

File No. 110421

Petitions and Communications received from April 5, 2011, through April 11, 2011, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on April 19, 2011.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted.

From Office of the Controller, submitting the Three-Year Budget Report. (1)

From Office of the Controller, submitting the Government Barometer Report for February 2011. (2)

\*From concerned citizens, urging the Board of Supervisors to take action to restore the wetlands at Sharp Park Golf Course. Approximately 250 letters (3)

From concerned citizens, regarding the sidewalk sitting ban. 8 letters (4)

From Department of Public Health, submitting the Laguna Honda Hospital and Rehabilitation Center's Compliance Quarterly Report regarding the reversal of the admission policy priorities that took place February 22, 2005. Copy: Each Supervisor (5)

From Office of the Mayor, submitting the nomination of Doreen Woo Ho to the Port Commission. Copy: Rules Committee Clerk (6)

From concerned citizens, regarding the Botanical Gardens fees. File Nos. 110113, 110255, Copy: Budget and Finance Committee, 4 letters (7)

From Captain Donna Meixner, regarding duplication of assignment of a new SF Administrative Code Section. (8)

From Department of Elections, submitting notice that planning has stopped for the proposed June 2011 Election. Copy: Each Supervisor (9)

From State Department of Transportation, submitting report regarding the illegal discharge of hazardous waste, which could cause substantial injury to public health or safety. Copy: Each Supervisor (10)

From Robert Bachman, submitting two California Preliminary 20-Day Notices pursuant to Sections 3097 and 3098 of the California Civil Code as sub-contractor to KONE, Inc. Copy: Each Supervisor (11)

From Margie Hom-Brown, submitting support for proposed legislation regarding payroll expense tax exclusion in the Central Market Street and Tenderloin Area. File No. 110155 (12)

From Sue Vaughan, submitting opposition to proposed legislation regarding payroll expense tax exclusion in the Central Market Street and Tenderloin Area. File No. 110155 (13)

\*From concerned citizens, submitting support for the Planning Commissions decision that the proposed project at 1653 Grant Avenue is exempt from environmental review. File No. 110307, Copy: Each Supervisor, 25 letters (14)

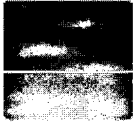
From concerned citizens, submitting support for proposed legislation that bans the delivery of unwanted Yellow Pages in San Francisco. File No. 110114, 15 letters (15)

From State Public Utilities Commission, regarding PG&E filing an application for proposed modifications to the Smart Meter Program. Copy: Each Supervisor (16)

From concerned citizens, submitting opposition to proposed legislation that bans the delivery of unwanted Yellow Pages in San Francisco. File No. 110114, 9 letters (17)

From concerned citizens, regarding the appeal of the AT&T "Lightspeed" Network Upgrade Project. File No. 110344, 6 letters (18)

(An asterisked item represents the cover sheet to a document that exceeds 25 pages. The complete document is available at the Clerk's Office, Room 244, City Hall.)



To:  
Cc:  
Bcc:  
Subject: Controller's Office Report: Three Year Budget Projection Report

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From: Controller Reports/CON/SFGOV  
To: BOS-Supervisors/BOS/SFGOV, BOS-Legislative Aides/BOS/SFGOV, Steve Kawa, Maggie Weiland/MAYOR/SFGOV@SFGOV, Greg Wagner/MAYOR/SFGOV@SFGOV, Jonathan Lyens, Christine Falvey/MAYOR/SFGOV@SFGOV, Jason Elliott/MAYOR/SFGOV@SFGOV, Severin Campbell/BudgetAnalyst/SFGOV@SFGOV, Debra Newman/BudgetAnalyst/SFGOV@SFGOV, CON-EVERYONE/CON/SFGOV, CON-Media Contact/CON/SFGOV, CON-CCSF Dept Heads/CON/SFGOV, CON-Finance Officers/CON/SFGOV  
Date: 04/07/2011 12:25 PM  
Subject: Controller's Office Report: Three Year Budget Projection Report  
Sent by: Debbie Toy

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The Three-year budget projection report of General Fund Supported Operations for FY 2011-12 through FY 2013-14 projects budgetary shortfalls of \$306 million, \$480 million, and \$642 million in FY 2011-12, FY 2012-13, and FY 2013-14 respectively. Modest continued recovery in tax revenues is projected. However, projected increases in salary and benefits, citywide operating expenses, and departmental costs are rising faster than the projected revenue growth. To the extent budgets are balanced with ongoing solutions, future shortfalls will decrease.

<http://www.sfcontroller.org/index.aspx?page=390>

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# City and County of San Francisco

Controller, Mayor, Board of Supervisors' Budget Analyst

## Three-Year Budget Projection for General Fund Supported Operations FY 2011-12 through FY 2013-14

Joint Report by the Controller's  
Office, Mayor's Office, and Board  
of Supervisors' Budget Analyst



April 7, 2011



# City and County of San Francisco

Three-Year Budget Projection for General Fund Supported Operations

April 7, 2011

## Summary

San Francisco Administrative Code Section 3.6 requires a three-year budget report to be issued annually by the Controller, the Mayor's Budget Director, and the Budget Analyst for the Board of Supervisors. This report provides updated expenditure and revenue projections for Fiscal Years (FY) 2011-12, FY 2012-13 and FY 2013-14, assuming no changes to current policies and staffing levels.

Table 1 summarizes the projected changes in General Fund Supported revenues and expenditures over the next three years and compares them to the FY 2010-11 Original Budget. As shown in Table 1, this report projects shortfalls of \$306 million in FY 2011-12, \$480 million in FY 2012-13, and \$642 million in FY 2013-14. Details behind these projections are provided in the Appendix.

**Table 1: Summary of General Fund Supported Projected Budgetary Surplus / (Shortfall) (\$ Millions)**

	FY 2010-11			
	Original	FY 2011-12	FY 2012-13	FY 2013-14
	Budget	Projection	Projection	Projection
<b>Sources</b>				
Use of prior year fund balance & reserves	\$ 100	\$ 99	\$ 27	\$ 17
Regular Revenues & Transfers	3,677	3,715	3,821	3,933
<b>Subtotal - Sources</b>	<b>3,777</b>	<b>3,814</b>	<b>3,848</b>	<b>3,949</b>
<b>Uses</b>				
Salaries & Fringe Benefits	1,997	2,107	2,246	2,404
Other Expenditures, Reserves & Transfers	1,779	2,013	2,083	2,188
<b>Subtotal - Uses</b>	<b>3,777</b>	<b>4,120</b>	<b>4,328</b>	<b>4,592</b>
<b>Projected Surplus/(Shortfall)</b>	<b>\$ -</b>	<b>\$ (306)</b>	<b>\$ (480)</b>	<b>\$ (642)</b>

While the projected shortfalls shown in the above table reflect the difference in projected revenues and expenditures over the next three years if current service levels and policies continue, San Francisco's Charter requires that each year's budget be balanced. Balancing the budgets will require some combination of expenditure reductions and/or additional revenues. These projections assume no ongoing solutions are implemented. To the extent budgets are balanced with ongoing solutions, future shortfalls will decrease.

## Key Assumptions

Key assumptions affecting the FY 2011-12 through FY 2013-14 projections are:

- **No major changes to service levels and number of employees:** This projection assumes no major changes to policies, service levels, or the number of employees from FY 2010-11 budgeted levels, except for those on-going mid-year reductions and supplemental appropriations approved by the Board of Supervisors and the Mayor as of the Six Month Report issued on February 9, 2011. This projection does not include potential savings due to changes proposed in departmental FY 2011-12 budget submissions.
- **Continued modest economic recovery:** This projection assumes the economic recovery that began in 2010 will continue and will be reflected in modest tax revenue increases before reaching prior peak levels in FY 2012-13 or after.
- **Preliminary estimate of state budget reduction:** Due to the State's severe budget shortfall, we expect significant cuts in State funding. However, the exact amount will not be known until the State budget is finalized. Our projections assume a \$30.0 million reduction in State funding, the same assumption included in the FY 2010-11 Original Budget.
- **No change in closed labor agreements and inflationary increase on open labor agreements:** This projection assumes no change to closed collective bargaining agreements and that all open agreements have no increases or mirror patterns of other unions through FY 2012-13. In FY 2012-13, the twelve furlough days in effect in many labor agreements during the two prior fiscal years will expire, resulting in an effective wage increase of 4.6%. Beginning in FY 2013-14 open contracts are assumed to have salary increases equal to the change in the Consumer Price Index (CPI), which is currently 2.9% for FY 2013-14.
- **Controller's FY 2010-11 Six-Month Report ending fund balance:** To estimate the fund balance available at the end of FY 2010-11 to support the FY 2011-12 budget, this report uses the \$89.2 million ending fund balance projection from the Controller's Six-Month Report published on February 9, 2011. FY 2010-11 projections will be updated in the Controller's Nine-Month Budget Status Report in early May 2011.
- **Retirement plan employer contribution increases:** This projection assumes employer pension contributions to the San Francisco Employee Retirement System (SFERS) in accord with a projection scenario within the Cheiron consulting group Actuarial Valuation as of July 1, 2010 provided to the Retirement Board in January 2011. The projection that we used assumes that the plan achieves its target 7.75% investment return each year. This scenario anticipates a rise in SFERS employer contributions from 13.6% in FY 2010-11 to 18.1% (or \$225.8 million of General Fund Supported funds) in FY 2011-12, to 21.0% (\$261.8 million) and 26% (\$323.9 million) in FY 2012-13 and FY 2013-14, respectively. Employer contributions to the California Public Employees' Retirement System, which covers some public safety personnel, are assumed to rise at a similar rate.
- **Average growth rate on health and dental insurance:** For FY 2011-12, health and dental insurance premiums are projected to increase by 3.7%, reflecting increases in health coverage costs across California's ten largest counties offset by other projected changes in plan utilization. This projection also assumes that the employer cost of health and dental

insurance will increase by 6.3% for FY 2012-13 and 6.7% for FY 2013-14. For retiree health benefits, this report assumes that the City will continue its "pay-as-you-go" practice of funding the amounts currently due for retirees. The growth in this obligation has been estimated based on projected actual cost increases of 10.9%, 11.3%, and 11.2% in FY 2011-12, FY 2012-13, and FY 2013-14, respectively.

- **Inflationary increase on non-personnel operating costs:** This projection assumes that the cost of materials and supplies, professional services, and contracts with Community-Based Organizations and other non-personnel operating costs will increase by the CPI rates of 1.8%, 2.7%, and 2.9% for FY 2011-12, FY 2012-13, and FY 2013-14, respectively.
- **10-Year Capital Plan and inflationary increases on equipment funding:** This projection assumes that capital projects and facilities maintenance costs will increase and decrease over the next three years based on the levels assumed in the 10-Year Capital Plan. This projection assumes equipment funding will increase to \$5 million in FY 2011-12 and increase by CPI in the following years.
- **Rainy Day Reserve withdrawals assumed:** Our projections assume the City will not be eligible to withdraw from the Rainy Day Reserve Economic Stabilization Reserve in any of the three years. However, we estimate that the San Francisco Unified School District (SFUSD) will be eligible to withdraw its maximum 25% of the Rainy Day Reserve in each of the three years due to declining inflation-adjusted per-pupil revenues. Withdrawals are at the discretion of the Mayor and Board of Supervisors. This report assumes the maximum withdrawals for the SFUSD for FY 2011-12, FY 2012-13, and FY 2013-14.

### Key Factors That Could Affect These Forecasts

As with all projections, substantial uncertainties exist regarding key factors that could affect the City's financial condition. These include:

- **Outcome of State Budget-Balancing Efforts:** It is possible that the final State budget could contain significantly more reductions in funding to the City than the \$30 million preliminary budget assumption used in this forecast.
- **Pace of Local Economic Recovery:** Our projections assume continued recovery in tax revenues from the improvements experienced in FY 2009-10 and projected for FY 2010-11. However, the speed of the recovery will depend heavily on job growth and changes in business activity and tourism.
- **Collective Bargaining Agreement Negotiations:** Other than approved wage increases in collective bargaining agreements and CPI in open contracts, this report does not assume any contract changes due to on-going labor negotiations with unions. Wage or benefit increases versus these assumptions would increase the deficit, while decreases would reduce the deficit.
- **Pending or Proposed Legislation – Potential Fee / Departmental Revenue Increases:** Fee increases may be proposed to the Board of Supervisors before the end of the year or as part of the FY 2011-12 budget. No increases have been assumed in this projection.
- **Potential New Revenue Proposals and Charter Amendments in Future Elections:** The Board of Supervisors has discussed a range of potential new revenue proposals and

Charter amendments that could affect employee pension and health benefit costs if approved by the voters in future elections. Potential effects of future elections are not factored into this report.

### **Schedule of Upcoming Reports Containing Budget Projections**

- **Early May - Controller's Nine-Month Budget Status Report:** This report will provide updated revenue, expenditure, and ending fund balance projections for FY 2010-11 .
- **Mid-June - Controller's Discussion of the Mayor's Fiscal Year 2011-12 Proposed Budget ("Revenue Letter"):** This report will provide the Controller's opinion regarding the reasonableness of the revenue estimates in the Mayor's Proposed Budget.

### **Appendix: Projected Changes to General Fund Supported Revenues and Expenditures**

Table A-1: Key Changes to General Fund Supported Sources and Uses

Table A-2a: Reserve Withdrawal & Appropriation Amounts

Table A-2b: Net Budgetary Impact of Changes to Reserves

Table A-3a: Summary of General Fund Supported Operating Revenues and Transfers In

Table A-3b: Growth Factors for General Fund Supported Sources

Table A-4a: Baselines and Select Mandated Expenditures, Projected Budget

Table A-4b: Baselines and Select Mandated Expenditures, Change from Prior Year



## Appendix: Projected Changes to Revenues and Expenditures

**Table A-1: Key Changes to General Fund Supported Sources & Uses**

(\$ Millions)		Change from Prior Year Budget		
		FY 2011-12	FY 2012-13	FY 2013-14
<b>SOURCES</b>				
	<b>Fund Balances &amp; Reserves</b>			
Increase /	Change in Starting Fund Balances	10.3	(64.2)	4.1
(Decrease)	Changes to Reserves	(10.4)	(8.2)	(14.6)
	<i>Subtotal Fund Balance &amp; Prior Year Reserves</i>	<i>(0.1)</i>	<i>(72.4)</i>	<i>(10.5)</i>
	<b>General Fund Supported Revenues &amp; Transfers In</b>			
	General Fund Taxes, Revs and Transfers net of items below	105.0	84.5	95.6
	Other General Fund Supported Revs (Public Health, Human Svc)	(20.5)	21.7	16.6
	Federal Stimulus Funds	(47.1)	-	-
	Preliminary State Budget Assumption	-	-	-
	<i>Subtotal General Fund Supported Revenues &amp; Transfers In</i>	<i>37.4</i>	<i>106.2</i>	<i>112.2</i>
	<b>TOTAL CHANGES TO SOURCES</b>	<b>37.3</b>	<b>33.8</b>	<b>101.7</b>
<b>USES</b>				
	<b>Salaries &amp; Benefits</b>			
Decrease /	Annualization of Partial Year Positions	(4.8)	-	-
(Increase)	Projected Costs of Closed Labor Agreements	(24.3)	(83.5)	(3.6)
	Projected Costs of Open Labor Agreements	-	-	(57.9)
	Health & Dental Benefits - Current Employees	(7.4)	(12.1)	(13.6)
	Health & Dental Benefits - Retired Employees	(9.1)	(10.5)	(11.6)
	Retirement Benefits - Employer Contribution Rates	(60.0)	(39.2)	(67.6)
	Other Misc. Costs (Unemployment Insurance & Work Days)	(4.3)	7.1	(4.1)
	<i>Subtotal Salaries &amp; Benefits</i>	<i>(110.0)</i>	<i>(138.2)</i>	<i>(158.4)</i>
	<b>Citywide Operating Budget Costs</b>			
	Public Education Enrichment Fund Annual Contribution	(16.4)	(2.4)	(2.5)
	Baseline & Mandate Requirements (MTA, Library, Children, Edu)	(18.2)	(17.5)	(19.4)
	Capital, Facilities Maintenance, Equipment, & Technology	(54.4)	10.7	(7.5)
	Inflation on non-personnel costs and grants to non-profits	(17.7)	(26.5)	(29.1)
	Debt Service & Lease Financings	(5.9)	(7.7)	(1.1)
	Payroll & Human Resources Information System (Project eMerge)	(2.3)	0.9	0.2
	Workers' Compensation	(0.6)	(3.8)	(2.0)
	Other Citywide Costs	(4.0)	0.8	(1.7)
	<i>Subtotal Citywide Operating Budget Costs</i>	<i>(119.4)</i>	<i>(45.4)</i>	<i>(63.1)</i>
	<b>Departmental Costs</b>			
	City Administrator - Convention facilities subsidy	(17.9)	(6.2)	(7.3)
	Elections - Number of elections	(12.1)	10.7	(5.7)
	Ethics Commission - Public Financing of Elections	(4.9)	5.5	(0.0)
	Fire - Engine 35 return to service	(2.5)	-	-
	Public Housing and Affordable Housing (HOPE SF)	(6.3)	(3.9)	(4.5)
	Human Resources - Collective bargaining expenses	(1.2)	0.7	(0.4)
	Human Services - Aid	(2.9)	(5.5)	(6.4)
	Police - Multi-year Hiring Plan and Expiration of COPS Grant Funding	(5.4)	(2.8)	(2.9)
	Public Health - Hospital Expenditures	(10.5)	(5.2)	(5.2)
	Public Health - Delivery System Reform Incentive Pool (DSRIP)	(20.4)	(6.0)	-
	Public Health - Electronic Medical Records Implementation	(8.8)	(9.2)	(5.2)
	Public Health - Other Costs	(11.1)	(3.7)	(2.0)
	Sheriff - Jail Staffing	(7.7)	-	-
	All Other Departmental Savings / (Costs)	(2.6)	1.4	(2.6)
	<i>Subtotal Departmental Costs</i>	<i>(114.3)</i>	<i>(24.2)</i>	<i>(42.1)</i>
	<b>TOTAL CHANGES TO USES</b>	<b>(343.7)</b>	<b>(207.8)</b>	<b>(263.5)</b>
	Projected Surplus (Shortfall) vs. Prior Year	<b>(306.4)</b>	<b>(174.1)</b>	<b>(161.8)</b>
	Cumulative Projected Surplus (Shortfall)	<b>(306.4)</b>	<b>(480.5)</b>	<b>(642.3)</b>

## Notes to Table A-1

### **SOURCES - Fund Balances & Reserves**

**Change in Starting Fund Balances:** This report projects a loss in General Fund Supported starting fund balances of \$10.3 million in FY 2011-12.

**Loss of prior year General Fund Supported fund balances:** This represents the loss of \$78.9 million in prior year General Fund Supported fund balances used to support the FY 2010-11 budget that is not available in FY 2011-12.

**Gain of FY 2011-12 starting General Fund Supported balances:** This report projects a gain of the \$89.2 million from the balance at the end of FY 2010-11 as projected in the Controller's Six-Month Budget Status Report.

**Changes to Reserves:** The net cost of changes to reserves is estimated to be \$10.4 million, \$8.2 million, and \$14.6 million in FY 2011-12, FY 2012-13, FY 2013-14, respectively. Key changes to reserves are summarized below and reflected in Table A-2a and Table A-2b.

**Rainy Day Reserve:** For years in which General Fund revenues decline, the Charter allows the City to withdraw up to 50% of the City's Rainy Day Economic Stabilization Reserve. The Charter also allows withdrawals of up to 25% of the Rainy Day Reserve for the San Francisco Unified School District (SFUSD) in years when inflation-adjusted per-pupil revenues decline. Withdrawals are at the discretion of the Mayor and Board of Supervisors. Based on the projected changes in City revenues, this report does not project a City withdrawal from the Rainy Day Reserve in FY 2011-12. The projected FY 2010-11 year-end balance of the reserve is \$33.4 million. Based on an anticipated decline in SFUSD revenue in FY 2011-12, this report assumes the maximum FY 2011-12 withdrawal for the SFUSD of \$8.4 million.

**Recreation & Park Reserve:** This report projects that \$3.5 million of Recreation & Park Budget Savings Incentive Reserves will support the FY 2011-12 budget, which represents an increase of \$2.3 million compared to the amount that supported the FY 2010-11 budget.

**General Reserve:** Consistent with the financial policies adopted by the Board of Supervisors in April 2010 and codified in Administrative Code Section 10.60(b), this report anticipates the General Reserve rising from \$25.0 million in FY 2011-12 to 1.0% of regular General Fund revenues in FY 2012-13 (projected at \$29.1 million) to 1.25% of General Fund revenues in FY 2013-14 (projected at \$43.1 million).

**Budget Stabilization Reserve:** Consistent with the financial policies adopted by the Board of Supervisors in April 2010 and codified in Administrative Code Section 10.60(b), this report anticipates a deposit of \$5.5 million into the Budget Stabilization Reserve in FY 2013-14.

**Salaries and Benefits Reserve:** This report projects increasing the salary and benefits reserve by CPI in Fiscal Years 2011-12, 2012-13 and 2013-14 from the \$11.7 million level appropriated in the FY 2010-11 budget to support costs related to labor agreements not budgeted in individual departments.

**Litigation Reserve:** This report projects increasing the Litigation Reserve by CPI in Fiscal Years 2011-12, 2012-13 and 2013-14 from the \$11.0 million level appropriated in the FY 2010-11 budget to support annual City liabilities related to claims, settlements and judgments.

**Table A-2a: Reserve Withdrawal & Appropriation Amounts**

	Orig. Budget		Projected Budget, \$ Millions		
	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	
<b>Reserve Withdrawals Used to Support Budget</b>					
Rainy Day Reserve	\$ 12.3	\$ -	\$ -	\$ -	
Recreation & Park Reserve	1.2	3.5	-	-	
<b>Total Withdrawals</b>	<b>\$ 13.5</b>	<b>\$ 3.5</b>	<b>\$ -</b>	<b>\$ -</b>	
<b>Appropriations to Reserves</b>					
General Reserve	\$ 25.0	\$ 25.0	\$ 29.1	\$ 37.6	
Budget Stabilization Reserve	-	-	-	5.5	
Salaries & Benefits Reserve	11.7	11.9	12.2	12.6	
Litigation Reserve	11.0	11.2	11.5	11.8	
<b>Total Appropriations</b>	<b>\$ 47.7</b>	<b>\$ 48.1</b>	<b>\$ 52.9</b>	<b>\$ 67.5</b>	

**Table A-2b: Net Budgetary Impact of Changes to Reserves**

	Change from Prior Year Budget, \$ Millions		
	FY 2011-12	FY 2012-13	FY 2013-14
<b>Increase (Decrease) in Reserve Withdrawals Used to Support Budget</b>			
Rainy Day Reserve	\$ (12.3)	\$ -	\$ -
Recreation & Park Reserve	2.3	(3.5)	-
<b>Subtotal Changes to Withdrawals</b>	<b>\$ (10.0)</b>	<b>\$ (3.5)</b>	<b>\$ -</b>
<b>Decrease (Increase) in Appropriations to Reserves</b>			
General Reserve	\$ -	\$ (4.1)	\$ (8.5)
Budget Stabilization Reserve	-	-	(5.5)
Salaries & Benefits Reserve	(0.2)	(0.3)	(0.4)
Litigation Reserve	(0.2)	(0.3)	(0.3)
<b>Subtotal Changes to Appropriations</b>	<b>\$ (0.4)</b>	<b>\$ (4.7)</b>	<b>\$ (14.6)</b>
<b>Net Budgetary Impact of Changes to Reserves</b>	<b>\$ (10.4)</b>	<b>\$ (8.2)</b>	<b>\$ (14.6)</b>

## **SOURCES – Revenues and Transfers In**

### **General Context Underlying Revenue Estimates**

**Economic recovery continues:** Our projections assume continued recovery in tax revenues from the improvements experienced in FY 2009-10 and projected for FY 2010-11. Most local tax revenues bottomed out in FY 2008-09 or FY 2009-10, and are projected to return to pre-recessionary levels in FY 2012-13 or after. The exceptions to this pattern are property tax, which is discussed below, and real property transfer tax and parking tax, which have already recovered in part due to tax and base rate increases, respectively. The speed of the recovery will depend heavily on job growth and changes in business activity and tourism.

**Employment grows slowly:** Private employment, a key lagging indicator, reached a trough in 2010, is expected to recover very modestly in 2011, and then grow at a rate of 2% per year thereafter, with payroll tax revenues returning to pre-recession levels in FY 2012-13. San Francisco entered the recession late and its unemployment rate has been below that of the state and other large cities. This was partly because it experienced less of a residential construction-related boom in employment before the recession. However, while economic employment in tech-heavy cities in Silicon Valley is recovering rapidly, San Francisco's employment base relies more heavily on finance and professional services industries, which are projected to recover very slowly.

**Sales tax revenues are reset at a lower level:** San Francisco's decline in sales tax revenue came later and was slightly milder than the losses experienced by other jurisdictions in the state and Bay Area during the recession. Receipts are highly correlated with employment and inflation, which are both projected to increase slowly in the next few years.

**Hotel tax revenue rebounds:** Hotel tax receipts are projected to continue their current recovery and reach prior peak levels by FY 2012-13. Compared to other local tax revenues, hotel tax is projected to recover more quickly due to changes in international business activity and tourism. Increasing occupancy rates will allow hotel operators to increase room rates, which lag occupancy rates in a recovery.

**Real estate transactions continue at current rates:** Real property transaction levels and transfer taxes rebounded in FY 2009-10 and are increasing in the current year, due in part to increased transfer tax rates approved by the voters in November 2010. The effect of this rate increase will continue through the projection period.

**Modest increase in property tax revenues:** Projections assume the residential portion of the property tax base will remain relatively stable, while commercial property tax revenues (after reserving for potential appeals and refunds) will slowly increase. Recent commercial transactions indicate that while there have been some distress sales at deeply discounted prices, there are also many buyers seeking high quality, well-leased properties. Considering the mix of factors affecting property tax collections (discussed in more detail below), we project revenues will have an 0.4% increase in FY 2011-12 from our FY 2010-11 forecast and then rise by 3.1% in FY 2012-13 and 3.6% in FY 2013-14.

**Statewide economic activity recovers slowly:** Revenues from state sales taxes that are allocated to local governments for public safety, health, and social services have begun to recover in the current year, and are projected to grow at rates similar to or slightly greater than local sales tax.

Tables A-3a and A-3b summarize revenue and transfer-in sources for the three-year projection. Highlights are noted below.

**General Fund Revenues and Transfers In:** General Fund Revenues and Transfers In are projected to increase by \$63.3 million in FY 2011-12 from FY 2010-11 Original Budget levels, followed by an increase of \$84.3 million in FY 2012-13 and an increase of \$96.5 million in FY 2013-14. Significant changes are discussed below.

**Property Tax:** After taking into account the potential effect of redevelopment tax increment requirements discussed below, the General Fund share of property tax, which was budgeted at \$984 million in FY 2010-11, is projected to increase to \$1,019 million by fiscal year end, to \$1,023 million in FY 2011-12, \$1,055 million in FY 2012-13 and \$1,093 million in FY 2013-14. These projections are based on the following key assumptions:

- Base roll growth increases allowed under Proposition 13 of 0.753% in FY 2011-12, 1.67% in FY 2012-13 and 1.77% in FY 2013-14. These estimates are calculated using California Department of Finance forecasted CPI. The maximum CPI increase allowed under Proposition 13 is 2%.
- The General Fund share of prior year supplemental and escape assessments is estimated to be \$29 million in FY 2011-12, \$31 million in FY 2012-13, and \$36 million in FY 2013-14.
- Funds set aside for assessment appeals decline 10% in FY 2011-12 compared to FY 2010-11 levels and 15% in FY 2012-13 and FY 2013-14, assuming that market values gradually improve from recent lows through FY 2013-14.
- This report assumes gross tax increment draw by the Redevelopment Agency of \$122 million in FY 2011-12 (compared to \$108 million originally budgeted in FY 2010-11), \$130 million in FY 2012-13, and \$127 million in FY 2013-14. These figures reflect additional planned debt service requirements and additional increment dedicated to Mission Bay North and South areas. After taking into account the 57% General Fund share of base property taxes and the formula-based pass-through of tax increment back to the General Fund, the net year-over-year effect on General Fund property tax revenues is a decrease of \$2.8 million in FY 2011-12, a further decrease of \$3.6 million in FY 2012-13, and an increase of \$1.3 million in FY 2013-14.

The Governor's proposed State budget includes a measure to eliminate redevelopment agencies and direct uncommitted increment back to schools and local governments. As of this writing, this proposal has not been passed by the Legislature, and the potential impacts to the City's General Fund are uncertain. Should the proposal be passed, the Controller's Office will provide an updated projection as to its General Fund impacts.

**Other Local General Fund Tax Revenues:** This group of locally generated revenues is projected to increase by \$93.9 million in FY 2011-12 from FY 2010-11 Original Budget levels, followed by increases of \$49.6 million and \$47.9 million in FY 2012-13 and FY 2013-14, respectively. The increase in FY 2011-12 is primarily due to the recovery of property transfer tax revenue and the higher tax rates approved by voters in November 2010, the higher property tax revenue discussed above, and higher payroll tax receipts. Wage inflation, more than employment, is driving of projected payroll tax revenue

increases. Increases in FY 2012-13 and FY 2013-14 are due to a modest expansion anticipated across a range of revenues.

**Federal Stimulus Funds:** The Federal Stimulus' enhanced Federal Medical Assistance Percentage (FMAP) funding will expire on June 30, 2011, requiring the San Francisco General Hospital, Laguna Honda Hospital, and the Human Services Agency to backfill \$47.1 million in lost revenues to cover General Fund expenditures and subsidies.

**State Funds:** Due to the State's severe budget shortfall, we expect significant cuts in State funding, however, specific figures will not be known until the State budget is finalized. These projections include a \$30.0 million preliminary assumption for reductions in State funding.

Additionally, we anticipate a decrease of \$18.2 million in social service, health, and mental health subventions, partially offset by increases in local allocations of state sales tax and vehicle license fee revenue, bringing the total FY 2011-12 decline in General Fund state subventions to \$8.7 million, followed by increases of \$4.2 million and \$6.0 million in FY 2012-13 and FY 2013-14, respectively. The Governor's proposed State budget includes measures that would realign state responsibilities for various criminal justice and health and human services programs from the state to local governments. These revenue projections do not reflect the proposed realignment of revenues to pay for these activities.

**Other General Fund-Supported Revenues:** Other General Fund Supported revenues are projected to decrease by \$20.5 million in FY 2011-12, then increase by \$21.7 million in FY 2012-13 and \$16.6 million in FY 2013-14.

**Human Services Agency Revenues:** The Human Services Agency (HSA) is projected to draw incremental State and Federal revenues to pay for approximately 38% of additional salaries and fringe benefit costs, resulting in incremental revenue increases of \$3.2 million, \$2.8 million, and \$2.6 million in FY 2011-12, FY 2012-13, and FY 2013-14, respectively. In addition, HSA is projecting the loss of \$4.7 million in state and federal revenues in FY 2011-12.

**Public Health Revenues:** The Department of Public Health (DPH) projects a revenue decrease of \$19.0 million in FY 2011-12, followed by increases of \$18.9 million in FY 2012-13 and \$14.0 million in FY 2013-14. These revenues are offset by increasing expenditures listed in the Uses section below. The revenue changes include:

**Patient Revenues:** Patient revenues at San Francisco General and Laguna Honda Hospital are projected to increase by \$23.8 million in FY 2011-12, \$10.0 million in FY 2012-13, and \$10.0 million in FY 2013-14.

**AB 1383/SB 188 Hospital Fee:** This projection reflects the loss in FY 2011-12 of \$88.0 million in AB1383/SB188 Hospital Fee revenue budgeted in FY 2010-11.

**Delivery System Reform Incentive Pool (DSRIP)/Medicaid Section 1115 Waiver:** In FY 2011-12, DPH projects to receive \$39.9 million in incentive payments in order to achieve federally mandated performance milestones as part of Health Care Reform. In FY 2012-13, DPH is expecting an additional \$3.0 million in revenue followed by a loss of \$1.0 million in FY 2013-14. These

milestones will require the department to make additional investments in expanding capacity across their system of care. The investments will be addressed in the Uses section below.

**Electronic Medical Records:** DPH is undertaking a project to create electronic medical records in order to qualify for additional incentive payments included in Federal Stimulus legislation and to avoid potential penalties for failing to implement Meaningful Use of electronic medical records by FY 2012-13. The department anticipates gaining \$9.9 million in revenue in FY 2011-12, an additional \$5.9 million in FY12-13 and an additional \$5.0 million in FY 2013-14. This revenue will be offset by required expenditures described in the Uses section below.

**Other Public Health Revenues:** DPH is projecting a decrease of \$4.6 million in other revenues in FY 2011-12, including the loss of \$4.3 million in federal grant funds and \$4.0 million in one-time retroactive Medi-Cal revenues. These reductions are offset by an increase of \$3.7 million from the Low-Income Health Plan (LIHP). Increased expenditures related to the Low-Income Health Plan are reflected in the Uses section below.

Table A-3a: Summary of General Fund Supported Operating Revenues and Transfers In (\$ Millions)

	FY 2009-10	FY 2010-11		FY 2011-12	FY 2012-13	FY 2013-14
	Year-End Actuals	Original Budget	Current Projection	Projection	Projection	Projection
Property Taxes	\$ 1,060.3	\$ 984.8	\$ 1,019.0	\$ 1,023.0	\$ 1,055.0	\$ 1,093.0
Business Taxes	353.5	342.4	362.0	379.8	400.3	422.1
Sales Tax	96.6	98.0	101.4	104.5	107.6	110.8
Hotel Room Tax	135.5	157.2	148.9	159.3	172.1	182.4
Utility Users Tax	94.5	97.5	90.4	92.3	95.1	98.1
Parking Tax	66.5	65.3	67.8	69.9	73.8	77.8
Real Property Transfer Tax	83.7	70.9	103.8	118.8	124.7	129.7
Stadium Admission Tax	2.4	2.3	2.3	2.3	2.4	2.4
Access Line Tax (FY09 incl. \$37.1m 911 fee re	41.5	37.3	37.3	37.8	38.4	39.0
<b>Subtotal - Local Tax Revenues</b>	<b>1,934.5</b>	<b>1,855.7</b>	<b>1,932.8</b>	<b>1,987.7</b>	<b>2,069.3</b>	<b>2,155.3</b>
Licenses, Permits & Franchises	24.2	23.2	23.2	23.4	23.6	23.8
Fines, Forfeitures & Penalties	17.3	3.8	5.5	3.8	3.8	3.8
Interest & Investment Income	8.4	9.5	6.8	4.7	4.8	6.4
Rents & Concessions	18.7	22.3	24.1	22.7	19.6	20.1
<b>Subtotal - Licenses, Fines, Interest, Rent</b>	<b>68.6</b>	<b>58.9</b>	<b>59.6</b>	<b>54.6</b>	<b>51.8</b>	<b>54.1</b>
Social Service Subventions	181.9	203.0	200.1	200.1	200.1	200.1
Other Grants & Subventions	30.5	33.6	37.2	6.8	6.8	6.8
<b>Subtotal - Federal Subventions</b>	<b>212.4</b>	<b>236.6</b>	<b>237.3</b>	<b>206.8</b>	<b>206.8</b>	<b>206.8</b>
Social Service Subventions	140.4	133.6	128.1	128.1	128.1	128.1
Health & Welfare Realignment - Sales Tax	96.1	94.2	96.1	99.9	103.4	106.5
Health & Welfare Realignment - VLF	43.3	43.9	42.0	42.8	42.8	43.2
Health/Mental Health Subventions	78.7	107.8	87.0	95.0	95.0	95.0
Public Safety Sales Tax	65.8	63.8	67.7	68.8	69.4	71.9
Motor Vehicle In-Lieu (County & City)	2.3	1.7	1.7	1.7	1.7	1.7
Other Grants & Subventions	27.6	19.9	19.9	19.9	19.9	19.9
Preliminary State Budget Assumption	-	(30.0)	-	(30.0)	(30.0)	(30.0)
<b>Subtotal - State Subventions</b>	<b>454.1</b>	<b>434.9</b>	<b>442.5</b>	<b>426.2</b>	<b>430.4</b>	<b>436.4</b>
General Government Service Charges	30.8	35.8	35.8	36.2	36.5	36.9
Public Safety Service Charges	21.9	20.9	20.6	20.8	21.0	21.2
Recreation Charges - Rec/Park	11.4	11.0	11.0	11.1	11.2	11.3
MediCal, MediCare & Health Svc. Chgs.	56.8	53.5	51.3	51.8	52.3	52.8
Other Service Charges	12.4	15.5	15.2	15.4	15.6	15.7
<b>Subtotal - Charges for Services</b>	<b>133.2</b>	<b>136.7</b>	<b>133.9</b>	<b>135.3</b>	<b>136.6</b>	<b>138.0</b>
Recovery of General Government Costs	7.9	9.4	9.4	9.5	9.6	9.7
Other General Fund Revenues	19.8	21.5	21.8	7.4	7.4	7.4
<b>TOTAL REVENUES</b>	<b>2,830.6</b>	<b>2,753.7</b>	<b>2,837.3</b>	<b>2,827.5</b>	<b>2,912.0</b>	<b>3,007.6</b>
<b>Transfers in to General Fund</b>						
Airport	28.1	28.5	29.9	30.0	29.8	30.7
Other Transfers	64.1	85.7	86.2	73.6	73.6	73.6
<b>Total Transfers-In</b>	<b>92.2</b>	<b>114.2</b>	<b>116.0</b>	<b>103.6</b>	<b>103.4</b>	<b>104.3</b>
<b>TOTAL GF Revenues and Transfers-In</b>	<b>2,922.8</b>	<b>2,867.8</b>	<b>2,953.3</b>	<b>2,931.2</b>	<b>3,015.4</b>	<b>3,111.9</b>



Table A-3b: Growth Factors for General Fund Supported Sources

	FY 2011-12		FY 2012-13	FY 2013-14
	% Chg from FY 2010-11 Original Budget	% Chg from FY 2010-11 Current Projection	% Chg from FY 2011-12 Projection	% Chg from FY 2012-13 Projection
Property Taxes	3.9%	0.4%	3.1%	3.6%
Business Taxes	10.9%	4.9%	5.4%	5.4%
Sales Tax	6.6%	3.0%	3.0%	3.0%
Hotel Room Tax	1.3%	7.0%	8.0%	6.0%
Utility Users Tax	-5.3%	2.2%	3.0%	3.1%
Parking Tax	7.0%	3.0%	5.6%	5.5%
Real Property Transfer Tax	67.4%	14.5%	5.0%	4.0%
Stadium Admission Tax	2.0%	2.0%	2.0%	2.0%
Access Line Tax	1.5%	1.5%	1.5%	1.5%
<b>Subtotal - Tax Revenues</b>	<b>7.1%</b>	<b>2.8%</b>	<b>4.1%</b>	<b>4.2%</b>
Licenses, Permits & Franchises	0.8%	0.8%	0.8%	0.8%
Fines, Forfeitures & Penalties	0.0%	-30.9%	0.0%	0.0%
Interest & Investment Income	-51.1%	-31.0%	2.0%	34.0%
Rents & Concessions	1.7%	-5.7%	-13.6%	2.3%
<b>Subtotal - Licenses, Fines, Interest, Rent</b>	<b>-7.3%</b>	<b>-8.3%</b>	<b>-5.1%</b>	<b>4.4%</b>
Social Service Subventions	-1.5%	0.0%	0.0%	0.0%
Other Grants & Subventions	-79.8%	-81.8%	0.0%	0.0%
<b>Subtotal - Federal Subventions</b>	<b>-12.6%</b>	<b>-12.8%</b>	<b>0.0%</b>	<b>0.0%</b>
Social Service Subventions	-4.1%	0.0%	0.0%	0.0%
Health & Welfare Realignment - Sales Tax	6.0%	4.0%	3.5%	3.0%
Health & Welfare Realignment - VLF	-2.6%	2.0%	0.0%	1.0%
Health/Mental Health Subventions	-11.8%	9.2%	0.0%	0.0%
Public Safety Sales Tax	7.7%	1.5%	1.0%	3.5%
Motor Vehicle In-Lieu (County & City)	0.0%	0.0%	0.0%	0.0%
Other Grants & Subventions	0.1%	0.0%	0.0%	0.0%
Preliminary State Budget Assumption	0.0%	n/a	0.0%	0.0%
<b>Subtotal - State Subventions</b>	<b>-2.0%</b>	<b>-3.7%</b>	<b>1.0%</b>	<b>1.4%</b>
General Government Service Charges	0.8%	1.0%	1.0%	1.0%
Public Safety Service Charges	-0.3%	1.0%	1.0%	1.0%
Recreation Charges - Rec/Park	1.0%	1.0%	1.0%	1.0%
MediCal, MediCare & Health Svc. Chgs.	-3.2%	1.0%	1.0%	1.0%
Other Service Charges	-0.5%	1.0%	1.0%	1.0%
<b>Subtotal - Charges for Services</b>	<b>-1.1%</b>	<b>1.0%</b>	<b>1.0%</b>	<b>1.0%</b>
<b>Recovery of General Government Costs</b>	<b>1.0%</b>	<b>1.0%</b>	<b>1.0%</b>	<b>1.0%</b>
<b>Other Revenues</b>	<b>-65.5%</b>	<b>-66.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>TOTAL REVENUES</b>	<b>2.7%</b>	<b>-0.3%</b>	<b>3.0%</b>	<b>3.3%</b>
<b>Transfers in to General Fund</b>				
Airport	5.5%	0.6%	-0.7%	2.9%
Other Transfers	-14.1%	-14.6%	0.0%	0.0%
<b>Total Transfers In</b>	<b>-9.2%</b>	<b>-10.7%</b>	<b>-0.2%</b>	<b>0.8%</b>
<b>TOTAL GF Revenues and Transfers-In</b>	<b>2.2%</b>	<b>-0.8%</b>	<b>2.9%</b>	<b>3.2%</b>

### **USES – Salaries and Benefits**

This report projects General Fund Supported salaries and fringe benefits to increase by \$110.0 million in FY 2011-12, \$138.2 million in FY 2012-13, and \$158.4 million in FY 2013-14. These increases reflect the annualization of partial year positions approved in the current fiscal year, provisions in collective bargaining agreements, health and dental benefits for current and retired employees, retirement benefit costs, and other salary and benefit costs, as discussed below.

**Annualization of Partial Year Positions:** In FY 2011-12, the City is projected to incur \$4.8 million of additional costs to annualize positions funded for only a partial year in the FY 2010-11 budget.

**Projected Costs of Closed Labor Agreements:** The additional salary and benefit costs of closed labor agreements are projected to be \$24.3 million for FY 2011-12, \$83.5 million for FY 2012-13 and \$3.6 million for FY 2013-14. These costs include the annualization of prior year wage adjustments, the restoration of salaries to pre-furlough levels, and additional approved future wage adjustments as outlined in each collective bargaining agreement.

**Projected Costs of Open Labor Agreements:** The additional salary and benefit costs for open collective bargaining agreements are projected to be \$57.9 million for FY 2013-14. Most of the agreements will expire by the end of FY 2011-12. The projection for FY 2012-13 assumes salaries for most unions return to pre-furlough levels captured above but no additional increases in the first year of their new contracts. Beginning in FY 2013-14, we assume that these bargaining units receive salary increases equivalent to the Consumer Price Index (CPI). We also assume market wage adjustments where applicable. The CPI increase is projected to be 2.9% for FY 2013-14.

**Health and Dental Benefits for Current Employees:** The Charter requires the City's contribution for individual health coverage costs to increase based on a survey of California's ten largest counties. The most recently conducted survey resulted in a 6.6% increase (from \$472.85 to \$503.94 per month) in the Charter-required contribution from FY 2010-11 to FY 2011-12. However, due to projected changes in plan utilization, costs related to current employees are projected to increase by only 3.7% or \$7.4 million in FY 2011-12. For FY 2012-13 and FY 2013-14, this report assumes that health and dental benefits for current employees will increase by 6.3% in FY 2012-13 and 6.7% in FY 2013-14.

**Health and Dental Benefits for Retired City Employees:** Charter Section A8.428 also mandates health coverage for retired City employees. The cost of medical benefits for retirees are projected to increase from \$83.9 million in FY 2010-11 by \$9.1 million to \$93.0 million in FY 2011-12, and increase by \$10.5 million, and \$11.6 million for FY 2012-13 and FY 2013-14, respectively. Not included in these figures are the City's unfunded liability for the benefits accruing to employees, which was estimated at approximately \$4.4 billion as of July 1, 2008, and which would require substantial annual contributions above the City's current "pay-as-you-go" level to be considered fully funded on an actuarial basis. The City's Comprehensive Annual Financial Statement for the Year Ending June 30, 2010 reported that the gap between the City's pay-as-you-go funding and an actuarially defined contribution level was \$247 million. The estimated General Fund-Supported share of this gap is 60%, or \$148 million.

**Retirement Benefits - Employer Contribution Rates:** Total retirement costs are projected to increase due to recent investment losses in the San Francisco Employees' Retirement System (SFERS) and California Public Employees' Retirement System (CalPERS), the increased cost of SFERS benefits due to Proposition B (June 2008), and lower projected earnings on retirement plan assets. This results in total General Fund Supported employer contributions into SFERS and CalPERS increasing by \$60.0 million in FY 2011-12, \$39.2 million in FY 2012-13, and \$67.6 million in FY 2013-14. This is comprised of contributions into CalPERS and SFERS as follows:

**SFERS Contribution Rate Changes – Employer-Share:** Employer-share contribution rates are set to increase from 13.56% in FY 2010-11 to 18.09% in FY 2011-12 for covered City employees, as adopted by the Retirement Board in January, 2011. Required employer-share rates included in our projection are based on a projection scenario provided in the San Francisco Employees' Retirement System's (SFERS) actuarial valuation as of July 2010, presented to the SFERS Board in January 2011. This projection assumes required employer-share contribution rates of 21% in FY 2012-13 and 26% in FY 2013-14 as estimated by the Retirement System, resulting in additional retirement contribution costs of \$56.6 million for FY 2011-12, \$36.0 million for FY 2012-13, and \$62.1 million for FY 2013-14.

**CalPERS Contribution Rate Changes – Employer-Share:** The California Public Employees' Retirement System (CalPERS) has notified the City that the employer contribution rates for employees covered by CalPERS Safety will increase from 18.24% in FY 2010-11 to 22.1% in FY 2011-12. We assume this rate grows by the same growth rate projected for SFERS to 25.7% in FY 2012-13 and 31.8% in FY 2013-14. These contribution rate assumptions result in additional pension costs of \$3.5 million in FY 2011-12, \$3.2 million in FY 2012-13, and \$5.5 million in FY 2013-14.

#### **Other Miscellaneous Salaries and Fringe Benefits Costs**

**Change in Work Days:** Most fiscal years consist of 261 workdays for regularly scheduled shifts and 365 days for 24/7 operations. FY 2011-12 has a leap year, which will increase costs for 24/7 operations, resulting in \$3.6 million in additional salaries and fringe benefit costs. FY 2012-13 includes 365 days for 24/7 operations and only 260 workdays for regularly scheduled shifts, resulting in a projected \$7.1 million savings in salaries and fringe benefit costs. Finally FY 2013-14 returns to 261 workdays which results in an increase of \$4.1 million from FY 2012-13.

**Other Fringe Changes:** This category includes changes to costs for unemployment insurance, Long Term Disability, and any changes to the FICA income cap. We project these changes to cost \$0.7 million in FY 2011-12 and remain at these levels for the following two years.

**USES –Citywide Operating Budget Costs**

Table A-1 displays other non-salary Citywide cost increases of \$119.4 million, \$45.4 million, and \$63.1 million in FY 2011-12, FY 2012-13, and FY 2013-14 respectively.

**Public Education Enrichment Fund Annual Contribution:** The Public Education Enrichment Fund (PEEF) contribution is projected to increase by the percentage increase in the City's aggregate discretionary revenue in FY 2011-12 and FY 2012-13, as prescribed by Charter Section 16.123-2. Note that the FY 2010-11 budgeted amount of \$44.6 million reflected a decision not to fund the full amount for that year, as allowed by the Charter in budget years when the preceding Joint Report projects a budgetary shortfall of \$100 million or more. This report does not assume a similar reduction for FY 2011-12 or future years.

**Baseline and Mandate Requirements:** The Charter specifies baseline-funding levels for various programs or functions, including the Municipal Transportation Agency (MUNI and Parking & Traffic), the Library, Public Education, Children's Services, the Human Services Care Fund, and the City Services Auditor. Baseline amounts are generally linked to changes in discretionary City revenues, though some are a function of Citywide expenditures or base-year program expenditure levels. The revenue and expenditure projections assumed in this report result in increased contributions for Charter-mandated baseline requirements of \$18.2 million in FY 2011-12, \$17.5 million in FY 2012-13 and \$20.6 million in FY 2013-14. Details of changes in baseline requirements and select mandated expenditures included in this report are provided in the following tables.

**Table A-4a: Baseline & Select Mandated Expenditures, Projected Budget**

<b>Baselines &amp; Select Mandated Expenditures</b>	<b>Orig. Budget</b>		<b>Projected Budget, \$ Millions</b>	
	<b>FY 2010-11</b>	<b>FY 2011-12</b>	<b>FY 2012-13</b>	<b>FY 2013-14</b>
Municipal Transportation Baseline	\$ 175.0	\$ 185.7	\$ 193.5	\$ 201.3
MTA Transfer In - Lieu of Parking Tax	52.2	55.9	60.1	64.4
Library Preservation Baseline	43.5	46.2	48.3	50.4
Public Education Baseline - Required Appropriation	5.6	5.9	7.8	9.8
Children's Baseline - Required Appropriation	95.4	95.4	95.4	98.1
Human Services Care Fund	13.7	14.2	15.4	15.9
Controller - City Services Auditor	16.6	17.0	17.2	17.2
<b>Total Baselines &amp; Select Mandates</b>	<b>401.9</b>	<b>\$ 420.1</b>	<b>\$ 437.6</b>	<b>\$ 457.0</b>

**Table A-4b: Baseline & Select Mandated Expenditures, Change from Prior Year Budget**

<b>Baselines &amp; Select Mandated Expenditures</b>	<b>Decrease (Increase) from Prior Year Budget, \$ Millions</b>			
	<b>FY 2010-11</b>	<b>FY 2011-12</b>	<b>FY 2012-13</b>	<b>FY 2013-14</b>
Municipal Transportation Baseline		\$ (10.7)	\$ (7.8)	\$ (7.9)
MTA Transfer In - Lieu of Parking Tax		(3.7)	(4.2)	(4.3)
Library Preservation Baseline		(2.6)	(2.1)	(2.2)
Public Education Baseline - Required Appropriation		(0.3)	(1.9)	(2.0)
Children's Baseline - Required Appropriation		-	-	(2.7)
Human Services Care Fund		(0.5)	(1.3)	(0.4)
Controller - City Services Auditor		(0.4)	(0.1)	-
<b>Total Baselines &amp; Select Mandates</b>		<b>\$ (18.2)</b>	<b>\$ (17.5)</b>	<b>\$ (19.4)</b>

**Capital, Facilities Maintenance, Equipment, & Technology:** General Fund capital and facilities maintenance cost projections are consistent with those outlined in the FY 2012-21 Capital Plan — currently proposed at \$76.5 million for FY 2011-12, an increase of \$47.2 million from the FY 2010-11 budget, then \$63.6 million in FY 2012-13 and \$68.9 million in FY 2013-14. This report also assumes a level of funding of \$5.0 million in FY 2011-12 for the cash purchase of equipment, an increase of \$2.4 million from the FY 2010-11 budget, and then increasing by CPI in FY 2012-13 and FY 2013-14. Technology investments are projected to increase by \$4.8 million, \$2.1 million, and \$2.1 million in FY 2011-12, FY 2012-13, and FY 2013-14, respectively.

**Inflation on Non-Personnel Costs and Grants to Non-Profits:** This projection uses the Consumer Price Index (CPI) to estimate inflation in the cost of materials and supplies, professional services, contracts with Community-Based Organizations, and other non-personnel operating costs. These items are projected to increase by 1.8% (\$17.7 million) in FY 2011-12, 2.7% (\$26.5 million) in FY 2012-13, and 2.9% (\$29.1 million) in FY 2013-14.

**Debt Service & Lease Financings:** Based on current debt repayment requirements and projected debt service costs for investments anticipated in the Capital Plan, as well as an assumed lease-financing program for equipment purchases, total debt service and lease financing costs are projected to increase by \$5.9 million, \$7.7 million, and \$1.1 million in FY 2011-12, FY 2012-13, and FY 2013-14, respectively. This projection does not include debt service related to the Moscone Convention Center, which is reflected in the Convention Facilities Fund subsidy projection discussed below.

**Payroll and Human Resources Information System (Project eMerge):** In FY 2011-12 the City's new payroll and human resources information system (Project eMerge) will become operational, requiring an additional \$2.3 million in General Fund appropriation to cover one-time hardware investments and ongoing software support and consulting services. These expenditures will decrease by \$1.0 million in FY 2012-13 and \$0.2 million in FY 2013-14 as start-up costs phase out.

**Workers' Compensation:** Workers' compensation costs are projected to increase by \$0.6 million, \$3.8 million, and \$2.0 million in FY 2011-12, FY 2012-13, and FY 2013-14, respectively. These projections are based on FY 2008-09 and FY 2009-10 actual claims, and using the California Department of Finance's San Francisco Bay Area medical costs inflation forecast of 2.4%, 3.7% and 5.0% FY 2011-12, FY 2012-13, and FY 2013-14, respectively. Additionally, this report assumes that the number of indemnity claims will remain relatively flat over the next three years.

**Other Citywide Costs:** Other citywide costs are expected to increase by \$4.0 million in FY 2011-12, decrease by \$0.8 million in FY 2012-13, and increase by \$1.7 million in FY 2013-14. This category includes changes to departmental utility costs, the removal of one-time expenditures and revenues, and other technical base budget adjustments.

## **USES – Departmental Costs**

Table A-1 displays other departmental cost increases of \$114.3 million, \$24.2 million, and \$42.1 million in FY 2011-12, FY 2012-13, and FY 2013-14 respectively.

**City Administrator – Convention Facilities Fund Subsidy:** This projection assumes a General Fund subsidy of \$6.1 million in the Convention Facilities Fund in FY 2011-12 due primarily to increased debt service costs, increased operating costs, and the loss of one-time savings in FY 2010-11. This \$6.1 million subsidy represents a \$17.9 million General Fund cost compared to the \$11.8 million transfer from the Convention Facilities Fund to the General Fund in FY 2010-11. The General Fund subsidy is projected to increase by \$6.2 million in FY 2012-13 and \$7.3 million in FY 2013-14.

**Elections Department – Number of Elections:** The number of elections and the associated costs for holding elections changes from year to year. Currently three elections are projected for FY 2011-12 (presidential primary, mayoral, and State primary), one election is projected for FY 2012-13 (presidential), and two elections (municipal and State primary) are projected for FY 2013-14. This schedule results in a projected incremental cost of \$12.1 million in FY 2011-12, followed by an incremental savings of \$10.8 million in FY 2012-13, and incremental cost of \$5.7 million in FY 2013-14.

**Ethics Commission – Public Financing of Elections:** The Ethics Commission administers the Election Campaign Fund, which provides matching funds to candidates for Mayor and the Board of Supervisors. The City must provide \$2.75 per resident for this purpose based on California Department of Finance population estimates. In FY 2011-12 the contribution to the Fund will increase by \$4.9 million due to the restoration of \$5.0 million in Election Campaign funds used to balance the General Fund in FY 2008-09 and FY 2009-10 offset by a \$0.1 million reduction in the required contribution based on new census data on the City's population. The City's contribution into the fund is projected to return to \$1.9 million for FY 2012-13, a \$5.5 million reduction from FY 2011-12, and will increase by less than \$0.1 million in FY 2013-14 based on population projections. Additionally, the Election Campaign Fund has an unspent balance of \$5.0 million that will support the Mayoral election in FY 2011-12.

**Fire Department – Engine 35 Return to Service:** This report assumes that Fire Engine 35 is returned to service based on the projected completion of station repairs, resulting in a cost of \$2.5 million in FY 2011-12.

**Public Housing & Affordable Housing (HOPE SF):** HOPE SF is the City's supplemental program to the Federal Housing and Urban Development's HOPE VI program to provide public housing and affordable housing to City residents. The HOPE SF project for San Francisco's public housing is funded in the budget at \$5.0 million annually. In FY 2010-11, the City used a one-time source of \$5.0 million to pay the HOPE SF project. For FY 2011-12, the \$5.0 million cost reflects continuing the program at its current funding level. Additionally, the Human Services Agency and Public Health Department project additional costs of \$1.3 million in FY 2011-12, \$3.9 million in FY 2012-13 and \$4.5 million in FY 2013-14 related to supportive services in subsidized housing units that are scheduled to be added over the next three years.

**Human Resources – Collective Bargaining Expenses:** The Department of Human Resources will be negotiating new collective bargaining agreements with nearly all City employee unions in FY 2011-12, resulting in increased costs of \$1.2 million. Collective bargaining costs decrease by \$0.7 million in FY 2012-13 and increase by \$0.4 million in FY 2013-14.

**Human Services Agency – Aid:** The Human Services Agency projects that General Fund Aid will increase by \$2.9 million, \$5.5 million and \$6.4 million in FY 2011-12, 2012-13 and FY 2013-14 respectively. These increases are due primarily to caseload growth for the County Adult Assistance Program (CAAP) and In Home Support Services (IHSS) as well as increased costs for Foster Care resulting from new State service requirements.

**Police Department – Multi-Year Hiring Plan and Expiration of COPS Grant Funding:** This report assumes the Police Department will conduct three police academy classes of 50 officers in each of the next three fiscal years in order to backfill retiring sworn personnel. The net cost of these classes is an additional \$5.4 million in FY 2011-12 compared to the FY 2010-11 budget. In addition, federal stimulus legislation included Community Orienting Policing Services (COPS) grant funding which covered the cost of 50 officer positions for three years. In FY 2012-13, funding for these positions begins shifting to the General Fund, resulting in a cost of \$2.8 million and an additional cost of \$2.9 million in FY 2013-14.

**Public Health:** The Department of Public Health projects expenditure increases of \$50.8 million in FY 2011-12, \$24.1 million in FY 2012-13, and \$12.4 million in FY 2013-14. The expenditure changes are summarized below.

**Hospital Expenditures:** DPH hospital expenditures are projected to increase by \$10.4 million in FY 2011-12, a \$5.2 million in FY 2012-13, and \$5.2 million in FY 2013-14, based largely on regulatory requirements and inflationary costs.

**Delivery System Reform Incentive Pool (DSRIP)/Medicaid Section 1115 Waiver:** To reach performance milestones required by Health Care Reform, the Department of Public Health must invest across their system of care to redesign and expand primary care access, improve specialty care access and improve quality in inpatient care. DPH anticipates spending an additional \$20.4 million in FY 2011-12 and an additional \$6.0 million in FY 2012-13 to expand capacity and improve quality.

**Electronic Medical Records Implementation:** As mentioned above, DPH is undertaking a project to create electronic medical records. The department projects spending \$8.8 million in FY 2011-12 to begin implementation of meaningful use and will have additional costs of \$9.2 million in FY12-13 and \$5.2 million in FY13-14. Should the Department not achieve "Meaningful Use" by 2015, it will be assessed penalties for noncompliance.

**Other Costs:** DPH is projecting other cost increases of \$11.1 million in FY 2011-12, \$3.7 million in FY 2012-13, and \$2.0 million in FY 2013-14. These costs include start-up costs at the new Laguna Honda Hospital, out of network expenses for the Low-Income Health Plan, housing costs related to the Chambers lawsuit settlement, hospital security expenses, and inflationary costs in the public health fund.

**Sheriff's Department – Jail Staffing:** The Sheriff's Department anticipates a need for \$7.7 million in additional funds to cover permanent salaries for sworn staff in FY 2011-12. This is due to fewer than expected retirements in FY 2010-11, as well as current jail population rates. Additionally, the Sheriff expects the jail population to increase further if the State's public safety realignment proposal is implemented as proposed, forcing the Sheriff to re-open County Jail #6 and resulting in significant cost increases. At the time of this report, the realignment legislation has been passed by the State legislature and signed by the Governor. However, the number of inmates that will be transferred to the City is not known. The legislation currently provides no funding to support these increased costs.

**All Other Departmental Costs:** All other departmental costs are projected to increase by \$2.6 million in FY 2011-12, decrease by \$1.4 million in FY 2012-13, and increase by \$2.6 million in FY 2013-14. These changes include projected operating deficits in the Open Space Fund, expiration of the Film Rebate Program in FY 2012-13, and the loss of revenue in the Police and Fire department from the Treasure Island Development Authority.



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To:  
Cc:  
Bcc:  
Subject: Fw: Controller's Office Government Barometer - February 2011

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To: Angela Calvillo/BOS/SFGOV@SFGOV, BOS-Supervisors/BOS/SFGOV, BOS-Legislative Aides/BOS/SFGOV, Steve Kawa/MAYOR/SFGOV@SFGOV, Greg Wagner/MAYOR/SFGOV@SFGOV, Christine Falvey/MAYOR/SFGOV@SFGOV, Starr Terrell/MAYOR/SFGOV@SFGOV, Francis Tsang/MAYOR/SFGOV@SFGOV, Jennifer Entine Matz/MAYOR/SFGOV@SFGOV, ggiubbini@sftc.org, Severin Campbell/BudgetAnalyst/SFGOV@SFGOV, Debra Newman/BudgetAnalyst/SFGOV@SFGOV, sfdocs@sfpl.info, gmetcalf@spur.org, Department Heads/MAYOR/SFGOV, Tara Collins/CTYATT@CTYATT, home@prosf.org, Performance Con/CON/SFGOV@SFGOV, CON-PERF DEPT CONTACTS/CON/SFGOV, Bruce.Robertson@flysfo.com, CON-Media Contact/CON/SFGOV, CON-EVERYONE/CON/SFGOV, CON-Finance Officers/CON/SFGOV  
Date: 04/06/2011 12:07 PM  
Subject: Controller's Office Government Barometer - February 2011  
Sent by: Richard Kurylo

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The Office of the Controller has issued the Government Barometer February 2011 to share key performance and activity information with the public in order to increase transparency, create dialog, and build the public's confidence regarding the City's management of public business. The report lists measures in major service areas, such as public safety, health and human services, streets and public works, public transit, recreation, environment, and customer service. Recent data and trend information are included. This is a recurring report - the April 2011 report is scheduled to be issued in late May 2011.

To view the full report, please visit our website at:  
<http://co.sfgov.org/webreports/details.aspx?id=1261>

You can also access the report on the Controller's website (<http://www.sfcontroller.org/>) under the News & Events section and on the Citywide Performance Measurement Program website ([www.sfgov.org/controller/performance](http://www.sfgov.org/controller/performance)) under the Performance Reports section.

For more information please contact:

Office of the Controller  
City Services Auditor Division  
Phone: 415-554-7463  
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This is a send-only email address.

Thank you.

# City and County of San Francisco

Office of the Controller – City Services Auditor

## GOVERNMENT BAROMETER

February 2011



April 6, 2011

**CONTROLLER'S OFFICE  
CITY SERVICES AUDITOR**

The City Services Auditor was created within the Controller's Office through an amendment to the City Charter that was approved by voters in November 2003. Under Appendix F to the City Charter, the City Services Auditor has broad authority for:

- Reporting on the level and effectiveness of San Francisco's public services and benchmarking the city to other public agencies and jurisdictions.
- Conducting financial and performance audits of city departments, contractors, and functions to assess efficiency and effectiveness of processes and services.
- Operating a whistleblower hotline and website and investigating reports of waste, fraud, and abuse of city resources.
- Ensuring the financial integrity and improving the overall performance and efficiency of city government.

**About the Government Barometer:**

The purpose of the Government Barometer is to share key performance and activity information with the public in order to increase transparency, create dialog, and build the public's confidence regarding the City's management of public business. The report lists measures in major service areas, such as public safety, health and human services, streets and public works, public transit, recreation, environment, and customer service. This is a recurring report. The April 2011 report is scheduled to be issued in late May 2011.

For more information, please contact the Office of the Controller, City Services Auditor Division.

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Richard Kurylo, Operations Analyst  
Department Performance Measurement Staff

# Government Barometer – February 2011

The Office of the Controller has issued the Government Barometer February 2011. Significant changes reported in February 2011 include the following.

## Summary:

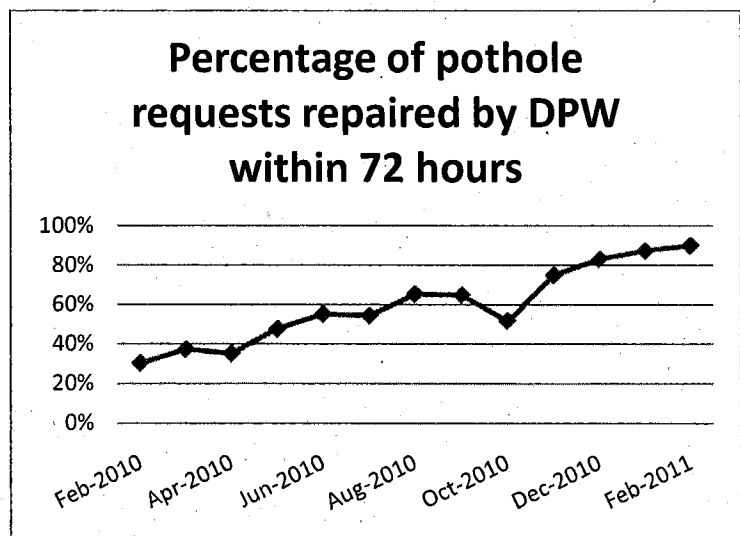
- Incidents of serious violent and property crimes showed strong improvement in February 2011 from the previous period (December 2011). Serious violent crimes declined by 19.7% to 44.1 per 100,000 population; serious property crimes declined by 13.5% to 290.5 per 100,000 population.
- Average wait time at the Department of Public Health's (DPH) clinics for routine new patient primary care appointments increased to 38 days, compared to 13 days in Dec. 2010 and 25 days last February. These wait times are well within the 60-day maximum wait time goal set by Healthy San Francisco. In part due to the economy, DPH's clinics have seen an increase in different types of new patients, including Healthy San Francisco, Healthy Workers, and Medi-Cal enrollees. DPH's continued efforts to reduce wait times include: increasing available exam room space, hiring new providers and expanding clinic hours.
- Current active Non-Assistance Food Stamps (NAFS) caseload increased by 22.6% from the prior year. This is due in part to continued outreach to eligible participants, with most growth coming from families and children, and the rollout of Benefits SF, a 24/7 online application process. NAFS is supported at 85% to 100% with State/Fed revenues; participants are means and asset tested prior to entry.
- Average daily number of MUNI customer complaints regarding safety, negligence, discourtesy, and service delivery increased by 6.1% from the prior period, but decreased by 36.1% from February 2010.
- The total number of visitors at fine art museums decreased by 58.2% from December 2010 primarily due to de Young special exhibition galleries closure for the majority of the month for installation of a show.
- Value (estimated cost, in millions) of construction projects for which new building permits were issued declined 63.8% from December 2010 but increased by 54.2% from the prior year. This measure is highly variable due in part to seasonal fluctuations and lumpiness of high dollar value permits.
- Average daily number of 311 contacts, across all contact channels, increased by 17.1% to 8,052 from December 2010.

## Measure Highlight:

The Department of Public Works (DPW) has significantly increased how promptly it responds to pothole service requests over the past year. As of February 2011, the department was addressing nearly 90% of requests to fill potholes within 72 hours. The department attributes its success to a number of factors. It has been more carefully analyzing the pattern of requests to better understand the need. It has reviewed the process through which it fills potholes and made scheduling and other operational improvements to increase efficiency. In cases where there have been process bottlenecks, the department has engaged in team problem solving to identify solutions.

To formalize this data driven and team problem solving approach, and to expand it to other areas of DPW operation, the department created DPWStat in October 2010. DPWStat is a new internal performance management process that allows managers and staff to monitor the performance of key departmental activities and improve the quality of services delivered. Using real time data, managers and staff meet monthly to discuss and analyze key performance measures and develop plans to improve results.

DPW also uses DPWStat to track and improve street cleaning, graffiti abatement, tree and public landscape maintenance, and sidewalk inspections & repair performance. As the department's staffing levels have been shrinking over the past three years, efficiency projects such as DPWStat have been key to lessening the impact of budget cuts on the public.



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City and County of San Francisco  
 Controller's Office  
 Government Barometer (February 2011)



Activity or Performance Measure	Prior Year	Prior Period	Current Period	Period-to-Period		Year-to-Year	
	Feb-2010	Dec-2010	Feb-2011	% Change	Trend	% Change	Trend
<b>Public Safety</b>							
Total number of serious violent crimes reported (homicide, forcible rape, robbery and aggravated assault, per 100,000 population)	56.5	54.9	44.1	-19.7%	Positive	-21.9%	Positive
Total number of serious property crimes reported (burglary, larceny-theft, motor vehicle theft, and arson, per 100,000 population)	292.3	335.8	290.5	-13.5%	Positive	-0.6%	Neutral
Percentage of fire/medical emergency calls responded to within 5 minutes	88.1%	85.7%	91.4%	6.7%	Positive	3.7%	Positive
Average daily county jail population	2,002	1,732	1,800	3.9%	Negative	-10.1%	Positive
Percentage of 9-1-1 calls answered within 10 seconds	92%	91%	92%	1.1%	Positive	0.0%	Neutral
Average 9-1-1 daily call volume	1,399	1,426	1,402	-1.7%	Positive	0.2%	Neutral
<b>Health and Human Services</b>							
Average daily population of San Francisco General Hospital	415	415	422	1.7%	Negative	1.7%	Neutral
Average daily population of Laguna Honda Hospital	761	734	750	2.2%	Negative	-1.4%	Neutral
Total number of Healthy San Francisco participants	50,768	55,189	54,616	-1.0%	Neutral	7.6%	Positive
New patient wait time in days for an appointment at a DPH primary care clinic	25	13	38	192.3%	Negative	52.0%	Negative
Current active CalWORKs caseload	4,775	4,927	5,024	2.0%	Negative	5.2%	Negative
Current active County Adult Assistance Program (CAAP) caseload	7,177	7,472	7,416	-0.7%	Neutral	3.3%	Negative
Current active Non-Assistance Food Stamps (NAFS) caseload	20,908	25,144	25,624	1.9%	Negative	22.6%	Negative
Percentage of all available homeless shelter beds used	89.0%	93.0%	93.0%	0.0%	Neutral	4.5%	Positive
Average nightly homeless shelter bed use	1,091	1,154	1,076	-6.8%	Positive	-1.4%	Neutral
Total number of children in foster care	1,363	1,257	1,251	-0.5%	Neutral	-8.2%	Positive
<b>Streets and Public Works</b>							
Average score of streets inspected using street maintenance litter standards (1 = acceptably clean to 3 = very dirty)	2.10	2.14	N/A	N/A	N/A	N/A	N/A
Percentage of street cleaning requests responded to within 48 hours	92.0%	93.1%	90.9%	-2.4%	Negative	-1.2%	Neutral
Percentage of graffiti requests on public property responded to within 48 hours	13.0%	48.1%	65.4%	36.0%	Positive	403.1%	Positive
Percentage of pothole requests repaired within 72 hours	30.0%	82.9%	89.9%	8.4%	Positive	199.7%	Positive

City and County of San Francisco  
 Controller's Office  
 Government Barometer (February 2011)



Activity or Performance Measure	Prior Year	Prior Period	Current Period	Period-to-Period		Year-to-Year	
	Feb-2010	Dec-2010	Feb-2011	% Change	Trend	% Change	Trend
<b>Public Transit</b>							
Percentage of MUNI buses and trains that adhere to posted schedules	72.9%	74.0%	71.1%	-3.9%	Negative	-2.5%	Neutral
Average daily number of MUNI customer complaints regarding safety, negligence, discourtesy, and service delivery	71.1	42.8	45.4	6.1%	Negative	-36.1%	Positive
<b>Recreation, Arts, and Culture</b>							
Average score of parks inspected using park maintenance standards	91.0%	91.0%	92.0%	1.1%	Positive	1.1%	Neutral
Total number of individuals currently registered in recreation courses	8,151	5,447	7,087	30.1%	Positive	-13.1%	Negative
Total number of park facility (picnic tables, sites, recreation facilities, fields, etc.) bookings	3,200	2,281	3,575	56.7%	Positive	11.7%	Positive
Total number of visitors at public fine art museums (Asian Art Museum, Legion of Honor, de Young)	38,338	240,426	100,527	-58.2%	Negative	162.2%	Positive
Total circulation of materials at main and branch libraries	839,752	881,761	818,392	-7.2%	Negative	-2.5%	Neutral
<b>Environment, Energy, and Utilities</b>							
Drinking water reservoirs storage as a percentage of normal for this month	122.0%	120.2%	124.2%	3.3%	Positive	1.8%	Neutral
Average monthly water use by City departments (in millions of gallons)	127.5	126.4	123.6	-2.2%	Positive	-3.1%	Positive
Average daily residential per capita water usage (in gallons)	51.2	50.2	50.3	0.2%	Neutral	-1.8%	Neutral
Average monthly energy usage by City departments (in million kilowatt hours)	72.4	72.2	72.1	-0.1%	Neutral	-0.4%	Neutral
Average daily tons of garbage going to landfill	1,020.4	1,040.5	986.6	-5.2%	Positive	-3.3%	Positive
Percentage of total solid waste diverted from landfill through curbside recycling	53.2%	57.5%	58.5%	1.7%	Positive	10.0%	Positive
<b>Permitting and Inspection</b>							
Value (estimated cost, in millions) of construction projects for which new building permits were issued	\$64.4	\$274.0	\$99.3	-63.8%	Negative	54.2%	Positive
Percentage of all building permits involving new construction and major alterations review that are approved or disapproved within 60 days	55%	58%	54%	-6.9%	Negative	-1.8%	Neutral
Percentage of all applications for variance from the Planning Code decided within 120 days	30%	31%	38%	22.6%	Positive	26.7%	Positive
Percentage of life hazard or lack of heat complaints responded to within one business day	100.0%	98.5%	96.0%	-2.5%	Negative	-4.0%	Negative



City and County of San Francisco  
 Controller's Office  
 Government Barometer (February 2011)



Activity or Performance Measure	Prior Year	Prior Period	Current Period	Period-to-Period		Year-to-Year	
	Feb-2010	Dec-2010	Feb-2011	% Change	Trend	% Change	Trend
Percentage of customer-requested construction permit inspections completed within two business days of requested date	95.0%	94.5%	<b>98.0%</b>	3.7%	Positive	3.2%	Positive
<b>Customer Service</b>							
Average daily number of 311 contacts, across all contact channels	0	6,879	<b>8,052</b>	17.1%	Positive	N/A	N/A
Percentage of 311 calls answered by call takers within 60 seconds	74.5%	83.9%	<b>81.4%</b>	-3.0%	Negative	9.3%	Positive

**Notes:**

The Government Barometer is currently issued every other month, covering even months.

The period-to-period change reflects the change since the last even month (e.g., for February 2011, change since December 2010).

The year-to-year change reflects the change since the same month last year (e.g., for February 2011, change since February 2010).

A period-to-period change of less than or equal to +/-1% and a year-to-year change of less than or equal to +/-3% is considered "Neutral".

Data reported for the most recent month is either data for that month or the most recent data available. See the measure details for more information.

For additional detail on measure definitions and department information, please see the attached Government Barometer Measure Details.

Values for prior periods (February 2010 or December 2010) may be revised in this report relative to their original publication.

*To prepare this report, the Citywide Performance Measurement Program has used performance data supplied by City Departments. The Departments are responsible for ensuring that such performance data is accurate and complete. Although the Citywide Performance Measurement Program has reviewed the data for overall reasonableness and consistency, the Program has not audited the data provided by the Departments.*

City and County of San Francisco  
 Controller's Office  
 Government Barometer Measure Details



Activity or Performance Measure	Department	Performance Pattern	Measure Description	Measure Technical Description
<b>Public Safety</b>				
Total number of serious violent crimes reported (homicide, forcible rape, robbery and aggravated assault, per 100,000 population)	Police	Trending down is positive	Number of offenses divided by 100,000 population. Uniform Crime Report (UCR) violent crimes are: homicide, forcible rape, robbery and aggravated assault.	Collection Method: Number of UCR Violent Part I crimes divided by current San Francisco population and multiplied by 100,000. Population FY 2008: 829,848, FY 2009 & FY 2010: 842,625 (CA Dept of Finance E-2 Report). Timing: Monthly.
Total number of serious property crimes reported (burglary, larceny-theft, motor vehicle theft, and arson, per 100,000 population)	Police	Trending down is positive	Number of crimes divided by 100,000 population. UCR Part I property crimes are burglary, larceny-theft, motor vehicle theft and arson.	Collection Method: Number of Part I Property crimes divided by current San Francisco population and multiplied by 100,000. Population FY 2008: 829,848, FY2009 & FY2010: 842,625 (Source: CA Department of Finance, E-2 Report). Timing: Monthly.
Percentage of fire/medical emergency calls responded to within 5 minutes	Fire	Trending up is positive	Percentage of all incidents responded to in under five minutes (total response time (RT) from dispatch to arrival on scene of first unit). Includes all calls the Department responds to with lights and sirens, not just those requiring possible medical care.	Raw data is stored at Department of Emergency Management and aggregated at Fire Department headquarters.
Average daily county jail population	Sheriff	Trending down is positive	Overcrowding creates security and safety issues for the Department and drives costs in many directions. Approximately 75% of those jailed are pretrial felony prisoners, who either cannot be released or cannot make bail. Housing such prisoners can require greater security precautions. An average daily population above the rated capacity can also drive demand for additional facilities.	Collection Method: Average Daily Population (ADP) is compiled by Sheriff's staff from reports issued daily from each jail. Records are located in City Hall, Room 456. Timing: Data available 5am daily. Population represents all in-custody people.
Percentage of 9-1-1 calls answered within 10 seconds	Emergency Management	Trending up is positive	The State of California 9-1-1 Office recommends that all 9-1-1 calls are answered within 10 seconds. There is no state or federal mandate. Our Center strives to answer 90% of all 9-1-1 calls within 10 seconds.	Collection Method: All calls introduced through the 9-1-1 State switch are captured in an automatic telephone call distribution system produced by Nortel Networks. This system analyzes the time it takes from the call to hit the message switch, then time it takes for our call takers to answer and process the call for service. All equipment housed at 1011 Turk.
Average 9-1-1 daily call volume	Emergency Management	Trending down is positive	This number represents the number of 9-1-1 telephone calls received and presented to the San Francisco Division of Emergency Communications on a daily basis.	Our statistics are continuously collected by our Nortel Network equipment. This information is collated daily and composed into weekly, monthly, and annual reports to reflect the call volume thus allowing us to allocate staff as needed.
<b>Health and Human Services</b>				
Average daily population of San Francisco General Hospital	Public Health	Trending down is positive	The daily count of patients at SFGH (aka: Average Daily Census or ADC) is the number of admitted inpatients at SFGH at approximately 12 midnight, when the census is taken. This measure totals the daily census for a month, divided by the number of days in the month. The measure separates the average monthly census by services (acute medical/surgical, acute psychiatry, skilled nursing, and long-term behavioral health) and also provides the total for the hospital.	The daily count is tracked by the Hospital's computer system - SMS Invision Clinical Data System; maintained by DPH Community Health Network/SFGH. The reporting database is updated monthly, within 10 days of the following month. The data is 99% reliable within one month. Reports are run on an ad hoc basis.
Average daily population of Laguna Honda Hospital	Public Health	Trending down is positive	Laguna Honda Hospital (LHH) is a long-term care facility that provides a residential setting for physically or cognitively impaired individuals who require continuous nursing assistance, rehabilitation services, medical care, and monitoring. LHH also offers acute care for those patients whose condition changes to require this level of care. The daily count of patients (aka: Average Daily Census or ADC) is the total number of residents in-house at LHH at the time the census is taken each day.	Admissions, discharges, and transfers (relocations) are entered into the Invision Clinical Data System when any of these activities occur. Reports for ADC data (from Invision) can be generated for daily, monthly and/or quarterly basis. Numbers are drawn from the Monthly Average Census Report, using the SNF Occupied + M7A + L4A columns.
Total number of Healthy San Francisco participants	Public Health	Trending up is positive	This number represents enrollees in the Healthy San Francisco program (HSF). HSF is a comprehensive health coverage program for uninsured San Francisco residents, age 18 through 64 years old. Enrollment first began in July 2007 for lower income residents and has grown as more health clinic sites joined and as enrollment requirements expanded. This measure was added to the system in January 2009	The enrollment number is derived from the One-E-App program. One-E-App is a web-based eligibility and enrollment application and system of record for Healthy San Francisco. Reports are run monthly and ad hoc.
New patient wait time in days for an appointment at a DPH primary care clinic	Public Health	Trending down is positive	This measure shows the number of calendar days that a new patient would have to wait for a routine primary care appointment and/or examination. This assumes that the patient is not reporting any health issue and is not yet established with a primary care provider. The Healthy San Francisco program has set a goal of 60 calendar days for a new enrollee to wait for a primary care appointment.	This data is collected manually by a DPH staff person who searches the DPH computerized appointment system (invision) for the first possible routine appointment at each primary care clinic or, if required, calls the clinic to inquire about next appointment availability for a new & routine patient appointment. The report represents a point in time, the day the report is done. To obtain one monthly number for the measure, the wait for each clinic is added together and divided by the number of clinics (13).

City and County of San Francisco  
 Controller's Office  
**Government Barometer Measure Details**



Activity or Performance Measure	Department	Performance Pattern	Measure Description	Measure Technical Description
Current active CalWORKs caseload	Human Services	Trending down is positive	This measure is the number of CalWORKs cases that have received cash assistance (TANF) during the month for which the data is reported.	Data for this measure is obtained from a monthly extract generated by the CalWIN client tracking system.
Current active County Adult Assistance Program (CAAP) caseload	Human Services	Trending down is positive	This measure reflects the number of cases that are paid cash assistance during the month for which data has been reported.	Data for this measure is obtained from a monthly extract generated from the CalWIN client tracking system.
Current active Non-Assistance Food Stamps (NAFS) caseload	Human Services	Trending down is positive	This is the total number of cases receiving non-assistance food stamps. Non-assistance food stamps cases do not include those cases which also receive other forms of public assistance (e.g. CalWORKs).	Collection Method: Data for this measure is tracked within the CalWIN system. A case file is opened at the point of intake and maintained while the case is active. Timing: The CalWIN data system is dynamic, and can be queried for current data. Historical data is stored in extracts that can also be queried for previous periods.
Percentage of all available homeless shelter beds used	Human Services	Trending up is positive	This is the average percentage of shelter beds (single adult) available that have been reserved and used on a nightly basis.	Data for this measure is derived from the CHANGES shelter bed reservation system.
Average nightly homeless shelter bed use	Human Services	Trending down is positive	The numbers reported here represent the average number of beds (single adult) used during the month.	Data for this measure is reported via the CHANGES system, but the actual number of beds available is based upon negotiated contracted obligations.
Total number of children in foster care	Human Services	Trending down is positive	This measure provides a count of the number of children with an open case in foster care at the end of each month that data is being reported.	The data source for this measure is the Child Welfare Services Case Management System (CWS/CMS). CWS/CMS is a longitudinal statewide database that can be queried for current and historical data.
<b>Streets and Public Works</b>				
Average score of streets inspected using street maintenance litter standards (1 = acceptably clean to 3 = very dirty)	Public Works	Trending down is positive	Average score of the inspection results of selected routes for the street cleanliness standard 1.1, which is based on a scale from 1 to 3. (For each 100 curb feet, 1 = under 5 pieces of litter; 2 = 5 - 15 pieces of litter; and 3 = over 15 pieces of litter). See maintenance standards manual for details.	For selected blocks, an inspector assigns a score from 1 to 3 to each 100 curb feet, for blocks of selected routes. Block and route averages are calculated. This measure provides the average of routes inspected for the selected time period. It includes only DPW inspections. Inspections were conducted on a combination of 11 residential and 11 commercial routes. Clean Corridors routes are excluded. Data collection: Data source are MNC Excel files, and summaries are generated by the Controller's Office. Data for these "district" inspections, are available every other month.
Percentage of street cleaning requests responded to within 48 hours	Public Works	Trending up is positive	DPW receives requests to address street cleaning issues primarily through 311. Our goal is to resolve these issues within 48 hours of receiving the request.	Collection Method: Dated services requests and action taken data is entered into the Bureau of Street Environmental Services' 28 Clean Access database. Timing: Data is available on a daily basis.
Percentage of graffiti requests on public property responded to within 48 hours	Public Works	Trending up is positive	DPW receives calls from the public to report graffiti, primarily through 311. DPW crews respond to these calls and abate the graffiti on public property. Our goal is to abate within 48 hours. If the graffiti is on private property, the property owner is notified to abate. This metric only measures abatements on public property.	Collection Method: Dated service requests and action taken data is logged into the Bureau of Street Environmental Services' 28 Clean Access database. Timing: Data is available on a daily basis.
Percentage of pothole requests repaired within 72 hours	Public Works	Trending up is positive	DPW receives calls from the public reporting potholes. Our goal is to repair these potholes within 72 hours.	Collection Method: Dated service requests and action taken data is entered into the Bureau of Street and Sewer Repair's Pothole database daily. Timing: Data is available on a monthly basis.
<b>Public Transit</b>				
Percentage of MUNI buses and trains that adhere to posted schedules	Municipal Transportation Agency	Trending up is positive	Definition: Each line is checked at least once in each six month period. Such checks are conducted no less often than 10 weekdays and weekends per period. An annual checking schedule is established for the routes. The order in which the routes are checked is determined monthly through a random selection process. To the extent automated systems can be substituted at less cost for such checks, or the measurement of any performance standard, such systems will be used.	Method: Check the designated lines using criteria of -1/+4 minutes. Periods of time includes morning rush (6am-9am), midday (9am-4pm), evening rush (4pm-7pm), and night (7pm-1am). Supervisors conduct a one-hour check at a point at mid-route during all four time periods stated above. Timeframe: Data is available approximately 60 days after each quarter closes. The annual goal for the forthcoming fiscal year is traditionally approved by the SFMTA Board of Directors in April or May. For the barometer report, data is reported on a quarterly basis.
Average daily number of MUNI customer complaints regarding safety, negligence, discourtesy, and service delivery	Municipal Transportation Agency	Trending down is positive	Definition: Customers may provide feedback regarding Muni services through 311, sfmta.com, by mail, and by fax.	Method: Feedback data is pulled from the Trapeze system on a monthly basis and divided by the number of days in the month to come up with the average daily number of complaints.

City and County of San Francisco  
 Controller's Office  
 Government Barometer Measure Details



Activity or Performance Measure	Department	Performance Pattern	Measure Description	Measure Technical Description
<b>Recreation, Arts, and Culture</b>				
Average score of parks inspected using park maintenance standards	Recreation and Parks	Trending up is positive	The average rating for neighborhood parks category only (i.e. an average of the neighborhood parks' percentages for meeting parks standards). The ratings for Neighborhood Parks have been chosen to be included as a performance measure as they represent the majority of RPD property types, include almost all park features rated, and are geographically dispersed throughout the City	Collection Method: RPD staff conducts quarterly park evaluations. Hard copies turned in to clerical staff for data entry into Park Evaluations database. Hard copies kept on file by clerical staff. Data Location: Park Evaluations Database. "Neighborhood Parks" is an established category of City parks and broken out in the current database reports (BY PARK TYPE BY DISTRICT REPORT). Timing: This data is available quarterly, no more than 30 days after the previous quarter end. For the barometer report, data is reported on a quarterly basis and 1 month in arrears.
Total number of individuals currently registered in recreation courses	Recreation and Parks	Trending up is positive	Measure indicates number of registered program participants for all age categories. It includes all recreation programs except aquatics programs. Please note that given a certain month, this number does not reflect all participants but rather those that registered in that given month.	Collection Method: CLASS recreation management software records all individuals (termed clients within the CLASS system) registered for any kind of program RPD offers. Timing: CLASS implementation launched in January 2007, with preliminary data available in May 2007. Data is now available monthly. Baseline data was captured in FY08 and FY09 and the Department began to set targets in FY10.
Total number of park facility (picnic tables, sites, recreation facilities, fields, etc.) bookings	Recreation and Parks	Trending up is positive	Measure indicates number of park facilities permits created.	Collection Method: CLASS recreation management software measures field permitting, picnic table rentals, indoor recreation center bookings, and other types of facility rentals.
Total number of visitors at public fine art museums (Asian Art Museum, Legion of Honor, de Young)	Fine Arts Museums and Asian Art Museum	Trending up is positive	This measure aggregates data from 3 separate measures for the Asian Art Museum, Legion of Honor, and de Young Museum. Museum visitors includes all visitors to the 3 separate museums, including school children, business visitors, rental events, and other events, but excluding cafe and store visitors.	CON to manually calculate measure from data entered directly into PM system.
Total circulation of materials at main and branch libraries	Public Library	Trending up is positive	Number of items (books and other materials) circulated to the public (children, youth & adults) from all libraries.	Collection Method: Statistics generated from the Library's automated circulation system; Information Technology Division. Timing: Reports are generated monthly. For barometer, add both branch & main library measures together.
<b>Environment, Energy, and Utilities</b>				
Drinking water reservoirs storage as a percentage of normal for this month	Public Utilities Commission	Trending up is positive	Beginning of month total system storage (i.e. Hetch Hetchy, Cherry, Eleanor, Water Bank, Calaveras, San Antonio, Crystal Springs, San Andreas, Pilarcitos) as percentage of long-term median (water year 1968 to 2007).	The long-term median of total system storage at the beginning of the month was calculated using data stored in Form 11 for Hetch Hetchy Division and in WISKI database for Water Supply & Treatment Division for water years 1968 to 2007 (40-year period). 1968 was selected as the first year for the calculation to include San Antonio Reservoir. The current beginning of month total system storage is reported as a percentage of the long-term median.
Average monthly water use by City departments (in millions of gallons)	Public Utilities Commission	Trending down is positive	12-month rolling monthly average of total water use by City departments, in million gallons.	12-month rolling monthly average computed from total monthly amount of billed water usage for municipal departments per report 892-Monthly Sales and Revenue, converted to million gallons.
Average daily residential per capita water usage (in gallons)	Public Utilities Commission	Trending down is positive	Annual rolling average of daily residential water use per person.	Daily per capita usage computed using twelve months of city residential usage per report 892-Monthly Sales and Revenue, divided by 365 and estimated 2009 population of 818,887, the 2008 US Census number multiplied by the 2008 growth rate.
Average monthly energy usage by City departments (in million kilowatt hours)	Public Utilities Commission	Trending down is positive	Energy use by City departments in kilowatt hours (kWh) in millions for the month based on 12-month rolling average	Estimate of energy use by City departments in kilowatt hours (kWh) in millions for the month based on 12-month rolling average and maintained in our Electric Billing System.
Average daily tons of garbage going to landfill	Environment	Trending down is positive	Average daily tons of garbage going to landfill.	Total materials San Francisco sends to landfill, calculated by dividing the monthly tonnage by the number of days in the month. Universe is municipal, residential, commercial, industrial.
Percentage of total solid waste diverted from landfill through curbside recycling	Environment	Trending up is positive	Percentage of total solid waste diverted from landfill through curbside recycling.	Percentage of recycling (blue cart) and compostables (green cart) collected, factored against disposal tonnage (black cart). Universe is residential and small commercial customers.

City and County of San Francisco  
 Controller's Office  
 Government Barometer Measure Details



Activity or Performance Measure	Department	Performance Pattern	Measure Description	Measure Technical Description
<b>Permitting and Inspection</b>				
Value (estimated cost, in millions) of construction projects for which new building permits were issued	Building Inspection	Trending up is positive	The construction valuation is driven by customer demand, the number of projects approved for construction, major developments, and the overall economic climate. This construction valuation or number of permits issued for construction cannot be estimated.	Collection Method: This is a new measure for DBI. The data entered for April 2008 and April 2009 is actual data, not estimated cost as indicated on Column C. The data is collected through our automated Permit Tracking System and is based on the fees collected for permits issued. Timing: Available on a weekly/monthly basis.
Percentage of all building permits involving new construction and major alterations review that are approved or disapproved within 60 days	Planning	Trending up is positive	When a member of the public wants to conduct major physical improvements to existing construction or to develop property, the proposal comes to the Planning Department for review to ensure the project conforms with existing land use requirements as specified in the Planning Code.	Collection Method: Data is stored in the Department of Building Inspection's permit tracking database, housed at 1650 Mission Street Timing: Data updates are available on a monthly basis.
Percentage of all applications for variance from the Planning Code decided within 120 days	Planning	Trending up is positive	A variance allowing a project to vary from the strict quantitative standards of the Planning Code may be granted after a public hearing before the Zoning Administrator. Variances are typically requested for projects that do not meet the Planning Code standards for rear yards, front setbacks, parking requirements, and open space requirements. The 4 month target is based on a reasonable time to complete the lowest priority applications.	Collection Method: Data stored in Department's case intake database, housed at 1650 Mission Street. Timing: Data updates are available on a monthly basis.
Percentage of life hazard or lack of heat complaints responded to within one business day	Building Inspection	Trending up is positive	This measure addresses response time for complaints received from the public regarding life hazards or lack of heat. Complaints are received in person, by phone, email, through the internet, and mail. Response consists of contacting person making complaint and visiting the building. Measure changed in FY 02-03 to reflect 24-hour turnaround instead of 48 hours, but the data reflecting the 24-hour target was reported for the first time in FY 07. Definition of life hazard includes abandoned buildings, which may not need an inspection.	Collection Method: Staff in Housing Inspection Services utilize the Complaint Tracking System to maintain a record of complaints received and responded to. Response data is compiled into monthly, quarterly and annual reports. Timing: Statistics are available two weeks after the end of the month (i.e., statistics for September will be available on October 15th.)
Percentage of customer-requested construction permit inspections completed within two business days of requested date	Building Inspection	Trending up is positive	Customers request inspection of construction to meet permit requirements. Customers contact inspection divisions via phone to set up appointments. Inspections are completed when inspectors visit sites to conduct inspection.	Collection Method: Daily logs are entered into Oracle database; this information is compiled into monthly, quarterly and annual reports. Timing: Statistics are available two weeks after the end of the month (i.e., statistics for September will be available on October 15th.)
<b>Customer Service</b>				
Average daily number of 311 contacts, across all contact channels	Administrative Services	Trending up is positive	The average daily number of calls and service requests and information accessed on-line, via self-service forms, Twitter, and Open311 applications. Calls received at 311 which includes those calls that were "answered" and those that were "abandoned" by the caller.	Calculation: The total number of calls (answered and abandoned), self-service requests, Open311 requests and website visits received divided by the number of days in that particular month. Sources: The CMS application is used to track the volume of calls, use of self-service forms, and Open 311 apps. Urchin Software is used to track the total number of visits to the website. Frequency: Call volumes are reported on a daily basis with data for the previous day.
Percentage of 311 calls answered by call takers within 60 seconds	Administrative Services	Trending up is positive	The percentage of calls answered within 60 seconds versus the total number of calls received on a monthly basis. This metric of answering 50% of calls in 60 seconds was developed in July 2008 as a performance measure for 311.	Calculation: The number of calls answered within 60 seconds divided by the total number of calls received during the measurement interval. Data Source: Avaya's Call Management System (CMS) will be utilized to determine the number of calls answered within 60 seconds and the total number of calls received. Frequency: Monthly.

**Performance Pattern Notes:**

Trending up is positive: The trend of a measure is positive when the current value is above the prior value.  
 Trending down is positive: The trend of a measure is positive when the current value is below the prior value.

**Document is available  
at the Clerk's Office  
Room 244, City Hall**



**To:** BOS Constituent Mail Distribution,  
**Cc:**  
**Bcc:**  
**Subject:** Laborers 261 Member in Favor of Wildlife at Sharp Park

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**From:** Milo Linaman <miloandtock@hotmail.com>  
**To:** Board.of.Supervisors@sfgov.org  
**Date:** 04/04/2011 08:48 PM  
**Subject:** Laborers 261 Member in Favor of Wildlife at Sharp Park

---

Dear Board of Supervisors

I'm a Rec and Parks Gardener and Laborers 261 member who believes that endangered species are worth saving more than a few unsustainable golf course jobs. The gardeners from Sharp Park Golf Course can move over to gardener positions in City parks. I urge the City of San Francisco to turn the Sharp Park Golf Course over to its next door neighbor, the National Park Service. The Sharp Park Wetlands provide critical habitat for the endangered California Red-Legged Frog and a variety of other wildlife. Both frogs and wetlands are rapidly disappearing in California and worldwide, so it is disconcerting that the City of San Francisco is currently using taxpayer dollars to pump the Sharp Park Wetlands dry, killing endangered frogs in the process, and violating state and federal laws.

The Sharp Park Golf Course has a long history of environmental and economic troubles, and the time has clearly come for the City of San Francisco to change course. By closing the golf course and handing the land over to the National Park Service, the City of San Francisco would relieve itself of its current financial, legal and environmental burden, and it would also clearly mark itself as a world leader in environmental protection efforts.

The restored Sharp Park Wetlands would be a safe haven for threatened wildlife and would provide valuable recreational opportunities to San Francisco residents and tourists alike. This would not only improve the quality of life for San Francisco's residents, it would increase the long-term economic value of the property.

On behalf of all those who enjoy nature and wildlife, thanks for your consideration.

Milo Linaman

Berkeley, CA 94702

3



**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**

Shana Roberts to: Board.of.Supervisors

Please respond to Shana Roberts

04/05/2011 11:37 AM

View: (Mail Threads)

Greetings,

As you know, after the San Francisco Board of Supervisors voted 8-3 against a measure to ban sitting on city sidewalks in June 2010, Mayor Gavin Newsom took Proposition L, better known as the sit-lie ordinance, to the ballot.

Supporters, especially businesspeople in the Haight-Ashbury neighborhood, said it would curb loitering and aggressive panhandling. But since the police acknowledge that enforcement will be "complaint-driven," opponents are sure it will be unfairly used against homeless people.

Penalties for repeat offenders include 30-day jail sentences and \$500 fines. Officials can go ahead and add to that jail sentence, since \$500 might as well be \$1,000,000 for many of the city's homeless. It makes no sense to put people in jail, costing taxpayers money, because they can't pay a fine.

Please take action once again to end this discriminatory sidewalk sitting ban.

Shana Roberts  
Terrytown, LA

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/overturn-san-franciscos-discriminatory-sidewalk-sitting-ban](http://www.change.org/petitions/overturn-san-franciscos-discriminatory-sidewalk-sitting-ban). To

respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

4



**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**  
Christopher Henry to: Board.of.Supervisors  
Please respond to Christopher Henry

04/05/2011 11:36 AM

View: (Mail Threads)

Greetings,

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Please take action once again to end this discriminatory sidewalk sitting ban.

Christopher Henry  
columbus, OH

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**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**  
angel anonymous to: Board.of.Supervisors  
Please respond to angel anonymous

04/04/2011 04:02 PM

View: (Mail Threads)

Greetings,

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Please take action once again to end this discriminatory sidewalk sitting ban.

angel anonymous  
mnt sidney, VA

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**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**

Lisa Hai to: Board.of.Supervisors

03/31/2011 02:05 PM

Please respond to Lisa Hai

History:

This message has been forwarded.

View: (Mail Threads)

Greetings,

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Please take action once again to end this discriminatory sidewalk sitting ban.

Lisa Hai  
Worcester, MA

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**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**

Timothy Odette to: Board.of.Supervisors

03/31/2011 08:00 AM

Please respond to Timothy Odette

History: This message has been forwarded.

View: (Mail Threads)

Greetings,

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Please take action once again to end this discriminatory sidewalk sitting ban.

Timothy Odette  
Denver, CO

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**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**  
Jennifer Casperson to: Board.of.Supervisors  
Please respond to Jennifer Casperson

03/30/2011 07:50 PM

View: (Mail Threads)

Greetings,

As you know, after the San Francisco Board of Supervisors voted 8-3 against a measure to ban sitting on city sidewalks in June 2010, Mayor Gavin Newsom took Proposition L, better known as the sit-lie ordinance, to the ballot.

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Please take action once again to end this discriminatory sidewalk sitting ban.

Jennifer Casperson  
Lake Mills, WI

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**Overturn San Francisco's Discriminatory Sidewalk Sitting Ban**

Darryl Warner to: Board.of.Supervisors

03/29/2011 02:56 PM

Please respond to Darryl Warner

View: (Mail Threads)

Greetings,

As you know, after the San Francisco Board of Supervisors voted 8-3 against a measure to ban sitting on city sidewalks in June 2010, Mayor Gavin Newsom took Proposition L, better known as the sit-lie ordinance, to the ballot.

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Please take action once again to end this discriminatory sidewalk sitting ban.

Darryl Warner  
Rockaway Beach, NY

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respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

Overturn San Francisco's Discriminatory Sidewalk Sitting Ban

J. Jeffries

to:

Board.of.Supervisors

04/06/2011 04:44 AM

Please respond to "J.Jeffries"

Show Details

Security:

To ensure privacy, images from remote sites were prevented from downloading. Show Images

Greetings,

As you know, after the San Francisco Board of Supervisors voted 8-3 against a measure to ban sitting on city sidewalks in June 2010, Mayor Gavin Newsom took Proposition L, better known as the sit-lie ordinance, to the ballot.

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Please take action once again to end this discriminatory sidewalk sitting ban.

J. Jeffries  
Portland, OR

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email responses@change.org and include a link to this petition.





Edwin M. Lee  
Mayor

April 1, 2011

Honorable David Chiu  
President, Board of Supervisors

Honorable David Campos  
Member, Board of Supervisors

Honorable Mark Farrell  
Member, Board of Supervisors

Government Audit and Oversight Committee  
#1 Carlton B. Goodlett Place  
City Hall, Room 244  
San Francisco, CA 94102

Re: Resolution #050396

Dear Supervisors Chiu, Campos and Farrell:

In response to Resolution #050396, I am enclosing a quarterly report to show Laguna Honda Hospital and Rehabilitation Center's compliance with the reversal of the Admission Policy priorities that took place February 22, 2005.

On February 17, 2005, Mayor Newsom directed Dr. Katz to allow Laguna Honda Executive Staff to reverse the Admission Policy priorities back to the pre-March 2004 priorities. The policy was changed effective February 22, 2005. Since that time, you will see the percentage of patients coming to Laguna Honda from San Francisco General Hospital has ranged from 59-63%. The annual percentage rates are as follows:

2003: 54%	2007: 58%
2004: 73%	2008: 57%
2005: 63%	2009: 60%
2006: 59%	2010: 59%

The age distribution shows an increased trend of residents over 50 years of age. In 2004, 83% of the residents were over 50 years of age, compared to 88% of the residents in this category in 2010.

I am available to answer any questions you may have. I can be reached at 759-2363.

Sincerely,

Mivic Hirose  
Executive Administrator

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR -4 PM 1:22  
BY \_\_\_\_\_

5

**SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL\***  
**JANUARY 2010 - DECEMBER 2010**

**SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL**

		%		%		%		%		%		%		%		%		%		%		%		%		
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aug	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care	1		2		2								1		2				1				1		10	3%
Cal Pac Acute															2		1								3	1%
Cal Pac SNF											2														2	1%
Chinese Hospital Acute					1								1												2	1%
Chinese Hospital SNF																									0	0%
Home	3		1		1		3		1		4		4		2		2		2		6		2		31	10%
Home Health																									0	0%
Kaiser Acute									1										1						2	1%
Kaiser SNF																									0	0%
Mt. Zion Acute	2						2								2		1				2				9	3%
Other Misc	1				3		1		1		4				2						1		4		17	5%
Other SNF	1		2		2								1						1						7	2%
Seton Acute																									0	0%
SFGH Acute	16	52%	15	52%	13	43%	15	45%	12	60%	16	59%	13	43%	14	41%	18	75%	14	56%	8	36%	11	55%	165	51%
SFGH SNF	4	13%	2	7%	1	3%	4	12%	1	5%	1	4%	3	10%	5	15%		0%	2	8%	2	9%		0%	25	8%
St. Francis Acute	1		3		1		1						2		2		2		2		1				15	5%
St. Francis SNF																									0	0%
St. Luke's Acute							1		2				2		2										7	2%
St. Luke's SNF			1				2		1																4	1%
St. Mary's Acute	1				1								1		1				1						5	2%
St. Mary's SNF																									0	0%
Seton Acute																									0	0%
Seton SNF																									0	0%
UC Med Acute	1		3		5		4		1				2						1		2		2		21	6%
UC Med SNF																									0	0%
VA Hospital Acute																									0	0%
VA Hospital SNF																									0	0%
<b>TOTAL</b>	<b>31</b>	<b>65%</b>	<b>29</b>	<b>59%</b>	<b>30</b>	<b>47%</b>	<b>33</b>	<b>58%</b>	<b>20</b>	<b>65%</b>	<b>27</b>	<b>63%</b>	<b>30</b>	<b>53%</b>	<b>34</b>	<b>56%</b>	<b>24</b>	<b>75%</b>	<b>25</b>	<b>64%</b>	<b>22</b>	<b>45%</b>	<b>20</b>	<b>55%</b>	<b>325</b>	<b>100%</b>



**SOURCES OF NEW ADMISSIONS TO LAGUNA HONDA HOSPITAL\***  
**JANUARY 2009 - DECEMBER 2009**

		%		%		%		%		%		%		%		%		%		%						
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	June	SFGH	July	SFGH	Aug	SFGH	Sept	SFGH	Oct	SFGH	Nov	SFGH	Dec	Total	%	
Board and Care													2	1											3	1%
Cal Pac Acute	1		2		2		2				2		1	1										1	12	4%
Cal Pac SNF								1									1		1						3	1%
Chinese Hospital Acute																									0	0%
Chinese Hospital SNF																									0	0%
Home	1		1				3		2		1		3				2		2		2		2		19	7%
Home Health																									0	0%
Kaiser Acute													1												1	0%
Kaiser SNF																									0	0%
Mt. Zion Acute							1		1		1				1		2								6	2%
Other Misc					1				1						2				2		2				8	3%
Other SNF					1		1		3		3		3		1				2				1		15	5%
Seton Acute							1						1												2	1%
SFGH Acute	8	53%	17	74%	11	55%	12	38%	10	42%	16	47%	15	50%	17	63%	12	67%	5	33%	17	65%	12	152	53%	
SFGH SNF	2	13%	1	4%		0%	2	6%	4	17%	5	15%		0%		0%	1	6%	1	7%	2	8%	3	21	7%	
St. Francis Acute			1				4		1		1		1		1				1		1				11	4%
St. Francis SNF																									0	0%
St. Luke's Acute	1						1				1		1		1				1					2	8	3%
St. Luke's SNF									1																1	0%
St. Mary's Acute	1		1				1																		3	1%
St. Mary's SNF					1																				1	0%
Seton Acute																									0	0%
Seton SNF																									0	0%
UC Med Acute	1				4		3		1		4		2		2						2				19	7%
UC Med SNF																									0	0%
VA Hospital Acute																									0	0%
VA Hospital SNF																									0	0%
<b>TOTAL</b>	<b>15</b>	<b>67%</b>	<b>23</b>	<b>78%</b>	<b>20</b>	<b>55%</b>	<b>32</b>	<b>44%</b>	<b>24</b>	<b>58%</b>	<b>34</b>	<b>62%</b>	<b>30</b>	<b>50%</b>	<b>27</b>	<b>63%</b>	<b>18</b>	<b>72%</b>	<b>15</b>	<b>40%</b>	<b>26</b>	<b>73%</b>	<b>21</b>	<b>285</b>	<b>100%</b>	
* Due to budgetary and construction related issues, Laguna Honda decreased admissions effective 1/1/2008. General SNF admissions were very limited while Hospice, Rehab and AIDS/HIV were admitted based upon bed availability in 2009.																										
** data re-run March 2011																										

**SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL\***

JANUARY 2008 - December 2008

Source of Admission	Jan	% SFGH	Feb	% SFGH	Mar	% SFGH	Apr	% SFGH	May	% SFGH	June	% SFGH	July	% SFGH	Aug	% SFGH	Sept	% SFGH	Oct	% SFGH	Nov	% SFGH	Dec	Total	%
Board and Care			1		1				1		1										1			5	2%
Cal Pac Acute	1						3						1		1		1			1			1	10	4%
Cal Pac SNF																							1	1	0%
Chinese Hospital Acute			1				1						1											3	1%
Chinese Hospital SNF																								0	0%
Home	1		3		1		1		1		2		3		3		1		1		2		1	20	8%
Home Health																								0	0%
Kaiser Acute							1																	1	0%
Kaiser SNF																								0	0%
Mt. Zion Acute																								0	0%
Other Misc									2						1						1			4	2%
Other SNF															2		2		1		1			6	3%
Seton Acute																								0	0%
SFGH Acute	7	58%	12	60%	8	53%	18	60%	18	64%	10	45%	8	53%	13	57%	10	53%	13	68%	7	47%	10	134	57%
SFGH SNF		0%		0%		0%		0%		0%		0%		0%		0%		0%		0%				0	0%
St. Francis Acute	2		1		3		1		1		1		2		1		1		1					14	6%
St. Francis SNF																								0	0%
St. Luke's Acute			1		1		1								1									4	2%
St. Luke's SNF																							1	1	0%
St. Mary's Acute					1				1		2						1				1		1	7	3%
St. Mary's SNF																								0	0%
Seton Acute																								0	0%
Seton SNF																								0	0%
UC Med Acute	1		1				4		4		6				1		2		2		1		3	25	11%
UC Med SNF																								0	0%
VA Hospital Acute																							1	1	0%
VA Hospital SNF																								0	0%
<b>TOTAL</b>	<b>12</b>	<b>58%</b>	<b>20</b>	<b>60%</b>	<b>15</b>	<b>53%</b>	<b>30</b>	<b>60%</b>	<b>28</b>	<b>64%</b>	<b>22</b>	<b>45%</b>	<b>15</b>	<b>53%</b>	<b>23</b>	<b>57%</b>	<b>19</b>	<b>53%</b>	<b>19</b>	<b>68%</b>	<b>15</b>	<b>47%</b>	<b>18</b>	<b>236</b>	<b>100%</b>

\* Due to budgetary and construction related issues, Laguna Honda decreased admissions effective 1/1/2008. General SNF admissions were very limited while Hospice, Rehab and AIDS/HIV were admitted based upon bed availability in 2008.

**SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL\***  
**JANUARY 2007 - DECEMBER 2007**

	%		%		%		%		%		%		%		%		%		%		%		Total	%		
Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	Jun	SFGH	Jul	SFGH	Aug	SFGH	Sep	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care	1		2						1		2		3		1						2		1		13	3%
Cal Pac Acute	1		3						5		2		4		1		3		5		5		1		30	6%
Cal Pac SNF			1																1						2	0%
Chinese Hospital Acute	4						1		1				1		1				2		2				12	3%
Chinese Hospital SNF																									0	0%
Home	1		1		4		5		2		4		3		4		3					3			30	6%
Home Health																									0	0%
Kaiser Acute			1		1				1						1										4	1%
Kaiser SNF																			1							
Mt. Zion Acute																									0	0%
Other	2		1		3		1		2		1						3		1		2				16	3%
R.K. Davies Acute									1								1								2	0%
R.K. Davies SNF																									0	0%
SFGH Acute	22	63%	28	54%	25	56%	20	63%	17	43%	26	57%	27	61%	19	53%	22	63%	30	71%	22	51%	16	80%	274	58%
SFGH SNF	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
St. Francis Acute	3		4		3		3		1		5				3		2		1		4		1		30	6%
St. Francis SNF																									0	0%
St. Luke's Acute			2		5				2		1		1		2							1			14	3%
St. Luke's SNF																									0	0%
St. Mary's Acute					3		1		3		2											1			10	2%
St. Mary's SNF			2																						2	0%
Seton Acute																									0	0%
Seton SNF																									0	0%
UC Med Acute	1		6		1		1		2		3		5		4		1		1		1		1		27	6%
UC Med SNF																									0	0%
VA Hospital Acute			1						2																3	1%
VA Hospital SNF																									0	0%
<b>TOTAL</b>	<b>35</b>	<b>63%</b>	<b>52</b>	<b>54%</b>	<b>45</b>	<b>56%</b>	<b>32</b>	<b>63%</b>	<b>40</b>	<b>43%</b>	<b>46</b>	<b>57%</b>	<b>44</b>	<b>61%</b>	<b>36</b>	<b>53%</b>	<b>35</b>	<b>63%</b>	<b>42</b>	<b>71%</b>	<b>43</b>	<b>51%</b>	<b>20</b>	<b>80%</b>	<b>469</b>	<b>100%</b>

\* Excluding internal transfers

**SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL\***  
**JANUARY 2006 - DECEMBER 2006**

Source of Admission	Jan	SFGH	Feb	SFGH	Mar	SFGH	Apr	SFGH	May	SFGH	Jun	SFGH	Jul	SFGH	Aug	SFGH	Sep	SFGH	Oct	SFGH	Nov	SFGH	Dec	SFGH	Total	%
Board and Care			2		3				1		2		2				2		1						13	3%
Cal Pac Acute	8		4		3		3		2		1		2		3		1		2				2		31	6%
Cal Pac SNF	2		1		1										2								2		8	2%
Chinese Hospital Acute					1						1		1				1						1		5	1%
Chinese Hospital SNF																									0	0%
Home	6		5		9		2		6		7		1				2		2		5		4		49	10%
Home Health																									0	0%
Kaiser Acute	2				1		1		2										1						7	1%
Mt. Zion Acute									1													1			2	0%
Other			2		2		1		1		1		2						1		1		1		12	2%
Out of County**																									0	0%
R.K. Davies Acute																									0	0%
R.K. Davies SNF																									0	0%
SFGH Acute	23	43%	31	58%	33	52%	27	64%	25	57%	24	53%	19	54%	29	69%	21	62%	15	52%	24	71%	23	59%	294	57%
SFGH SNF	1	2%	0	0%	1	2%	0	0%	0	0%	0	0%	2	6%	0	0%	0	0%	1	3%	0	0%	3	8%	8	2%
St. Francis Acute	3		2		2		2		2		4		2				3		2				1		23	4%
St. Francis SNF					1										1										2	0%
St. Luke's Acute	1						1		2		1		1		1		1		2						10	2%
St. Luke's SNF							1										1						1		3	1%
St. Mary's Acute			2		2		1						2		4		1					1			13	3%
St. Mary's SNF			1																						1	0%
Seton Acute											1						1								2	0%
Seton SNF															1										1	0%
UC Med Acute	6		3		3		3		2		3		1						2		1				24	5%
UC Med SNF																									0	0%
VA Hospital Acute	1				1										1								1		4	1%
VA Hospital SNF																						1			1	0%
<b>TOTAL</b>	<b>53</b>	<b>45%</b>	<b>53</b>	<b>58%</b>	<b>63</b>	<b>54%</b>	<b>42</b>	<b>64%</b>	<b>44</b>	<b>57%</b>	<b>45</b>	<b>53%</b>	<b>35</b>	<b>60%</b>	<b>42</b>	<b>69%</b>	<b>34</b>	<b>62%</b>	<b>29</b>	<b>55%</b>	<b>34</b>	<b>71%</b>	<b>39</b>	<b>67%</b>	<b>513</b>	<b>100%</b>

\* Excluding internal transfers

**SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL\*  
JANUARY 2005 - DECEMBER 2005**

Source of Admission	Jan SFGH	Feb SFGH	Mar SFGH	Apr SFGH	May SFGH	Jun SFGH	Jul SFGH	Aug SFGH	Sep SFGH	Oct SFGH	Nov SFGH	Dec SFGH	Total	%												
Board and Care		1			1	1						2	5	1%												
Cal Pac Acute	1	1		1		4			2	7	2	6	24	4%												
Cal Pac SNF								1		1		1	3	1%												
Chinese Hospital Acute		1	1		1		1	1	3		2		10	2%												
Chinese Hospital SNF													0	0%												
Home	3	3	5	8	5	7	7	5	5	4	7	6	65	11%												
Home Health													0	0%												
Kaiser Acute							1				1		2	0%												
Mt. Zion Acute												1	1													
Other	1	2	2	1	1	1	2			2		2	14	2%												
Out of County**					1	3		3	1				8	1%												
R.K. Davies Acute													0	0%												
R.K. Davies SNF													0	0%												
SFGH Acute	38	79%	34	68%	38	68%	27	60%	26	57%	33	60%	24	55%	29	63%	31	62%	27	60%	26	54%	22	47%	355	61%
SFGH SNF	2	4%	1	2%	2	4%	0%	1	2%	2	4%	2	5%	0%	0%	0%	0%	1	2%					11	2%	
St. Francis Acute		2	1	4	1	4	4	2	3	1	4	3	29	5%												
St. Francis SNF			1		1								2	0%												
St. Luke's Acute	1	1	1	1	1		1				2		8	1%												
St. Luke's SNF		1									1		2	0%												
St. Mary's Acute				1	1			1	2				5	1%												
St. Mary's SNF								1					1	0%												
Seton Acute			1						1				2	0%												
Seton SNF				1									1	0%												
UC Med Acute	2	3	2	1	5		2	2	2	3	2	4	28	5%												
UC Med SNF													0	0%												
VA Hospital Acute			2		1			1					4	1%												
VA Hospital SNF													0	0%												
<b>TOTAL</b>	<b>48</b>	<b>83%</b>	<b>50</b>	<b>70%</b>	<b>56</b>	<b>71%</b>	<b>45</b>	<b>60%</b>	<b>46</b>	<b>59%</b>	<b>55</b>	<b>64%</b>	<b>44</b>	<b>59%</b>	<b>46</b>	<b>63%</b>	<b>50</b>	<b>62%</b>	<b>45</b>	<b>60%</b>	<b>48</b>	<b>56%</b>	<b>47</b>	<b>47%</b>	<b>580</b>	<b>100%</b>

\* Excluding internal transfers

**SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL\***

**JANUARY 2004 - DECEMBER 2004**

<b>Source of Admission</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Total</b>	<b>%</b>
Board and Care					1	1	1						3	0%
Cal Pac Acute		4		2	3	3	1		2	2	1	2	20	3%
Cal Pac SNF												1	1	0%
Chinese Hospital Acute						1	1	1	2	1			6	1%
Chinese Hospital SNF													0	0%
Home	4	7	3	7	8	1	2	6	6	2	5	3	54	9%
Home Health													0	0%
Kaiser Acute	1				1			2		1			5	1%
Other	1	2			1	5	3	3	1				16	3%
Out of County**										1			1	0%
R.K. Davies Acute													0	0%
R.K. Davies SNF													0	0%
SFGH Acute	40	36	64	37	24	35	33	34	31	41	39	42	456	73%
SFGH SNF							1					1	2	0%
St. Francis Acute		1		5	1	1	2	2	1				13	2%
St. Francis SNF						1		1					2	0%
St. Luke's Acute		1				1	2		1	2			7	1%
St. Luke's SNF			1	1									2	0%
St. Mary's Acute	1		3		1	3	5	1	1			2	17	3%
St. Mary's SNF													0	0%
Seton Acute						1		1				1	3	0%
Seton SNF													0	0%
UC Med Acute		5	1		1	2	1		1	3	1		15	2%
UC Med SNF													0	0%
VA Hospital Acute						2							2	0%
VA Hospital SNF													0	0%
<b>TOTAL</b>	<b>47</b>	<b>56</b>	<b>72</b>	<b>52</b>	<b>41</b>	<b>57</b>	<b>52</b>	<b>51</b>	<b>46</b>	<b>53</b>	<b>46</b>	<b>52</b>	<b>625</b>	<b>100%</b>

\* Excluding internal transfers

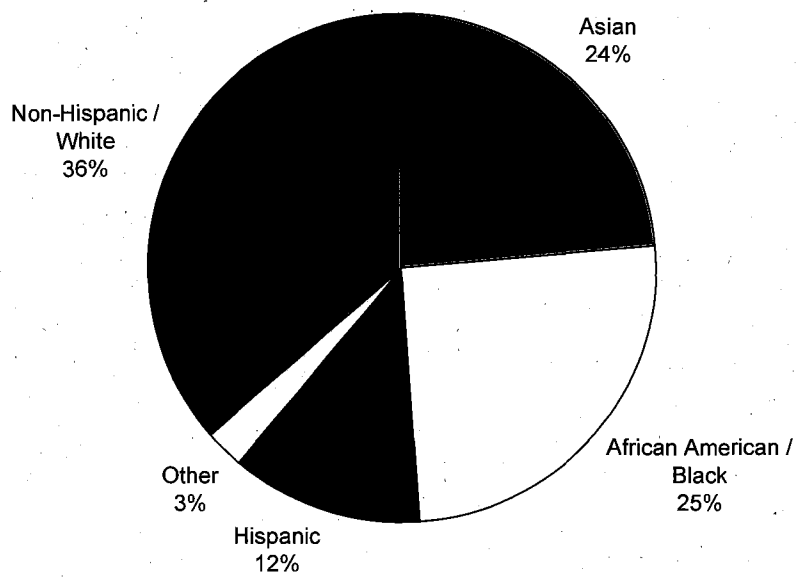
\*\* Out-of-county count begins in October 2004

**SOURCES OF NEW SNF ADMISSIONS TO LAGUNA HONDA HOSPITAL\***  
**JANUARY 2003 - DECEMBER 2003**

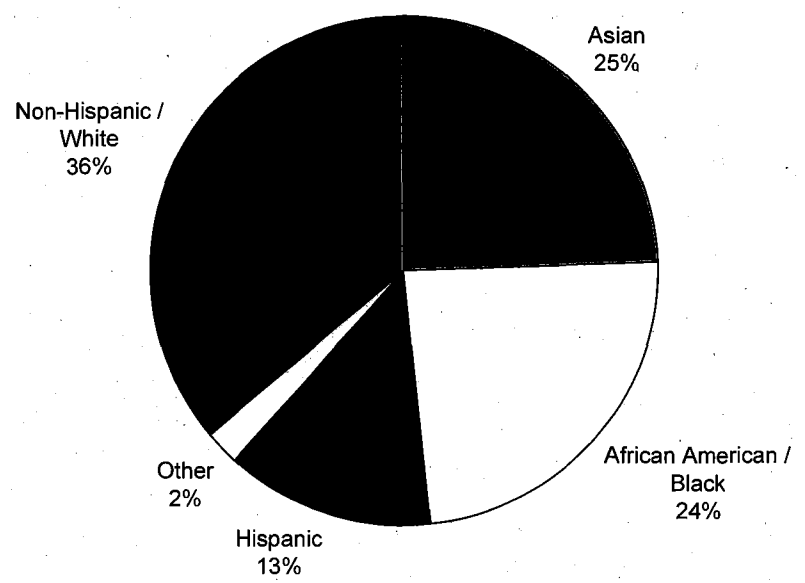
<b>Source of Admission</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Total</b>	<b>%</b>
Board and Care		3	2	1	2	2				1			11	2%
Cal Pac Acute		2	2	1	2	1	2	3	1	1	3	3	21	4%
Cal Pac SNF	5	3	1	3			2	2		1			17	3%
Chinese Hospital Acute	1			3							2		6	1%
Chinese Hospital SNF			1										1	0%
Home	4	6	6	9	5	10	1	5	5	6	1	5	63	11%
Home Health										1			1	0%
Kaiser Acute		1	1				1	1					4	1%
Other		1	2	3	4			4	1	3	1	2	21	4%
R.K. Davies Acute													0	0%
R.K. Davies SNF													0	0%
SFGH Acute	27	19	29	20	32	20	20	23	24	23	24	29	290	52%
SFGH SNF	3	2	4	2		1				1			13	2%
St. Francis Acute	1	1	1			3	4	2			1	2	15	3%
St. Francis SNF	2	2	2			2	3			3	1	2	17	3%
St. Luke's Acute		1	1	2	2	1	1	1		1	3		13	2%
St. Luke's SNF	1		2		1		2			1	1	1	9	2%
St. Mary's Acute		4	4	2	1	1	1	2		2	2		19	3%
St. Mary's SNF		1	1										2	0%
Seton Acute					1		2	1		1			5	1%
Seton SNF	1												1	0%
UC Med Acute	1	1	1	1	3	5	2	2	3	3	4	2	28	5%
UC Med SNF													0	0%
VA Hospital Acute							1						1	0%
VA Hospital SNF					1			1					2	0%
<b>TOTAL</b>	<b>46</b>	<b>47</b>	<b>60</b>	<b>47</b>	<b>54</b>	<b>46</b>	<b>42</b>	<b>47</b>	<b>34</b>	<b>48</b>	<b>43</b>	<b>46</b>	<b>560</b>	<b>100%</b>

\* Excluding admissions from Unit M7

**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2010**  
(n = 738)

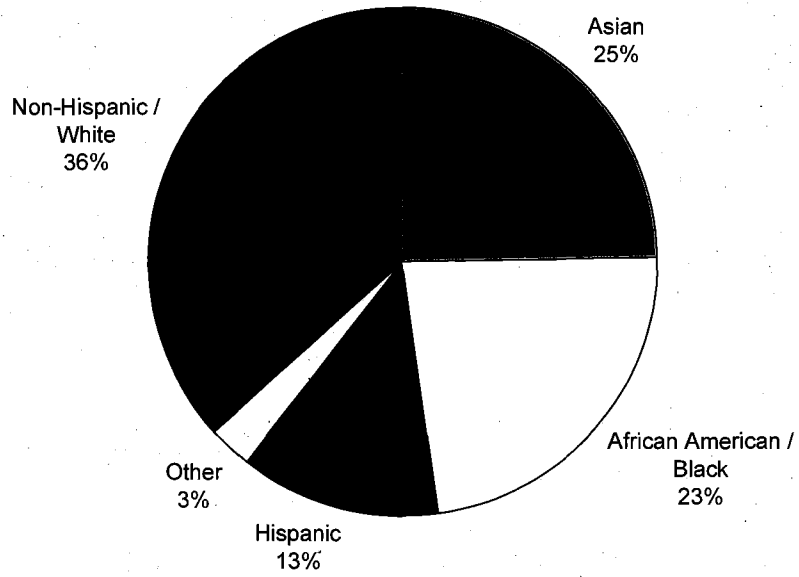


**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2009**  
(n = 762)

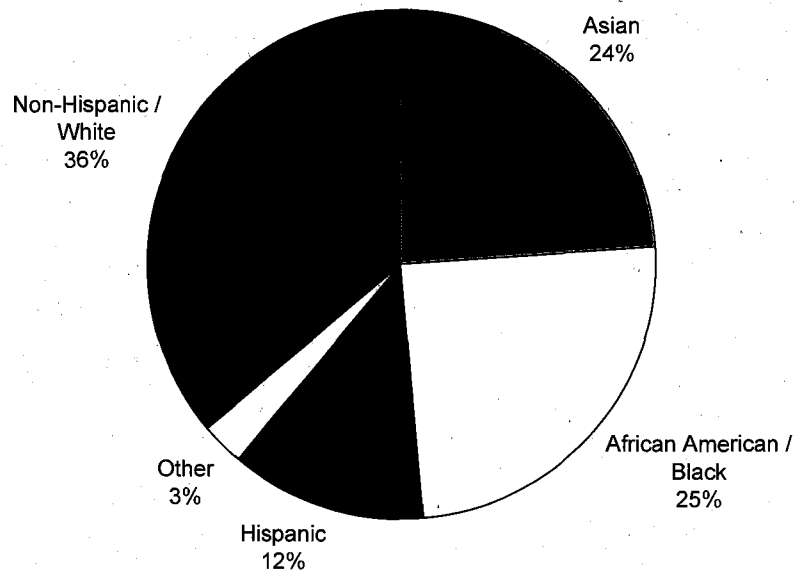




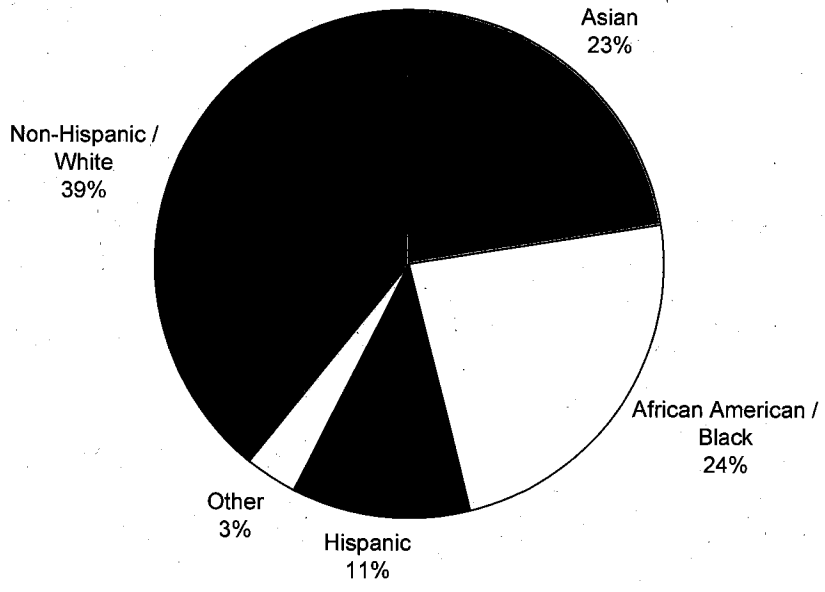
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2008**  
(n = 811)



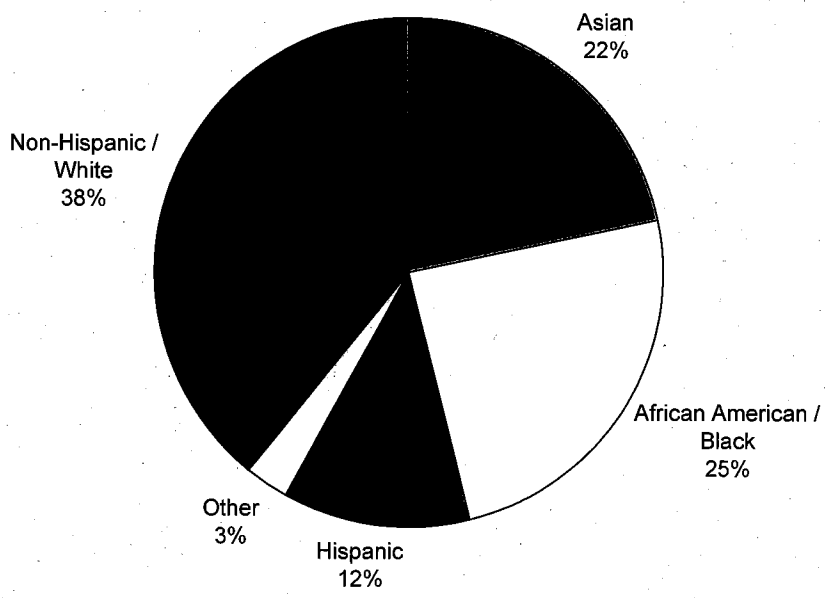
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2007**  
(n = 1005)



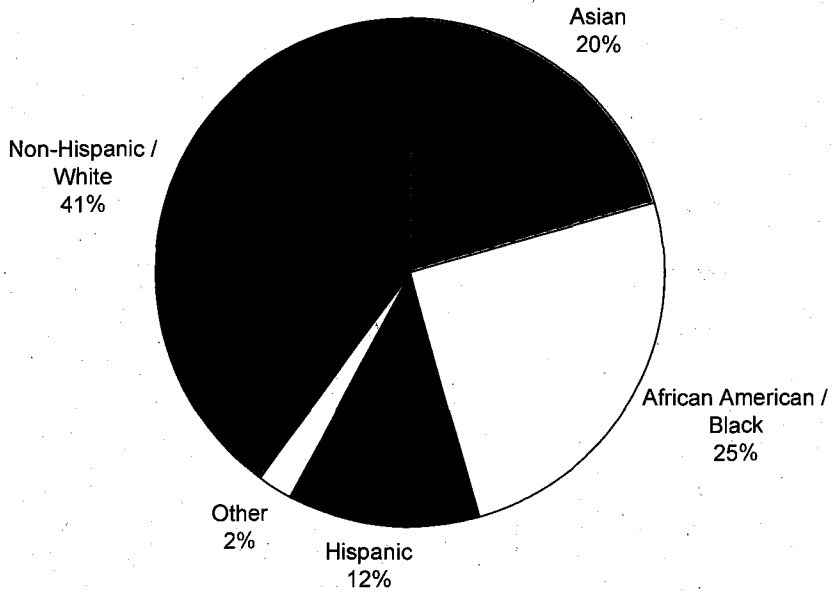
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2006**  
(n = 1034)



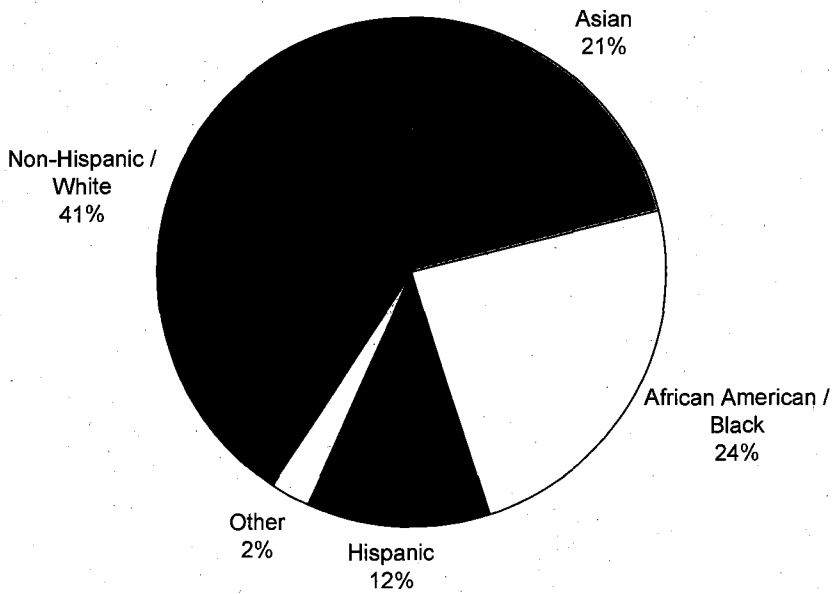
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2005**  
(n = 1023)



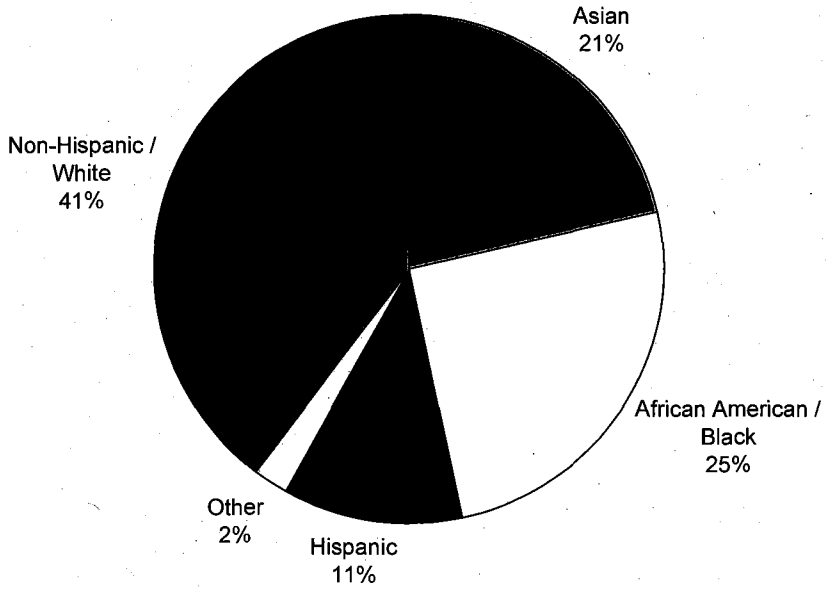
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2004**  
(n = 1083)



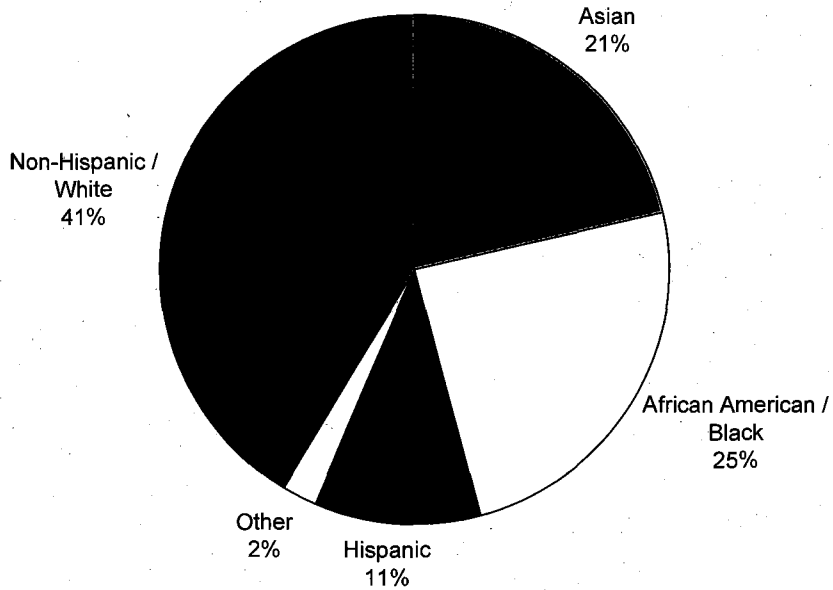
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2003**  
(n = 1060)



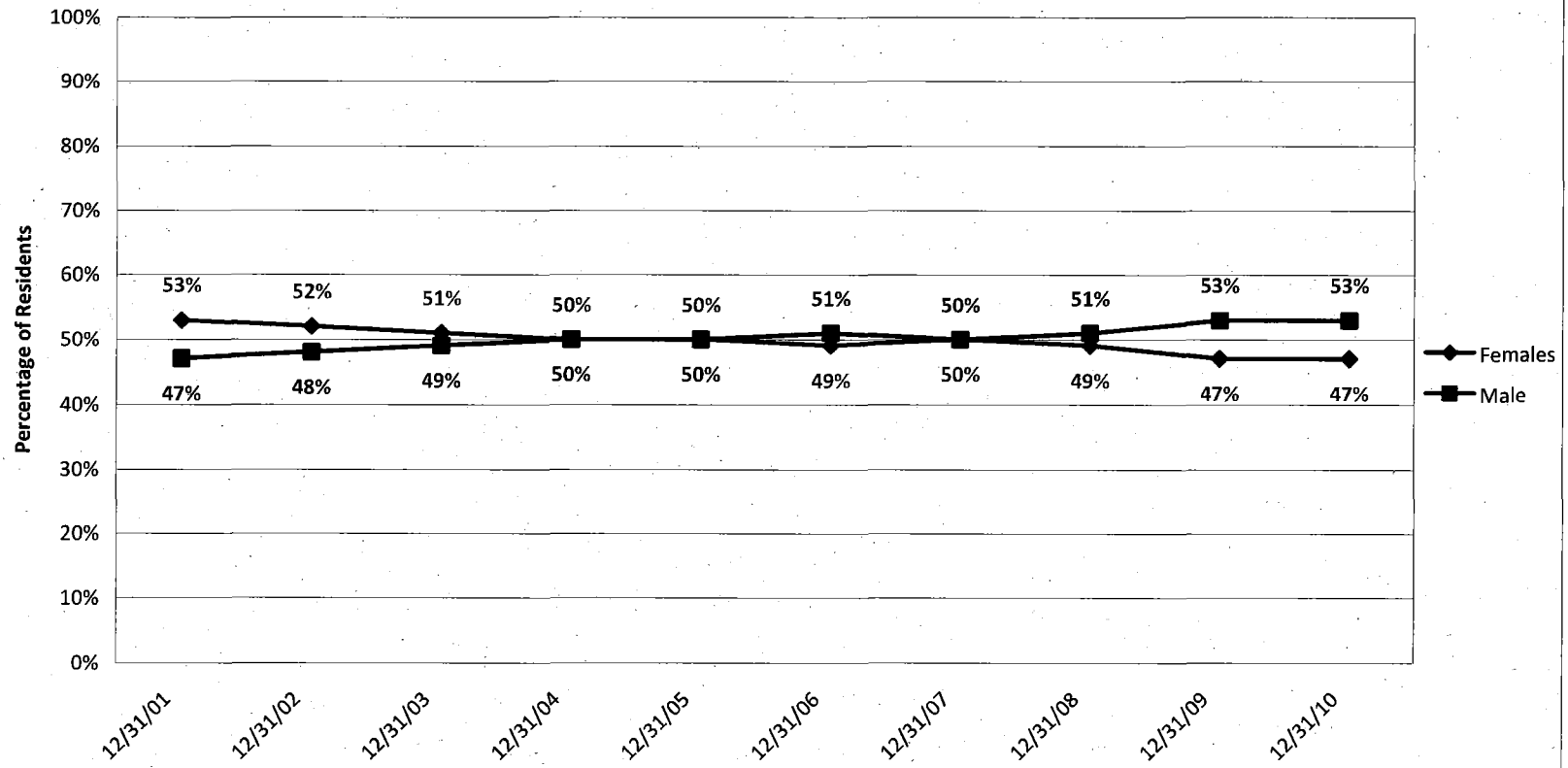
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2002**  
(n = 1071)



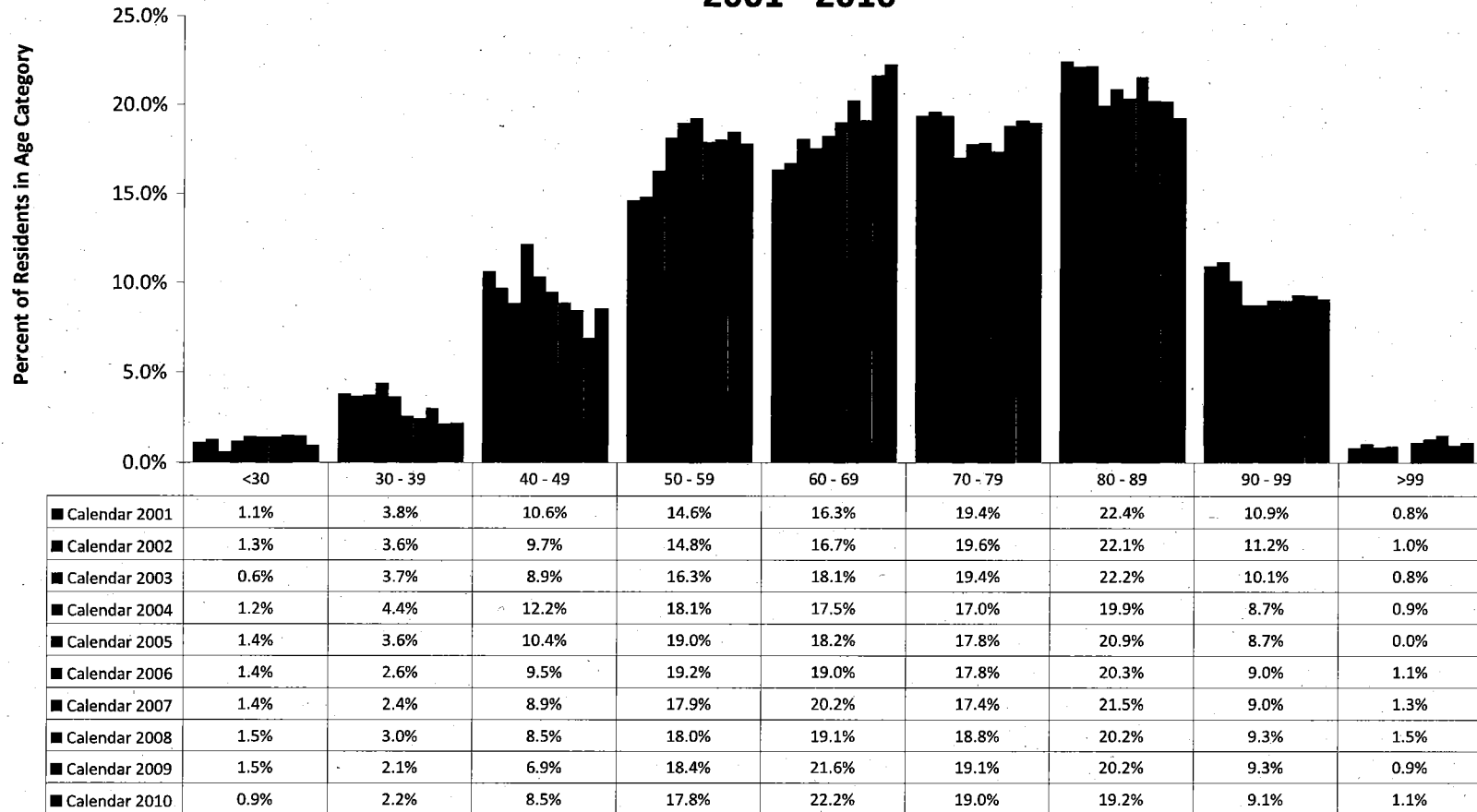
**Laguna Honda Hospital Distribution of Residents by Race as of 12/31/2001**  
(n = 1084)



### Laguna Honda Hospital Gender Distribution of Residents 2001 - 2010



## Laguna Honda Hospital Age Distribution of Residents 2001 - 2010



*orig Rules Clerk  
c page, COB*

OFFICE OF THE MAYOR  
SAN FRANCISCO



EDWIN M. LEE  
MAYOR

### Notice of Appointment

April 4, 2011

Honorable Board of Supervisors:

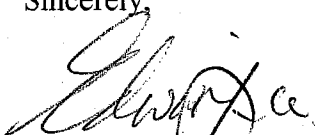
Pursuant to Charter §4.114, I nominate Doreen Woo Ho for appointment to the San Francisco Port Commission.

Doreen Woo Ho is appointed to succeed Stephanie Shakofsky for a four-year term ending May 1, 2014.

I am confident that Doreen Woo Ho will serve our community well. Attached are her qualifications to serve, which demonstrate how the appointment represents the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

I encourage your support and am pleased to advise you of this appointment.

Sincerely,

  
Edwin M. Lee  
Mayor

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR -4 PM 4:27  
BY *[Signature]*

6

OFFICE OF THE MAYOR  
SAN FRANCISCO



EDWIN M. LEE  
MAYOR

April 4, 2011

Angela Calvillo,  
Clerk of the Board, Board of Supervisors  
San Francisco City Hall  
1 Carlton B. Goodlett Place  
San Francisco, California 94102

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR -4 PM 4:28  
BY *ELC*

Dear Ms. Calvillo,

I am pleased to advise you of my nomination of Doreen Woo Ho for appointment to the San Francisco Port Commission pursuant to Charter §4.114,.

Doreen Woo Ho is appointed to succeed Stephanie Shakofsky for a four-year term ending May 1, 2014. Please see the attached biography which will illustrate that Doreen Woo Ho's qualifications allow her to represent the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

Should you have any questions, please contact my Director of Appointments, Nicole Wheaton, at 415-554-7940.

Sincerely,

A handwritten signature in cursive script, appearing to read "Edwin M. Lee".

Edwin M. Lee  
Mayor





**Doreen Woo Ho**  
78 Berkeley Way  
San Francisco, CA 94131

Tel: 415 203 8023  
xdwooho1@aol.com

**Former President and CEO  
United Commercial Bank**

**Retired President of the Consumer Credit Group  
Wells Fargo & Company**

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BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 FEB -4 PM 4:28  
MS

Doreen Woo Ho is a seasoned executive with over 35 years of banking experience. She currently is an independent banking and investment consultant. She is the former President and Chief Executive Officer of United Commercial Bank ("UCB™"), a leading commercial and community bank in the United States serving the Chinese community in America and in Greater China with assets over \$12 Billion. The bank served the retail and mass affluent consumers, small business, commercial real estate, construction lending and middle market commercial segments. The bank included 70 retail banking branches and commercial banking offices in six states as well as a branch in Hong Kong, a wholly owned bank in Shanghai and representative offices in Taipei, Beijing and Ho Chi Minh City. Ms. Ho was engaged with the bank from January 2009 until November 2009 when it was sold and merged with East West Bank.

Prior to UCB, Ms. Ho spent ten years with Wells Fargo where she was the President of the Consumer Credit Group and a member of the Wells Fargo Management Committee. She also oversaw the bank's Enterprise Marketing Group, where she was responsible for global branding, advertising and marketing programs, as well as strategic oversight for marketing across all the lines of business in the bank. As the President of the Consumer Credit Group, Ms. Ho built one of the fastest growing and profitable asset groups within Wells Fargo from 1998 to 2007, from an initial portfolio of \$11 Billion to over \$103 Billion. She took Wells Fargo to number one in market share nationally for prime home equity loans in 2001 from fifth place in 1998, leveraging a multi-channel distribution strategy and customer centric value proposition, covering all 50 states. In addition, Ms. Ho was also responsible for multi business portfolio, including personal lines and loans, student loans and a corporate trust business. Total portfolio managed under her leadership exceeded \$103 Billion, generated over \$1 Billion in net income for Wells Fargo, employed over 8000 team members and included 12 operations centers across the country, as well as the servicing of \$2 Trillion + of corporate securities.

Ms. Ho started her banking career with Citibank and underwent both international banking operations and corporate credit management training programs. During her 25 year career with Citibank, she spent over ten years in corporate banking and lending, handling international correspondent banking, trade finance, multi-national corporations, health care, high tech and middle market companies. She subsequently moved to consumer & retail banking where she was a member of the management team for Citibank California and held multiple senior management positions in residential mortgage lending, multi family lending, consumer credit, risk management, marketing, retail banking and business banking. She was also was the Chief Credit Officer for Citibank Regional Banking in California. She built a de novo small business banking group in California from scratch and grew it to over \$1 Billion in deposits and assets in 3 years. Her last assignment with Citi was SVP/National Marketing Manager for Business Banking, covering California, Nevada, New York, Florida, Chicago and Washington DC.

Before joining Citibank, Doreen was a correspondent for *Time* magazine and CBS Radio News based in Phnom Penh, Cambodia, from 1972 to 1973.

During her tenure with Wells Fargo, Ms. Ho was the highest ranked Asian American banker in North America among the top five banks. In October 2007, Ms. Ho was ranked among the top five of the 25 "Most Powerful Women in Banking" by *U.S. Banker* magazine, recognition that she received consecutively for five years since 2003. The same year, she was recognized by the *San Francisco Business Times* as one of the Bay Area's 100 Most Influential Women, an honor she has received every year since 2003 through 2009. Ms. Ho has received numerous honors and awards from the National Association of Asian American Professionals (2010), Leadership Education for Asian Pacifics, Inc. (2007), Asian Real Estate Association of America (2007), San Francisco Financial Women's Association (2004), Chinese Historical Society of America (2002), the Chinatown Community Development Corp (2003), and the Organization for Chinese Americans (2003 & 2007).

Active in the community, Ms. Ho has served on the board of the San Francisco Opera since 1993. She has chaired the Audit Committee, the Directors & Officers committees and served twice on the Search Committee for the General Director of the Opera. She is also one of the founding board members of the Asian & Pacific Islander American Scholarship Fund (APIASF), which administers the Gates Millennium Scholarship funds for Asian Americans as well as its own national scholarship program.. She has chaired the Audit Committee and Strategic Planning Task force for APIASF.

She is also a Vice Chair and Board member of C100, an organization of Chinese American leaders dedicated to improving US/China relations and promoting the full participation of Chinese Americans in American society. She co-chaired the 2010 Annual Conference for C100 in San Francisco and currently serves as Co-Chair of the Membership Committee. She also serves on the Smith College President's Council.

She has served previously on the boards of the Hamlin School (Treasurer), the SF chapter of the World Affairs Council, the International Institute of Education, Fort Mason Center and the San Francisco Zoo.

She has been a frequent speaker at various forums, including the National Association of Asian American Professionals, US Banker "Most Powerful Women in Banking", Consumer Bankers Association, Inman Real Estate Conference, the Thomson Mortgage Technology Conference and the Financial Women's Association of San Francisco. She has also appeared as a guest commentator on CNN FN, Bloomberg Radio, and CNBC's "Closing Bell" and "Squawk Box" programs.

Ms. Ho is a graduate of Smith College and Columbia University, where she earned a bachelor's degree and master's degree respectively in Chinese History and East Asian Studies.

Doreen is married to James K. Ho, President of the Board of Chinese Hospital and former Deputy Mayor of San Francisco. The Ho's have three children.

FILE NO.

MOTION NO.

1 [Motion confirming the appointment of Doreen Woo Ho to the Port Commission, term ending  
2 May 1, 2014]

3 **Motion confirming the appointment of Doreen Woo Ho to the Port Commission, term**  
4 **ending May 1, 2014.**

5  
6 MOVED, That the Board of Supervisors of the City and County of San Francisco does  
7 hereby confirm the appointment by the Mayor of the following designate to serve as a member  
8 of the San Francisco Port Commission, pursuant to Section 4.114 of the San Francisco  
9 Charter, for the term specified:

10  
11 Doreen Woo Ho, succeeding Stephanie Shakofsky, to serve a four-year term ending  
12 May 1, 2014.

**STATEMENT OF ECONOMIC INTERESTS**  
**COVER PAGE**

Please type or print in ink.

NAME OF FILER (LAST) (FIRST) (MIDDLE)  
 Ho Doreen Woo

**1. Office, Agency, or Court**

Agency Name  
 City of San Francisco  
 Division, Board, Department, District, if applicable  
 Port Commission  
 Your Position  
 Commissioner  
 Agency: \_\_\_\_\_ Position: \_\_\_\_\_

RECEIVED  
 BOARD OF SUPERVISORS  
 SAN FRANCISCO  
 2011 APR -4 PM 4:28

**2. Jurisdiction of Office (Check at least one box)**

State  Judge (Statewide Jurisdiction)  
 Multi-County \_\_\_\_\_  County of San Francisco  
 City of San Francisco  Other \_\_\_\_\_

**3. Type of Statement (Check at least one box)**

Annual: The period covered is January 1, 2010, through December 31, 2010. -or-  
 The period covered is \_\_\_\_/\_\_\_\_/\_\_\_\_, through December 31, 2010.  
 Assuming Office: Date 4 / 4 / 11  
 Candidate: Election Year \_\_\_\_\_ Office sought, if different than Part 1: \_\_\_\_\_  
 Leaving Office: Date Left \_\_\_\_/\_\_\_\_/\_\_\_\_ (Check one)  
 The period covered is January 1, 2010, through the date of leaving office.  
 The period covered is \_\_\_\_/\_\_\_\_/\_\_\_\_, through the date of leaving office.

**4. Schedule Summary**

Check applicable schedules or "None."  Schedule A-1 - Investments - schedule attached  
 Schedule A-2 - Investments - schedule attached  
 Schedule B - Real Property - schedule attached  
 Schedule C - Income, Loans, & Business Positions - schedule attached  
 Schedule D - Income - Gifts - schedule attached  
 Schedule E - Income - Gifts - Travel Payments - schedule attached  
 -or-  
 None - No reportable interests on any schedule

**5. Verification**

MAILING ADDRESS STREET CITY STATE ZIP CODE  
 (Business or Agency Address Recommended - Public Document)  
 78 Berkeley Way San Francisco CA 94131  
 DAYTIME TELEPHONE NUMBER E-MAIL ADDRESS  
 ( 415 ) 203 8023 xdwooho1@aol.com

I have used all reasonable diligence in preparing this statement. I have reviewed this statement and to the best of my knowledge the information contained herein and in any attached schedules is true and complete. I acknowledge this is a public document.

I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date Signed April 1, 2011  
 (month, day, year)

Signature Doreen Woo  
 (File the originally signed statement with your filing official.)

# SCHEDULE A-1 Investments

## Stocks, Bonds, and Other Interests (Ownership Interest is Less Than 10%) *Do not attach brokerage or financial statements.*

<b>CALIFORNIA FORM 700</b>
<small>FAIR POLITICAL PRACTICES COMMISSION</small>
Name <div style="text-align: right; padding-right: 20px;">Doreen Woo Ho</div>

▶ NAME OF BUSINESS ENTITY  
**Wells Fargo Bank**

GENERAL DESCRIPTION OF BUSINESS ACTIVITY  
**Banking**

FAIR MARKET VALUE  
 \$2,000 - \$10,000       \$10,001 - \$100,000  
 \$100,001 - \$1,000,000       Over \$1,000,000

NATURE OF INVESTMENT  
 Stock       Other \_\_\_\_\_ (Describe)  
 Partnership       Income Received of \$0 - \$499  
     Income Received of \$500 or More (Report on Schedule C)

IF APPLICABLE, LIST DATE:  
 \_\_\_\_/\_\_\_\_/10      \_\_\_\_/\_\_\_\_/10  
 ACQUIRED                  DISPOSED

▶ NAME OF BUSINESS ENTITY  
**American Express**

GENERAL DESCRIPTION OF BUSINESS ACTIVITY  
**Financial Services**

FAIR MARKET VALUE  
 \$2,000 - \$10,000       \$10,001 - \$100,000  
 \$100,001 - \$1,000,000       Over \$1,000,000

NATURE OF INVESTMENT  
 Stock       Other \_\_\_\_\_ (Describe)  
 Partnership       Income Received of \$0 - \$499  
     Income Received of \$500 or More (Report on Schedule C)

IF APPLICABLE, LIST DATE:  
 \_\_\_\_/\_\_\_\_/10      \_\_\_\_/\_\_\_\_/10  
 ACQUIRED                  DISPOSED

▶ NAME OF BUSINESS ENTITY  
**Bank of America**

GENERAL DESCRIPTION OF BUSINESS ACTIVITY

FAIR MARKET VALUE  
 \$2,000 - \$10,000       \$10,001 - \$100,000  
 \$100,001 - \$1,000,000       Over \$1,000,000

NATURE OF INVESTMENT  
 Stock       Other \_\_\_\_\_ (Describe)  
 Partnership       Income Received of \$0 - \$499  
     Income Received of \$500 or More (Report on Schedule C)

IF APPLICABLE, LIST DATE:  
 \_\_\_\_/\_\_\_\_/10      \_\_\_\_/\_\_\_\_/10  
 ACQUIRED                  DISPOSED

▶ NAME OF BUSINESS ENTITY

GENERAL DESCRIPTION OF BUSINESS ACTIVITY

FAIR MARKET VALUE  
 \$2,000 - \$10,000       \$10,001 - \$100,000  
 \$100,001 - \$1,000,000       Over \$1,000,000

NATURE OF INVESTMENT  
 Stock       Other \_\_\_\_\_ (Describe)  
 Partnership       Income Received of \$0 - \$499  
     Income Received of \$500 or More (Report on Schedule C)

IF APPLICABLE, LIST DATE:  
 \_\_\_\_/\_\_\_\_/10      \_\_\_\_/\_\_\_\_/10  
 ACQUIRED                  DISPOSED

▶ NAME OF BUSINESS ENTITY

GENERAL DESCRIPTION OF BUSINESS ACTIVITY

FAIR MARKET VALUE  
 \$2,000 - \$10,000       \$10,001 - \$100,000  
 \$100,001 - \$1,000,000       Over \$1,000,000

NATURE OF INVESTMENT  
 Stock       Other \_\_\_\_\_ (Describe)  
 Partnership       Income Received of \$0 - \$499  
     Income Received of \$500 or More (Report on Schedule C)

IF APPLICABLE, LIST DATE:  
 \_\_\_\_/\_\_\_\_/10      \_\_\_\_/\_\_\_\_/10  
 ACQUIRED                  DISPOSED

▶ NAME OF BUSINESS ENTITY

GENERAL DESCRIPTION OF BUSINESS ACTIVITY

FAIR MARKET VALUE  
 \$2,000 - \$10,000       \$10,001 - \$100,000  
 \$100,001 - \$1,000,000       Over \$1,000,000

NATURE OF INVESTMENT  
 Stock       Other \_\_\_\_\_ (Describe)  
 Partnership       Income Received of \$0 - \$499  
     Income Received of \$500 or More (Report on Schedule C)

IF APPLICABLE, LIST DATE:  
 \_\_\_\_/\_\_\_\_/10      \_\_\_\_/\_\_\_\_/10  
 ACQUIRED                  DISPOSED

Comments: \_\_\_\_\_

**SCHEDULE C**  
**Income, Loans, & Business**  
**Positions**  
(Other than Gifts and Travel Payments)

<b>CALIFORNIA FORM 700</b> FAIR POLITICAL PRACTICES COMMISSION
Name <u>Doreen Woo Ho</u>

**▶ 1. INCOME RECEIVED**

NAME OF SOURCE OF INCOME  
Jackson Family Wines, Inc.

ADDRESS (Business Address Acceptable)  
421 Aviation Blvd., Santa Rosa, CA 95403

BUSINESS ACTIVITY, IF ANY, OF SOURCE  
Wine Producer

YOUR BUSINESS POSITION  
Lessor

GROSS INCOME RECEIVED  
 \$500 - \$1,000       \$1,001 - \$10,000  
 \$10,001 - \$100,000       OVER \$100,000

CONSIDERATION FOR WHICH INCOME WAS RECEIVED  
 Salary     Spouse's or registered domestic partner's income  
 Loan repayment     Partnership  
 Sale of Grapes from Vineyard  
(Property, car, boat, etc.)  
 Commission or     Rental Income, list each source of \$10,000 or more

Other \_\_\_\_\_  
(Describe)

**▶ 1. INCOME RECEIVED**

NAME OF SOURCE OF INCOME  
Wells Fargo Bank

ADDRESS (Business Address Acceptable)  
450 Montgomery St., San Francisco, CA 94104

BUSINESS ACTIVITY, IF ANY, OF SOURCE  
Banking

YOUR BUSINESS POSITION  
Retired Employee

GROSS INCOME RECEIVED  
 \$500 - \$1,000       \$1,001 - \$10,000  
 \$10,001 - \$100,000       OVER \$100,000

CONSIDERATION FOR WHICH INCOME WAS RECEIVED  
 Salary     Spouse's or registered domestic partner's income  
 Loan repayment     Partnership  
 Sale of \_\_\_\_\_  
(Property, car, boat, etc.)  
 Commission or     Rental Income, list each source of \$10,000 or more

Other Retirement and Deferred Compensation  
(Describe)

**▶ 2. LOANS RECEIVED OR OUTSTANDING DURING THE REPORTING PERIOD**

\* You are not required to report loans from commercial lending institutions, or any indebtedness created as part of a retail installment or credit card transaction, made in the lender's regular course of business on terms available to members of the public without regard to your official status. Personal loans and loans received not in a lender's regular course of business must be disclosed as follows:

NAME OF LENDER\* \_\_\_\_\_

ADDRESS (Business Address Acceptable) \_\_\_\_\_

BUSINESS ACTIVITY, IF ANY, OF LENDER \_\_\_\_\_

HIGHEST BALANCE DURING REPORTING PERIOD  
 \$500 - \$1,000  
 \$1,001 - \$10,000  
 \$10,001 - \$100,000  
 OVER \$100,000

INTEREST RATE \_\_\_\_\_ %     None

TERM (Months/Years) \_\_\_\_\_

SECURITY FOR LOAN  
 None       Personal residence  
 Real Property \_\_\_\_\_  
Street address  
\_\_\_\_\_  
City  
 Guarantor \_\_\_\_\_  
 Other \_\_\_\_\_  
(Describe)

Comments: \_\_\_\_\_

letter in support of File #110113 to end the Botanical Gardens Admission Fee

Anmarie Mabbutt

to:

board.of.supervisors

04/10/2011 09:10 AM

Cc:

john.avalos, ross.mirkarimi, scott.wiener, edwin.lee, jane.kim

Show Details



History: This message has been forwarded.

Dear Board President Chiu and members of the Board of Supervisors,

I am writing today in support of File #110113. The collection of an admissions fee for entry to the Botanical Gardens appears to be a violation of both the letter and spirit of the original gift of the gardens from Helene Strybing to the people of San Francisco. Have any of you read the original bequest agreement? Given the importance of these Gardens to the people of San Francisco, please consider taking the time to review this document. It is available at the Helen Crocker Russell Library.

In oral and written testimony during last year's meetings to approve the admissions fee, both the Department and the Society indicated that volunteers would be operating the ticket booth(s) and that the MOU would be modified to reflect the terms of the Society's operation of the admissions fee program. This never happened. Instead, last June, just days after the Board rejected General Manager Ginsburg's request for a \$400,000 appropriation supposedly intended for sports equipment purchases for the recreation centers, the Department contacted the City Attorney's Office and requested they draft a \$400,000 grant agreement to the Botanical Garden Society.

The so called "grant agreement" appears to have been a private backdoor deal orchestrated by General Manager Phil Ginsburg, Finance Director Katie Petrucione and members of the executive staff of the Botanical Garden Society. It was never discussed or considered at a public meeting. The grant agreement was executed by the City and County acting by and through the Recreation and Park Commission yet the Commission never considered or approved the agreement. Commissioner David Lee did not even know of the existence of the document until members of the public brought it to his attention.

This "grant" pledged \$400,000 of public funds to pay the salaries of employees of a private organization yet there appears no authority in either the City Charter, the Administrative Code or the California Government Code for the Department or the RPD General Manager to issue grants of any amount. **Given all the formal approvals and public notice and participation required before the Department and the Board may accept a grant, how could the Department's issuance of a grant of nearly half a million dollars in city funds to pay the salary costs for employees of a private organization (non-profit or otherwise) seem appropriate or even legal? And how and on what basis did the Controller issue the written certification as to the availability of funds for disbursement under the grant? Where is the line item in the FY 2011-2012 Budget authorizing this expense?**

Supervisor Mirkarimi was right - your imaginations should be running wild. The Society is currently occupying over 4,000 square feet of public park land for

\$1.50/year at the sole discretion of the RPD General Manager, under what appears to be the indefinite holdover provision of an expired lease that was never approved at a duly noticed public hearing as required by Section 16.112 of the City Charter. For \$1/year, for the past nine years, the Botanical Garden Society has occupied more than 4,269 square feet of public park land including 1,127 square feet of office space in the County Fair Building and the library building, 84 square feet for a visitor orientation center and bookstore, 1,378 square feet of library space in the Helen Crocker Russell Horticultural Library and 1,680 square feet of horticultural space in the Gardens.

Over the past five years, the Botanical Garden Society has reported on its annual tax returns revenues in excess of seventeen million dollars. Much of the annual revenue is earned from various classes and workshops offered by the Society and conducted on site. According to the Society's 2010 federal tax return, the Society earned \$2,242,450 in revenue from the gardens, \$296,795 in revenue from education and youth outreach activities and \$230,840 from library operations. Under what authority and fee structure did the Botanical Garden Society earn these revenues?

Commission Resolution #11189 (Resolution governing the use of Recreation and Park Department Properties by private organizations) 7/16/1998 amended by Commission Resolution #16169a (7/18/1991) requires that all non-profits or other private organizations "using or having access to park property" for more than 29 days in a calendar year adhere to a number of regulations including seeking Recreation and Park Commission approval for any fees or charges for activities and classes offered by the organization. **According to Commission Resolution #11189 "All fees, dues, assessments and membership application rates charged to members and daily use rates charged to non-members are subject to the approval of the Commission." It does not appear that the Botanical Garden Society has ever submitted the fees for any of its classes, programs, activities or membership dues to the Recreation and Park Commission for approval.** The Society also does not appear to maintain signs at the entrances to the garden or the disclosure on its membership application stating that the Botanical Gardens is a public facility and that the BGS is operating the property on behalf of the Recreation and Parks Department as required by Resolution #11189. These failures are all grounds for immediate termination of the lease.

The San Francisco Botanical Garden Society operates in the best interests of the Society not in the best interests of the Gardens or the public. How else do you account for or explain all the secrecy? Since 1998, it appears the Society has donated more than \$3 million in philanthropic gifts to the Department that were never approved by the Board of Supervisors as required by Section 10.100-305(b) of the Administrative Code. Also, these gifts were never reported on the Department's website as required by Section 67.29-6 of the Sunshine Ordinance.

All too often, these unreported, unauthorized gifts preceded a controversial project approval, fee increase or lease extension. For example, back in 2008, just four months after accepting two gifts from the Society totalling \$2,020,000 that were never approved by the Board, the Department issued approval for the plans for the Society's proposed multi-million dollar Sustainable Garden Center. The designs for, intended use and proposed location of the SGC have been subjects of considerable debate. Thus, rendering the circumstances under which these gifts and the conceptual plans for the Center were approved all the more disturbing.

Act in the best interests of these beautiful Gardens and the public and vote to support File #110113 and reject File #110225. Please also review and consider thoroughly any future proposed projects, agreements or leases with the San Francisco Botanical Garden Society. Please include this letter as part of the legislative file for File #110113.

Thank you for your time.

Sincerely,

Anmarie Mabbutt





To: Mark Farrell/BOS/SFGOV,  
Cc:  
Bcc:  
Subject: Please read - letter urging the Board to reject File #110225

BOS-11

---

From: Anmarie Mabbutt <tenniselement@yahoo.com>  
To: Board.of.Supervisors@sfgov.org  
Cc: edwin.lee@sfgov.org, sean.elsbernd@sfgov.org, scott.wiener@sfgov.org, jane.kim@sfgov.org, eric.l.mar@sfgov.org, mark.russell@sfgov.org, david.campos@sfgov.org, carmen.chu@sfgov.org, david.chiu@sfgov.org,  
john.avalos@sfgov.org, ross.mirkarimi@sfgov.org, malia.cohen@sfgov.org  
Date: 04/11/2011 09:15 AM  
Subject: Please read - letter urging the Board to reject File #110225

---

Dear Board President Chiu and members of the Board of Supervisors,

I am writing today to urge you to reject File #110225.

**Did you know it has been more than nine years since the Board last approved a gift from the Botanical Garden Society to the Recreation and Parks Department?**

The Society's \$240,000 gift to repair the roof of the County Fair Building was recommended by the Commission in October 2001 and approved by the Board in April 2002. This gift was given just three months prior to the Department's issuance of a nine year lease to the Society that included 1,127 square feet of office space in the County Fair Building for a rate of \$1/year.

Between April 8, 2002, the date the Board last approved a gift to the Department from the Botanical Garden Society, and today, the Society has grossed revenues in excess of twenty million dollars. Clearly, the Society has more than enough money to fund the additional three gardeners salaries yet they choose to look to the public to raise that money through fees for admission to Gardens that were intended to be forever free for all (residents and visitors alike) to enjoy.

Please honor the memory of Helene Strybing and her generous gift of the Gardens to the people of San Francisco and vote to reject File #110225. Please include this letter as part of the legislative file for File #110225.

Thank you for your time.

Sincerely,

Anmarie Mabbutt

--- On Mon, 4/11/11, Anmarie Mabbutt <tenniselement@yahoo.com> wrote:

From: Anmarie Mabbutt <tenniselement@yahoo.com>  
Subject: letter in support of File #110113 to end the Botanical Gardens Admission Fee  
To: board.of.supervisors@sfgov.org  
Cc: john.avalos@sfgov.org, ross.mirkarimi@sfgov.org, eric.l.mar@sfgov.org, jane.kim@sfgov.org, david.campos@sfgov.org, edwin.lee@sfgov.org  
Date: Monday, April 11, 2011, 2:05 AM

Dear Board President Chiu and members of the Board of Supervisors,

I am writing today in support of File #110113. The collection of an admissions fee for entry to the Botanical Gardens appears to be a violation of both the letter and spirit of the original gift of the gardens from Helene Strybing to the people of San Francisco. Have any of you read the original bequest agreement? Given the importance of these Gardens to the people of San Francisco, please consider taking the time to review this document. It is available at the Helen Crocker Russell Library.

In oral and written testimony during last year's meetings to approve the admissions fee, both the Department and the Society indicated that volunteers would be operating the ticket booth(s) and that the MOU would be modified to reflect the terms of the Society's operation of the admissions fee program. This never happened. Instead, last June, just days after the Board rejected General Manager Ginsburg's request

for a \$400,000 appropriation supposedly intended for sports equipment purchases for the recreation centers, the Department contacted the City Attorney's Office and requested they draft a \$400,000 grant agreement to the Botanical Garden Society.

The so called "grant agreement" appears to have been a private backdoor deal orchestrated by General Manager Phil Ginsburg, Finance Director Katie Petrucione and members of the executive staff of the Botanical Garden Society. It was never discussed or considered at a public meeting. The grant agreement was executed by the City and County acting by and through the Recreation and Park Commission yet the Commission never considered or approved the agreement. Commissioner David Lee did not even know of the existence of the document until members of the public brought it to his attention.

This "grant" pledged \$400,000 of public funds to pay the salaries of employees of a private organization yet there appears no authority in either the City Charter, the Administrative Code or the California Government Code for the Department or the RPD General Manager to issue grants of any amount. **Given all the formal approvals and public notice and participation required before the Department and the Board may accept a grant, how could the Department's issuance of a grant of nearly half a million dollars in city funds to pay the salary costs for employees of a private organization (non-profit or otherwise) seem appropriate or even legal? And how and on what basis did the Controller issue the written certification as to the availability of funds for disbursement under the grant? Where is the line item in the FY 2011-2012 Budget authorizing this expense?**

Supervisor Mirkarimi was right - your imaginations should be running wild. The Society is currently occupying over 4,000 square feet of public park land for \$1.50/year at the sole discretion of the RPD General Manager, under what appears to be the indefinite holdover provision of an expired lease that was never approved at a duly noticed public hearing as required by Section 16.112 of the City Charter. For \$1/year, for the past nine years, the Botanical Garden Society has occupied more than 4,269 square feet of public park land including 1,127 square feet of office space in the County Fair Building and the library building, 84 square feet for a visitor orientation center and bookstore, 1,378 square feet of library space in the Helen Crocker Russell Horticultural Library and 1,680 square feet of horticultural space in the Gardens.

Over the past five years, the Botanical Garden Society has reported on its annual tax returns revenues in excess of seventeen million dollars. Much of the annual revenue is earned from various classes and workshops offered by the Society and conducted on site. According to the Society's 2010 federal tax return, the Society earned \$2,242,450 in revenue from the gardens, \$296,795 in revenue from education and youth outreach activities and \$230,840 from library operations. Under what authority and fee structure did the Botanical Garden Society earn these revenues?

Commission Resolution #11189 (Resolution governing the use of Recreation and Park Department Properties by private organizations) 7/16/1978 amended by Commission Resolution #16169a (7/18/1991) requires that all non-profits or other private organizations "using or having access to park property" for more than 29 days in a calendar year adhere to a number of regulations including seeking Recreation and Park Commission approval for any fees or charges for activities and classes offered by the organization. **According to Commission Resolution #11189 "All fees, dues, assessments and membership application rates charged to members and daily use rates charged to non-members are subject to the approval of the Commission." It does not appear that the Botanical Garden Society has ever submitted the fees for any of its classes, programs, activities or membership dues to the Recreation and Park Commission for approval.** The Society also does not appear to maintain signs at the entrances to the garden or the disclosure on its membership application stating that the Botanical Gardens is a public facility and that the BGS is operating the property on behalf of the Recreation and Parks Department as required by Resolution #11189. These failures are all grounds for immediate termination of the lease.

On its 2010 federal tax return, the Botanical Garden Society reports net assets of \$8,470,809. If the Board decides to approve File #110113 and rescind the admissions fee, the Society says it will refuse to honor its verbal pledge to provide \$104,066 to cover some of the initial start up costs of the admissions fee programs. Yet the Society had no problem spending more than \$100,000 over the last fifteen months to pay lobbyist Samuel Lauter to advocate for the imposition of the admissions fee. According to the Ethics Commission official lobbyist summaries, between January 2010 and February 2011, the San Francisco Botanical Garden Society paid lobbyist Samuel Lauter \$125,000.

Act in the best interests of these beautiful Gardens and the public and vote to support File #110113 and reject File #110225. Please include this letter as part of the legislative files for File #110113 and File #110225

Thank you for your time.

Sincerely,

Anmarie Mabbutt

I planned a couple of Giants games and a trip to the DeYoung for the Impressionist show in May. But I have cancelled my plans because we are boycotting you. Oh by the way I spent two weeks in Arizona this month...it was great!



**FW: Boycott**

SFTravel PR Department to: MayorEdwinLee,  
board.of.supervisors

04/11/2011 10:30 AM

View: (Mail Threads)

Dear Mr. Ecker,

Thank you for your email. I am sharing your message with the offices of the Mayor and the Board of Supervisors.

To express your concerns directly, please contact the Mayor's Office at [MayorEdwinLee@sfgov.org](mailto:MayorEdwinLee@sfgov.org) and the Board of Supervisors at [board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org).

The San Francisco Travel Association opposes travel boycotts in general. As a sales and marketing organization, our role is to market the city as a visitor destination.

Our hope is that this issue will be resolved quickly so that we can continue our work welcoming visitors to one of the world's favorite cities.

I know that this issue is important to you. I hope that, once it is resolved, we can welcome you as well.

Sincerely,



**Laurie Armstrong** Director, Media  
Relations-US & Canada  
**San Francisco Travel Association**  
201 Third St, Ste 900  
San Francisco, CA 94103  
Follow us on [Facebook](#) and [Twitter](#)

T 415.227.2615  
F 415.227.2602  
M 415.290.6830  
[larmstrong@sanfrancisco.travel](mailto:larmstrong@sanfrancisco.travel)  
|  
[www.sanfrancisco.travel](http://www.sanfrancisco.travel)

**From:** Tom Ecker [mailto:tre@sbcglobal.net]  
**Sent:** Tuesday, April 27, 2010 5:18 PM  
**To:** SFTravel PR Department  
**Cc:** r.ecker1@comcast.net  
**Subject:** Boycott

B & F Committee  
c-page

Nima Afshar  
1322 Funston Ave.  
San Francisco, CA 94112

Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102

#110225

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR -5 PM 1:42  
BY [Signature]

Dear Members of the Board,

I am a resident of the Inner Sunset at Funston/Irving. I am writing to express opposition to the non-resident garden fee. Though I live fairly close to the Gardens (one block away though sadly I have to walk almost half a mile to get in, see below), my family and I have visited much less since the fee was enacted. This is in part because our occasion to go is often a visit from out-of-town guests. And the Gardens are not worth \$7 per person for what usually amounts to a 30-60 minutes stroll. I have resident friends who have had a similar experience. Ultimately the Gardens are a public good but increasingly feel like a private club. Our decrease in visits is also because of decreased access: we used to enter at 10<sup>th</sup> Ave. (very close to Lincoln) but now that entrance is closed. There is only one entrance for a section of the park with a perimeter length far greater than a mile.

If the fee is passed, it should be contingent upon offering greater access to the community. All gates should be available for entry and exit, particularly the gate at Lincoln and 14<sup>th</sup> Ave., which is the only access to GG Park from the south between 9<sup>th</sup> and 19<sup>th</sup> avenues – it is wrong that the bulk of the Inner Sunset neighborhood is blocked from entering the park. In addition, the hours need to be increased. It is a shame that we cannot enter the Gardens after 5PM even during times of the year when the sun sets after 8PM. With the increased revenue from a fee, the first priority should be increasing access in space and time to residents of the city and non-resident visitors alike.

Ideally, though, we should scrap the fee and come up with smart alternatives, like creating membership to the Gardens with benefits – perhaps after-hours access through the additional gates, or fundraising concerts in the Redwood grove, etc.

Thank you for your time and consideration.

Sincerely,

Nima Afshar

B&F  
c-page



Fwd: Proposal by Rec reation and Parks Department to Charge Admissions to Botanical Gardens for out of town Visitors  
sammy988

to:  
boardofsupervisors  
04/06/2011 11:39 AM  
Show Details

#110225

-----Original Message-----

From: sammy988@aol.com

To: Margaret.Mcarthur@sfgov.org; mark.buell@recreation&parkscommssion.0rg; Robert.Watkins@sfgov.org; malia.cohen@sfgov.org; megan.hamilton@sfgov.org

Sent: Wed, Apr 6, 2011 11:39 am

Subject: Proposal by Rec reation and Parks Department to Charge Admissions to Botanical Gardens for out of town Visitors

To All Concerned:

We, the Bayview Hill Neighborhood Association support the proposed Admissions Charge to the San Francisco;s Botanical Gardens to out of town visitors. It is a great idea to help Recreation and Parks Department close their budget shortfall. We urge the Board of Supervisor to vote in favor of this proposal.

Thank you for your attention in this matter,

Respectfully submitted by,  
Shirley Moore, Vice President of Bayview Hill Neighborhood Association,  
Candlestick Point Neighborhood, Committee Chair



To: BOS Constituent Mail Distribution,  
Cc: Angela Calvillo/BOS/SFGOV, Rick Caldeira/BOS/SFGOV,  
Bcc:  
Subject: Duplication of assignment of new SF Admin Code 2A.89

---

From: Donna Meixner/SFPD/SFGOV  
To: Board.of.Supervisors@sfgov.org  
Date: 04/04/2011 10:24 PM  
Subject: Duplication of assignment of new SF Admin Code 2A.89

---

Good morning,

I have been working on new protocols for the SFPD to implement the provisions of legislation proposed and adopted late last year. This legislation was proposed by Supervisor Alioto-Pier and required the SFPD to establish time goals for DNA testing in sexual assault cases. My understanding was that it was to be incorporated into the SF Admin Code under the next sequential section, which was 2A.89. 2A.89 was listed on the legislative digest and proposed ordinance documents I received from the BOS. I have attached copies for your reference. To date, the SFPD has issued unit orders, victim notification cards, and a Department Bulletin to advise SFPD members of new procedures and instruct them on how to comply with the provisions of the legislation.

I recently saw new legislation presented from the BOS proposing that SF set a city policy in regards to community policing. This legislation was also proposed to be a new SF Admin Code Section, 2A.89, the same as the new code mandating DNA testing in sexual assault cases.

Please let me know if there is anything I can do to alleviate any confusion.

Thank you,  
Captain Donna Meixner  
SFPD Forensic Services Division



Legislative Digest- SF Admin Code 2A.89.DOC



Ordinance-SF Admin Code Section 2A.89.DOC





1 [Administrative Code – Community Policing]

2  
3 **Ordinance amending the San Francisco Administrative Code by adding Section 2A.89**  
4 **to set a policy of community policing in the City and County of San Francisco, define**  
5 **community policing, and urge the Police Commission, and Chief of Police to review**  
6 **and as necessary amend the Police Department's policies and procedures for**  
7 **consistency with the community policing policy.**

8 NOTE: Additions are *single-underline italics Times New Roman*;  
9 deletions are ~~*strike-through italics Times New Roman*~~.  
10 Board amendment additions are double-underlined;  
Board amendment deletions are ~~striketrough normal~~.

11 Be it ordained by the People of the City and County of San Francisco:

12 Section 1. The San Francisco Administrative Code is hereby amended by adding  
13 Section 2A.89, to read as follows:

14 **SEC. 2A.89. COMMUNITY POLICING POLICY.**

15 (a) Policy. It shall be the policy of the City and County of San Francisco to engage in  
16 community policing.

17 (b) Definition. Community policing is a philosophy and organizational strategy that  
18 includes community members in many aspects of police work and relies on partnerships with  
19 community-based organizations, as well as city agencies and other public entities including but not  
20 limited to the Department of Public Health, the Department of Children, Youth, and their Families, and  
21 the San Francisco United School District, to address the root causes of violence and public disorder.  
22 Community policing involves community leaders, residents and local businesses in proactive ways to  
23 identify public safety concerns and create solutions to public safety problems. Community policing  
24 depends on deep, transparent, and mutually respectful relationships between police personnel and  
25 community members to sustain cooperative working relationships. An important element in effective

1 community policing is that police personnel familiar with the needs and strengths of a particular  
2 community play an important policing role within that community.

3 Community policing is not an abstract ideal; rather, it requires the implementation of and  
4 commitment to specific policing practices and support for community-based violence prevention  
5 programs in order to prevent and reduce crime, including violent crime. In the City and County of San  
6 Francisco, these may include the following:

7 (1) Officer foot patrols;

8 (2) Formal processes by which community members can interact and work with  
9 police personnel to discuss and problem solve neighborhood policing and public safety concerns, for  
10 example, working groups, the existing Citizen Police Advisory Boards, or other advisory committees or  
11 boards.

12 (3) Community building activities such as Police Department sponsored mentorship  
13 programs for children, police participation in neighborhood and holiday celebratory events, town hall  
14 meetings, and community policing and violence prevention summits to explore issues and problems in  
15 particular communities or with particular people in the same demographic (e.g., youth, LGBT  
16 community, African-American community, Latino community, Asian/Pacific Islander community,  
17 Middle Eastern community, homeless residents of San Francisco);

18 (4) Officers with advanced training in de-escalating situations involving individuals  
19 in mental health crisis or who are part of a specialize unit such as a Crisis Intervention Team;

20 (5) Training in community policing for both officers and citizen members of any  
21 advisory committees or boards or working groups;

22 (6) Regular two-way communication between personnel at the district stations and  
23 the community, which may include technological mechanisms to receive community feedback, district  
24 station newsletters, and use of social network tools;

1                   (7) An organizational structure that supports community policing, which may  
2 include a high ranking Department member in charge of monitoring, evaluating, and continually  
3 improving the Police Department's community policing activities and strategies, community policing  
4 lieutenants designated at each district station, or consideration of community policing skilling,  
5 including community feedback, in assignment or promotion decisions as permitted by Civil Service,  
6 Memorandum of Understanding and other applicable requirements; and

7                   (8) A vibrant network of community-based organizations that complement the work  
8 of the Police Department by operating a coordinated set of programs including street outreach,  
9 intensive case management, safe havens or evening programs, afterschool programs, job training,  
10 community run GED education, crisis response services, and behavioral health services for trauma.

11                  (c) Police Department Polices and Procedures. The Board of Supervisors urges the Police  
12 Commission and the Chief of Police to review Department policies and procedures for consistency with  
13 the community policing policy, and as necessary amend those policies and procedures, including but  
14 not limited to Departmental General Orders 1.03 "Duties of Patrol Officers," 1.04 "Duties of  
15 Sergeants," 1.05 "Duties of Station Personnel," 1.06 "Duties of Superior Officers," 1.07 "Duties of  
16 Command Officers/Field Operations Bureau," 3.02 "Terms and Definitions," 3.09 "Department  
17 Awards," 3.11 "Community Oriented Policing & Problem Solving," 3.12 "Department Training  
18 Plan," 3.13 "Field Training Program," and 3.18 "Performance Improvement Program."

19                  (d) The Police Commission, Mayor, and Board of Supervisors shall review the Police  
20 Department's policies, procedures, organization and operations on an annual basis to ensure  
21 compliance with the community policing policy.

1 APPROVED AS TO FORM:  
DENNIS J. HERRERA, City Attorney

2  
3 By: KATHARINE HOBIN PORTER  
4 Deputy City Attorney

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BOS-11  
COB, Leg Dep  
John Arntz  
Director  
Cpage

## Memorandum

To: Honorable Edwin M. Lee, Mayor  
Honorable Members, Board of Supervisors

From: John Arntz, Director of Elections

Date: April 8, 2011

RE: Planning Stopped for June 2011 Election

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR - 8 PM 3:27  
BY [Signature]

The Department of Elections (Department) is no longer planning for an election to occur in June 2011. The Board of Supervisors' resolution calling a local election for June (Board Res. 69-11) was contingent on the Governor proclaiming a statewide special election for June 7, 2011. The Department has ceased its preparations for the anticipated June election now that it is unlikely that the Governor will call for a special election any time in June.

The Department was preparing to place three measures on the ballot in June – a declaration of policy submitted by voter petition ("Student Assignment System"), a Charter amendment submitted by the Board of Supervisors ("School Board Salaries"), and an ordinance submitted by five Supervisors under Charter section 2.113 ("City Employment for Appointed Mayors"). Under local election law, the declaration of policy and proposed Charter amendment will carry over to the next election and are now scheduled to appear on the ballot for the November 8, 2011 municipal election.<sup>1</sup> **However, the ordinance submitted by five Supervisors does not carry over and will not appear on the November ballot unless that measure is re-submitted by four or more Supervisors by the legal deadline for the November 2011 election.**

In preparation for a possible June election, the Ballot Simplification Committee (BSC) prepared digests of the local measures, the Controller's Office submitted financial analyses, the City Attorney submitted ballot questions, the Department received official proponent and opponent arguments, and the Board of Supervisors approved an extension of deadlines for election materials associated with a June 7 election. The Department did not receive any paid arguments for the local measures.

To ensure a full and transparent process with appropriate notice and opportunity for public participation, the Department requests that the BSC, Controller, City Attorney and ballot

<sup>1</sup> The Board of Supervisors may withdraw a Charter amendment anytime before the legal deadline for submission. Voter initiatives may not be withdrawn once they qualify for the ballot.

argument authors submit new materials in August 2011 for any June measure that will now be on the November ballot. At the discretion of the author, however, ballot materials submitted in August may be identical to those submitted in June. The Department will randomly select new letter designations for these measures for the November election. All established deadlines and public review periods for the November 8, 2011 election will apply.

I will be glad to answer any questions you might have on this matter.

cc: Dennis Herrera, City Attorney  
Ben Rosenfield, Controller  
Steve Kawa, Chief of Staff, Mayor's Office  
Greg Wagner, Budget Director, Mayor's Office  
Angela Calvillo, Clerk of the Board of Supervisors  
Mollie Lee, Deputy City Attorney  
Elections Commission

BOS-11  
Cpage

**DEPARTMENT OF TRANSPORTATION**

111 GRAND AVENUE  
P. O. BOX 23660  
OAKLAND, CA 94623-0660  
PHONE (510) 286-4506  
FAX (510) 286-4482  
TTY 711



*Flex your power!  
Be energy efficient!*

April 4, 2011

Board of Supervisors  
City and County of San Francisco  
City Hall, Room 244  
San Francisco, CA 94102

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR -8 PM 3:20  
Kc

Dear Sir or Madam:

The attached report is submitted pursuant to Health and Safety Code Section 25180.7.

The report documents information regarding the illegal discharge (or threatened illegal discharge) of hazardous waste, which could cause substantial injury to the public health or safety.

The report is submitted on behalf of all designated employees of the California Department of Transportation (Caltrans).

Sincerely,

KIM C. LE  
District Office Chief  
Office of Maintenance Services

Attachment

10

**DEPARTMENT OF TRANSPORTATION**

**PROPOSITION 65 REPORTING FORM**

<b>AGENCY:</b>  Caltrans Office of Maintenance Services 111 Grand Avenue, 6 <sup>th</sup> Floor Oakland, CA 94612		<b>REPORT DATE:</b> March 11, 2011	
		<b>REPORTED BY:</b> L. Horan	
		<b>TELEPHONE:</b> (510) 286-4492	
		<b>TIME:</b> 8:00 A.M.	
<b>DATE OF INCIDENT:</b> March 6, 2011		<b>ROUTE:</b> 80	<b>POST MILE:</b> 4.29
<b>COUNTY OF INCIDENT:</b> San Francisco		<b>ADDRESS:</b>	
<b>OWNER:</b> Safeway			
<b>DESCRIPTION CAUSE OF ACCIDENT:</b> Ruptured fuel tank			
<b>RESPONSIBLE PARTY NAME:</b> Unknown		<b>TELEPHONE:</b>	
<b>IDENTIFICATION OF DISCHARGE WASTE:</b> Diesel Fuel			
<b>CHEMICAL NAME COMMON NAME:</b> Diesel	<b>PHYSICAL STATE:</b> Liquid	<b>VOLUME:</b> 39 gallons	
<b>ENVIRONMENT AFFECTED:</b>		<b>LOCALE:</b>	
Roadway <input checked="" type="checkbox"/>	Sewer or Storm Drain <input type="checkbox"/>	Residential <input type="checkbox"/>	Commercial <input type="checkbox"/>
Bay/Ocean <input type="checkbox"/>	Air <input type="checkbox"/>	Other Area <input type="checkbox"/>	Public Property <input checked="" type="checkbox"/>
Other <input type="checkbox"/>		Private Property <input type="checkbox"/>	
<b>DESCRIPTION OF EXTENT OF CONTAMINATION:</b> Diesel fuel on roadway			
<b>NUMBER OF PERSONS REPORTEDLY INJURED:</b> Unknown		<b>MEDICAL TREATMENT RECEIVED</b> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>OTHER PERTINENT INFORMATION:</b>  Cleanup completed by Caltrans/Filter Recycling Services, SR# 641239, OES# 11-1351			



BOS-11  
c page

LAW OFFICES OF  
**ROBERT L. BACHMAN**

CALIFORNIA OFFICE  
THE ATRIUM  
19100 VON KARMAN AVENUE, SUITE 380  
IRVINE, CALIFORNIA 92612  
TELEPHONE: (949) 955-0221  
FAX: (949) 955-0324

REPLY TO:  
 CALIFORNIA OFFICE  
 NEVADA OFFICE

NEVADA OFFICE  
3431 E. Sunset Rd.  
Building C, Suite 12  
LAS VEGAS, NEVADA 89120  
TELEPHONE: (702) 456-3693  
FAX: (702) 456-8346

March 28, 2011

**VIA U.S. MAIL, CERTIFIED**  
**RETURN RECEIPT REQUEST**

City and County of San Francisco  
875 Stevenson  
San Francisco, CA 94103

Webcor Builders  
951 Mariners Island Blvd., #700  
San Mateo, CA 94404

Clerk of the Board of Supervisors  
City and County of San Francisco  
1 Dr Carlton B Goodlett Place  
City Hall, #225  
San Francisco, CA 94102-4689

**RE: California Preliminary 20-Day Notice**  
**Creditor: KONE, Inc.**  
**Debtor: Webcor Builders**  
**Our File No.: 1332-4/ NCS#L232380**

Dear Gentlemen:

The sending of the following **California Preliminary 20-Day Notice** is prescribed by the construction lien laws of California. This is a statutory requirement and needs to be done as a matter of law.

The sending of this notice should not reflect on the credit worthiness of KONE, Inc.'s customer or any other party to the project; nor does it indicate any expected problem in the payment of KONE, Inc.'s invoices.

Very truly yours,

  
ROBERT L. BACHMAN

RLB: ju  
Enclosures



**CALIFORNIA PRELIMINARY 20-DAY NOTICE**  
**USE PROOF OF SERVICE AFFIDAVIT OF CALIFORNIA PRELIMINARY 20-DAY NOTICE**  
**(PUBLIC AND PRIVATE WORK)**

IN ACCORDANCE WITH SECTION 3097 AND 3098, CALIFORNIA CIVIL CODE

YOU ARE HEREBY NOTIFIED THAT...

CONSTRUCTION LENDER or  
Reputed Construction Lender,

KONE, Inc.  
1751 Harbor Bay Parkway, #150  
Alameda, CA 94502

(name and address of person or firm-Sender)

has furnished or will furnish labor, services, equipment or materials of the following general description:

sale and installation of elevator/escalator

for the building, structure or other work of improvement located at:

Moscone Convention Center , 747 Howard St., San Francisco, CA 94103

The name of the person or firm who contracted for the purchase of such labor, services, equipment or materials:

Webcor Builders

**NOTICE TO PROPERTY OWNER**

If bills are not paid in full for the labor, services, equipment, or materials furnished or to be furnished, a mechanic's lien leading to the loss, through court foreclosure proceedings, of all or part of your property being so improved may be placed against the property even though you have paid your contractor in full. You may wish to protect yourself against this consequence by (1) requiring your contractor to furnish a signed release by the person or firm giving you this notice before making payment to your contractor, or (2) any other method or device that is appropriate under the circumstances. Other than residential homeowners of dwellings containing fewer than five units, private project owners must notify the original contractor and any lien claimant who has provided the owner with a preliminary 20-day lien notice in accordance with Section 3097 of the Civil Code that a notice of completion or notice of cessation has been recorded within 10 days of its recordation. Notice shall be by registered mail, certified mail, or first-class mail, evidenced by a certificate of mailing. Failure to notify will extend the deadlines to record a lien.

The person or firm giving this notice is required, pursuant to a collective bargaining agreement, to pay supplemental fringe benefits into an express trust fund (described in Civil Code § 3111), said fund is identified as follows: (strike if inapplicable)

\_\_\_\_\_  
(name)  
\_\_\_\_\_  
(address)

Mailed this date: March 28, 2011

\_\_\_\_\_, Agent

\_\_\_\_\_  
(signature) (title)

An estimate of the total price of the labor, services, equipment or materials furnished or to be furnished is:

**\$383,520.00**

.....FOLD HERE.....

OWNER or PUBLIC AGENCY  
or Reputed Owner (on public work)  
(on private work)

City and County of San Francisco  
875 Stevenson  
San Francisco, CA 94103

OWNER or PUBLIC AGENCY  
or Reputed Owner (on public work)  
(on private work)

Clerk of the Board of Supervisors  
City and County of San Francisco  
1 Dr Carlton B Goodlett Place  
City Hall, #225  
San Francisco, CA 94102-4689

Construction loan no. \_\_\_\_\_ (if known)

ORIGINAL CONTRACTOR or  
Reputed Contractor, if any

Webcor Builders  
951 Mariners Island Blvd., #700  
San Mateo, CA 94404

SUBCONTRACTOR  
with whom claimant has contracted

BOS-11  
Cpage

LAW OFFICES OF  
**ROBERT L. BACHMAN**

CALIFORNIA OFFICE  
THE ATRIUM  
19100 VON KARMAN AVENUE, SUITE 380  
IRVINE, CALIFORNIA 92612  
TELEPHONE: (949) 955-0221  
FAX: (949) 955-0324

REPLY TO:  
 CALIFORNIA OFFICE  
 NEVADA OFFICE

NEVADA OFFICE  
3431 E. Sunset Rd.  
Building C, Suite 12  
LAS VEGAS, NEVADA 89120  
TELEPHONE: (702) 456-3693  
FAX: (702) 456-8346

April 1, 2011

**VIA U.S. MAIL, CERTIFIED**  
**RETURN RECEIPT REQUEST**

Clerk, of the Board Of Supervisors  
City and County of San Francisco  
1 Dr. Carlton B Goodlett Place City Hall, #225  
San Francisco, CA 94102-4689

Webcor Builders  
951 Mariners Island Blvd., #700  
San Mateo, CA 94404-1561

RE: **California Preliminary 20-Day Notice**  
**Creditor: KONE, Inc.**  
**Debtor: Webcor Builders**  
**Our File No.: 1332-4/ NCS#L231768**

2011 APR -6 AM 9:40  
AK  
RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO

Dear Gentlemen:

The sending of the following **California Preliminary 20-Day Notice** is prescribed by the construction lien laws of California. This is a statutory requirement and needs to be done as a matter of law.

The sending of this notice should not reflect on the credit worthiness of KONE, Inc.'s customer or any other party to the project; nor does it indicate any expected problem in the payment of KONE, Inc.'s invoices.

Very truly yours,

ROBERT L. BACHMAN

RLB: ju  
Enclosures

**CALIFORNIA PRELIMINARY 20-DAY NOTICE**  
**USE PROOF OF SERVICE AFFIDAVIT OF CALIFORNIA PRELIMINARY 20-DAY NOTICE**  
**(PUBLIC AND PRIVATE WORK)**

IN ACCORDANCE WITH SECTION 3097 AND 3098, CALIFORNIA CIVIL CODE

YOU ARE HEREBY NOTIFIED THAT...

CONSTRUCTION LENDER or  
Reputed Construction Lender,

KONE, Inc.  
1751 Harbor Bay Parkway, #150  
Alameda, CA 94502

(name and address of person or firm-Sender)

has furnished or will furnish labor, services, equipment or materials of the following general description:

sale and installation of elevator/escalator

.....FOLD HERE.....

OWNER or PUBLIC AGENCY  
or Reputed Owner (on public work)  
(on private work)

Clerk, of the Board Of Supervisors  
City and County of San Francisco  
1 Dr. Carlton B Goodlett Place City Hall, #225  
San Francisco, CA 94102-4689

for the building, structure or other work of improvement located at:

747 Howard St., San Francisco, CA 94103-Moscone Center North

The name of the person or firm who contracted for the purchase of such labor, services, equipment or materials:

Webcor Builders

Construction loan no. \_\_\_\_\_ (if known)

ORIGINAL CONTRACTOR or  
Reputed Contractor, if any

Webcor Builders  
951 Mariners Island Blvd., #700  
San Mateo, CA 94404-1561

SUBCONTRACTOR  
with whom claimant has contracted

**NOTICE TO PROPERTY OWNER**

If bills are not paid in full for the labor, services, equipment, or materials furnished or to be furnished, a mechanic's lien leading to the loss, through court foreclosure proceedings, of all or part of your property being so improved may be placed against the property even though you have paid your contractor in full. You may wish to protect yourself against this consequence by (1) requiring your contractor to furnish a signed release by the person or firm giving you this notice before making payment to your contractor, or (2) any other method or device that is appropriate under the circumstances. Other than residential homeowners of dwellings containing fewer than five units, private project owners must notify the original contractor and any lien claimant who has provided the owner with a preliminary 20-day lien notice in accordance with Section 3097 of the Civil Code that a notice of completion or notice of cessation has been recorded within 10 days of its recordation. Notice shall be by registered mail, certified mail, or first-class mail, evidenced by a certificate of mailing. Failure to notify will extend the deadlines to record a lien.

The person or firm giving this notice is required, pursuant to a collective bargaining agreement, to pay supplemental fringe benefits into an express trust fund (described in Civil Code § 3111), said fund is identified as follows: (strike if inapplicable)

\_\_\_\_\_  
(name)  
\_\_\_\_\_  
(address)

Mailed this date: April 1, 2011

\_\_\_\_\_  
, Agent  
(signature) (title)

An estimate of the total price of the labor, services, equipment or materials furnished or to be furnished is:

**\$1,550,000.00**



To: BOS Constituent Mail Distribution,  
Cc:  
Bcc:  
Subject: File 110155: Twitter and other businesses

---

From: margie brown <royalmargie@sbcglobal.net>  
To: Board of Supervisors <Board.of.Supervisors@sfgov.org>  
Cc: Paul Kozakiewicz <editor@sfrichmondreview.com>  
Date: 04/06/2011 05:12 PM  
Subject: Twitter and other businesses

---

Congratulations to the new Board for finally recognizing that the City needs to promote businesses in the City. The tax break for Twitter and hopefully more incentives to attract other businesses is a giant step forward after the anti-business stance of the former board, which is responsible for the blights in th

The three dissenting supervisors, John Avalos, Ross Mirkarimi and David Campos seem to be stuck in the 60's instead of recognizing that globalization is here and in the future. There is a need to be competitive in order to serve the citizens of San Francisco and to provide employment in these difficult times. By so doing it is hoped that the additional revenues will enable the City to address social issues, crime, homelessness, poverty and the like.

Margie Hom-Brown



To: BOS Constituent Mail Distribution,  
Cc:

Bcc:  
Subject: File 110155: The Twitter deal is being rushed. SF is being forced into this. Please do not take this City where it does need to go.

File 110155  
cpage

---

From: susan vaughan <susan\_e\_vaughan@yahoo.com>  
To: Eric Mar <Eric.L.Mar@sfgov.org>, mark farrell <mark.farrell@sfgov.org>, david chiu <david.chiu@sfgov.org>, carmen chu <carmen.chu@sfgov.org>, ross mirkarimi <ross.mirkarimi@sfgov.org>, jane kim <jane.kim@sfgov.org>, sean elsbernd <sean.elsbernd@sfgov.org>, scott wiener <scott.wiener@sfgov.org>, david campos <david.campos@sfgov.org>, malia cohen <malia.cohen@sfgov.org>, john avalos <john.avalos@sfgov.org>  
Cc: Clerk <board.of.supervisors@sfgov.org>, Lin Shao <linshao.chin@sfgov.org>, Judson True <judson.true@sfgov.org>, Cammy Blackstone <cammy.blackstone@sfgov.org>, Rick Galbreath <Rick.Galbreath@sfgov.org>, Vallie Brown <Vallie.Brown@sfgov.org>, april veneracion <april.veneracion@sfgov.org>, Sheila ChungHagen <Sheila.Chung.Hagen@sfgov.org>, Raquel Redondiez <Raquel.Redondiez@sfgov.org>, Frances Hsieh <Frances.Hsieh@sfgov.org>  
Date: 04/05/2011 03:01 PM  
Subject: The Twitter deal is being rushed. SF is being forced into this. Please do not take this City where it does need to go.

---

Dear Supervisors,

Please reject the creation of the Mid-Market payroll tax exclusion zone. Clearly this is legislation that is being rushed through anti-democratically without an adequate public process -- San Francisco will lose out on this deal. We are being bullied by forces that are more financially powerful than we are, and we will end up losing out in the long run.

If nothing else, please vote to at least CONTINUE THE ITEM until we can create a better public process for the consideration of the legislation.

Sue Vaughan  
District 1

Document is available  
at the Clerk's Office  
Room 244, City Hall

File 110307  
BOS-11

~~UNITED RESIDENTS AND MERCHANTS OF POLK~~

To: President David Chiu, and  
Members, San Francisco Board of Supervisors  
1 Dr. Carlton Goodlett Place  
City Hall, Rm. 244  
San Francisco, CA 94102-4689

paye  
RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO  
2011 APR -5 PM 3:07  
AK

From: United Residents and Merchants of Polk

RE: **Oppose Appeal of 501 Greenwich antenna project  
(a.k.a. 1653 Grant)**

March 30, 2011

Dear President Chiu and Supervisors:

The United Residents and Merchants of Polk (U.R.M.P.) is a registered neighborhood organization in San Francisco. On behalf of our members we write in opposition to the appeal of the microcell antenna proposed for 501 Greenwich.

We believe it is simply unreasonable to require an Environmental Impact Report (EIR) of a tiny antenna that is just 30 inches tall. This microcell antenna will be enclosed in a rooftop vent just five (5) feet in height and obscured from view by casual observers.

To require additional costly environmental review and resultant delays would set a dangerous precedent that could harm all neighborhoods with businesses or property owners seeking to build or expand with minor improvements. We believe that this will be a waste of the City resources as well and not reasonable at these bad times in our economy.

We support the proposed T-Mobile microcell antenna for this site because it expands the wireless network and reduces gaps in mobile phone coverage for residents and businesses in portions of District 3. This will help all of us to stay ~~UNITED~~.

We urge you to reject the appeal.

Sincerely,



Vlad Abramov, Vice Chair-Person  
On behalf of 20+ members of URMP  
415-786-2119  
vabramov7@yahoo.com

cc: Board of Supervisors - all members

14



To: BOS Constituent Mail Distribution,  
Cc:  
Bcc:  
Subject: File 110114: I Support a Ban on Unwanted Yellow Pages

---

The Clerk's Office has received 9 form emails like the one below.

Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102  
(415) 554-5184  
(415) 554-5163 fax  
Board.of.Supervisors@sfgov.org

Complete a Board of Supervisors Customer Service Satisfaction form by clicking  
<http://www.sfbos.org/index.aspx?page=104>

----- Forwarded by Board of Supervisors/BOS/SFGOV on 04/11/2011 12:04 PM -----

From: ALISON HALM <mail@change.org>  
To: Board.of.Supervisors@sfgov.org  
Date: 04/11/2011 11:30 AM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

Cities can reduce their carbon footprint and save trees by ending needless phone book printing. Residents can stop feeling aggravated by receiving piles of phone books they do not want and did not ask for. And all taxpayers benefit from the money the city will save on recycling costs.

Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

ALISON HALM  
arlington heights, IL

15



Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.



To: Alisa Somera/BOS/SFGOV, BOS Constituent Mail Distribution,  
Cc:  
Bcc:  
Subject: File 110114 3 emails entitled I Support a Ban on Unwanted Yellow Pages

---

From: Ana Soley <mail@change.org>  
To: Board.of.Supervisors@sfgov.org  
Date: 04/06/2011 05:54 PM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Ana Soley  
New Orleans, LA

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

From: Laura Scrimgeour <mail@change.org>  
To: Board.of.Supervisors@sfgov.org  
Date: 04/06/2011 06:59 PM  
Subject: I Support a Ban on Unwanted Yellow Pages

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Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Laura Scrimgeour  
Christchurch, New Zealand

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

From: "Ani L. Schwartz" <[mail@change.org](mailto:mail@change.org)>  
To: [Board.of.Supervisors@sfgov.org](mailto:Board.of.Supervisors@sfgov.org)  
Date: 04/07/2011 02:14 PM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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not ask for. And all taxpayers benefit from the money the city will save on recycling costs.

Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Ani L. Schwartz  
Arroyo Seco, NM

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

I Support a Ban on Unwanted Yellow Pages

Caroline Anderson

to:

Board.of.Supervisors

04/05/2011 03:22 PM

Please respond to Caroline Anderson

Show Details

File 110114, BOS-11  
Alisa

Security:

To ensure privacy, images from remote sites were prevented from downloading. Show Images

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Caroline Anderson  
East Gwillimbury, Canada

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond,

email responses@change.org and include a link to this petition.





To: BOS Constituent Mail Distribution, Alisa Somera/BOS/SFGOV,  
Cc:  
Bcc:  
Subject: Fw: I Support a Ban on Unwanted Yellow Pages

---

From: Dale Kotler <mail@change.org>  
To: Board.of.Supervisors@sfgov.org  
Date: 04/05/2011 10:27 AM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Dale Kotler  
dickerson, MD

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.



To: Alisa Somera/BOS/SFGOV, BOS Constituent Mail Distribution,  
Cc:  
Bcc:  
Subject: File 110114 Yellow Pages - 3 emails

---

From: Laurie Barill lester <mail@change.org>  
To: Board.of.Supervisors@sfgov.org  
Date: 04/07/2011 02:56 PM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Laurie Barill lester  
Nanaimo British Columbia, CA

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To

respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

---- Forwarded by Board of Supervisors/BOS/SFGOV on 04/08/2011 06:00 PM ----

From: Sasha Vizcaya Rothshild <mail@change.org>  
To: Board.of.Supervisors@sfgov.org  
Date: 04/07/2011 05:29 PM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Sasha Vizcaya Rothschild  
Miami Beach, FL

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To

respond, email responses@change.org and include a link to this petition.

----- Forwarded by Board of Supervisors/BOS/SFGOV on 04/08/2011 06:00 PM -----

From: Michael Trepp <mail@change.org>  
To: Board of Supervisors@sfgov.org  
Date: 04/08/2011 04:39 PM  
Subject: I Support a Ban on Unwanted Yellow Pages

---

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

Cities can reduce their carbon footprint and save trees by ending needless phone book printing. Residents can stop feeling aggravated by receiving piles of phone books they do not want and did not ask for. And all taxpayers benefit from the money the city will save on recycling costs.



Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Michael Trepp  
seattle, WA

Note: this email was sent as part of a petition started on Change.org, viewable at [www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books](http://www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books). To respond, email [responses@change.org](mailto:responses@change.org) and include a link to this petition.

BOS-11  
cpay

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO

2011 APR -5 PM 3:08

BY AK

MARCH 31, 2011  
TO: STATE, COUNTY AND CITY OFFICIALS

**NOTIFICATION OF APPLICATION FILING OF PACIFIC GAS AND ELECTRIC COMPANY:**

**Proposed Modifications to the SmartMeter™ Program (A.11-03-014)**

**What are the proposed modifications to the SmartMeter™ program application?**

On March 24, 2011, Pacific Gas and Electric Company (PG&E) filed proposed modifications to the SmartMeter™ program in response to California Public Utility Commissioner Michael Peevey's request that PG&E provide a proposal that addresses certain customers' concerns about SmartMeter™ radio frequency (RF) communications. If approved, PG&E's modifications to the SmartMeter™ program would offer residential electric and gas customers the opportunity to choose to have PG&E turn off the radios in their electric and gas meters, thus maintaining the benefits and efficiencies of continued deployment of SmartMeter™ technology, while specifically addressing those customers' concerns about the RF signals from their meters. Participation would be voluntary and participating customers would pay an additional up-front fee, along with a monthly charge in the form of a fixed fee or a rate adder to support this customized solution.

**Modifications to the SmartMeter™ Program & Costs**

If approved, customers who choose to participate in the modifications to the SmartMeter™ program would pay to have PG&E turn off their SmartMeter™ radio communications. Participation is entirely voluntary for PG&E's residential electric and natural gas customers, including bundled service, direct access and community choice aggregation customers. Customers will have some choice as to how rates and fees are structured, but in general terms they would pay a one-time up-front fee, plus a monthly charge in the form of either a monthly fixed charge or a per-kWh (or per-therm, if a gas-only customer) rate adder. In addition, customers would owe an exit fee when they move from or leave the premise. The up-front fee will vary depending on whether the participant chooses to pay the fee all at once or over a two-year period. Rates will vary depending on the fee chosen and whether the participant wishes to pay via a fixed monthly charge or a volumetric (per-kWh or per-therm) rate adder. Rates are based on PG&E's unit costs to turn off the radio, manually read the meters every month, modify IT systems, provide information to customers on the program through call centers and other channels, and help reinforce the existing SmartMeter™ network to compensate for any degradation that turning off the radio causes.

PG&E will provide an illustrative allocation of the proposed rate changes for customers who choose to participate in this program, in a bill insert to be mailed to directly to customers, beginning in mid-April. Rates will not change for customers who choose not to participate in this program.

**FOR FURTHER INFORMATION**

To request a copy of the application and exhibits or for more details, call PG&E at 1-800-743-5000.  
For TDD/TTY (speech-hearing impaired), call 1-800-652-4712.  
Para más detalles llame al 1-800-660-6789;  
詳情請致電 1-800-893-9555.

You may request a copy of the application and exhibits by writing to:  
Pacific Gas and Electric Company  
SmartMeter Customer Choice Application  
P.O. Box 7442, San Francisco, CA 94120.

**The CPUC Process**

The California Public Utility Commission's (CPUC) Division of Ratepayer Advocates (DRA) and the Energy Division will review this application.

The DRA is an independent arm of the CPUC, created by the Legislature to represent the interests of all utility customers throughout the state and obtain the lowest possible rate for service consistent with reliable and safe service levels. The DRA has a multi-disciplinary staff with expertise in economics, finance, accounting and engineering. The DRA's views do not necessarily reflect those of the CPUC. Other parties of record may also participate.

The CPUC may hold evidentiary hearings where parties of record present their proposals in testimony and are subject to cross-examination before an Administrative Law Judge (ALJ). These hearings are open to the public, but only those who are parties of record may present evidence or cross-examine witnesses during evidentiary hearings. Members of the public may attend, but not participate in, these hearings.

After considering all proposals and evidence presented during the hearing process, the ALJ will issue a draft decision. When the CPUC acts on this application, it may adopt all or part of PG&E's request, amend or modify it, or deny the application. The CPUC's final decision may be different from PG&E's application.

If you would like to learn how you can participate in this proceeding or if you have comments or questions, you may contact the CPUC's Public Advisor as follows:

Public Advisor's Office  
505 Van Ness Avenue  
Room 2103  
San Francisco, CA 94102

If you are writing a letter to the Public Advisor's Office, please include the number of the application (A.11-03-014) to which you are referring. All comments will be circulated to the Commissioners, the assigned Administrative Law Judge and the Energy Division staff.

A copy of PG&E's SmartMeter Customer choice application and exhibits are also available for review at the California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102, Monday-Friday, 8 a.m.-noon, and on the CPUC's website at <http://www.cpuc.ca.gov/puc/>.

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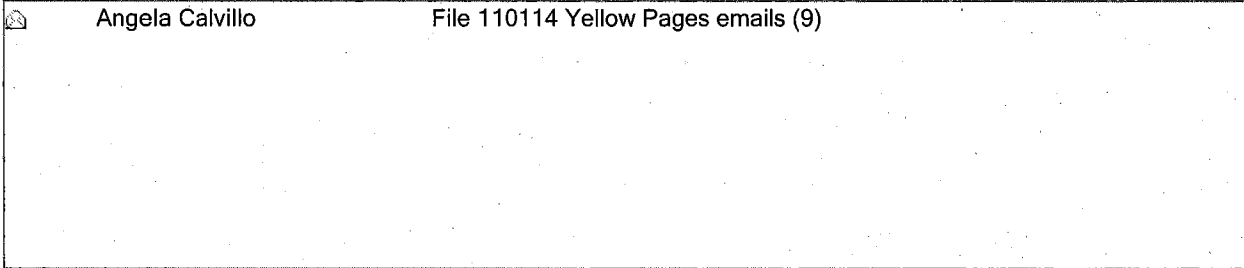


**File 110114 Yellow Pages emails (9)**

Angela Calvillo to: Alisa Somera

Bcc: Board of Supervisors

04/08/2011 09:14 AM



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From: "Nelson Ore" <domn8it@yahoo.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/01/2011 11:30 AM  
Subject: As a voter I oppose banning the yellow Pages

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Clerk of the Board Calvillo,

Anything that makes it harder for small businesses to do business in San Francisco is a bad idea. Before you make a drastic decision to mess around with a popular and successful form of advertising, you should do some research and see how many small businesses in the City advertise in the Yellow Pages and compare that to how many of those also have websites or do any kind of online advertising. I think you'll be surprised to learn how many small businesses you'd be cutting off.

This would affect the Chinese directories, Spanish and gay/lesbian directories. Why in the world would you want to do that? Bad idea, move on please.

Thanks.

Sincerely,

Nelson O  
1236 W Maxxim Ave  
Fullerton, CA 92833

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From: "Michael Waldum" <mwaldum@gmail.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/01/2011 12:07 PM  
Subject: Cracking down on phone directories makes no sense

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Clerk of the Board Calvillo,

If this is the approach someone wants to take than apply it to every non cost advertising we are subjected to such as billboards, TV, Radio, Direct Mail. Consumers have a choice to either use or recycle it. Its one of the only

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complete local business reference tools available. I do NOT support this type of legislation.

Sincerely,

Michael Waldum  
5206 Via del Oro  
Oceanside, CA 92056

From: "Mishelle Herrera" <herrera.mishelle@gmail.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/01/2011 01:18 PM  
Subject: Please read

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Clerk of the Board Calvillo,

At a time when small businesses in San Francisco are struggling to recover from the economic downturn and keep their doors open, the Board of Supervisors should not be considering legislation that would make it harder for business to attract customers. Not everyone has an Internet connection, so the yellow pages is the best way many people can look up a restaurant, a tow truck, local government information, you name it. Please don't make it harder for those who could use some help.

Sincerely,

Mishelle Herrera  
500 N Tustin Ave Ste 127  
Anaheim, CA 92807

From: "Betty Nordgren" <betty.nordgren@supermedia.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/01/2011 01:19 PM  
Subject: Don't ban the yellow pages!

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Clerk of the Board Calvillo,

I'd like to respectfully ask that the Board of Supervisors not go forward with making the yellow pages less available. I think it would be better if the focus was on helping businesses connect with potential customers, not making it harder.

I think a lot of people use the yellow pages to find the things they need. I know I always keep a copy because a lot of times it's just easier than logging on to my computer. It's pretty darn fast to just thumb through the book. As your constituent, I support keeping the yellow pages and hope you'll do the same.

Sincerely,

Betty Nordgren  
6591 Lenore Ave  
Garden Grove, CA 92845

From: "Caroling Wright" <caroline.r.wright@supermedia.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/01/2011 01:22 PM  
Subject: Please help small business not hurt them

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Clerk of the Board Calvillo,

I urge you and your fellow Supervisors to help the City's small businesses. For businesses the yellow pages directory is a good place to advertise and for residents it's a good place to look for the business or service we need. Besides I know those directories are recycled and recyclable. The economy is so bad, please - let's not put more people out of work.

Thanks.

Sincerely,

Caroline Wright  
1341 S Fremont St  
Anaheim, CA 92804

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From: "Robert Lopez" <robert.lopez@supermedia.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/01/2011 03:14 PM  
Subject: Why make it worse for businesses to find customers?

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Clerk of the Board Calvillo,

Do you really think that every single San Francisco small business does online advertising? I'm sure there are hundreds that don't even have a website. Cutting off the phone book will eliminate one of the most popular forms of advertising for small businesses ever. You're going to do more damage than you are good if you eliminate the Yellow Pages, and that is not what San Francisco small businesses need in a slow growth economy. Please vote against restricting phone directories.

Not a good idea.

Sincerely,

Robert Lopez  
2423 Falling Leaf Ave  
Rosemead, CA 91770

From: "Amanda Sinclair" <amanda.sinclair@att.net>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/04/2011 07:09 AM  
Subject: Computers aren't always the best way to find what you need

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Clerk of the Board Calvillo,

If I had a dime for every time my computer locked up or my cable modem was so slow that it barely crawled, then I'd be rich. But these things happen, and inevitably at precisely the same time as I need to look up something. I always know right where my yellow page directory is and that give me comfort. It's always there and is always the same speed - how ever fast I can turn pages. Don't make it difficult to continue getting the next year's edition. I need it. I use it. I'm glad it's there. As a voter, please know that I support your vote against the yellow pages ordinance. Appreciate you taking the time to read this.

Sincerely,

Amanda Sinclair  
6808 Hadley Dr  
North Richland Hills, TX 76182

From: "Teri Wortley" <twortley@aol.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/04/2011 07:45 AM  
Subject: Elderly and minorities use the yellow page phone directory

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Clerk of the Board Calvillo,

You're making a big assumption if you think that people don't use the yellow page book, and the most vulnerable are low-income, elderly, and minority communities. I can't imagine that you'd want to harm them, which is exactly what you'd be doing by cutting them off. And now that I think about it, those directories have a lot of info about local government. Is there some reason why they shouldn't better understand and know who to contact in local SF government? It is a very flawed idea and approach. Please be part of the solution, not the problem.

Sincerely,

Teri Wortley  
34980 County Line Rd  
Yucaipa, CA 92399

From: "Charles Ward" <cwlc123@sbcglobal.net>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/04/2011 10:58 AM  
Subject: Please allow the directories

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Clerk of the Board Calvillo,

I understand that you will be considering legislation that would decrease availability of the Yellow Pages in San Francisco. As your constituent, I think that is a mistake. Countless businesses rely on the Yellow Pages for their advertising to reach customers. And what about the people who rely on the Yellow Pages to reach vital community services?

Why is your legislation targeting a specific Industry/Product? There is

already an opt-out program that YP Publishers provide. YP Products are made of recycled products and use the wood pulp from construction industry for it's paper - why do you feel the YP business is the bad guy in this? Not everyone is "connected" electronically and it's not always an option to log on to a computer to get services and have you ever tried googling for a local business...it can take you a long time to sort through - the YPGs have always provided the option for fast, easy and reliable access to truly LOCAL business - by making YP directories an outlaw you only hurt local business owners, consumers and limit information availability. This does not appear as strong leadership, only an agenda for those who think the YP directories are an easy target.

It seems to me that you'd be putting those less fortunate and without a computer and Internet access at risk by cutting them off from vital information. Aren't these the very people whom you've tried to protect and assist? Why would you risk hurting them now? The Board needs to take these people into account.

Sincerely,

C Ward  
1209 Glenridge Ct  
Fullerton, CA 92831

From: "Sage Sulenta" <Sagesulenta@hotmail.com>  
To: "Clerk of the Board Angela Calvillo" <angela.calvillo@sfgov.org>  
Date: 04/07/2011 08:12 AM  
Subject: Please pause before you vote

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Clerk of the Board Calvillo,

If you are considering restricting the yellow pages, then I urge you to pause and read this message. As your constituent, I must point out that thousands of San Francisco small businesses rely on their Yellow Pages advertising to attract business and generate sales from local consumers. It is the most local form of advertising. If you need evidence of its usefulness flip through your own Yellow Pages and see how many businesses are using it to attract customers. The San Francisco Board of Supervisors has no business cutting people off from the type of information, goods, services, businesses and community information found in the directories. Please refocus your efforts on trying to help your constituents, not impede them. Plus, we know how unreliable Google Maps is for they put outdated information on the iPhone. You Google the Provo Recycling Center in Provo, Utah and you end up at someone's house on the end of a cul-de-sac.

Sincerely,

Sage Sulenta  
2700 NW Pine Cone Dr Apt 405  
Issaquah, WA 98027

All File 110344



Please vote to deny the appeal  
Roger Micone to: Ms. Angela Calvillo

04/11/2011 11:46 AM

View: (Mail Threads)

Ms. Calvillo,

I am encouraged by the possibility that AT&T Uverse might soon be available in my neighborhood. With only a few choices for video and Internet services, I'm always glad to see more providers enter the market.

With more choices, consumers benefit from competition. As providers work to bring more channels, and applications to San Franciscans, we will all be able to see the latest technological advances in these services.

I want San Francisco to enjoy choice, innovation and competition, and I encourage our leaders give AT&T the opportunity to upgrade its fiber infrastructure.

Sincerely,

Roger Micone  
407 42nd Ave  
San Francisco, CA 94121

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Good news  
Ryan Gelow to: Ms. Angela Calvillo

04/11/2011 11:43 AM

View: (Mail Threads)

Ms. Calvillo,

There's not that much good news out there these days so I was pleased to learn that AT&T is finally going to be able to start work on upgrading their phone network. And they're going to adhere to the City's environmental standards. That makes me feel better as well.

I'm all for bandwidth and it seems like we gobble up as much as there is available. If you can improve the service we get today by getting a competitor to the cable company into the mix, I think you'll be doing a good thing.

I have been waiting for AT&T to get implemented in my neighborhood for a long while now. I had Uverse down in LA and it was my preferred cable experience. It would be so refreshing to have it available in my area.

Keep up the good work.

Sincerely,

Ryan Gelow  
1390 Pine St Apt 102  
San Francisco, CA 94109



**AT&T needs to continue with needed upgrades**  
Peter Loh to: Ms. Angela Calvillo

04/11/2011 11:35 AM

View: (Mail Threads)

Ms. Calvillo,

When the board of supervisors votes on whether AT&T can continue upgrading their network, please be sure to consider the fact that this technology is available in other parts of California, and denying San Francisco access to it seems wrong. This city's citizens deserve access to technology that is offered throughout the state, so please, don't block our access, and vote in favor of AT&T on April 26th.

Our everyday life depends on the technology infrastructure that surrounds us - the ability to talk to others, send information and watch important current events. San Francisco is known for its high tech image and savvy residents. To keep that image we must encourage a competitive choice to cable in San Francisco that will bring high speed internet, IP-TV service and advanced digital phone service.

On April 26th, you will have the opportunity to submit your vote and make technology infrastructure a priority here in San Francisco!

Sincerely,

Peter Loh  
1407 Oak St  
San Francisco, CA 94117



April 26th Appeal - Vote NO and lets get on with it  
Thomas Master to: Ms. Angela Calvillo

04/11/2011 11:31 AM

View: (Mail Threads)

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco. I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Thomas Master  
1026 Shotwell St Apt C  
San Francisco, CA 94110

POTRERO BOOSTERS  
NEIGHBORHOOD ASSOCIATION  
SERVING THE HILL SINCE 1926

File # 110344(AA)

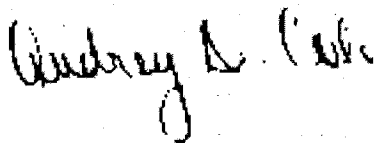
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To Whom It May Concern:

The Potrero Boosters Neighborhood Association requests that the Board of Supervisors deny the Categorical Exemption issued by the Planning Department and sustain the Appeal filed by San Francisco Beautiful and Planning Association for the Richmond, and thereby require that an Environmental Impact Report be prepared for the plan by AT&T to install 726 equipment cabinets on San Francisco sidewalks.

Thank you,



Audrey Cole  
President



**EIR request for AT&T cabinets**  
Audrey Cole to: jonathan, Board.of.supervisors  
Cc: Malia Cohen

04/09/2011 10:36 PM

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History: This message has been forwarded.

	Audrey Cole	EIR request for AT&T cabinets
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1 attachment



Microsoft Word - AT&T Box EIR request.pdf

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