on the development of a Health Care Master Plan.

Process Improvements, Staff Training, Performance Review. This section also shows a slight increase, 0.23 FTE, which reflects NP management's desire to take a more proactive approach to Legislative Affairs and Code Clean-Up, along with an ongoing commitment to Performance Planning and Review. Staff training will be maintained, at 0.70 FTE as is a 0.50 FTE commitment to ongoing procedural improvements. Certain Action Plan efforts will be completed this spring, but will require ongoing NP support in order to be maintained. Examples include the dozens of revised forms/applications/handouts and the redesigned web page.

Clerical Support and Management. As the NP section works to control overhead and update billing practices, we have been able to increase the amount of clerical and management time billed to fee-based application work. This enables the Department to more accurately set fee schedules and capture revenues. To reflect the current practice, approximately 50% of the NP clerical support and management FTEs are shown separately, at the end of the work program. The remaining clerical support and management FTEs are embedded throughout the categories of work listed above.

Additional Notes:

- Discretionary Review (DR) Reform. The proposed work program does not assume the adoption of DR Reform, however, Department staff will be preparing a report for the Commission and the public to be presented this Spring, upon the one-year anniversary of the Hearing before the Land Use Committee. As the economy improves and the number of permit and DR applications increases, it will become increasingly important for staff to be able to realize gains in efficiency through procedural improvements and reforms such as DR Reform.
- Planner Technician positions. The Department continues to work towards the creation of a new "Planner Tech" classification. We expect the proposed Planner Technician positions to be available this Spring, 2011, resulting in promotional opportunities for support staff and savings to the Department in FY2012 because Planners will be able to focus on more complicated work.

Currently unfunded priorities. For Neighborhood Planning, two projects currently have no funding identified, but sources are anticipated in the coming months: America's Cup and Health Care Master Plan. The total estimated need would be 0.4 FTE.

Citywide Planning

The FY2012 work program for the Citywide Planning Section proposes a number of changes from last year, both in terms of staffing and in the categorization of the section's work. These changes are summarized in the table, and described below.

<i>Activity</i>		<i>2010-11 FTEs</i>	<i>Proposed FY2011-12 FTEs</i>	<i>Change</i>
CITYWIDE PLANNING		30.95	42.17	11.22
1.	General Plan Program	3.60	3.28	(0.32)
2.	Community Planning Program (Area Plans) (in FY 2010-11 including Sustainable Development Strategy)	6.80	6.88	0.08
3.	Plan Implementation, Monitoring, Funding, Community Improvements	1.25	1.50	0.25
4.	Citywide Plans and Programs	4.00	8.27	4.27
5.	City Design Program	5.00	11.97	6.97
6.	Information and Analysis Program	3.70	4.00	0.30
7.	Management	6.60	6.27	(0.33)

Regarding General Plan Program activities, the anticipated completion and adoption of a number of plan elements, including the Housing Element, the Recreation and Open Space Element and the Community Safety Element will allow the section to focus on new efforts. These are proposed to include an update of the Urban Design Element and initial discussions leading to a potential update to the Transportation Element beginning in FY2012-13.

Last year's Area Plans/Sub-Area Plans Program has been separated into two activities: Community Planning Program and Citywide Plans and Programs, which results in some reorganization of the section's work tasks.

In the newly named Community Planning Program, the work is proposed to be refocused from the larger community planning efforts of the last few years. We anticipate that we will complete and adopt several area plans and subarea plans now underway, including the Transit Center District Plan, which allows us to take on two major new community planning efforts. These include the Fourth Street Corridor in anticipation of the Central Subway downtown, and the Civic Center Sustainable Resources District Plan, which is a grant-funded work-order from the PUC.

Citywide Plans and Programs activities focus on major initiatives that are not expected to result in new area plans. Major among these are the America's Cup, the Health Services Master Plan, and the California High Speed Rail. In addition, we are proposing to initiate a dialogue, currently entitled the Better Neighborhoods Program: Strengthening Existing Neighborhoods program -- which is envisioned to consist of community discussions in selected established neighborhoods -- in recognition of their current vital roles as transit-served neighborhoods -- about how such neighborhoods might be strengthened through policy and perhaps by public realm improvements. The Sustainable Development Strategy, with a renewed focus on regional issues, has been incorporated into this set of activities.

The City Design Program has enjoyed outstanding support from sister agencies in terms of work orders and awards of grants from non-city sources to allow it to greatly augment its urban design, public realm and public life work. With the completion of the Better Streets Plan and the anticipated completion and adoption of the Fisherman's Wharf Public Realm Plan and the Mission Streetscape Plan, we propose that the City Design Group begin a new public realm plan for the South of Market and edge of Mission Bay. The group also proposes to begin grant-funded work on the Urban Forest Plan, the Broadway Street Redesign, and planning that extends and implements the Better Streets Plan and other pedestrian and public realm programs undertaken in recent years. The department's newly instituted design review process is included in this activity, as well. Major on-going work will continue, most notably the Better Market Street program and the second phase of design for Cesar Chavez.

Success in working to increase its efficiency and facility in gathering and reporting data has allowed the Information and Analysis Group – last year the Data and Information Analysis Group – to expand its analysis and reporting capabilities, to take on newly mandated monitoring requirements, and to take on an enhanced socioeconomic analysis program without expanding its overall staffing levels.

The Plan Implementation Program continues with staffing at a similar level as on previous years. The program was anticipated to provide a greater level of implementation for adopted area plans, but given the economic circumstances of the last several years, the funding to support these anticipated levels of implementation has not materialized. The department continues to carry this function with about 1.0 FTE funded through anticipated fees. This will include staffing the Market and Octavia and Eastern Neighborhoods CACs, to monitor and implement adopted area plans, and to participate in capital planning activities to see that the improvements envisioned by adopted area plans are moving forward. Despite the funding challenge, this program has seen significant success in implementing the adopted area plans.

Changes related to the management function include moving some Planner IV allocations into activities to reflect the actual time that the Citywide managers spend on projects and moving some other functions into different section activities.

It should be noted that the work program as presented here includes staffing levels that are 11.22 FTEs greater than that of FY 2010-11. This reflects that fact that the proposed work program includes 6.0 FTEs that are funded through work orders and grants, and 1.0 FTE that represents a transfer of a staff position from other sections of the department into the Citywide Planning Section. It should also be noted that the work program includes 4.2 FTEs of mandated work that is currently not in the department's base budget. These include services related to the America's Cup, the Health Services Master Plan, the California High Speed Rail, and policy planning in Bayview/Hunters Point. The Department will continue to work with other City agencies, the Mayor's Office and the Board of Supervisors to identify funding for these projects.

Major Environmental Analysis

MEA staff resources have been allocated for next fiscal year as follows:

<i>Activity</i>		<i>2010-11 FTEs</i>	<i>Proposed FY2011-12 FTEs</i>	<i>Change</i>
MAJOR ENVIRONMENTAL ANALYSIS		24.90	30.65	5.75
1.	Training and support.	0.90	0.75	(0.15)
2.	Prepare complex environmental documents.	18.10	24.10	6.00
	A. Funded EIRs and Negative Declarations	9.95	11.95	2.00
	B. Unfunded EIRs and Negative Declarations	2.40	6.40	5.00
	C. Appeals	2.00	2.00	0.00
	D. Transportation Analysis	3.75	3.75	0.00
3.	Update internal procedures for citywide CEQA compliance.	0.40	0.40	0.00
4.	Development and Implementation of the Action Plan 2008-2010 (New Section)	0.20	0.10	(0.10)
5	Other environmental applications, performance evaluations, public information, support to Citywide and procedures.	2.30	2.30	0.0
6	Management	3.00	3.00	0.00

Prepare complex environmental documents. Preparation of complex environmental documents is the primary responsibility of this Division, and this work is expected to continue to account for most of MEA's work.

During the current fiscal year, MEA has completed or expects to complete EIRs for the following public and private projects: Housing Element, Candlestick Hunters Point, 935 Market City Place Retail, Treasure Island, Parkmerced, Executive Park, North Beach Library, Calaveras Dam Replacement, and seismic upgrades for SFPUC's water system. MEA also has completed or expects to complete Negative Declarations for the following major public and private projects during the current fiscal year: Better Streets Plan, Alexandria Theatre retail &

housing, Mission Streetscape Plan, Fisherman's Wharf Plan, and Recreational & Open Space Element.

Two new, high priority EIRs being undertaken this year are the America's Cup and Cruise Ship Terminal and the Health Services Master Plan. Other major projects with EIRs pending during FY11/12 include the following: Transit Center District Plan plus several private and public projects, Central Subway Corridor Plan, CPMC's five campuses, MTA's Transit Effectiveness Project, Glen Park Plan, Academy of Art, Mexican Museum, MOMA Expansion, Harrison Gardens, Natural Areas Management Plan, Bayview Transportation Improvement Project, 8 Washington, Mid-Market Redevelopment Plan, India Basin, and the Western SOMA Plan.

Many of these projects have paid specific private or public fees to support MEA's environmental review work. A number of critically important initiatives, however, have lacked adequate dedicated environmental review sources of funding for MEA's work, in particular during the current fiscal year for the America's Cup, Health Services Master Plan, Transit Center District Plan, Western SOMA Plan, Mid-Market Redevelopment Plan, India Basin, and the Community Safety Element.

Other Notable Activities.

Over the past year, MEA on behalf of the Planning Department has played a leading role in the region in working with the Bay Area Air Quality Management District (BAAQMD) to reshape and rationalize its new CEQA Guidelines for conducting air quality analyses. The new CEQA Guidelines that BAAQMD adopted in June 2010 included a number of revisions recommended by MEA, which reflected changes to BAAQMD's original proposals to reduce potential unintended negative consequences on infill development:

- provisions for Greenhouse Gas (GHG) Reduction Strategy equivalency based on local ordinances and requirements;
- provisions for a local Community Risk Reduction Plan (CRRP) to address health risks;
- delayed implementation for new health risk assessments to allow development of reliable databases, methodological clarifications, and opportunities to prepare CRRPs.

MEA submitted to BAAQMD comprehensive documentation of San Francisco's numerous actionable policies, ordinances, regulations, programs, initiatives and empirical results in reducing GHG emissions. In September 2010, BAAQMD formally recognized that San Francisco has satisfied GHG Reduction Strategy equivalency requirements such that project-level calculations will not be required. MEA is also working closely with the San Francisco Department of Public Health and BAAQMD to develop a local CRRP that could both better

address public health risks in San Francisco and serve as an alternative to burdensome barriers to infill development.

In cooperation with the Citywide group, MEA's transportation analysts have been active in interventions concerning High Speed Rail into San Francisco. Alternative alignments, station design, and greater sensitivity to local conditions have been raised with respect to both the policy-level decision-making and analysis of environmental effects. The Planning Department's role in shaping this long-term, state-wide project is expected to continue in future years.

Based on MEA's preparation of the Bicycle Plan EIR in prior fiscal years, a long-standing court injunction against implementation of bicycle projects was lifted in Fall 2010. MEA has developed procedures to facilitate timely implementation of bicycle treatments and projects addressed in the Bicycle Plan.

In cooperation with other City agencies, progress has been made in developing fee-based alternatives to traditional Level of Service (LOS) impact analysis. MEA provided key guidance to ensure that consistent rates for trip generation were developed in an update to the San Francisco Transit Impact Development Fee (TIDF) ordinance. This approach is expected to culminate in a proposed Ordinance in 2011 to address transportation impacts of development through a mitigation fee based on intensity of activity that would fund comprehensive, multi-modal transportation improvements.

Zoning Administration and Compliance

As part of the Department's reorganization, the role of the Zoning Administrator was redefined and established as a separate program within the Department during FY 2010-11. The Zoning Administrator position was previously part of the Administration Division and included senior level manager responsibilities as a Department Assistant Director. Functions such as Project Coordination, Design Review, Legislation, and Ombudsman had previously been under the Assistant Director/Zoning Administrator. These functions have been reassigned to the Divisions within the Department to which they are most closely related. Code Enforcement and the General Advertising Sign Program (GASP) responsibilities were transferred from Neighborhood Planning to Zoning Administration because the enforcement of the Planning Code is the legal responsibility of the Zoning Administrator. This change results in an overall increase to Zoning Administration of 5.00 FTEs, with an offsetting decrease in Neighborhood Planning.

In FY 2010-11, the General Advertising Sign Program (GASP) had an allocation of 2.0 FTEs along with 0.25 FTE to supervise the program. With the completion of the city-wide sign inventory and initiation of enforcement actions for signs in violation of Planning Code

requirements, the proposed FY 2011-12 allocation to the GASP is 1.0 FTE for the ongoing maintenance of the GASP and the processing of the annual required filing by advertising sign owners.

<i>Activity</i>		<i>2010-11 FTEs</i>	<i>Proposed FY2011-12 FTEs</i>	<i>Change</i>
ZONING ADMINISTRATION		4.00	9.00	5.00
1.	Zoning Administrator functions and support	4.00	3.00	(1.00)
2.	General Code Enforcement	0.00	5.00	5.00
2.	General Advertising Sign Program	0.00	1.00	1.00

Administration

As part of the department's reorganization, functions within the Administration Division were also modified. As in the previous years, the Administration Division includes the Director's Office; Legislative Affairs, Administrative Services (budget, accounting, billing, contracts, grants and personnel), Information Technology, Operations and the Commission Secretary and support. As described above, as part of the reorganization, the Zoning Administrator function was moved from the Administration into a stand alone program that includes enforcement resources that were moved from Neighborhood Planning. Additionally, a position to staff the communications activities for the department was approved as part of the FY 2010-11 adopted budget. The Communications Manager will oversee all external and internal communications for the Planning Department, and work with all internal divisions of the Planning Department and external stakeholders to insure that department activities are communicated clearly, consistently and as broadly as possible.

<i>Activity</i>		<i>2010-11 FTEs</i>	<i>Proposed FY2011-12 FTEs</i>	<i>Change</i>
ADMINISTRATION		33.25	30.25	(3.00)
1.	Director's Office	3.50	3.50	0.00
2.	Legislative Affairs	2.00	2.00	0.00
3.	Communications	0.00	1.00	1.00
2.	Zoning Administration	4.00	0.00	(4.00)
3.	Administrative Services	9.75	9.75	0.00
4.	Information Technology	5.50	5.50	0.00
5.	Operations	5.50	5.50	0.00
6.	Commissions	3.00	3.00	0.00

- The FY2012 work program for the Administration Division is weighted towards overall Department management and the provision of Department-wide support services, such as Information Technology.

SECTION 3: PERFORMANCE MEASURES

An important component of collaboratively implementing process improvements is to review and refresh of our performance measures. Staff has been engaged in this effort for the past several years and as a result revised many of our existing 35 performance measures. In 2007, the Commission reviewed these numerous changes. Despite these improvements, more work needs to be done. The Matrix Report suggests adding performance measures for Neighborhood Planning, MEA and Code Enforcement. Reviewing and refreshing these performance measures requires that:

1. The Department determines the most valuable ways to measure success.
2. Staff is trained on how to enter information consistently.
3. Our system is versatile and accurate in reporting outcomes.

4. Managers make performance targets and outcomes a key part of leading teams.

The problems with our systems and data reliability, require that we investment in a new system to complete this process. The Department will continue to report on the existing performance measures while this process is underway. This process to select the right performance measures will take approximately six months. The amount of funding will determine how quickly we can replace the system and accurately report outcomes.

SECTION 4: CUSTOMER SERVICE

The Planning Department has a broad range of customers, as follows:

The Public: The primary, and ultimate, customers of land use policy development and implementation are the citizens of San Francisco. While resident and business owners proposing projects are direct customers of the Department, members of the public who do not directly do business with the Planning Department are also impacted by policies, plans and project reviews created and enforced by the Department.

Elected Policymakers: Elected officials, primarily the Board of Supervisors and the Mayor, are major users of the Planning Department's services, as land use provides an important venue to achieve policy goals.

Appointed Policymakers: The Planning Commission and the Historic Preservation Commission are customers of the Department, while also serving as decision-makers and policy setters for the Department. Other Commissions and Boards are also occasionally customers of the Department, on an issue-by-issue basis (for example, the Small Business Commission reviewed and commented on the Department's FY2006 fee changes).

Interest Groups: There are a variety of community, professional, and other groups in San Francisco that the Department considers as customers. Areas of interest include economic development, the built environment, historic preservation, and neighborhood interests.

Business Interests: In addition to the individuals and organizations who propose projects for review at the Planning Department, there are a variety of business customers of the Department, including land use attorneys and development companies.

Because of the varied nature of the Department's customers, there is no single mechanism in use to ensure that customer service goals are met. While the Department has investigated specific performance measures relative to the quality of customer service, we concluded that measuring the quality of planning is extremely difficult because the results are often years away, and the various stakeholders, whether community groups, developers, or policymakers,

often have contradictory objectives and can be dissatisfied with sound planning recommendations. However, as a starting point to address the qualitative review of planning functions, the Department is developing an annual Director's statement on the quality of the Department's program and services. This evaluation will use certain criteria, such as: the professional quality of staff; citizen involvement; timeliness of application review; the extent to which we meet planning project targets; and response to information requests.

All of our work includes the continuous involvement of the public. In order to achieve customer service objectives, inform our work and insure that the community is well-served, the Department focuses on assuring appropriate process so that the many different types of interests are afforded sufficient opportunity to participate in the land use policy development and implementation process. Moreover, the Planning Department seeks the public's feedback on its services through a variety of methods but most importantly, the Department engages in a constant feedback loop with the public through directly working with applicants for current planning services and with community members in long range planning initiatives.

The Department emphasizes fairness in all project reviews. This includes encouraging public participation through an extensive system of neighborhood notifications so that the public is informed of hearings of the Planning Commission, Landmarks Board, and the Zoning Administrator. Neighbors are notified whenever staff reviews applications for projects in residential neighborhoods and neighborhood commercial districts. The Department also offers a service, called Block Book Notations, in which members of the public can be notified of any permit activity at specific parcels—even if they are not the immediate neighbors of the sites in question. Moreover, the Department offers Project Review meetings and Zoning Letters of Determination to answer inquiries of applicants and sponsors prior to formal plan submittal. The Department's Public Information Counter (PIC) is available to support and assist the public in a friendly, responsive manner, and almost all projects requiring minimal planning review can now be approved over the counter.

In Citywide Planning, staff sends notices to a wide range of stakeholders to encourage participation in the various Community Outreach meetings that planners conduct as part of the division's planning projects.

SECTION 5: LONG-TERM STRATEGIC PLANNING

Over the past several years, staff has been focused on restoring the Department's stature and effectiveness in carrying out its planning and implementation functions. Significant progress has been made, with reductions in application backlogs, the finalization of the Market and Octavia Better Neighborhoods Plan, and the introduction of administrative initiatives aimed at effective resource management and development.

The Department's current year goals reflect this recent progress, while also acknowledging the need for continued improvement to effectively carry out our responsibilities and objectives. Key objectives include reductions in backlogs, strengthening management functions, and delivery of long-range plans which have been in development for a number of years. At the same time, the Department is beginning to be able to look forward to emerging needs, reflected in our departmental goals. A key emphasis will be on a community dialog to create a growth management strategy for San Francisco. Just three years ago, the Department was not in a position to prioritize new work efforts such as these.

In FY2011, the Department continues its focus on strengthening management functions, and emphasizes implementation of both the IT strategic plan and process improvements identified in the business practices analysis. The Department anticipates that sustained effort in these areas will be required through FY2012. Looking forward, the Department will continue to require an emphasis on investing in its infrastructure, whether labor, financial, or material. Efforts in the current year to complete the Department's analysis of its business practices, develop an information technology strategic plan, and implement a comprehensive training program will set the foundation for future year efforts.

In addition, staff continues efforts to develop and implement an integrated permit tracking system that would connect the systems of multiple City departments, especially Planning and the Department of Building Inspection. This is a multi-year effort requiring both the strategic and financial support of the City's policymakers for successful implementation. The introduction of such a system would generate significant benefits to the public and to other users of Planning's and other departments' services, including increased transparency, the ability to track an application through multiple steps and departments, more accurate and reliable data for performance measurement, improved internal controls, and a stronger ability to manage workloads, staff performance, and resource allocation. Because of the complexity of the system and the need for coordination and cooperation between various City departments, staff anticipates that this project will carry through FY2013.

As confidence in the Department grows, the responsibilities placed on the Department also grow. The Department therefore finds itself continuously recalibrating its work plan priorities to take on new requests. For example, the Department is called upon to complete environmental review for America's Cup 34 or the requirement to update parts of the General Plan due to legal actions. While it is appropriate and necessary for the Department to remain involved in these efforts as they arise, limited resources impact the overall work program. This inevitably means delays because of the need to be responsive to the issues of the day. To address this, it will be important for the Department to find a way to "expect the unexpected" when building its annual work program and budget. Staff anticipates that this requirement will be ongoing.

Over the course of the next three years, the Department must also continue to review its priorities in the area of long-range planning. Key projects completed or underway this year include:

- Housing Element 2009 update;
- Recreation and Open Space Element update;
- Community Safety Element update;
- Transit Center District Draft Plan;
- Candlestick Point/Hunters Point Planning;
- Treasure Island Plan participation;
- Parkmerced Plan participation;
- Northeast Embarcadero Study;
- Glen Park Community Plan;
- Fisherman's Wharf Public Realm Plan and Jefferson Street redesign;
- Mission Streetscape Plan;
- Better Streets Plan;
- Cesar Chavez Urban Design Plan, Phase 1;
- Showplace Square Open Space Plan and Design;
- Pavement to Parks program; and
- Newcomb Avenue Model Block design and implementation.

In the coming year, staff believes it critical for the Department to focus on implementing our approved plans. This is critical to the success of our plans and to rebuilding the effectiveness of the Department and the relevance of our work efforts. This will involve a number of efforts, including enhancing code enforcement mechanisms; working with other City agencies to tie capital programming to area plans; initiating legislation to update the Planning and other relevant Codes; responding effectively to Board-initiated legislation; and implementing an integrated permit tracking system. The majority of these efforts is ongoing, and once developed, will become core functions of the Planning Department.

Development application review is an ongoing core function of the Department. During the past year the Neighborhood Planning Section has focused on how to provide better public service and increase efficiency. Several categories of work are now available online for easier viewing by the public and staff, such as Planning Commission and Historic Preservation Commission case reports (linked to hearing agendas), Variance hearing notices and plans, and Categorical Exemption Determinations. In the middle of last year the staffing at the Public Information Counter (PIC) was increased from 3 people per shift to 4; to ensure shorter wait times both in person and on the phone. Also, questions can now be posed via e-mail, via links on the Department webpage. All Department planners in all Sections are now working shifts

at the PIC, and training for PIC staff occurs regularly to keep up with changing procedures and Codes.

In sum, we believe that it is possible for the Department to streamline its processes, prepare and adopt plans for large areas of the city and maintain our focus on the quality of the City's neighborhoods. With strategically placed resources, we can meet these challenges and provide a shared community vision for the future of the City.



To: BOS Constituent Mail Distribution, Gail Johnson/BOS/SFGOV,
Cc:
Bcc:
Subject: File 101491 HANC

The Clerk's Office received the six emails below regarding HANC.

Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
(415) 554-5163 fax
Board.of.Supervisors@sfgov.org

**Document is available
at the Clerk's Office
Room 244, City Hall**

Complete a Board of Supervisors Customer Service Satisfaction form by clicking
<http://www.sfbos.org/index.aspx?page=104>

----- Forwarded by Board of Supervisors/BOS/SFGOV on 02/23/2011 03:48 PM -----

From: <francesco@melodyrescue.com>
To: Board.of.Supervisors@sfgov.org
Cc: mayoredwinlee@sfgov.org
Date: 02/22/2011 09:16 PM
Subject: Please, keep "HANC" alive!

Hello Mayor! Hello Supervisors!

This is the SECOND time I'm writing you in two weeks, because I consider this matter VERY important to me. I just want to add to my previous letter (which will follow) that HANC's main man, **Mr. Greg GAAR**, is a fellow of rare qualities. A SF historian and archivist of an exceptionally deep knowledge, a California native plants expert and --of course-- HANC's one-of-a-kind... 'beating heart'!

I hope to receive some kind of ANSWER from you, this time!

Thanks for your consideration.

Warmly,
Francesco Ronchetti

My Feb.14, 2011 letter to you:

**"HANC" IS A RARE PEARL FOR OUR
NEIGHBORHOOD,**

And must be kept alive!

I'm a resident of beautiful Cole Valley, and firmly believe "HANC" has a crucial role in the

13

equilibrium of my neighborhood.

I can go there and **RECYCLE**, by saving on my garbage bills; I can learn about **NATIVE PLANTS**; I can even be lucky and find a used pair of shoes for my fast-growing **CHILDREN**.

In one single sentence:

HANC 'INSPIRES' ME.

Without "HANC", Cole Valley won't ever be the same!

Please, keep "HANC" alive!

With Hope,
Francesco RONCHETTI

Dr. Francesco Ronchetti

Musicologist/Composer
459 Frederick Street
San Francisco, CA 94117

E-MAIL: Francesco@Melodyrescue.com

----- Forwarded by Board of Supervisors/BOS/SFGOV on 02/23/2011 03:48 PM -----

From: Portfire86@aol.com
To: board.of.supervisors@sfgov.org, mayoredwinlee@sfgov.org
Date: 02/22/2011 11:02 PM
Subject: HANC Recycling Center

Dear Board and Honorable Mayor of San Francisco,

I would like you to know that we oppose any thought of eviction of the Kesar (HANC) recycling center. It is an important part of the community that may family and neighbors use continuously. Please vote to keep it thriving and serving the greater good.

Thank you.

Pete and Angela Nowicki
1531-39th Avenue
San Francisco, CA 94122
415 786-5194

----- Forwarded by Board of Supervisors/BOS/SFGOV on 02/23/2011 03:48 PM -----

From: Greg <2redgrey@gmail.com>
To: board.of.supervisors@sfgov.org
Date: 02/23/2011 11:08 AM
Subject: Haight Ashbury Recycling Center

San Francisco Board of Supervisors

I would like you to vote to continue to allow the Haight Ashbury Recycling Center to remain open indefinitely. They are a valuable part of our neighborhood. I just don't understand why there is a sudden need to close this facility. As a voter and San Francisco real estate taxpayer I support this facility and use it regularly.

Kezar Community garden to replace recycling center

Lena

to:

board.of.supervisors

02/19/2011 02:44 PM

Show Details

**Document is available
at the Clerk's Office
Room 244, City Hall**

Dear Supervisors, Please see the attached letter. Thank you.

Lena Emmerly

1442 Willard Street

San Francisco, CA 94117

415.661.0681

cell:415.740.0379

14



COLE VALLEY IMPROVEMENT ASSOCIATION P.O. BOX 170611, SAN FRANCISCO, CA 94117 CVIASF@AOL.COM

18 February 2011

Board of Supervisors

VIA email

Re: Kezar recycling center

Dear Supervisors,

We feel compelled to write this letter to make sure that all of you understand that the vast majority of the residents in the area near Kezar triangle welcome the Community Garden project that the Recreation and Parks Department has proposed for the area. This is an appropriate use and a much needed project.

Our concern is that our district supervisor is not representing us in this matter, and thus, we need to make sure that the rest of the Board is aware of the neighborhoods wishes in regard to this area. It is time that this industrial use facility move to a more appropriate location and the parkland be returned to recreational use.

We thank you for considering the wishes of our neighborhood.

Lena Emmery

Lena Emmery
President, CVIA

cc: Mayor Lee

REPRESENTING THE GREATER HAIGHT ASHBURY COMMUNITY

February 17, 2011
TO: STATE, COUNTY AND
CITY OFFICIALS

**NOTICE OF APPLICATION OF PACIFIC GAS AND ELECTRIC COMPANY FOR RECOVERY OF COSTS OF
THE MARKET REDESIGN AND TECHNOLOGY UPGRADE (MRTU) INITIATIVE**

On February 15, 2011, Pacific Gas and Electric Company (PG&E) filed an application with the California Public Utilities Commission (CPUC) requesting changes to its electric rates effective January 1, 2012.

Each year, PG&E is required to file an Energy Resource Recovery Account (ERRA) Compliance Review application demonstrating that certain electric procurement activity from the previous year complies with the standards and objectives detailed in PG&E's Long-Term Procurement Plan (LTPP). Typically, the ERRA Compliance Review applications do not affect customer rates unless there is an adverse finding made during the CPUC's review process.

In this year's 2010 ERRA Compliance Review Application, PG&E is including a request that will affect customer rates. The inclusion of the rate recovery request was provided by CPUC Decision 09-12-021. Specifically, the request seeks to recover in rates the costs PG&E has incurred to comply with the mandated Market Redesign and Technology Upgrade (MRTU) initiative.

The MRTU initiative, which was developed by the California Independent System Operator and approved by the Federal Energy Regulatory Commission, was launched on March 31, 2009. The MRTU changed the manner in which electricity is bought and sold by participants in newly redesigned markets in California. Costs presented in this application represent actual costs incurred by PG&E in 2010 to upgrade the initially deployed system to include greater functionality.

The total electric revenue requirement request (the total amount PG&E is requesting to collect in rates from all customers) is \$47.2 million. PG&E requests that electric rates designed to recover this amount become effective on January 1, 2012.

Will rates increase as a result of this application?

Yes, approval of this application will increase electric rates for bundled service customers (those who receive electric generation, as well as transmission and distribution service from PG&E) and for customers who purchase electricity from other suppliers (e.g., direct access and community choice aggregation) by less than one percent. If approved, the revenue requirement request of \$47.2 million will increase PG&E's bundled system average rates, relative to current rates, by 0.40 percent in 2012.

FOR FURTHER INFORMATION

To request a copy of the application and exhibits or for more details, call PG&E at 1-800-743-5000.

For TDD/TTY (speech-hearing impaired), call 1-800-652-4712.

Para mas detalles llame 1-800-660-6789

詳情請致電 1-800-893-9555

You may request a copy of the application and exhibits by writing to:

Pacific Gas and Electric Company
MRTU Application
P.O. Box 7442, San Francisco, CA 94120.

THE CPUC PROCESS

The CPUC's Division of Ratepayer Advocates (DRA) may review this application.

The DRA is an independent arm of the CPUC, created by the Legislature to represent the interests of all utility customers throughout the state and obtain the lowest possible rate for service consistent with reliable and safe service levels. The DRA has a multi-disciplinary staff with expertise in economics, finance, accounting and engineering. The DRA's views do not necessarily reflect those of the CPUC. Other parties of record will also participate.

The CPUC may hold evidentiary hearings where parties of record present their proposals in testimony and are subject to cross-examination before an Administrative Law Judge (ALJ). These hearings are open to the public, but only those who are parties of record may present evidence or cross-examine witnesses during evidentiary hearings. Members of the public may attend, but not participate in, these hearings.

After considering all proposals and evidence presented during the hearing process, the ALJ will issue a draft decision. When the CPUC acts on this application, it may adopt all or part of PG&E's request, amend or modify it, or deny the application. The CPUC's final decision may be different from PG&E's application.

If you would like to learn how you can participate in this proceeding or if you have comments or questions, you may contact the CPUC's Public Advisor as follows:

Public Advisor's Office
505 Van Ness Avenue
Room 2103
San Francisco, CA 94102
1-415-703-2074 or 1-866-849-8390 (toll free)
TTY 1-415-703-5282 or TTY 1-866-836-7825 (toll free)

If you are writing a letter to the Public Advisor's Office, please include the name of the application to which you are referring. All comments will be circulated to the Commissioners, the assigned Administrative Law Judge and the Energy Division staff.

A copy of PG&E's MRTU application and exhibits are also available for review at the California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon.

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2011 FEB 24 PM 3:03
BY _____
AK

15



Fwd: Save Public Education

Narinder Hans, Jeremy, Kimmie Tsui,
Laura Mcloud to: dbenbasil, kirk lin, Patrick Hudack, ottothav,
Steve Rhodes, Scott Bloom, Samer Habl,

02/20/2011 06:01 PM

History: This message has been forwarded.

View: (Mail Threads)

FWD: Save Public Education

Hello,

A very important message for the future of California Education. It is our responsibility to be involved.

Please take a minute to help out the cause by writing an online email. More information below or [click here](#)

URGENT ACTION NEEDED: "LET US VOTE" TO SAVE PUBLIC EDUCATION FUNDING!

Hello from the Educate Our State Team:

We need your help today: The "Let Us Vote!" campaign to save public education funding needs your voice, now! Please join us and send an email letter to your legislators telling them that we, the citizens of California, want the right to vote in a special election to extend current taxes that would avoid devastating budget cuts to education. Currently, several legislators are blocking this election from taking place! Take action today! Our kids and our schools cannot sustain losing an additional \$5 billion in budget cuts!

The Legislature needs to hear from us by February 28th, prior to the critical vote on March 1st. It takes only two minutes and a few clicks to send our prewritten email letter – it's easy, we promise!

A parent from San Francisco writes: When my son started kindergarten four years ago per pupil funding was \$1,000 more per child than it is today. When my daughter starts kindergarten next year she will experience an increased class size, less support staff, cuts

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to enrichment programs like music, art and garden, fewer field trips and four less days of school. As parents, we are being pushed to our fundraising limits and teachers are continually stressed about losing their positions and meeting the needs of their students.

Background Information: K-12 Public Education has NOT been "spared" in the 2011 budget. In short, the Governor's preliminary budget is contingent on revenue derived from the extension of current temporary taxes which would otherwise expire on July 1, 2011. Without these tax extensions, our schools could lose an additional \$5 billion in funding or \$900/student. As of today, the legislature has not agreed to allow the people of California the right to vote on the tax extensions that are set to expire July 1st. A two-thirds vote of the legislature is required to bring the vote to the people and we are 5 votes short! We are asking that you join us and send an email letter to your legislators today. Without your support, we may not get the chance to preserve even the minimal funding our schools have today. Please click here to send our prewritten letter.

Thank you for joining the "Let Us Vote!" campaign and letting your voice be heard!

For more information about Educate Our State, a list of our partner organizations and our efforts to unite the voices of Californians in support of K-12 public education and demand real change visit the Educate Our State website at www.educateourstate.org. Follow us on facebook, twitter, purchase a car magnet or make a donation.

Thanks!

The Educate Our State Team
www.educateourstate.org

BDS-11

RECEIVED
BOARD OF SUPERVISOR
SAN FRANCISCO
2011 FEB 23 PM 3:42
BY AK

19 February 2011

Mayor Edwin M. Lee
City Hall, Room 200
1 Dr. Carlton B Goodlett Place
San Francisco, CA 94102

Dear Mayor Lee,

I am currently an artist engaged at Teatro ZinZanni but also I have lived in San Francisco for over 25 years. Among other talents, I am a tap dancer, who trained in San Francisco and I have probably danced in every venue in the city. I started out performing on the streets in Berkeley. I am also well known for being the **Crab Mascot** for the San Francisco Giants. Then in 1998, I started working with Teatro ZinZanni. It was at ZinZanni where I met my wife and because of ZinZanni we have been able to make a real living wage with steady work and have bought a house.

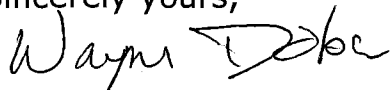
So many of my friends in our industry have not been as fortunate.

Teatro ZinZanni is an experience that brightens people's lives – 300 a night!

When I first learned that Teatro ZinZanni may have to move, I became very concerned. Not just because I have worked with TZ but also because I cannot imagine San Francisco, which has such a wonderful tradition of circus and dance, without a Teatro ZinZanni.

I want to thank you for offering your support to keep Teatro ZinZanni in San Francisco. I believe that 'TZ' deserves a permanent place in the cultural landscape of San Francisco

Sincerely yours,



Wayne Doba

cc: The San Francisco Board of Supervisors

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21 February 2011

San Francisco Board of Supervisors

Clerk of the Board

1 Dr. Carlton B. Goodlett Place

City Hall, Room 244

San Francisco, Ca. 94102-4689

BOS-11
RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
2011 FEB 23 PM 3:42
BY Ak

Dear San Francisco Board of Supervisors,

I am a professional opera singer, classically trained as lyric soprano. In 1993 -1995, I received some of my training right here in San Francisco when I was a member of the summer young artist Merola program and Adler Fellowship at San Francisco Opera. It was at the Opera where I met my husband and we are currently living in San Francisco and raising two children.

I live in the Bay Area because I am also an artist at Teatro ZinZanni. I am currently singing the role of the "Diva," which is a role that I originated in 2000. I was in the very first cast for Teatro ZinZanni here in San Francisco, and working with so many divergent artists over the years has made me a stronger performer.

One of the things that I love most about the Bay Area is the amazing mix of world cultures and the openness with which all people are accepted here. I grew up in a small town outside of Atlanta, GA and honestly feel the Bay Area is 20 years ahead of the rest of the country in many ways. Teatro ZinZanni fits perfectly into that Ethos. People from around the world come to San Francisco and I know their experience is all the better if they have spent some time with us here at the 'tent.'

Last week, for example, we had the most wonderful guest an artist could hope for. This amazing lady is terminal with cancer and her one last wish through "Make a Wish Foundation" was to come to our show. You cannot imagine how touched all of us were by her story. She actually took the time to speak individually to each artist and tell him

BOS-11

Complaint
Susan Fiering
to:
board.of.supervisors
02/18/2011 02:00 PM
Cc:
"Sally Magnani", "Carol Monahan-Cummings"
Show Details

Dear Sir or Madame:

I am a deputy attorney general in the California Attorney General's Office. Pursuant to Health and Safety Code section 25180.7, I am hereby notifying the Board of Supervisors of a complaint received by my office concerning the illegal discharge of hazardous waste. We have also notified the San Francisco Public Health Department. Please call me if you have questions.

Susan S. Fiering
Deputy Attorney General
California Attorney General's Office
1515 Clay St., 20th Floor
P.O. Box 70550
Oakland, CA 94612
510 622-2142

CONFIDENTIALITY NOTICE: This communication with its contents may contain confidential and/or legally privileged information. It is solely for the use of the intended recipient(s). Unauthorized interception, review, use or disclosure is prohibited and may violate applicable laws including the Electronic Communications Privacy Act. If you are not the intended recipient, please contact the sender and destroy all copies of the communication.

18



Cal/EPA Environmental Complaint Form - Tracking and Maintenance: Print Complaint

Hello, **Cynthia Oshita**. You are now logged in to the Cal/EPA Environmental Complaint Form - Tracking and Maintenance System as a **Central Contact** with **OEHHA**.

Time left until session times out (if no activity): **60** minutes



Complaint Record Number: 8705 **Complaint Source:** Public **Submit Date:** 2/17/2011, 11:32 AM

Displayed below is a printer-friendly record of Complaint Record Number 8705. Use your browser's print button to print a copy.

Complainant Information:

Referring URL: <http://www.dtsc.ca.gov/leadinjewelry.cfm>



Emergency: No **Name:** tedda Hughes
Spill: No **Address:** 8 Pinto avenue
Confidential: Yes **City, St. ZIP:** San francisco, CA 94132
Follow-up: Yes **Phone Number:** (415)694-0508
E-Mail: teddahughes@hotmail.com

Complaint Information:

<u>Complaint Address or Location Description</u>	<u>Alleged Responsible Party</u>
Address: 1623 and 1806 polk street	Name: raymond tom
City, St. ZIP: Not provided	Address: 1819 polk street #122
County: SAN FRANCISCO	City, St. ZIP: SAN FRANCISCO CA 94109
Location Description: to large residential buildings with commercial spaces on the bottom floors	Phone Number: (415)931-8709

Complaint Marked Related To: Air Toxic Substances Prop. 65

Date of Occurrence: 02/17/11 **Time:** Unknown **Ongoing:** Yes

Complaint Description:

hello at EPA.
background: the landlord, raymond tom, is cited on the san francisco dbi website for numerous violations. please check 1623 and 1806 polk street addresses for the recent building and plumbing permit violations under complaints. <http://dbiweb.sfgov.org/dbipts/>
issue:
when i was 8.5 months pregnant with my son, the landlord exposed me and the rest of the 45 unit building to petroleum derived toxins and when i was taking pictures to pursue prop 65 action, i noticed peeling and chipping lead paint is all over the exterior and interior of the building. the landlord has never warned any of us tenants of the lead and

has never used lead safe practices when working on the building. there are children under 6 in the building, one of which is a darling 3 year old girl with severe failure to thrive issues.

the landlord repeatedly performs dangerous work in these buildings which were built in 1907 and 1909 respectively. the also continue to violate many federal, state and municipal laws. the recently were cited for building and plumbing permit violations and continued to violate the plumbing code to save money. dbi is citing them again. the contractor who is currently performing the work is not lead safe certified and has cut and hammered a large hole into the ceiling at the 1623 polk address and in the floor of 1625 polk to perform this work. the addresses are different but they constitute the downstairs and upstairs of the work in progress. the contractor is license ##760369 RONALD W. CHOOEY of TRI-C DESIGNS INCORPORATED 759 31ST AV * SAN FRANCISCO CA 94121. the work at 1806 was performed a couple of months ago and the contractor was not legal and neither was the work because they never pulled a permit. they merged two commercial spaces at the bottom of the mostly residential building. lead dust went everywhere. the dept of building inspection says they can not enforce lead laws though it appears they are just ignoring the lead issue because i know sf dbi has a lead reduction force.

please enforce state laws at these sites and make an example of this repeat offender. he has shaved years off of all of our lives. i have more pictures, lots of emails and witnesses to help EPA. i am at your disposal. the pictures include current lead hazards which also show recent painting that required notice, lead protection, and certified workers though NONE of these requirements were met. there is a picture of one of the workers busting up the ceiling. there is a picture of the opening they created between to shops where the lead dust went all over the place.

picture urls:

img208.imageshack.us/ff/paintpeel.jpg/

img135.imageshack.us/ff/ceiling.jpg/

img405.imageshack.us/ff/paintpeelalum.jpg/

img684.imageshack.us/ff/picnicopening.jpg/

addresses raymond tom and the tom trust owns, the number of units and years built:

611 bay street, 6 units, 1971

1617 polk street, 45, 1907

1700 polk street, 9, 1909

1800 polk street, 24, 1909

1801 francisco, 2, 1954

866 jackson, 27, 1927

335 31st ave, 2 1987

831 27th ave, 2 1987

833 27th, 2, 1987

[Search Complaints](#)

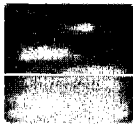
[View Complaint](#)

[BDO Assignments](#)

[Email other BDOs](#)

[Trace/Refer](#)

[Add Follow-Up Event/Close Complaint](#)



To:
Cc:
Bcc:
Subject: Technology infrastructure is vital

----- Original Message -----
From: "Ann Long" [amlmarina@att.net]
Sent: 02/25/2011 08:58 AM CST
To: Angela Calvillo
Subject: Technology infrastructure is vital

Ms. Calvillo

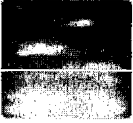
I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Ann Long
405 Davis Ct Apt 1401
San Francisco, CA 94111

19



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Competition soon?

----- Original Message -----

From: "Matthew Gildea" [mattgildea@hotmail.com]
Sent: 02/25/2011 09:16 AM CST
To: Angela Calvillo
Subject: Competition soon?

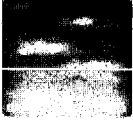
Ms. Calvillo

If the City Planning Department has done what it needs to regarding AT&T's application to build a big Internet network, I am assuming that we'll start being able to take advantage of it soon? That would be nice to see. Especially when it seems like companies have all but dried up when it comes to investing. Let's encourage that technology investment right here where the technology people live: San Francisco!

Appreciate it.

Sincerely,

Matthew Gildea
2770 Pine St Apt 205
San Francisco, CA 94115



To:
Cc:
Bcc:
Subject: Competition soon?

----- Original Message -----

From: "Jeffrey Baer" [jeffreyaallenbaer@gmail.com]
Sent: 02/25/2011 09:44 AM CST
To: Angela Calvillo
Subject: Competition soon?

Ms. Calvillo

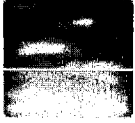
I have been waiting for years for the new suite of AT&T U-verse products to be available in San Francisco. If the City Planning Department has done what it needs to regarding AT&T's application to build a big Internet network, I am assuming that we'll start being able to take advantage of it soon? That would be nice to see. Especially when it seems like companies have all but dried up when it comes to investing. Let's encourage that technology investment right here where the technology people live: San Francisco!

Please help make this happen!!

Thank you for your time!

Sincerely,

Jeffrey Baer
780 Dartmouth St
San Francisco, CA 94134



To:
Cc:
Bcc:
Subject: Pls bring AT&T to SF! Comcast has a lock and it's ridiculous.

From: Angela Calvillo/BOS/SFGOV
To: "Peggy Nevin" <Peggy.Nevin@sfgov.org>
Date: 02/25/2011 10:04 AM
Subject: Fw: Pls bring AT&T to SF! Comcast has a lock and it's ridiculous.

----- Original Message -----

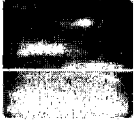
From: "Jean Lombard" [fittenfine@gmail.com]
Sent: 02/25/2011 09:43 AM CST
To: Angela Calvillo
Subject: Pls bring AT&T to SF! Comcast has a lock and it's ridiculous.

Ms. Calvillo

I understand that we're one major step closer to finally having what most other California cities already have - an alternative to the cable company for high speed Internet and TV. Finally! I feel like San Francisco is behind the curve on something as logical as a little healthy competition.

Sincerely,

Jean Lombard
6 Locksley Ave Apt 8D
San Francisco, CA 94122



To:
Cc:
Bcc:
Subject: Bring it on!

From: Angela Calvillo/BOS/SFGOV
To: "Peggy Nevin" <Peggy.Nevin@sfgov.org>
Date: 02/25/2011 10:04 AM
Subject: Fw: Bring it on!

----- Original Message -----

From: "Christopher Naughton" [cdnaughton@sbcglobal.net]
Sent: 02/25/2011 09:43 AM CST
To: Angela Calvillo
Subject: Bring it on!

Ms. Calvillo

Word has it that the San Francisco Planning Department has completed its review so that AT&T is one step closer to being able to go head to head with Comcast for video TV. This is good news.

Bring it on! We've been waiting.

Sincerely,

Christopher Naughton
1375 Scott St
San Francisco, CA 94115



San Francisco Public Library Commission

100 Larkin Street, San Francisco, CA 94102-4733

Phone 415.557.4233, Fax 415.557.4240

February 24, 2011

Honorable Mayor Edwin M. Lee and
Members of the Board of Supervisors

Dear Mayor Lee and Members of the Board of Supervisors,

Edwin M. Lee
Mayor

Jewelle Gomez
President

A. Lee Munson
Vice-President

Michael C. Breyer

Larry Kane

Michael Nguyen

Teresa Ono

Lorna Randlett

Commissioners

Luis Herrera

City Librarian

Sue Blackman

Commission Secretary

Attached please find a copy of Library Commission Resolution No. 2011-01 opposing elimination of State Library Program Funding.

The recommended cuts would have a devastating impact on library services statewide and also impacts the San Francisco Public Library directly through the loss of approximately \$496,000 for library services. The proposed budget would eliminate three library programs statewide: adult literacy, the California Library Services Act (CLSA), and the Public Library Fund.

California has approximately 3.4 million adults with below basic literacy skills and the cuts to the State budget could affect 20,000 adults who are served by adult literacy programs statewide.

The elimination of the California Library Services Act would affect the right for all Californians to walk in and checkout materials from any public library anywhere in the State. There were approximately 14 million transactions in the State last year with 9,577 San Francisco patrons using the Inter Library Loan program.

SFPL would lose approximately \$286,286 in Public Library Foundation Funding. That amount would purchase approximately 15,000 books, DVDs or CDs.

This Resolution was adopted by the Library Commission at its regular meeting of February 3, 2011 urging our elected officials in the California Legislature to restore library funding to the State budget in order to best serve all residents of California, particularly the underserved.

Sincerely,

Sue Blackman
Commission Secretary



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SAN FRANCISCO LIBRARY COMMISSION

RESOLUTION NO. 2011-01

RESOLUTION OPPOSING ELIMINATION OF STATE LIBRARY PROGRAM FUNDING IN GOVERNOR BROWN'S 2011-12 BUDGET.

WHEREAS, The Governor's proposed budget decreases General Fund assistance for public libraries by \$30.4 million in FY 2011-12, eliminating the California Library Services Act, Public Library Foundation and the California Library Literacy and English Acquisition Services; and

WHEREAS, California Library Services Act (CLSA) supports universal access to library resources, fosters inter-library cooperation, funds Transaction-Based Reimbursement (TBR) to reimburse libraries for loaning books and materials to other libraries' residents, and supports the right of all Californians to walk in and check out materials from any public library anywhere in the state; and

WHEREAS, California Library Literacy and English Acquisition Services Program (CLLS) provides basic skills to support good citizenship, employment opportunities and families who value education, enables Californians to reach their literacy goals, and serves over 20,000 adults annually in over 800 library locations statewide; and

WHEREAS, The Public Library Foundation (PLF) leverages State funding to ensure local support, provides per capita funding of about \$.30 per year specifically for library services to every library jurisdiction that meets a threshold level of local funding, which has seen funding cut more than 75% since 2000 and has never been fully funded, and provides some libraries' only support to fund library materials for community members; and

WHEREAS, Elimination of State funding will jeopardize \$16 million in federal funds as a result of the State not meeting the required maintenance of effort; and

WHEREAS, The impact of the cutbacks would represent a loss of approximately \$496,000 for the San Francisco Public Library, now, therefore, be it

RESOLVED, That the Library Commission urges our elected officials in the California Legislature to restore library funding to the State budget in order to best serve all residents of California, particularly the underserved; and be it

FURTHER RESOLVED, that the Library Commission of the City and County of San Francisco hereby requests that the Commission Secretary forward this resolution to the Mayor and Board of Supervisors of the City and County of San Francisco.

Approved on February 3, 2011

By a vote of 6-0



Library Commission Secretary