

C-Pages – BOS Meeting 04/26/11, File: 110461

Petitions and Communications received from April 12, 2011, through April 18, 2011, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on April 26, 2011.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted.

From concerned citizens, submitting letters of support for the final environmental impact report, Parkmerced project. File No. 110206, 2 letters (1)

From Panhandler Boycott, submitting letters concerning panhandling on Taylor, Sutter, and Haight Streets, and the Tenderloin District. 3 letters (2)

From concerned citizens, submitting a letter in support for keeping the Arboretum free to everyone. 3 letters (3)

From Tom Ecker, submitting a letter to announce his boycotting of travel to San Francisco. (4)

From concerned citizens, submitting letters of support for the microcell antenna proposal for T-Mobile at 1653 Grant Street. File No. 110307, 2 letters (5)

From concerned citizens, submitting letters in opposition of the microcell antenna proposal for T-Mobile at 1653 Grant Street. File No. 110307, 2 letters (6)

*From concerned citizens, submitting letters in opposition of the appeal of determination of exemption from environmental review, AT&T "Lightspeed" network upgrade. File No.110344, 92 letters (7)

From concerned citizens, submitting letters of support to restore wetlands at Sharp Park Golf Course. 7 letters (8)

From Richard Magary, submitting a letter in opposition of keeping the Arboretum free to everyone. (9)

From concerned citizens, submitting a letter of support for the Yellow Pages distribution pilot program. File No. 110114, 6 letters (10)

From Jona Keller, submitting a letter in opposition of the Yellow Pages distribution pilot program. File No. 110114 (11)

From United Global Environmental News Agency, urging the Board of Supervisors to save sharks, and ban shark fin soup. (12)

From Office of the Controller, submitting the Public Utilities Commission Water Enterprise Warehouse and Inventory Controls Report. (13)

From Michael Russom, submitting a letter of concerning the City going to the dogs and not children. (14)

From the Office of Historic Preservation, submitting notice of the Julian Waybur House as a property placed on the National Register of Historic Places. (15)

From concerned citizens, submitting letters of support in reducing the botanical garden fee revenue for FY2010-2011. File No. 110113 (16)

From Ethics Commission, submitting the Public Financing Report for Election Year 2010. (17)

From Sweatfree Procurement Advisory Group, submitting the Advisory Group Progress Report (18)

From Toby Morris, Kerman/Morris Architects, LLP, submitting a response to the conditional use appeal of 1268 Lombard Street. File No. 110373 (19)

From Neighborhood Parks Council, submitting a letter of support for the parks and open space in the Treasure Island/Yerba Buena Island Project Area. File No. 110226 (20)

From Aaron Goodman, submitting an article regarding Parkmerced project developers and the environment. File No. 110206 (21)

From Tim Giangioffe, regarding the connectivity of the central subway plans. (22)

From Stephen McCoy, submitting a letter concerning the impending closure of the San Francisco Eagle Tavern. (23)

From Abadalla Megahed, submitting a letter concerning in-home care workers located at 990 Polk Street. (24)

From Sierra Club, submitting a letter in opposition of the Recology contract. File No. 110225 (25)

From Gateway Tenants, submitting a letter in opposition of renaming Ferry Park. (26)

From Aaron Goodman, submitting a letter concerning the North Beach Library Project. (27)

From Aaron Goodman, submitting a letter in opposition of the Parkmerced project. File No. 110298 (28)

From Office of the Controller, submitting the March Monthly Overtime Report. (29)

From Office of the Controller, submitting the analysis of the deferred retirement option program's cost neutrality and achievement of the program's goals. (30)

From Hector Cardenas-Alvarez, submitting a letter requesting reinstatement of funds for mental health services. (31)

(An asterisked item represents the cover sheet to a document that exceeds 25 pages. The complete document is available at the Clerk's Office Room 24, City Hall.)

BOS-11
COR
Joy

File 110206

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

2011 APR 15 PM 3: 23

AK

Michael Henderson
148 Huntington Drive
San Francisco, CA 94132

April 13, 2011

San Francisco Board of Supervisors
c/o Angela Calvilo (Clerk of the Board of Supervisors)
1 Dr. Carlton B. Goodlett Place
City Hall, Room 244
San Francisco, CA 94102-4689

Dear President Chiu and Board Members:

I know it's politically tough, but we really do need more housing. Parkmerced can help.

My daughter, now 29, wants to live in this wonderful city. *We need young people to start families and stay here. That's so important for the city's future.* Our family has lived at 149 Huntington Drive, near Stonestown, since 1979. We know the problem, San Francisco is expensive. We desperately need more reasonably priced housing. Parkmerced's plans are the right thing to do. They will improve Parkmerced and reinvigorate this neighborhood.

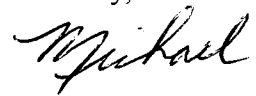
Building new housing is always controversial but the amount of neighborhood outreach and listening Parkmerced has done in the past 4 years is impressive; asking questions on what we would like to see improved not only at Parkmerced, but in the surrounding neighborhood as well. They are willing to listen.

For years, I have believed that Parkmerced needed amenities similar to other neighborhoods: community gathering places, shops and stores. The revitalization plans recognize this by creating a community center, fitness center, community gardens, "pocket parks" and accessible green space that is genuinely inviting. The project is bold, but with the city, regional and state agencies involved as well as the community, I believe that the improvements will benefit not just Parkmerced residents, but the community as a whole. This is a chance to take a big step forward, we need the housing.

I support the need for smart growth in this part of town and its right next to transit. That is really a great combination. Approval of the project allows Muni and other agencies to work with Parkmerced to address the needed transit improvements on 19th Ave, and seek the necessary federal funds to improve transportation and traffic on the SW side of the city. The plan to improve housing and create a more cohesive neighborhood will have a lasting positive affect for our community. That they are really listening to what the residents want shows their commitment to improving this community.

I support Parkmerced's plan and sincerely urge you to approve it. Keep my daughter and her friends here.

Sincerely,



Cc: David Chiu, Board President; Supervisor Mar, Supervisor Farrell, Supervisor Chu, Supervisor Mirkarimi, Supervisor Kim, Supervisor Elsbernd, Supervisor Weiner, Supervisor Campos, Supervisor Cohen, Supervisor Avalos



To: BOS Constituent Mail Distribution, Joy Lamug/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110206: Parkmerced

From: Michael Henderson <mdhenderson7@aol.com>
To: Board.of.Supervisors@sfgov.org, Eric.L.Mar@sfgov.org, Mark.Farrell@sfgov.org,
David.Chiu@sfgov.org, Carmen.Chu@sfgov.org, Ross.Mirkarimi@sfgov.org, Jane.Kim@sfgov.org,
Sean.Elsbernd@sfgov.org, Scott.Wiener@sfgov.org, David.Campos@sfgov.org,
Malia.Cohen@sfgov.org, John.Avalos@sfgov.org
Date: 04/15/2011 11:00 AM
Subject: Parkmerced

Dear President Chiu and Board Members.

First, let me say thank you for working so hard on our behalf; I really know it's not an easy job.

My family has lived at 148 Huntington Drive since 1979, near Parkmerced and Stonestown. I have been following the proposed plan and I think the project makes sense and will bring much needed housing to this side of the city. It really can serve as a transit oriented community and improving the traffic options on 19th Ave. is definitely a smart idea. Not only do we get more housing we get the money needed to create these transit improvements. The city is close to broke and I just don't see these important improvements getting done without the money from a project like Parkmerced.

I have a much more personal reason to support this project. My daughter, now 29, and many of her friends, want to stay in this wonderful city. We need young people to start families and live here. It is so important for the city's future. The fact that Parkmerced will provide affordable new home ownership opportunities on the west side of the city is a huge benefit to young families. For years, many families have been leaving the city; Parkmerced is trying to attract them to stay. It just seems so narrow minded that rent control advocates are opposing such a great opportunity. I have read that if a current tenant's building is demolished, they will get a brand new place and pay the same rent as their old place....that seems pretty fair. I know these are politically difficult times and that you truly care about doing what's right. I urge you to support Parkmerced and vote to move forward.

Michael and Tana Henderson
148 Huntington Drive



To: BOS Constituent Mail Distribution, Joy Lamug/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110206: Support the Parkmerced Plan

From: Avrum Shepard <ashepard@well.com>
To: Board.of.Supervisors@sfgov.org
Date: 04/18/2011 11:37 AM
Subject: Support the Parkmerced Plan

Dear Supervisors,

I urge you to support the Parkmerced plan.

I've been a resident and property owner of the West Portal Neighborhood since 1975. I'm active in my neighborhood organizations. I understand the issues of planning, growth, density, and the housing needs of San Franciscans, and am very familiar with the Parkmerced area. While I am generally opposed to increasing the density of housing in San Francisco on the grounds that we are already the most densely populated City West of the Mississippi, I find myself in support of the proposed development at Parkmerced.

Over the past 4 years or so I've listened to the Parkmerced development group as they've actively done extensive outreach to the areas surrounding Parkmerced. The development group has actively listened to comments from neighbors and incorporated our ideas into their plans to improve the end result. I'm especially impressed with the amount of money they are committing to improve transportation in the area, their commitment to renters at Parkmerced, and their commitment to using resource conservation measures. For many years, I've noticed that 19th Avenue has been one of the most crowded and dangerous thoroughfares in the city.

I'm very impressed with the developer's willingness to work with San Francisco City agencies like the MTA to provide the best possible public transportation service for their residents, in an effort to minimize the potential impact that additional residents could cause. Specifically, if an agreement can be reached for MUNI extension to Daly City, providing a southbound connection to BART, and even Caltrain via transfer, as well as having a grade separation for transit, I think the overall good this project could do outweighs the bad. This commitment (to the Tier 5 vision) that has me encouraged about the project.

The development group has told me that they wish to guarantee current renters that their rent control will continue as long as the renter lives, that they will have to move no more than once, and that they will get housing with equivalent space and number of bedrooms. At the hearing in March, many renters expressed concern that such an agreement would not be enforceable and that they would suffer great rent increases in the future. I believe that Supervisors have the ability to ensure that people renting at Parkmerced, especially those who have been there for many years, will retain their rights by ensuring the development agreement is fashioned in such a way to guarantee those rights.

Sincerely,

Avrum Shepard

1037 Portola Drive
San Francisco, CA 94127



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: March 17th 2011 - Taylor & Sutter - 4:59pm

From: Panhandler Boycott <panhandlerboycott@yahoo.com>
To: board.of.supervisors@sfgov.org, Ed Lee <Edwin.Lee@sfgov.org>
Cc: carmen.chu@sfgov.org, chustaff@sfgov.org, cnevius@sfchronicle.com,
David.Campos@sfgov.org, david.chiu@sfgov.org, Eric.L.Mar@sfgov.org, jane.kim@sfgov.org,
John.Avalos@sfgov.org, Malia.Cohen@sfgov.org, Mark.Farrell@sfgov.org,
ross.mirkarimi@sfgov.org, Scott.Wiener@sfgov.org, Sean.Elsbernd@sfgov.org
Date: 04/12/2011 02:20 AM
Subject: March 17th 2011 - Taylor & Sutter - 4:59pm

This guy sits at the corner of Taylor and Sutter streets daily

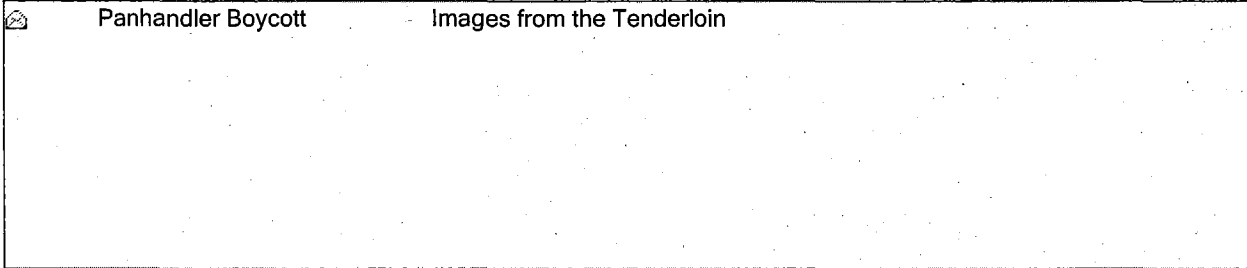
<http://panhandlerboycott.wordpress.com/2011/04/12/march-17th-2011-taylor-sutter-459-pm/>

For more see
<http://panhandlerboycott.wordpress.com/>



Images from the Tenderloin
Panhandler Boycott to: board.of.supervisors

04/12/2011 02:05 AM



Greetings,

I wanted to share this site with the board of supervisors. This blog site has moved to a new location and documents images of people sitting and lying on the sidewalk in the tenderloin and downtown neighborhoods of San Francisco.

<http://panhandlerboycott.wordpress.com/>

Thanks

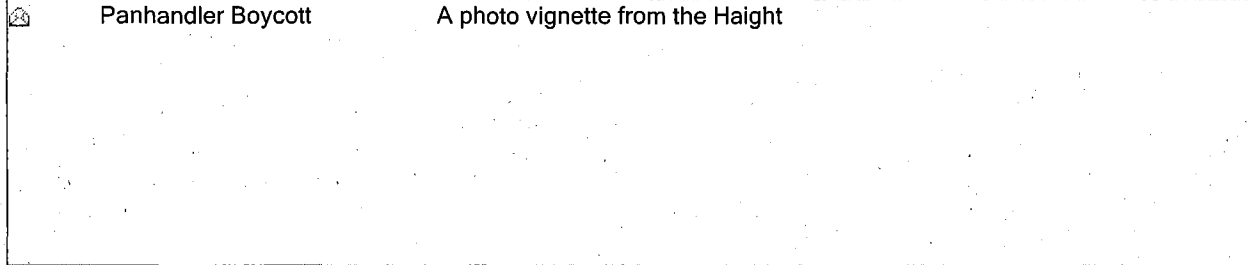


A photo vignette from the Haight

Panhandler Boycott to: board.of.supervisors, Ed Lee

04/12/2011 02:05 AM

carmen.chu, chustaff, cnevius, David.Campos, david.chiu,
Cc: Eric.L.Mar, jane.kim, John.Avalos, Malia.Cohen, Mark.Farrell,
ross.mirkarimi, Scott.Wiener, Sean.Elsbernd



A new message with photos of people sitting and lying on the street from
panhandlerboycott

<http://panhandlerboycott.wordpress.com/2011/04/12/april-2nd-haight-shrader-456pm-march-29th-carl-cole-547pm/>



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Keep Arboretum Free -- April 12, 2011 Agenda Items #110113 and 110225

From: P Warfield <librarycac5@yahoo.com>
To: board.of.supervisors@sfgov.org
Date: 04/11/2011 08:01 PM
Subject: Keep Arboretum Free -- April 12, 2011 Agenda Items #110113 and 110225

Clerk - Please distribute to each Supervisor -- Thank you.

Dear Supervisors --

Please keep the Arboretum free to everyone.

Any fee, especially one as high as \$7, is a deterrent to residents without identification -- and those like myself who find it

Also, many friends and family of residents who live nearby might find it a hardship -- including those who live nearby but not nearby restaurant.

What's next? A fee to enter City Hall? to look at or walk across the Golden Gate Bridge? to enter a library or borrow books?

Please support a free Arboretum.

Thank you!

Peter Warfield
415/7 5 3 - 2 1 8 0



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: File 110225: Urging you to keep the GG Park Arboretum free

From: Diana Scott <dmscott01@yahoo.com>
To: board.of.supervisors@sfgov.org
Cc: Ross.Mirkarimi@sfgov.org, Jane.Kim@sfgov.org, Scott.Wiener@sfgov.org,
John.Avalos@sfgov.org, Malia.Cohen@sfgov.org, Eric.Mar@sfgov.org, David.campos@sfgov.org,
sean.elsbernd@sfgov.org, mark.farrell@sfgov.org, carmen.chu@sfgov.org, david.chiu@sfgov.org
Date: 04/11/2011 10:32 PM
Subject: Urging you to keep the GG Park Arboretum free

Dear Supervisors:

The Arboretum at Golden Gate Park is one of the most welcoming features of this city, one of its greatest attractions. Charging fees -- whether to non-residents or residents -- is tantamount to enclosing our "commons": it contradicts the s

Moreover, projections of gross revenues from fees have been misleadingly overstated.

Therefore, I strongly urge you :

-- to oppose any provision to extend the Arboretum fees permanently and, instead
-- to vote to end park fees for non-residents and transfer new tax moneys to the Recreation and Park Department to m
revenue.

Sincerely,
Diana Scott



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: File 110225: Arboretum fees for non-residents illegal?

From: Deetje <deetje@aol.com>
To: board.of.supervisors@sfgov.org
Date: 04/12/2011 09:10 AM
Subject: Arboretum fees for non-residents illegal?

Supervisors:

Please oppose continuing charging for entrance to Arboretum. It's undesirable policy, in my opinion. Better to fairly tax corporations for the right to conduct their activities in our midst and using all our amenities.

Deetje Boler
1280 Laguna St.
S.F., CA 94115
(415) 567-8446

FW: Boycott
SFTravel PR Department
to:
MayorEdwinLee, board.of.supervisors
04/11/2011 10:30 AM
Show Details

Dear Mr. Ecker,

Thank you for your email. I am sharing your message with the offices of the Mayor and the Board of Supervisors.

To express your concerns directly, please contact the Mayor's Office at MayorEdwinLee@sfgov.org and the Board of Supervisors at board.of.supervisors@sfgov.org.

The San Francisco Travel Association opposes travel boycotts in general. As a sales and marketing organization, our role is to market the city as a visitor destination.

Our hope is that this issue will be resolved quickly so that we can continue our work welcoming visitors to one of the world's favorite cities.

I know that this issue is important to you. I hope that, once it is resolved, we can welcome you as well.

Sincerely,



Laurie Armstrong Director, Media Relations-US & Canada
San Francisco Travel Association
201 Third St, Ste 900
San Francisco, CA 94103
Follow us on [Facebook](#) and [Twitter](#)

T 415.227.2615
F 415.227.2602
M 415.290.6830
larmstrong@sanfrancisco.travel
www.sanfrancisco.travel

From: Tom Ecker [<mailto:tre@sbcglobal.net>]
Sent: Tuesday, April 27, 2010 5:18 PM
To: SFTravel PR Department
Cc: r.ecker1@comcast.net
Subject: Boycott

I planned a couple of Giants games and a trip to the DeYoung for the Impressionist show in May. But I have cancelled my plans because we are boycotting you. Oh by the way I spent two weeks in Arizona this month...it was great!

Oppose appeal of microcell antenna at 1653 Grant Street on April 12
wendy Zeng
to:
yumisam, David.Chiu, Carmen.Chu, Board.of.Supervisors
04/11/2011 03:18 PM
Show Details

File 110307
BOS-11, Jozg

Dear All ,
please see the Attchment for the support letter !

thanks for the time .
Taraval parkside merchants association

5

April 12

Dear Supervisors,

On behalf of the Taraval Parkside Merchants Association, we support the microcell antenna proposal for T-Mobile at 1653 Grant Street on April 12 meeting of the board of Supervisors. We urge you to deny the appeal that would delay the antenna.

This appeal would set a bad precedent for neighborhoods citywide, since we need cellular telephone antennas everywhere to do business. San Francisco should not handicap itself by getting behind on telecommunications technology.

There are no evident environmental impacts, and the studies show there is little radio frequency at this area. The Planning Commission has already approved the antenna. Also, the Department of Health has already approved this site.

Thank you,

Taraval Parkside Merchants Association

A handwritten signature in black ink, appearing to read 'Wendy Tsang', is written over a horizontal line. The signature is somewhat stylized and includes a small mark to the right.

Wendy Tsang , Treasurer



To: BOS Constituent Mail Distribution, Joy Lamug/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110307: Subject: Affirm Exemption Determination - 1653 Grant Avenue (Wireless antenna)

From: lynnjefferson <lynnjefferson@comcast.net>
To: Board.of.supervisors@sfgov.org
Cc: David.Chiu@sfgov.org
Date: 04/11/2011 10:43 PM
Subject: Subject: Affirm Exemption Determination - 1653 Grant Avenue (Wireless antenna)

I ask that the Board of Supervisors vote tomorrow to approve the categorical exemption for the T-Mobile antenna which is proposed for 1653 Grant Street. As the Planning Commission has already reviewed and approved this small antenna, there seems to be no reason for additional environmental review. I question why this project has ended up on your agenda in the first place. Thank you for your consideration.

Lynn Jefferson
766 Francisco Street
SF CA 94133



BOS-11
cpage, Joy
RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO
File 110307
2011 APR 11 PM 2:47
BY Pa

April 7, 2011

President David Chiu
and Members, San Francisco Board of Supervisors
1 Dr. Carlton Goodlett Place
City Hall, Rm. 244
San Francisco, CA 94102

REGARDING: April 12 Board Meeting on T-Mobile Antenna at 1653 Grant
(BOS File # 11-0307)

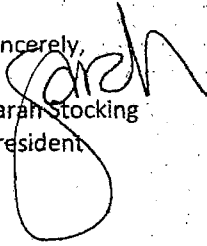
Dear President Chiu and Supervisors:

We request that you deny the appeal of the categorical exemption for the T-Mobile antenna proposed for 1653 Grant Street (aka 501 Greenwich Street). This proposal has already been approved by overwhelming vote of the Planning Commission, and no new environmental information crucial to decision-making that will result from more study.

The Dept. of Public Health has already reviewed and approved the radio emissions report and concluded that the antenna would not have significant cumulative impacts. Cumulative existing and new radio frequency levels would be below 1% of the limit.

As leader of a prominent Jackson Square community organization in District 3, I know that many businesses, customers and residents depend on their cell phones, smart phones and other mobile devices for phone calls, data and video transmission. There are gaps in signal strength in the North Beach area that affect us. Further, a successful appeal means other nearby neighborhoods such as ours will suffer an unduly long process as wireless use for data and video as well as calls by residents and businesses jump by leaps and bounds, while dropped calls abound. We support not only the 1653 Grant Avenue antenna, but also its sister antenna nearby at 1500 Grant.

We oppose use of environmental law as a tactic to delay needed wireless infrastructure. Please don't endanger San Francisco jobs further by creating more procedural hassles, especially when this project very easily meets all federal safety standards for cumulative radio frequency and does not impact aesthetics.

Sincerely,

Sarah Stocking
President

Cc: Clerk of the Board ✓
Planning Commission
Jackson Square Historical District
431 Jackson Street
San Francisco, California 94111
415-984-0700
www.jacksonsquare.org



To: BOS Constituent Mail Distribution, Joy Lamug/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110307: Oppose appeal of antenna at 1653 Grant Street

From: nicolesrelease@aol.com
To: Board.of.Supervisors@sfgov.org
Date: 04/12/2011 04:47 PM
Subject: Oppose appeal of antenna at 1653 Grant Street.

-----Original Message-----

From: nicolesrelease <nicolesrelease@aol.com>
To: David.Chiu <David.Chiu@sfgov.org>
Sent: Tue, Apr 12, 2011 4:47 pm
Subject: Fwd: Oppose appeal of antenna at 1653 Grant Street

Dear Supervisors,

I oppose the appeal by Julie Jaycox of the T-Mobile antenna at 1653 Grant, which will be heard by the Board of Supervisors tomorrow, April 12. The appeal letter states that there are many cellular antennas in the area, so we need more study.

However, she does not understand that engineering studies have already been completed showing the cumulative impacts of all existing radio sources. Together, including all cell antennas, and meters and radio stations and police radios, this antenna and the others provide no significant radio impact.

In fact, the cumulative impact is approximately 1 percent of the federal (FCC) health and safety standard, which explains why this permit has already been approved by the Department of Health.

It seems to me that this is an attempt at delay tactics by a vocal minority. It is a waste of the City's resources that costs money, and prevents needed infrastructure. I am also concerned that it could apply to other neighborhoods throughout the city.

Please take a stand against abuse of the environmental process.

Sincerely,
Nicole Richardson



To: BOS Constituent Mail Distribution, Andrea Ausberry/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110344: IP-TV

From: Calvin Chan <cal-vic@att.net>
To: Scott.Wiener@sfgov.org
Cc: Board.of.Supervisors@sfgov.org
Date: 04/12/2011 06:16 PM
Subject: IP-TV

Scott,

I understand that unfortunately our progress in getting IP-TV in SF did not get resolved with City of San Francisco Planning Department. The Board of Supervisors will vote on whether or not to allow AT&T to invest in their infrastructure in San Francisco. I urge you to support the build and deny the appeal. IP-TV services are already available in more than 260 other California cities and counties. Please allow the city to move forward.

AT&T is willing to invest capital to give SF the most advanced technology, we don't need roadblocks. Please allow SF to get these improvements that San Jose and Oakland already have.

I know from family & friends that have the IP-TV service is far superior to what we now have available in the city. Additionally, when roll out starts jobs are created! The Board of Supervisors should do what they can to ensure companies bring investments and upgrades to our city.

Calvin Vassallo Chan

File 110344



To: BOS Constituent Mail Distribution, Andrea Ausberry/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110344: Bring it on!

Bring it on!

Edmund Chiu to: Ms. Angela Calvillo

04/11/2011 11:38 AM

Ms. Calvillo,

Word has it that the San Francisco Planning Department has completed its review so that AT&T is one step closer to being able to go head to head with Comcast for video TV. This is good news.

Bring it on! We've been waiting.

Sincerely,

Edmund Chiu
351 Lakeshore Dr
San Francisco, CA 94132

7

File 110344



All San Franciscans deserve better broadband
George Ferris to: Ms. Angela Calvillo

04/11/2011 05:48 PM

View: (Mail Threads)

Ms. Calvillo,

Later this month, everyone will finally have the opportunity to declare to San Francisco they want the kind of broadband technology that they deserve. I urge you to deny the appeal and allow AT&T to upgrade their fiber infrastructure so that we can all enjoy the benefits of U-verse.

With so many other cities around us upgrading to this IP, it makes no sense to stop progress here in San Francisco. This investment brings us better service, more options and the most advanced infrastructure possible, which is a win for everyone.

Sincerely,

George Ferris
1130 Larkin St Apt 34
San Francisco, CA 94109

File 110344



Enhancing Communications Services in San Francisco
Jeordan Legon to: Ms. Angela Calvillo

04/11/2011 05:46 PM

View: (Mail Threads)

Ms. Calvillo,

San Francisco is a city that values personal freedoms, and that should include a resident's right to choose a video provider. Many of your constituents just want a choice, an alternative to cable. We want faster broadband and the benefits of the latest technology. I am writing to ask you to allow AT&T to bring a viable alternative to cable to San Francisco. Please oppose the appeal when it comes to a vote on April 26th.

Sincerely,

Jeordan Legon
311 Mangels Ave
San Francisco, CA 94127

File 110344



One cable company is like only having one bridge
Thomas Snead to: Ms. Angela Calvillo

04/11/2011 05:38 PM

View: (Mail Threads)

Ms. Calvillo,

We have 2 bridges in and out of SF, sure seems like we ought to have at least two choices for video TV/high speed Internet access. But we don't. And I think we should.

I understand that the city just went through the process of reviewing AT&T's plan to bring faster Internet access and video TV to SF. I'm glad the city makes big companies go through that kind of review. And I'm also glad that the city wants to try to encourage some new jobs and investment money coming in - we could sure use both.

In my neighborhood (Lakehore Park) we only have one choice for true broadband internet access and that is Comcast Cable. DSL in my neighborhood is limited to 256L upload / 512K download because of the distance to the AT&T switch and the fact that it is over copper wire. I think a "wired" city like San Francisco should have more than one high speed broadband provider in all neighborhoods.

Seems like a good thing all around. I hope you'll support this going forward.

Thanks

Sincerely,

Thomas D Snead
159 Forest View Dr
San Francisco, CA 94132



The future - please support it.
Allen Lee to: Ms. Angela Calvillo

04/11/2011 05:27 PM

File 110344

View: (Mail Threads)

Ms. Calvillo,

As a San Francisco resident and voting constituent, I want to weigh in that I welcome a healthy competitor to Comcast and trust that you do too.

One of the best things about living in San Francisco is that we all have this wonderful spirit of freedom - freedom of expression and tons of choices. It's why I choose to live here. What is bizarre to me is that this basic ability to choose doesn't apply to one of the biggest chunks of my monthly household budget: my cable tv bill.

I have to believe that if 2 or more big companies want my business, they'll each try harder to earn it. That would be refreshing.

Sincerely,

Allen Lee
50 Rockaway Ave
San Francisco, CA 94127



Please bring At&t Uverse to San Francisco
matt mayotte to: Ms. Angela Calvillo

04/11/2011 05:17 PM

File 110344

View: (Mail Threads)

Ms. Calvillo,

Please consider bringing At&t Uverse to San Francisco. As a resident, I need an affordable option with quality products. I most excited about the quality of internet that fiber optics offer me and my home based business here in San Francisco. Right now my options are mediocre and expensive. Also, as a motion picture director/producer, Uverse offers superior image and audio quality over comcast for a lot less money. Me and money others here in San Francisco deserve better and will do whatever it takes to make that happen!

Sincerely,

matt mayotte
1684 Washington St
San Francisco, CA 94109



Bring us new technology
Kevin Sheppard to: Ms. Angela Calvillo

04/11/2011 05:13 PM

file 110344

View: (Mail Threads)

Ms. Calvillo,

It just seems logical that as a representative of the city, you'll do what you can to bring vital technology infrastructure to those of us who are anxious to receive it. Can I count on you to make it so?

Thank you

Sincerely,

Kevin Sheppard
1716 Revere Ave
San Francisco, CA 94124



Please vote to deny the appeal of ATT's application
Keith Kojimoto to: Ms. Angela Calvillo

04/11/2011 05:02 PM

File 110344

View: (Mail Threads)

Ms. Calvillo,

I was very pleased to learn that AT&T will be able to begin the process to upgrade its phone network to fiberoptic cables in SF. This is a service AT&T already provides to 260 other communities in California alone. It's difficult to seriously consider SF as a leader in adopting new technologies.

I'm very pleased that SF is taking the steps necessary to allow AT&T to bring SF's antiquated phone system into the 21st century. A new IP network based on fiberoptic cabling will be able to deliver the bandwidth the entire community requires to use the technology available to improve our daily lives and hopefully the ability of our local government to serve its residents.

I've read AT&T's plans as they're described online and feel that the process they describe allows plenty of neighborhood input on where the necessary boxes are installed.

SF need choices and competition between our supplies and vendors. I count on you and the rest of the Supervisors to continue to support the Planning Dept who has already reviewed ATT's application and I strongly urge you to deny the appeal.

I look forward to the new services AT&T will be able to provide if it is ever able to implement their plans. SF could proudly retain its reputation as a progressive city with visionary leadership.

Sincerely,

Keith Kojimoto
1816 9th Ave
San Francisco, CA 94122



Thanks
Christopher Jennings to: Ms. Angela Calvillo

File 110344

04/11/2011 05:02 PM

View: (Mail Threads)

Ms. Calvillo,

Thanks for any role you played in reviewing AT&T's request to build its Uverse network here in San Francisco and comply with City plans. I'm aware of the service and think it's pretty amazing what can now be done through a phone line that is already in place. Anyway, it's time SF had someone other than cable that offers TV and Internet access. I like the idea of having a choice for home entertainment and Internet access. Thanks very much.

Sincerely,

Chris Jennings
165 Duboce Ave Apt 204
San Francisco, CA 94103



All San Franciscans deserve better broadband
Richard Jones to: Ms. Angela Calvillo

File 110344

04/11/2011 04:57 PM

View: (Mail Threads)

Ms. Calvillo,

Later this month, everyone will finally have the opportunity to declare to San Francisco they want the kind of broadband technology that they deserve. I urge you to deny the appeal and allow AT&T to upgrade their fiber infrastructure so that we can all enjoy the benefits of U-verse.

With so many other cities around us upgrading to this IP, it makes no sense to stop progress here in San Francisco. This investment brings us better service, more options and the most advanced infrastructure possible, which is a win for everyone.

Sincerely,

Dr. Richard Jones
832 Duncan St
San Francisco, CA 94131



Deny the Appeal - Please!
Ed Bobo to: Ms. Angela Calvillo

04/11/2011 04:54 PM

View: (Mail Threads)

Ms. Calvillo,

Voting to allow AT&T to upgrade their networks is good for San Francisco. It will improve the quality of life for San Franciscans while solidifying our position as a technologically savvy community.

I am excited about AT&T's plans to upgrade their network in San Francisco. This improvement will bring faster speeds, more choice and innovative technologies to our area. Imagine even more options to select your Internet and video provider and a competitive marketplace that offers the latest technologies is what this city needs.

I hope that you will join me in support of AT&T's investment throughout San Francisco. With these new additions, we can expect benefits for several years to come.

Sincerely,

Ed Bobo
832 Duncan St
San Francisco, CA 94131



Choices mean a better experience for consumers in San Francisco

John Lee to: Ms. Angela Calvillo

04/11/2011 04:00 PM

View: (Mail Threads)

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

What am I missing? This is a no brainer. Competition is Good .. don't let the cable companies monopolize and screw us.

Sincerely,

John Lee
2167 Funston Ave
San Francisco, CA 94116



Bring better service to San Francisco
carla bruckner to: Ms. Angela Calvillo

04/11/2011 04:00 PM

View: (Mail Threads)

Ms. Calvillo,

Up for consideration before the Board of Supervisors is whether or not to allow AT&T to invest in their networks here in San Francisco.

AT&T should be encouraged to invest freely in their networks. Doing so will bring the most advanced technological offerings to our city, such as faster broadband speeds and AT&T's U-verse TV service.

San Franciscans deserve the best possible communications services. The Board of Supervisors has the opportunity to bring better service to our city, and I urge them to support this network upgrade.

Sincerely,

carla bruckner
156 Arbor St
San Francisco, CA 94131



Vote to welcome new technologies
Gabriele Etlinger-Browne to: Ms. Angela Calvillo

04/11/2011 03:52 PM

View: (Mail Threads)

Ms. Calvillo,

Please allow AT&T to continue their upgrades. I think having their upgraded network could be a positive addition to San Francisco. I thank you in advance for your vote in favor of AT&T!

The board of Supervisors will be voting in the upcoming weeks on whether AT&T can continue investing in fiber infrastructure. I believe voting in favor of this technology, and AT&T, is a giant step forward for San Francisco, and could be a very beneficial option for consumers.

I encourage the board to vote in favor of these changes and vote in favor of AT&T on April 26th.

Sincerely,

Gabriele Etlinger-Browne
1030 Bush St Apt 4
San Francisco, CA 94109



I support improving communications services in San Francisco
Arthur Wehl to: Ms. Angela Calvillo

04/11/2011 03:11 PM

View: (Mail Threads)

Ms. Calvillo,

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

Arthur Wehl
355 Buena Vista Ave E # 204W
San Francisco, CA 94117



Technology infrastructure is vital
Rico Nappa to: Ms. Angela Calvillo

04/11/2011 03:08 PM

View: (Mail Threads)

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Rico Nappa
734 2nd Ave
San Francisco, CA 94118



We need competition for Comcast (AT&T boxes--support w/ conditions)

Barbara Bagot-Lopez to: Ms. Angela Calvillo

04/11/2011 03:06 PM

View: (Mail Threads)

Ms. Calvillo,

On April 26th, the Board will be voting on whether or not to allow AT&T to continue working to upgrade its network. I think these new upgrades have a lot to offer consumers, and I hope the Board will consider what having this new technology and new competition could mean to investment and innovation in San Francisco's video and internet markets.

HOWEVER-- AT&T should work with neighborhoods to design attractive boxes --partnering with local schools and arts groups to paint/decorate them would be great; e.g.-Precita Eyes Mural Arts Center in Bernal/Mission!

Please vote in favor of competition for Comcast--I am so tired of their monopoly.

Sincerely,

Barbara Bagot-Lopez, Bernal Heights
1591 Treat Ave
San Francisco, CA 94110



Vote to allow new technology in San Francisco
Susan Sumaylo to: Ms. Angela Calvillo

04/11/2011 03:00 PM

View: (Mail Threads)

Ms. Calvillo,

On April 26th, the Board of Supervisors will be hearing an appeal challenging AT&T's petition to upgrade its network. I am writing to encourage you to allow these upgrades to continue. Not only will they allow for a faster and better network, but they will also give San Francisco citizens a viable option for their internet and cable needs.

On April 26th, let the city's citizens be the ones to choose, and vote to allow AT&T to update its network.

Sincerely,

Susan Sumaylo
1754 47th Ave
San Francisco, CA 94122



Enhancing Communications Services in San Francisco
Danny Udom to: Ms. Angela Calvillo

04/11/2011 02:57 PM

View: (Mail Threads)

Ms. Calvillo,

San Francisco is a city that values personal freedoms, and that should include a resident's right to choose a video provider. Many of your constituents just want a choice, an alternative to cable. We want faster broadband and the benefits of the latest technology. I am writing to ask you to allow AT&T to bring a viable alternative to cable to San Francisco. Please oppose the appeal when it comes to a vote on April 26th.

Sincerely,

Danny Udom
331 Stoneridge Ln
San Francisco, CA 94134



AT&T needs to continue with needed upgrades
Mr. & Mrs. Joseph Zmuda to: Ms. Angela Calvillo

04/11/2011 02:24 PM

View: (Mail Threads)

Ms. Calvillo,

When the board of supervisors votes on whether AT&T can continue upgrading their network, please be sure to consider the fact that this technology is available in other parts of California, and denying San Francisco access to it seems wrong. This city's citizens deserve access to technology that is offered throughout the state, so please, don't block our access, and vote in favor of AT&T on April 26th.

Our everyday life depends on the technology infrastructure that surrounds us - the ability to talk to others, send information and watch important current events. San Francisco is known for its high tech image and savvy residents. To keep that image we must encourage a competitive choice to cable in San Francisco that will bring high speed internet, IP-TV service and advanced digital phone service.

On April 26th, you will have the opportunity to submit your vote and make technology infrastructure a priority here in San Francisco!

Sincerely,

Joseph Zmuda
833 Joost Ave
San Francisco, CA 94127



Bring better service to San Francisco
Joaquin Haskell to: Ms. Angela Calvillo

04/11/2011 02:17 PM

View: (Mail Threads)

Ms. Calvillo,

As San Francisco residents we rightfully pride ourselves on being technology-savvy - and we're often among the first in the country to welcome new technologies available in the marketplace. We need to continue this image and encourage today and tomorrow's technology.

I am writing today to ask you to support AT&T's plan to bring an IP-network in San Francisco. On April 26th, please vote to help bring new technologies to San Francisco.

Sincerely,

Joaquin Haskell
251 Dorantes Ave
San Francisco, CA 94116



April 26th Appeal - Vote NO and lets get on with it
Patrick Mullikin to: Ms. Angela Calvillo

04/11/2011 12:17 PM

View: (Mail Threads)

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco. I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

It would be great to understand why the board of supervisors would not support this. Please explain?

Sincerely,

Patrick Mullikin and Gail Campbell Mullikin
20 Nobles Aly
San Francisco, CA 94133



To: BOS Constituent Mail Distribution, Andrea Ausberry/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110344: Letter from the Dolores Heights Improvement Club Board in support of an EIR for AT&T's equipment boxes

From: DHIC Mailbox <dhic123@gmail.com>
To: board.of.supervisors@sfgov.org
Date: 04/14/2011 10:44 AM
Subject: Letter from the Dolores Heights Improvement Club Board in support of an EIR for AT&T's equipment boxes

To whom it may concern:

Attached is a letter from the Dolores Heights Improvement Club Board supporting an EIR for the AT&T equipment box project. Please distribute this to the supervisors.

Thanks for your help.

DHIC Board



DHIC letter regarding EIR for utility boxes April 2011.doc



DOLORES HEIGHTS IMPROVEMENT CLUB

April 13, 2011

To: San Francisco Board of Supervisors

From: Dolores Heights Improvement Club Board

The Dolores Heights Improvement Club Board has voted to ask the Board of Supervisors to deny the Categorical Exemption issued by the Planning Department, and rather to support the appeal filed by the Planning Association for the Richmond and by San Francisco Beautiful, requesting an EIR.

Supporting the appeal would mean that an Environmental Impact Report would be required for the AT&T plan to install 726 equipment cabinets on San Francisco sidewalks. The need for an EIR seems straightforward.

The possible solutions of undergrounding the equipment or paying to place it on private property seem like options that should be entertained. There clearly will be an environmental impact on San Francisco from placing these large boxes on our sidewalks. In our neighborhood we have had a problem with graffiti on equipment cabinets and they do obstruct the pedestrian spaces.

Respectfully,

Dolores Heights Improvement Club Board



Technology infrastructure is vital
Chaz Baird to: Ms. Angela Calvillo

68

Support

110344
CPAGE

04/11/2011 11:10 AM

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Chaz Baird
563 Minna St Apt 1
San Francisco, CA 94103



The future - please support it.
Donato Cabrera to: Ms. Angela Calvillo

110344

04/11/2011 11:10 AM

Ms. Calvillo,

As a San Francisco resident and voting constituent, I want to weigh in that I welcome a healthy competitor to Comcast and trust that you do too.

One of the best things about living in San Francisco is that we all have this wonderful spirit of freedom - freedom of expression and tons of choices. It's why I choose to live here. What is bizarre to me is that this basic ability to choose doesn't apply to one of the biggest chunks of my monthly household budget: my cable tv bill.

I have to believe that if 2 or more big companies want my business, they'll each try harder to earn it. That would be refreshing.

Sincerely,

Donato Cabrera
567 Corbett Ave Apt 1
San Francisco, CA 94114



Choices mean a better experience for consumers in San Francisco
Allen Woo to: Ms. Angela Calvillo

04/11/2011 11:10 AM

110344

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

Sincerely,

Allen Woo
1895 41st Ave
San Francisco, CA 94122

110344



Help bring San Francisco's technology into the 21st century
Lynda D'Angelo to: Ms. Angela Calvillo

04/11/2011 11:12 AM

Ms. Calvillo,

Everyone in this city deserves a chance to enjoy the benefits of AT&T's upgraded fiber infrastructure. By allowing AT&T to continue with their plans for an IP network, it will give San Francisco residents another choice in home phone, Internet and cable television. It will also encourage investment in our area and bring San Francisco into the 21st century of technology.

Our residents are known for always being on the cutting edge. Now our broadband networks can match that reputation.

Sincerely,

Lynda D'Angelo
390 Elizabeth St
San Francisco, CA 94114



Help bring San Francisco's technology into the 21st century
Dennis Centore to: Ms. Angela Calvillo

04/11/2011 11:12 AM

Ms. Calvillo,

Everyone in this city deserves a chance to enjoy the benefits of AT&T's upgraded fiber infrastructure. By allowing AT&T to continue with their plans for an IP network, it will give San Francisco residents another choice in home phone, Internet and cable television. It will also encourage investment in our area and bring San Francisco into the 21st century of technology.

Our residents are known for always being on the cutting edge. Now our broadband networks can match that reputation.

Sincerely,

Dennis Centore
195 Collingwood St Apt 3
San Francisco, CA 94114



Please encourage phone company's upgrade
Annette Batres to: Ms. Angela Calvillo

04/11/2011 11:12 AM

Ms. Calvillo,

One thing that seems to have fallen by the wayside is companies that actually can and want to invest in California and specifically in San Francisco. When a company comes along and wants to invest, please don't let them slip away. We have a phone network that is ready for a turbo boost. In other places that aren't even nearly as big or on the ball as SF, their phone company can also do cool things like deliver Internet TV through the phone line.

That sounds a lot like where the future is so let's do what San Franciscans do - out with the old and in with the new. I hope I can count on you to encourage, not discourage, a much needed upgrade.

Thank you.

Sincerely,

Annette Batres
490 33rd Ave Apt 105
San Francisco, CA 94121



Hearing on fiber upgrade - please approve and lets move forward
Enrique Terrazas to: Ms. Angela Calvillo

04/11/2011 11:13 AM

Ms. Calvillo,

I can't make it to your hearing on April 26 so I'm writing to let you know that I support AT&T's plans to build an IP network in San Francisco. Please deny the appeal so that San Francisco can get the latest and greatest that tech has to offer, and provide added competition to Comcast.

Sincerely,

Enrique Terrazas
3121 20th St Apt 1
San Francisco, CA 94110



Choices mean a better experience for consumers in San Francisco

Chris Hellewell to: Ms. Angela Calvillo

04/11/2011 11:16 AM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

Sincerely,

Chris Hellewell
235 Whitney St
San Francisco, CA 94131



Hearing on fiber upgrade - please approve and lets move forward
John Moroney to: Ms. Angela Calvillo

04/11/2011 11:16 AM

Ms. Calvillo,

I can't make it to your hearing on April 26 so I'm writing to let you know that I support AT&T's plans to build an IP network in San Francisco. It would be an improvement in infrastructure that the City could really use, and it will be done with private sector investment dollars. Please deny the appeal so that San Francisco can get the latest and greatest that tech has to offer.

Sincerely,

John F. Moroney
136 Ord St
San Francisco, CA 94114



San Francisco needs cutting-edge technologies
Sascha Prueter to: Ms. Angela Calvillo

04/11/2011 11:16 AM

Ms. Calvillo,

I support AT&T's plans to upgrade their IP based network. I want San Francisco to have a competitive marketplace where residents can take full advantage of options for cutting-edge technologies.

This upgrade will give consumers a choice for their communication needs. I urge you to vote on April 26 to deny the appeal and support this new investment that will benefit residents across San Francisco in the future.

Won't you join me in this effort for an expanded 21st century network?

Sincerely,

Sascha Prueter
1 Bluxome St Apt 416
San Francisco, CA 94107



Help bring San Francisco's technology into the 21st century
ohn Floria to: Ms. Angela Calvillo

04/11/2011 11:17 AM

Ms. Calvillo,

Everyone in this city deserves a chance to enjoy the benefits of AT&T's upgraded fiber infrastructure. By allowing AT&T to continue with their plans for an IP network, it will give San Francisco residents another choice in home phone, Internet and cable television. It will also encourage investment in our area and bring San Francisco into the 21st century of technology.

Our residents are known for always being on the cutting edge. Now our broadband networks can match that reputation.

Sincerely,

John Floria
1515 Greenwich St Apt 24
San Francisco, CA 94123



Bring technology infrastructure choice to San Francisco
Mr. & Mrs. Jeff Zanetto to: Ms. Angela Calvillo

04/11/2011 11:22 AM

Ms. Calvillo,

We are writing to the Board today to express our opposition to the upcoming hearing on AT&T's upgrades to its San Francisco network. We support having these updates because it will allow for a better, faster communication service in San Francisco and more importantly, provide some competition for Comcast. We have had terrible experiences with them and are awaiting a better option. Please allow AT&T to offer us these improvements and give us a new choice by voting in their favor on April 26th.

We are interested in what AT&T has to offer with an IP-network and would like to ask the board to vote in favor of AT&T pursuing these technologies. Thank you.

Sincerely,

Jana & Jeff Zanetto
1254 45th Ave
San Francisco, CA 94122



Technology Infrastructure and Competition is Vital
Walter Braden to: Ms. Angela Calvillo

04/11/2011 11:26 AM

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure and creating more competition to break Comcast's monopoly in San Francisco. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Walter Braden
70 Marietta Dr
San Francisco, CA 94127



Please vote to allow new technology in San Francisco
Kevin Arceo to: Ms. Angela Calvillo

04/11/2011 11:28 AM

Ms. Calvillo,

On April 26th, the Board of Supervisors will be hearing an appeal challenging AT&T's petition to upgrade its network. I am writing to encourage you to allow these upgrades to continue. Not only will they allow for a faster and better network, but they will also give San Francisco citizens a viable option for their internet and cable needs.

On April 26th, let the city's citizens be the ones to choose, and vote to allow AT&T to update its network.

Sincerely,

Kevin Arceo
455 7th Ave Apt 5
San Francisco, CA 94118



High tech service for SF
Leopoldo Ruazol, III to: Ms. Angela Calvillo

04/11/2011 11:28 AM

Ms. Calvillo,

When I stop and think about the America's Cup coming to SF, I worry that everything will come crashing down. I support our broadband access to the rest of the world along with cell phone service that works well. Please do what you can to keep encouraging private firms to fork over the investment money it takes to deliver high tech services that SF should be famous for.

Thanks

Sincerely,

Leopoldo C Ruazol III
72 Escondido Ave
San Francisco, CA 94132



Citizens of San Francisco Demand Choices - ATT IPTV Application
Mark Moore to: Ms. Angela Calvillo

04/11/2011 11:32 AM

Ms. Calvillo,

As a resident of San Francisco, I look to the Board of Supervisors to foster choice and competition in all emerging technology and telecommunication services - this includes television/video programming.

I understand that the city is about to take up AT&T's application to provide IPTV services. I encourage the Board of Supervisors to take all action necessary to support the introduction of this service throughout San Francisco.

In these tough economic times, it seems to me that the city should be doing all it can to encourage investment and corporate growth within the City of San Francisco.

Thanking you in advance for your prompt action,

Mark A Moore
645 Haight St #6
San Francisco, CA 94117

Mark Moore
645 Haight St Apt 6
San Francisco, CA 94117



We want what other Californians already have
Michael Dreyer to: Ms. Angela Calvillo

04/11/2011 11:34 AM

Ms. Calvillo,

I understand that you will be voting at the end of this month on whether AT&T can continue to invest their fiber infrastructure. AT&T's investment in this technology will allow for a better and faster network and provide San Francisco with another choice for their internet and video needs. We deserve this choice, and we deserve good, innovative technology.

Please vote on April 26th to allow AT&T to continue improving their network, and provide us with the best possible product.

Sincerely,

Michael Dreyer, CPA
335 Berry St Unit 411
San Francisco, CA 94158



Technology infrastructure is vital
Allyn Beltran to: Ms. Angela Calvillo

04/11/2011 11:34 AM

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Allyn Beltran
430 Fillmore St Unit B
San Francisco, CA 94117



Please let AT&T in, allow competition to Comcast
John Honchariw to: Ms. Angela Calvillo

04/11/2011 11:43 AM

Ms. Calvillo,

Please get another competitor to Comcast in SF ASAP. You have the power to do it.

Progress? So my fingers are crossed that San Francisco actually welcomes and encourages companies like AT&T to invest, upgrade and build a new technology infrastructure here. Sounds like just about every city surrounding us already has IPTV. That's very odd since San Franciscans always want the latest/greatest gadgetry.

Thanks for your support.

Sincerely,

John
94 14th St
San Francisco, CA 94103



Please support CHOICE and technology!
Hoc Nguyen to: Ms. Angela Calvillo

04/11/2011 11:44 AM

Ms. Calvillo,

Please vote to allow AT&T to upgrade its broadband network. This will bring next generation technology to San Francisco as well as much needed competition for cable and satellite companies. Fiber is the future, and we have an opportunity to have it here in San Francisco. Please vote to bring fiber to SF and oppose the appeal that is blocking AT&T and preventing SF from joining hundreds of other California cities that already enjoy IP networks.

Your vote will be a vote for SF residents and for choice and against the monopoly that Comcast has been taken advantage of in my neighborhood

Sincerely,

Hoc Nguyen
750 La Playa St # 729
San Francisco, CA 94121



Network Upgrade Benefits San Francisco
Jeffrey Baer to: Ms. Angela Calvillo

04/11/2011 11:53 AM

Ms. Calvillo,

It is absolutely ridiculous that AT&T has not been able to roll out their U-verse product extensively in San Francisco. I have been waiting for a viable option to Comcast for a number of years.

Please move forward with granting AT&T the permission to deploy U-verse without further delay.

Thank you!

Sincerely,

Jeffrey Baer
780 Dartmouth St
San Francisco, CA 94134



San Francisco could use more competition
John Phillips, Jr. to: Ms. Angela Calvillo

04/11/2011 11:53 AM

Ms. Calvillo,

The Board of Supervisors will soon face a vote on whether or not to allow AT&T to invest in their infrastructure in San Francisco. They should support the build and deny the appeal.

AT&T wants to invest private capital to bring the most advanced technology they can to our community. There is no reason to prevent a company from trying to improve their service and our city.

AT&T is simply trying to improve their services. The Board of Supervisors should do what they can to ensure they bring investment and upgrades to the bay area.

Sincerely,

John Dewey Phillips, Jr.
841 Fulton St
San Francisco, CA 94117



PLEASE - Help make technology infrastructure a priority in San Francisco
Colleen Lookingbill to: Ms. Angela Calvillo

04/11/2011 12:09 PM

Ms. Calvillo,

I am writing to the Board today to express my opinion about the upcoming hearing on AT&T's upgrades to its San Francisco network. I support having these updates because it will allow for a better, faster service in San Francisco. Please allow AT&T to offer us these improvements and give us a better option by voting in their favor on April 26th.

I am interested in what AT&T has to offer with an IP-network and I would like to ask the board to vote in favor of AT&T pursuing these technologies. Thank you.

Sincerely,

Colleen Lookingbill
1098 Page St Apt 401
San Francisco, CA 94117



More choices for San Franciscans
Christopher Naughton to: Ms. Angela Calvillo

04/11/2011 12:14 PM

Ms. Calvillo,

I was very excited to hear about the possibility of U-Verse services coming to San Francisco. More choices for San Franciscans means competitive prices, improved service and better quality cable and broadband options. As a city known for its high-tech business environment, San Francisco needs access to the best available services providers have to offer.

I hope you agree that San Franciscans will benefit from a more competitive marketplace and new, high-quality entrants bring numerous consumer benefits. Please deny the appeal and support this infrastructure upgrade.

Sincerely,

Christopher D. Naughton
1375 Scott St
San Francisco, CA 94115



Fiber is the future
irving rivera to: Ms. Angela Calvillo

04/11/2011 12:17 PM

Ms. Calvillo,

Please vote to allow AT&T to upgrade its broadband network. This will bring next generation technology to San Francisco as well as much needed competition for cable and satellite companies. Fiber is the future, and we have an opportunity to have it here in San Francisco. Please vote to bring fiber to SF and oppose the appeal that is blocking AT&T and preventing SF from joining hundreds of other California cities that already enjoy IP networks.

Sincerely,

Irv Rivera
1857 San Jose Ave
San Francisco, CA 94112



We want what other Californians already have
Ian Micklewright to: Ms. Angela Calvillo

04/11/2011 12:19 PM

Ms. Calvillo,

I understand that you will be voting at the end of this month on whether AT&T can continue to invest their fiber infrastructure. AT&T's investment in this technology will allow for a better and faster network and provide San Francisco with another choice for their internet and video needs. We deserve this choice, and we deserve good, innovative technology.

Please vote on April 26th to allow AT&T to continue improving their network, and provide us with the best possible product.

Sincerely,

Ian Micklewright
301 Hugo St Apt 3
San Francisco, CA 94122



Progress?
Michael Pavitt to: Ms. Angela Calvillo

04/11/2011 12:29 PM

Ms. Calvillo,

Please allow AT&T to invest in, upgrade and build a new technology infrastructure here in San Francisco. Do not let COMCAST freeze out this competition in the IPTV marketplace. It's very odd that San Francisco should be denied access to better cable services and that there should be a continuance of an unresponsive and overpriced monopolistic hold on this business.

Thanks for your support.

Sincerely,

Michael F. Pavitt
1542 34th Ave
San Francisco, CA 94122



Please give us the choices we want and deserve
Doug Kzer to: Ms. Angela Calvillo

04/11/2011 12:59 PM

Ms. Calvillo,

Many of us in San Francisco want a choice besides cable. Many of us also want faster, more reliable broadband. However, as AT&T attempts to upgrade its networks in the city, they are continuously blocked by those who do not see the benefits of U-verse here. Upgrading to the IP will provide a choice to those who have been patiently waiting for it and a forum for those who have concerns regarding specific sites. Blocking technological advancement now hurts everyone.

We can't be left behind while technology rapidly plows ahead. Vote No to the appeal on April 26.

Sincerely,

Doug Kizer
4706 Fulton St
San Francisco, CA 94121



Vote to deny the appeal on behalf of your constituents
Sandro Olivieri to: Ms. Angela Calvillo

04/11/2011 01:02 PM

Ms. Calvillo,

On April 26, please vote in favor to allow AT&T to upgrade their fiber infrastructure in San Francisco. Considered one of the largest upgrades in the company's history, this upgrade will enhance communications services in our area.

San Francisco consumers will be able to take advantage of new, cutting-edge technologies. This investment will bring faster broadband speeds and advanced television services to many residents.

Sincerely,

Sandro Olivieri
1277 15th Ave
San Francisco, CA 94122



Go AT&T
Mark Manasse to: Ms. Angela Calvillo

04/11/2011 01:03 PM

Ms. Calvillo,

Later this month, the Board of Supervisors will have the opportunity to bring a great new technology to San Francisco. AT&T's attempt to update its network will allow for the City to have access to a faster and better internet and cable network. Please vote to allow AT&T to offer these services in San Francisco. I like what I'm hearing about their upgrades and I want the chance to give it a try.

On April 26th, the Board will be voting on whether or not to allow AT&T to continue working to upgrade its network. I think these new upgrades have a lot to offer our city, and I think the Board should really consider what having this new technology and new competition could mean to investment and innovation in San Francisco's video and internet markets.

Please vote in favor of AT&T. Thank you!

Sincerely,

Mark Manasse
1270 Monterey Blvd
San Francisco, CA 94127



Vote to allow new technology in San Francisco
Mary Bond to: Ms. Angela Calvillo

04/11/2011 01:55 PM

Ms. Calvillo,

On April 26th, the Board of Supervisors will be hearing an appeal challenging AT&T's petition to upgrade its network. I am writing to encourage you to allow these upgrades to continue. Not only will they allow for a faster and better network, but they will also give San Francisco citizens a viable option for their internet and cable needs.

On April 26th, let the city's citizens be the ones to choose, and vote to allow AT&T to update its network.

Sincerely,

Mary E. Bond
1737 Chestnut St Apt 8
San Francisco, CA 94123



Choices mean a better experience for consumers in San Francisco

Charles Colgate to: Ms. Angela Calvillo

04/11/2011 02:01 PM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens. Competition means the providers have to perform for our business and that will mean more lower prices!

Sincerely,

Charles Colgate
389 Gaven St
San Francisco, CA 94134



Technology infrastructure is good for tourism and that's good for all of us
Steven Ambelang to: Ms. Angela Calvillo

04/11/2011 04:11 PM

Ms. Calvillo,

Just like San Francisco needs drinkable water, a sewage system that does what its supposed to, public transportation that is reliable and bridges that can accommodate people coming in and out of the city, so too do we need reliable technology infrastructure. One could argue that technology infrastructure is every bit as vital of all these. These days the ability to talk to others, send information, watch important current events, study the past and predict tomorrow is all linked by technology infrastructure. San Francisco prides itself on its high tech image and savvy residents. Please be sure to represent us well in encouraging today and tomorrow's technology finds San Francisco at the top of the list vs. the bottom. It's too important not to.

If nothing else, considering the fact that San Francisco is the one of the top tourist destination in the world, we need critical technology infrastructure that will keep people coming here and keep all of their gadgets and cell phones and computers and digital recorders all humming along. Let's make it a priority of the city please.

Sincerely,

Steven Ambelang
14 Moss St Apt B
San Francisco, CA 94103



San Francisco's Technology Future
Sarah Klapec to: Ms. Angela Calvillo

04/11/2011 04:44 PM

Ms. Calvillo,

I believe San Francisco could be falling behind when it comes to technology infrastructure. Most every other city in the Bay Area has a new broadband network that the phone company is building.

I work for AT&T but I am also a proud San Franciscan! I believe the proposed network upgrade application is key to help everyone have access to the Internet and for everyone to have competitive choices. I have a five year old daughter and I want her to have access to the Internet for school projects and reports. I hope you'll support the same point of view.

Thank you.

Sincerely,

Sarah A Klapec
312 Russia Ave
San Francisco, CA 94112



Choice in SF
Mark Manz to: Ms. Angela Calvillo

04/11/2011 05:26 PM

Ms. Calvillo,

I only have 1 option, and that is Comcast, there rude, there service is crap and this is America we need to have a choice! I am 1000% behind AT&T and you should be also.

I dont think its your job to tell us we DO not or CANT NOT have a choice!

If the City Planning Department has done what it needs to regarding AT&T's application to build a big Internet network, I am assuming that we'll start being able to take advantage of it soon? That would be nice to see. Especially when it seems like companies have all but dried up when it comes to investing. Let's encourage that technology investment right here where the technology people live: San Francisco!

Appreciate it.

Sincerely,

Mark A Manz
125 Cambon Dr Apt 7M
San Francisco, CA 94132



April 26th Appeal - Vote NO and lets get on with it
Lawrence Pinkston to: Ms. Angela Calvillo

04/11/2011 06:20 PM

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco.

You should not continue to let organizations use the CEQA process to hold hostage those developments that will improve the city by creating needed infrastructure, jobs and more competition.

I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Lawrence Pinkston
405 Davis Ct
San Francisco, CA 94111



More choices for San Franciscans
Mark Troy to: Ms. Angela Calvillo

04/11/2011 06:22 PM

Ms. Calvillo,

I was very excited to hear about the possibility of U-Verse services coming to San Francisco. More choices for San Franciscans means competitive prices, improved service and better quality cable and broadband options. As a city known for its high-tech business environment, San Francisco needs access to the best available services providers have to offer.

I hope you agree that San Franciscans will benefit from a more competitive marketplace and new, high-quality entrants bring numerous consumer benefits. Please deny the appeal and support this infrastructure upgrade.

Sincerely,

Mark Troy
188 Panorama Dr
San Francisco, CA 94131



Bring us new technology
Agnes Davis to: Ms. Angela Calvillo

04/11/2011 07:03 PM

Ms. Calvillo,

It just seems logical that as a representative of the city, you'll do what you can to bring vital technology infrastructure to those of us who are anxious to receive it. Can I count on you to make it so?

Thank you

Sincerely,

Agnes Davis
1839 34th Ave
San Francisco, CA 94122



AT&T is improving communications services in San Francisco
George Zemitis to: Ms. Angela Calvillo

04/11/2011 07:24 PM

Ms. Calvillo,

Soon, a vote will come up and the Board of Supervisors will have the opportunity to allow AT&T to upgrade their network in our city. San Francisco needs these upgrades.

An upgraded network will mean faster broadband speeds for their customers. It will also mean that other broadband providers will be influenced to improve their networks and lower prices to compete with AT&T, meaning this will benefit all San Franciscans, not just AT&T customers.

I urge the Board to deny the appeal and allow AT&T to improve their network.

Sincerely,

George Zemitis
145 Gardenside Dr Apt 10
San Francisco, CA 94131



AT&T is improving communications services in San Francisco
Vernon Bell to: Ms. Angela Calvillo

04/11/2011 07:39 PM

Ms. Calvillo,

Soon, a vote will come up and the Board of Supervisors will have the opportunity to allow AT&T to upgrade their network in our city. San Francisco needs these upgrades.

An upgraded network will mean faster broadband speeds for their customers. It will also mean that other broadband providers will be influenced to improve their networks and lower prices to compete with AT&T, meaning this will benefit all San Franciscans, not just AT&T customers.

I urge the Board to deny the appeal and allow AT&T to improve their network.

Sincerely,

Vernon Bell
275 Turk St Apt 207
San Francisco, CA 94102



Vote to deny the appeal on behalf of your constituents
Vernon Bell to: Ms. Angela Calvillo

04/11/2011 07:41 PM

Ms. Calvillo,

On April 26, please vote in favor to allow AT&T to upgrade their fiber infrastructure in San Francisco. Considered one of the largest upgrades in the company's history, this upgrade will enhance communications services in our area.

San Francisco consumers will be able to take advantage of new, cutting-edge technologies. This investment will bring faster broadband speeds and advanced television services to many residents.

Sincerely,

Vernon Bell
275 Turk St Apt 207
San Francisco, CA 94102



Don't block technology citywide
Charles McNeil to: Ms. Angela Calvillo

04/11/2011 08:00 PM

Ms. Calvillo,

I have been seeking an alternative to Cable. One that can bring me fast Internet speeds, integrated digital phone service, and HD TV programming. I understand that AT&T wants to do just that but its application is being appealed. I hope you will choose to block the appeal to expedite the availability of these services.

Sincerely,

Charles S. McNeil
1042 Sanchez St
San Francisco, CA 94114



San Francisco consumers demand a strong network
Shing-Hwa Cheung to: Ms. Angela Calvillo

04/11/2011 08:20 PM

Ms. Calvillo,

In San Francisco, consumer demand is high for new and innovative technologies. Like many residents, I try and take full advantage of what the communications environment has to offer. This is why I support AT&T's network upgrade to bring high-tech services to our city.

With this investment, we can expect a new alternative to cable television and new services allowing residents to have a choice for their communications provider.

Together, we can help our community receive the upgrades we need by supporting AT&T's network investment.

Sincerely,

Shing-Hwa Cheung
236 Clara St Apt 3
San Francisco, CA 94107



Please vote to deny the appeal
Allison DeGolier to: Ms. Angela Calvillo

04/11/2011 08:30 PM

Ms. Calvillo,

I am encouraged by the possibility that AT&T Uverse might soon be available in my neighborhood. With only a few choices for video and Internet services, I'm always glad to see more providers enter the market.

With more choices, consumers benefit from competition. As providers work to bring more channels, and applications to San Franciscans, we will all be able to see the latest technological advances in these services.

I want San Francisco to enjoy choice, innovation and competition, and I encourage our leaders give AT&T the opportunity to upgrade its fiber infrastructure.

Sincerely,

Allison DeGolier
2041 Pierce St Apt 3
San Francisco, CA 94115



Choices mean a better experience for consumers in San Francisco

Peter Reque to: Ms. Angela Calvillo

04/11/2011 08:51 PM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

Sincerely,

Peter A Reque
1073 Bush St Apt 4
San Francisco, CA 94109



I support improving communications services in San Francisco
Robert Piccus to: Ms. Angela Calvillo

04/11/2011 09:03 PM

Ms. Calvillo,

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

R P. Piccus
1918 Jackson St
San Francisco, CA 94109



Thanks
Juan Delgado to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Thanks for any role you played in reviewing AT&T's request to build its Uverse network here in San Francisco and comply with City plans. I'm aware of the service and think it's pretty amazing what can now be done through a phone line that is already in place. Anyway, it's time SF had someone other than cable that offers TV and Internet access. I like the idea of having a choice for home entertainment and Internet access. Thanks very much.

Sincerely,

Juan Delgado
275 Turk St Apt 207
San Francisco, CA 94102



Progress?
Daniel Green to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Progress? So my fingers are crossed that San Francisco actually welcomes and encourages companies like AT&T to invest, upgrade and build a new technology infrastructure here. Sounds like just about every city surrounding us already has IPTV. That's very odd since San Franciscans always want the latest/greatest gadgetry.

SERIOUSLY... THIS IS A JOKE. I can't get good service from Comcast, they overcharge me, and I can't get a dish on my roof for an alternative. SF needs this to compete as a global player in high tech services. Cut the red tape.

Thanks for your support.

Sincerely,

Dan Green
2577 1/2 Post St
San Francisco, CA 94115



Upgrade San Francisco
Margaret Dillon to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

It is appropriate for a city such as San Francisco to have a competitive choice when it comes to their video provider. Your wireless connection is only as good as the technology infrastructure that surrounds you.

I recently learned that you'll be hearing an appeal of AT&T's application to upgrade their network. I hope you will join me, oppose this appeal and support bringing San Francisco a competitive alternative to cable.

Sincerely,

Margaret Dillon
2111 44th Ave
San Francisco, CA 94116



April 26th Appeal - Vote NO and lets get on with it
mario ramirez to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco. I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Mario Ramirez
3153 24th St
San Francisco, CA 94110



AT&T needs to continue with needed upgrades
Alan Villareal to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

When the board of supervisors votes on whether AT&T can continue upgrading their network, please be sure to consider the fact that this technology is available in other parts of California, and denying San Francisco access to it seems wrong. This city's citizens deserve access to technology that is offered throughout the state, so please, don't block our access, and vote in favor of AT&T on April 26th.

Our everyday life depends on the technology infrastructure that surrounds us - the ability to talk to others, send information and watch important current events. San Francisco is known for its high tech image and savvy residents. To keep that image we must encourage a competitive choice to cable in San Francisco that will bring high speed internet, IP-TV service and advanced digital phone service.

On April 26th, you will have the opportunity to submit your vote and make technology infrastructure a priority here in San Francisco!

Sincerely,

Alan K. Villareal
21 Guerrero St
San Francisco, CA 94103



Please give us the choices we want and deserve - STOP supporting Comcast!!

Michael Suter to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Many of us in San Francisco want a choice besides cable. Many of us also want faster, more reliable broadband. However, as AT&T attempts to upgrade its networks in the city, they are continuously blocked by those who do not see the benefits of U-verse here. Upgrading to the IP will provide a choice to those who have been patiently waiting for it and a forum for those who have concerns regarding specific sites. Blocking technological advancement now hurts everyone.

We can't be left behind while technology rapidly plows ahead. Vote No to the appeal on April 26.

And what is truly sad is that what we are discussing is diversity, not a monopoly on fast internet & cable services. Please make sure you vote for your district citizens, NOT Comcast.

Sincerely,

Michael Suter
38 Gardenside Dr Apt 7
San Francisco, CA 94131



Please give us the choices we want and deserve
Duke Hoffman to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Many of us in San Francisco want a choice besides cable. Many of us also want faster, more reliable broadband. However, as AT&T attempts to upgrade its networks in the city, they are continuously blocked by those who do not see the benefits of U-verse here. Upgrading to the IP will provide a choice to those who have been patiently waiting for it and a forum for those who have concerns regarding specific sites. Blocking technological advancement now hurts everyone. We are a GREAT city - that's one reason I choose to live here. Being only miles away from the technology development capital of the world, one would think we'd have the best available technology (from multiple competitors), but that seems not to be the case.

I have tried the broadband 'cable' option available, and it's not reliable, at all, in my opinion. That the reason I moved back to a slower, yet more highly reliable DSL option. I want the higher speeds, but I'm not willing to accept outrageous prices, poor customer service, and less than acceptable quality. I would love to have U-Verse NOW.

We can't be left behind while technology rapidly plows ahead. Vote No to the appeal on April 26. Help STOP the Comcast monopoly.

Sincerely,

Duke C Hoffman
1800 Bryant St Ste 214
San Francisco, CA 94110



I support improving communications services in San Francisco
Geoffrey Brooks to: Ms. Angela Calvillo

04/12/2011 06:11 AM

Ms. Calvillo,

Due to the very poor service provided by Comcast to me in the past, both on the quality of the TV reception/service (especially when we switched to Hi-Def); the lack of reliability of their internet service, and a failure to provide a continuous service (which I would have been happy to pay for) whilst I was temporarily "homeless" in San Francisco; I "beg" the City to allow competition so that consumers have choice...and not forced to use an expensive, restrictive non-customer service orientated monopoly.

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

Geoffrey Brooks
1333 Jones St Apt 605
San Francisco, CA 94109



We want what other Californians already have
Ann Long to: Ms. Angela Calvillo

04/12/2011 07:24 AM

Ms. Calvillo,

I am a residential consumer in San Francisco and would appreciate the ability to select a cable provider that offers a more robust service. Currently, Comcast is my provider and their service falls way short of reliable, innovative and dependable. They continue to make promises they cannot keep, their customer service department is ill informed and provides sub-quality service. Their scheduling menu is frequently wrong and to no surprise, they don't know why!! They consistently run ads in San Francisco that are false and misleading while continuing to provide the absolute worst service. I am appalled that the City of San Francisco is denying their citizens to take advantage of the service AT&T has to offer. Everyone I know (and there are many) who has Uverse raves about its dependability and feature rich offerings when compared to Comcast and other providers. The fact that the tax paying citizens of this city are being held hostage by the city is shameful. We deserve the same options that people in other cities in California are getting and the freedom to choose any cable company we so desire. To lose votes in the next election because you are not allowing citizens of this city to obtain better cable service is a risk you may regret when your services are no longer needed by the people of San Francisco. I urge you to stop holding up the ability for UVerse and the other services AT&T provides to be made available to us citizens. PLEASE allow AT&T to bring UVerse to San Francisco.

Sincerely,

Ann Long
405 Davis Ct Apt 1401
San Francisco, CA 94111



Bring better service to San Francisco
William Holevoet to: Ms. Angela Calvillo

04/12/2011 07:38 AM

Ms. Calvillo,

Give us another choice, please. As San Francisco residents we pride ourselves on being technology-savvy - and we're often among the first in the country to welcome new technologies available in the marketplace. We need to continue this image and encourage today and tomorrow's technology.

I am writing today to ask you to support AT&T's plan to bring an IP-network in San Francisco. On April 26th, please vote to help bring new technologies to San Francisco.

Sincerely,

William Holevoet
719 10th Ave
San Francisco, CA 94118



Deny the Appeal - Please!
Jason Tulley to: Ms. Angela Calvillo

04/12/2011 08:26 AM

Ms. Calvillo,

Voting to allow AT&T to upgrade their networks is good for San Francisco. It will improve the quality of life for San Franciscans while solidifying our position as a technologically savvy community.

I am excited about AT&T's plans to upgrade their network in San Francisco. This improvement will bring faster speeds, more choice and innovative technologies to our area. Imagine even more options to select your Internet and video provider and a competitive marketplace that offers the latest technologies is what this city needs.

I hope that you will join me in support of AT&T's investment throughout San Francisco. With these new additions, we can expect benefits for several years to come.

Sincerely,

Jason Tulley
2300 Chestnut St
San Francisco, CA 94123



San Francisco needs cutting-edge technologies
Nelson Fong to: Ms. Angela Calvillo

04/12/2011 09:56 AM

Ms. Calvillo,

I support AT&T's plans to upgrade their IP based network. I want San Francisco to have a competitive marketplace where residents can take full advantage of options for cutting-edge technologies.

This upgrade will give consumers a choice for their communication needs. I urge you to vote on April 26 to deny the appeal and support this new investment that will benefit residents across San Francisco in the future.

Won't you join me in this effort for an expanded 21st century network?

Sincerely,

Nelson Fong
2039 46th Ave
San Francisco, CA 94116



Progress?
Matthew Gildea to: Ms. Angela Calvillo

04/12/2011 11:05 AM

Ms. Calvillo,

Progress? So my fingers are crossed that San Francisco actually welcomes and encourages companies like AT&T to invest, upgrade and build a new technology infrastructure here. Sounds like just about every city surrounding us already has IPTV. That's very odd since San Franciscans always want the latest/greatest gadgetry.

Thanks for your support.

Sincerely,

Matt Gildea
2770 Pine St Apt 205
San Francisco, CA 94115



Thanks
Prabha Milstein to: Ms. Angela Calvillo

04/12/2011 11:54 AM

Ms. Calvillo,

Thanks for any role you played in reviewing AT&T's request to build its Uverse network here in San Francisco and comply with City plans. I'm aware of the service and think it's pretty amazing what can now be done through a phone line that is already in place. Anyway, it's time SF had someone other than cable that offers TV and Internet access. I like the idea of having a choice for home entertainment and Internet access. Thanks very much.

Sincerely,

Prabha Milstein
791 Myra Way
San Francisco, CA 94127



Fiber is the future
JOSEPH YANNELL, J to: Ms. Angela Calvillo

04/12/2011 01:06 PM

Ms. Calvillo,

Please vote to allow AT&T to upgrade its broadband network. This will bring next generation technology to San Francisco as well as much needed competition for cable and satellite companies. Fiber is the future, and we have an opportunity to have it here in San Francisco. Please vote to bring fiber to SF and oppose the appeal that is blocking AT&T and preventing SF from joining hundreds of other California cities that already enjoy IP networks. comcast should not be our only option. please allow at&t to serve our city. thank you. joe yannell attention: ERIC MAR, DISTRICT 1

Sincerely, JOE YANNELL

JOE YANNELL
421 14th Ave Apt 6
San Francisco, CA 94118



April 26th Appeal - Vote NO and lets get on with it
Sherry Mountain to: Ms. Angela Calvillo

04/12/2011 01:52 PM

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco. I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Sherry Mountain
1071 Gilman Ave
San Francisco, CA 94124



I support improving communications services in San Francisco
Martin Mast to: Ms. Angela Calvillo

04/12/2011 07:00 PM

Ms. Calvillo,

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area. I am dissatisfied with the service being provided by Comcast and need competitive choices.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

Martin Mast
601 Corbett Ave
San Francisco, CA 94114



Bring us new technology
Judy Foulkrod to: Ms. Angela Calvillo

04/12/2011 09:28 PM

Ms. Calvillo,

It just seems logical that as a representative of the city, you'll do what you can to bring vital technology infrastructure to those of us who are anxious to receive it. Can I count on you to make it so?

Thank you

Sincerely,

Judy Foulkrod
64 Richland Ave
San Francisco, CA 94110



I want competition for Comcast/Xfinity
Douglas Frantz to: Ms. Angela Calvillo

04/12/2011 09:29 PM

Ms. Calvillo,

On April 26, please vote in favor to allow AT&T to upgrade their fiber infrastructure in San Francisco.

We, as your constituents, are stuck with sub-standard quality and horribly high prices due to the monopoly that Comcast/Xfinity has in the city of San Francisco. With the average income in this city being what it is and with the number of people that rely on TV and Internet, there is no excuse for bills that are in excess of \$150 per month for basic TV and basic Internet.

Currently, as a subscriber paying over \$170 per month, the following are my complaints that go unanswered and are of no concern since there is no option but to have nothing:

I cannot get support when needed

Shows that are recorded have poor quality or no audio

Cost of additional channels is very high

There are other concerns that competition can assist with solving. Please allow AT&T to upgrade their network infrastructure and ultimately to offer (better) service and provide a choice for the residents of San Francisco.

Sincerely,

Douglas Frantz
43 Santa Ynez Ave
San Francisco, CA 94112



Don't block technology citywide
Abigail De Kosnik to: Ms. Angela Calvillo

04/12/2011 09:29 PM

Ms. Calvillo,

I would like to have a real alternative to Cable. One that can bring me superfast Internet speeds, integrated digital phone service, HD TV programming, and OnDemand movies. I understand that AT&T wants to do just that but its application is being appealed. I hope you will choose to block the appeal rather than block consumer choice.

Sincerely,

Abigail De Kosnik
129 Fair Oaks St Apt 6
San Francisco, CA 94110



canarsie, OKC, SF, which one doesn't fit?
Benjamin De Kosnik to: Ms. Angela Calvillo

04/13/2011 02:30 AM

Ms. Calvillo,

I intend to come to this meeting, bring friends, and ask each of the board of supervisors why San Francisco, world-famous high-tech hub, does not have the same high-speed internet options that lower-income neighbourhoods in less regressive cities/states have. Canarsie, NY, and Oklahoma City, OK, both have high-speed access that is restricted to small parts of SF presently (mission bay, financial district.)

I vote. And I'll vote against you in the next election if you continue to obstruct this. I'll spend time and money to defeat anti-technology, anti-jobs supervisors.

Sincerely,

Benjamin De Kosnik
129 Fair Oaks St
San Francisco, CA 94110



Go AT&T
Robin Johnson, A to: Ms. Angela Calvillo

04/13/2011 07:45 AM

Ms. Calvillo,

Later this month, the Board of Supervisors will have the opportunity to bring a great new technology to San Francisco. AT&T's attempt to update its network will allow for the City to have access to a faster and better internet and cable network. Please vote to allow AT&T to offer these services in San Francisco. I like what I'm hearing about their upgrades and I want the chance to give it a try.

On April 26th, the Board will be voting on whether or not to allow AT&T to continue working to upgrade its network. I think these new upgrades have a lot to offer our city, and I think the Board should really consider what having this new technology and new competition could mean to investment and innovation in San Francisco's video and internet markets.

Please vote in favor of AT&T. Thank you!

Sincerely,

Robin Johnson
1662 30th Ave
San Francisco, CA 94122



Technology infrastructure is vital
Chaz Baird to: Ms. Angela Calvillo

(68)
Support

110344
page

04/11/2011 11:10 AM

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Chaz Baird
563 Minna St Apt 1
San Francisco, CA 94103



The future - please support it.
Donato Cabrera to: Ms. Angela Calvillo

04/11/2011 11:10 AM

110344

Ms. Calvillo,

As a San Francisco resident and voting constituent, I want to weigh in that I welcome a healthy competitor to Comcast and trust that you do too.

One of the best things about living in San Francisco is that we all have this wonderful spirit of freedom - freedom of expression and tons of choices. It's why I choose to live here. What is bizarre to me is that this basic ability to choose doesn't apply to one of the biggest chunks of my monthly household budget: my cable tv bill.

I have to believe that if 2 or more big companies want my business, they'll each try harder to earn it. That would be refreshing.

Sincerely,

Donato Cabrera
567 Corbett Ave Apt 1
San Francisco, CA 94114

110344



Choices mean a better experience for consumers in San Francisco
Allen Woo to: Ms. Angela Calvillo

04/11/2011 11:10 AM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

Sincerely,

Allen Woo
1895 41st Ave
San Francisco, CA 94122

110344



Help bring San Francisco's technology into the 21st century
Lynda D'Angelo to: Ms. Angela Calvillo

04/11/2011 11:12 AM

Ms. Calvillo,

Everyone in this city deserves a chance to enjoy the benefits of AT&T's upgraded fiber infrastructure. By allowing AT&T to continue with their plans for an IP network, it will give San Francisco residents another choice in home phone, Internet and cable television. It will also encourage investment in our area and bring San Francisco into the 21st century of technology.

Our residents are known for always being on the cutting edge. Now our broadband networks can match that reputation.

Sincerely,

Lynda D'Angelo
390 Elizabeth St
San Francisco, CA 94114



Help bring San Francisco's technology into the 21st century
Dennis Centore to: Ms. Angela Calvillo

04/11/2011 11:12 AM

Ms. Calvillo,

Everyone in this city deserves a chance to enjoy the benefits of AT&T's upgraded fiber infrastructure. By allowing AT&T to continue with their plans for an IP network, it will give San Francisco residents another choice in home phone, Internet and cable television. It will also encourage investment in our area and bring San Francisco into the 21st century of technology.

Our residents are known for always being on the cutting edge. Now our broadband networks can match that reputation.

Sincerely,

Dennis Centore
195 Collingwood St Apt 3
San Francisco, CA 94114



Please encourage phone company's upgrade
Annette Batres to: Ms. Angela Calvillo

04/11/2011 11:12 AM

Ms. Calvillo,

One thing that seems to have fallen by the wayside is companies that actually can and want to invest in California and specifically in San Francisco. When a company comes along and wants to invest, please don't let them slip away. We have a phone network that is ready for a turbo boost. In other places that aren't even nearly as big or on the ball as SF, their phone company can also do cool things like deliver Internet TV through the phone line.

That sounds a lot like where the future is so let's do what San Franciscans do - out with the old and in with the new. I hope I can count on you to encourage, not discourage, a much needed upgrade.

Thank you.

Sincerely,

Annette Batres
490 33rd Ave Apt 105
San Francisco, CA 94121



Hearing on fiber upgrade - please approve and lets move forward
Enrique Terrazas to: Ms. Angela Calvillo

04/11/2011 11:13 AM

Ms. Calvillo,

I can't make it to your hearing on April 26 so I'm writing to let you know that I support AT&T's plans to build an IP network in San Francisco. Please deny the appeal so that San Francisco can get the latest and greatest that tech has to offer, and provide added competition to Comcast.

Sincerely,

Enrique Terrazas
3121 20th St Apt 1
San Francisco, CA 94110



Choices mean a better experience for consumers in San Francisco
Chris Hellewell to: Ms. Angela Calvillo

04/11/2011 11:16 AM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

Sincerely,

Chris Hellewell
235 Whitney St
San Francisco, CA 94131



Hearing on fiber upgrade - please approve and lets move forward
John Moroney to: Ms. Angela Calvillo

04/11/2011 11:16 AM

Ms. Calvillo,

I can't make it to your hearing on April 26 so I'm writing to let you know that I support AT&T's plans to build an IP network in San Francisco. It would be an improvement in infrastructure that the City could really use, and it will be done with private sector investment dollars. Please deny the appeal so that San Francisco can get the latest and greatest that tech has to offer.

Sincerely,

John F. Moroney
136 Ord St
San Francisco, CA 94114



San Francisco needs cutting-edge technologies
Sascha Prueter to: Ms. Angela Calvillo

04/11/2011 11:16 AM

Ms. Calvillo,

I support AT&T's plans to upgrade their IP based network. I want San Francisco to have a competitive marketplace where residents can take full advantage of options for cutting-edge technologies.

This upgrade will give consumers a choice for their communication needs. I urge you to vote on April 26 to deny the appeal and support this new investment that will benefit residents across San Francisco in the future.

Won't you join me in this effort for an expanded 21st century network?

Sincerely,

Sascha Prueter
1 Bluxome St Apt 416
San Francisco, CA 94107



Help bring San Francisco's technology into the 21st century
ohn Floria to: Ms. Angela Calvillo

04/11/2011 11:17 AM

Ms. Calvillo,

Everyone in this city deserves a chance to enjoy the benefits of AT&T's upgraded fiber infrastructure. By allowing AT&T to continue with their plans for an IP network, it will give San Francisco residents another choice in home phone, Internet and cable television. It will also encourage investment in our area and bring San Francisco into the 21st century of technology.

Our residents are known for always being on the cutting edge. Now our broadband networks can match that reputation.

Sincerely,

John Floria
1515 Greenwich St Apt 24
San Francisco, CA 94123



Bring technology infrastructure choice to San Francisco
Mr. & Mrs. Jeff Zanetto to: Ms. Angela Calvillo

04/11/2011 11:22 AM

Ms. Calvillo,

We are writing to the Board today to express our opposition to the upcoming hearing on AT&T's upgrades to its San Francisco network. We support having these updates because it will allow for a better, faster communication service in San Francisco and more importantly, provide some competition for Comcast. We have had terrible experiences with them and are awaiting a better option. Please allow AT&T to offer us these improvements and give us a new choice by voting in their favor on April 26th.

We are interested in what AT&T has to offer with an IP-network and would like to ask the board to vote in favor of AT&T pursuing these technologies. Thank you.

Sincerely,

Jana & Jeff Zanetto
1254 45th Ave
San Francisco, CA 94122



Technology Infrastructure and Competition is Vital
Walter Braden to: Ms. Angela Calvillo

04/11/2011 11:26 AM

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure and creating more competition to break Comcast's monopoly in San Francisco. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Walter Braden
70 Marietta Dr
San Francisco, CA 94127



Please vote to allow new technology in San Francisco
Kevin Arceo to: Ms. Angela Calvillo

04/11/2011 11:28 AM

Ms. Calvillo,

On April 26th, the Board of Supervisors will be hearing an appeal challenging AT&T's petition to upgrade its network. I am writing to encourage you to allow these upgrades to continue. Not only will they allow for a faster and better network, but they will also give San Francisco citizens a viable option for their internet and cable needs.

On April 26th, let the city's citizens be the ones to choose, and vote to allow AT&T to update its network.

Sincerely,

Kevin Arceo
455 7th Ave Apt 5
San Francisco, CA 94118



High tech service for SF
Leopoldo Ruazol, III to: Ms. Angela Calvillo

04/11/2011 11:28 AM

Ms. Calvillo,

When I stop and think about the America's Cup coming to SF, I worry that everything will come crashing down. I support our broadband access to the rest of the world along with cell phone service that works well. Please do what you can to keep encouraging private firms to fork over the investment money it takes to deliver high tech services that SF should be famous for.

Thanks

Sincerely,

Leopoldo C Ruazol III
72 Escondido Ave
San Francisco, CA 94132



Citizens of San Francisco Demand Choices - ATT IPTV Application

Mark Moore to: Ms. Angela Calvillo

04/11/2011 11:32 AM

Ms. Calvillo,

As a resident of San Francisco, I look to the Board of Supervisors to foster choice and competition in all emerging technology and telecommunication services - this includes television/video programming.

I understand that the city is about to take up AT&T's application to provide IPTV services. I encourage the Board of Supervisors to take all action necessary to support the introduction of this service throughout San Francisco.

In these tough economic times, it seems to me that the city should be doing all it can to encourage investment and corporate growth within the City of San Francisco.

Thanking you in advance for your prompt action,

Mark A Moore
645 Haight St #6
San Francisco, CA 94117

Mark Moore
645 Haight St Apt 6
San Francisco, CA 94117



We want what other Californians already have
Michael Dreyer to: Ms. Angela Calvillo

04/11/2011 11:34 AM

Ms. Calvillo,

I understand that you will be voting at the end of this month on whether AT&T can continue to invest their fiber infrastructure. AT&T's investment in this technology will allow for a better and faster network and provide San Francisco with another choice for their internet and video needs. We deserve this choice, and we deserve good, innovative technology.

Please vote on April 26th to allow AT&T to continue improving their network, and provide us with the best possible product.

Sincerely,

Michael Dreyer, CPA
335 Berry St Unit 411
San Francisco, CA 94158



Technology infrastructure is vital
Allyn Beltran to: Ms. Angela Calvillo

04/11/2011 11:34 AM

Ms. Calvillo,

I just wanted to send you this quick note to thank you for any role you've played in bringing San Francisco an updated technology infrastructure. I'm glad the city planning folks did its analysis so we can all feel good about the overall goals of the city and how new technology access plays a role in most everyone's life. Let's face it, fast access to the Internet is vital to our local economy just like it's vital to a student doing research on a topic for a report or test. Let's keep SF linked in to the rest of the world and on a smart technology path for today and tomorrow. It's as important as ever in today's economy and competitive marketplace.

Thank you.

Sincerely,

Allyn Beltran
430 Fillmore St Unit B
San Francisco, CA 94117



Please let AT&T in, allow competition to Comcast
John Honchariw to: Ms. Angela Calvillo

04/11/2011 11:43 AM

Ms. Calvillo,

Please get another competitor to Comcast in SF ASAP. You have the power to do it.

Progress? So my fingers are crossed that San Francisco actually welcomes and encourages companies like AT&T to invest, upgrade and build a new technology infrastructure here. Sounds like just about every city surrounding us already has IPTV. That's very odd since San Franciscans always want the latest/greatest gadgetry.

Thanks for your support.

Sincerely,

John
94 14th St
San Francisco, CA 94103



Please support CHOICE and technology!
Hoc Nguyen to: Ms. Angela Calvillo

04/11/2011 11:44 AM

Ms. Calvillo,

Please vote to allow AT&T to upgrade its broadband network. This will bring next generation technology to San Francisco as well as much needed competition for cable and satellite companies. Fiber is the future, and we have an opportunity to have it here in San Francisco. Please vote to bring fiber to SF and oppose the appeal that is blocking AT&T and preventing SF from joining hundreds of other California cities that already enjoy IP networks.

Your vote will be a vote for SF residents and for choice and against the monopoly that Comcast has been taken advantage of in my neighborhood

Sincerely,

Hoc Nguyen
750 La Playa St # 729
San Francisco, CA 94121



Network Upgrade Benefits San Francisco
Jeffrey Baer to: Ms. Angela Calvillo

04/11/2011 11:53 AM

Ms. Calvillo,

It is absolutely ridiculous that AT&T has not been able to roll out their U-verse product extensively in San Francisco. I have been waiting for a viable option to Comcast for a number of years.

Please move forward with granting AT&T the permission to deploy U-verse without further delay.

Thank you!

Sincerely,

Jeffrey Baer
780 Dartmouth St
San Francisco, CA 94134



San Francisco could use more competition
John Phillips, Jr. to: Ms. Angela Calvillo

04/11/2011 11:53 AM

Ms. Calvillo,

The Board of Supervisors will soon face a vote on whether or not to allow AT&T to invest in their infrastructure in San Francisco. They should support the build and deny the appeal.

AT&T wants to invest private capital to bring the most advanced technology they can to our community. There is no reason to prevent a company from trying to improve their service and our city.

AT&T is simply trying to improve their services. The Board of Supervisors should do what they can to ensure they bring investment and upgrades to the bay area.

Sincerely,

John Dewey Phillips, Jr.
841 Fulton St
San Francisco, CA 94117



PLEASE - Help make technology infrastructure a priority in San Francisco
Colleen Lookingbill to: Ms. Angela Calvillo

04/11/2011 12:09 PM

Ms. Calvillo,

I am writing to the Board today to express my opinion about the upcoming hearing on AT&T's upgrades to its San Francisco network. I support having these updates because it will allow for a better, faster service in San Francisco. Please allow AT&T to offer us these improvements and give us a better option by voting in their favor on April 26th.

I am interested in what AT&T has to offer with an IP-network and I would like to ask the board to vote in favor of AT&T pursuing these technologies. Thank you.

Sincerely,

Colleen Lookingbill
1098 Page St Apt 401
San Francisco, CA 94117



More choices for San Franciscans
Christopher Naughton to: Ms. Angela Calvillo

04/11/2011 12:14 PM

Ms. Calvillo,

I was very excited to hear about the possibility of U-Verse services coming to San Francisco. More choices for San Franciscans means competitive prices, improved service and better quality cable and broadband options. As a city known for its high-tech business environment, San Francisco needs access to the best available services providers have to offer.

I hope you agree that San Franciscans will benefit from a more competitive marketplace and new, high-quality entrants bring numerous consumer benefits. Please deny the appeal and support this infrastructure upgrade.

Sincerely,

Christopher D. Naughton
1375 Scott St
San Francisco, CA 94115



Fiber is the future
irving rivera to: Ms. Angela Calvillo

04/11/2011 12:17 PM

Ms. Calvillo,

Please vote to allow AT&T to upgrade its broadband network. This will bring next generation technology to San Francisco as well as much needed competition for cable and satellite companies. Fiber is the future, and we have an opportunity to have it here in San Francisco. Please vote to bring fiber to SF and oppose the appeal that is blocking AT&T and preventing SF from joining hundreds of other California cities that already enjoy IP networks.

Sincerely,

Irv Rivera
1857 San Jose Ave
San Francisco, CA 94112



We want what other Californians already have
Ian Micklewright to: Ms. Angela Calvillo

04/11/2011 12:19 PM

Ms. Calvillo,

I understand that you will be voting at the end of this month on whether AT&T can continue to invest their fiber infrastructure. AT&T's investment in this technology will allow for a better and faster network and provide San Francisco with another choice for their internet and video needs. We deserve this choice, and we deserve good, innovative technology.

Please vote on April 26th to allow AT&T to continue improving their network, and provide us with the best possible product.

Sincerely,

Ian Micklewright
301 Hugo St Apt 3
San Francisco, CA 94122



Progress?

Michael Pavitt to: Ms. Angela Calvillo

04/11/2011 12:29 PM

Ms. Calvillo,

Please allow AT&T to invest in, upgrade and build a new technology infrastructure here in San Francisco. Do not let COMCAST freeze out this competition in the IPTV marketplace. It's very odd that San Francisco should be denied access to better cable services and that there should be a continuance of an unresponsive and overpriced monopolistic hold on this business.

Thanks for your support.

Sincerely,

Michael F. Pavitt
1542 34th Ave
San Francisco, CA 94122



Please give us the choices we want and deserve
Doug Kzer to: Ms. Angela Calvillo

04/11/2011 12:59 PM

Ms. Calvillo,

Many of us in San Francisco want a choice besides cable. Many of us also want faster, more reliable broadband. However, as AT&T attempts to upgrade its networks in the city, they are continuously blocked by those who do not see the benefits of U-verse here. Upgrading to the IP will provide a choice to those who have been patiently waiting for it and a forum for those who have concerns regarding specific sites. Blocking technological advancement now hurts everyone.

We can't be left behind while technology rapidly plows ahead. Vote No to the appeal on April 26.

Sincerely,

Doug Kizer
4706 Fulton St
San Francisco, CA 94121



Vote to deny the appeal on behalf of your constituents
Sandro Olivieri to: Ms. Angela Calvillo

04/11/2011 01:02 PM

Ms. Calvillo,

On April 26, please vote in favor to allow AT&T to upgrade their fiber infrastructure in San Francisco. Considered one of the largest upgrades in the company's history, this upgrade will enhance communications services in our area.

San Francisco consumers will be able to take advantage of new, cutting-edge technologies. This investment will bring faster broadband speeds and advanced television services to many residents.

Sincerely,

Sandro Olivieri
1277 15th Ave
San Francisco, CA 94122



Go AT&T
Mark Manasse to: Ms. Angela Calvillo

04/11/2011 01:03 PM

Ms. Calvillo,

Later this month, the Board of Supervisors will have the opportunity to bring a great new technology to San Francisco. AT&T's attempt to update its network will allow for the City to have access to a faster and better internet and cable network. Please vote to allow AT&T to offer these services in San Francisco. I like what I'm hearing about their upgrades and I want the chance to give it a try.

On April 26th, the Board will be voting on whether or not to allow AT&T to continue working to upgrade its network. I think these new upgrades have a lot to offer our city, and I think the Board should really consider what having this new technology and new competition could mean to investment and innovation in San Francisco's video and internet markets.

Please vote in favor of AT&T. Thank you!

Sincerely;

Mark Manasse
1270 Monterey Blvd
San Francisco, CA 94127



Vote to allow new technology in San Francisco
Mary Bond to: Ms. Angela Calvillo

04/11/2011 01:55 PM

Ms. Calvillo,

On April 26th, the Board of Supervisors will be hearing an appeal challenging AT&T's petition to upgrade its network. I am writing to encourage you to allow these upgrades to continue. Not only will they allow for a faster and better network, but they will also give San Francisco citizens a viable option for their internet and cable needs.

On April 26th, let the city's citizens be the ones to choose, and vote to allow AT&T to update its network.

Sincerely,

Mary E. Bond
1737 Chestnut St Apt 8
San Francisco, CA 94123



Choices mean a better experience for consumers in San Francisco

Charles Colgate to: Ms. Angela Calvillo

04/11/2011 02:01 PM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens. Competition means the providers have to perform for our business and that will mean more lower prices!

Sincerely,

Charles Colgate
389 Gaven St
San Francisco, CA 94134



Technology infrastructure is good for tourism and that's good for all of us
Steven Ambelang to: Ms. Angela Calvillo

04/11/2011 04:11 PM

Ms. Calvillo,

Just like San Francisco needs drinkable water, a sewage system that does what its supposed to, public transportation that is reliable and bridges that can accommodate people coming in and out of the city, so too do we need reliable technology infrastructure. One could argue that technology infrastructure is every bit as vital of all these. These days the ability to talk to others, send information, watch important current events, study the past and predict tomorrow is all linked by technology infrastructure. San Francisco prides itself on its high tech image and savvy residents. Please be sure to represent us well in encouraging today and tomorrow's technology finds San Francisco at the top of the list vs. the bottom. It's too important not to.

If nothing else, considering the fact that San Francisco is the one of the top tourist destination in the world, we need critical technology infrastructure that will keep people coming here and keep all of their gadgets and cell phones and computers and digital recorders all humming along. Let's make it a priority of the city please.

Sincerely,

Steven Ambelang
14 Moss St Apt B
San Francisco, CA 94103



San Francisco's Technology Future
Sarah Klapec to: Ms. Angela Calvillo

04/11/2011 04:44 PM

Ms. Calvillo,

I believe San Francisco could be falling behind when it comes to technology infrastructure. Most every other city in the Bay Area has a new broadband network that the phone company is building.

I work for AT&T but I am also a proud San Franciscan! I believe the proposed network upgrade application is key to help everyone have access to the Internet and for everyone to have competitive choices. I have a five year old daughter and I want her to have access to the Internet for school projects and reports. I hope you'll support the same point of view.

Thank you.

Sincerely,

Sarah A Klapec
312 Russia Ave
San Francisco, CA 94112



Choice in SF
Mark Manz to: Ms. Angela Calvillo

04/11/2011 05:26 PM

Ms. Calvillo,

I only have 1 option, and that is Comcast, there rude, there service is crap and this is America we need to have a choice! I am 1000% behind AT&T and you should be also.

I dont think its your job to tell us we DO not or CANT NOT have a choice!

If the City Planning Department has done what it needs to regarding AT&T's application to build a big Internet network, I am assuming that we'll start being able to take advantage of it soon? That would be nice to see. Especially when it seems like companies have all but dried up when it comes to investing. Let's encourage that technology investment right here where the technology people live: San Francisco!

Appreciate it.

Sincerely,

Mark A Manz
125 Cambon Dr Apt 7M
San Francisco, CA 94132



April 26th Appeal - Vote NO and lets get on with it
Lawrence Pinkston to: Ms. Angela Calvillo

04/11/2011 06:20 PM

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco.

You should not continue to let organizations use the CEQA process to hold hostage those developments that will improve the city by creating needed infrastructure, jobs and more competition.

I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Lawrence Pinkston
405 Davis Ct
San Francisco, CA 94111



More choices for San Franciscans
Mark Troy to: Ms. Angela Calvillo

04/11/2011 06:22 PM

Ms. Calvillo,

I was very excited to hear about the possibility of U-Verse services coming to San Francisco. More choices for San Franciscans means competitive prices, improved service and better quality cable and broadband options. As a city known for its high-tech business environment, San Francisco needs access to the best available services providers have to offer.

I hope you agree that San Franciscans will benefit from a more competitive marketplace and new, high-quality entrants bring numerous consumer benefits. Please deny the appeal and support this infrastructure upgrade.

Sincerely,

Mark Troy
188 Panorama Dr
San Francisco, CA 94131



Bring us new technology
Agnes Davis to: Ms. Angela Calvillo

04/11/2011 07:03 PM

Ms. Calvillo,

It just seems logical that as a representative of the city, you'll do what you can to bring vital technology infrastructure to those of us who are anxious to receive it. Can I count on you to make it so?

Thank you

Sincerely,

Agnes Davis
1839 34th Ave
San Francisco, CA 94122



AT&T is improving communications services in San Francisco
George Zemitis to: Ms. Angela Calvillo

04/11/2011 07:24 PM

Ms. Calvillo,

Soon, a vote will come up and the Board of Supervisors will have the opportunity to allow AT&T to upgrade their network in our city. San Francisco needs these upgrades.

An upgraded network will mean faster broadband speeds for their customers. It will also mean that other broadband providers will be influenced to improve their networks and lower prices to compete with AT&T, meaning this will benefit all San Franciscans, not just AT&T customers.

I urge the Board to deny the appeal and allow AT&T to improve their network.

Sincerely,

George Zemitis
145 Gardenside Dr Apt 10
San Francisco, CA 94131



AT&T is improving communications services in San Francisco
Vernon Bell to: Ms. Angela Calvillo

04/11/2011 07:39 PM

Ms. Calvillo,

Soon, a vote will come up and the Board of Supervisors will have the opportunity to allow AT&T to upgrade their network in our city. San Francisco needs these upgrades.

An upgraded network will mean faster broadband speeds for their customers. It will also mean that other broadband providers will be influenced to improve their networks and lower prices to compete with AT&T, meaning this will benefit all San Franciscans, not just AT&T customers.

I urge the Board to deny the appeal and allow AT&T to improve their network.

Sincerely,

Vernon Bell
275 Turk St Apt 207
San Francisco, CA 94102



Vote to deny the appeal on behalf of your constituents
Vernon Bell to: Ms. Angela Calvillo

04/11/2011 07:41 PM

Ms. Calvillo,

On April 26, please vote in favor to allow AT&T to upgrade their fiber infrastructure in San Francisco. Considered one of the largest upgrades in the company's history, this upgrade will enhance communications services in our area.

San Francisco consumers will be able to take advantage of new, cutting-edge technologies. This investment will bring faster broadband speeds and advanced television services to many residents.

Sincerely,

Vernon Bell
275 Turk St Apt 207
San Francisco, CA 94102



Don't block technology citywide
Charles McNiell to: Ms. Angela Calvillo

04/11/2011 08:00 PM

Ms. Calvillo,

I have been seeking an alternative to Cable. One that can bring me fast Internet speeds, integrated digital phone service, and HD TV programming. I understand that AT&T wants to do just that but its application is being appealed. I hope you will choose to block the appeal to expedite the availability of these services.

Sincerely,

Charles S. McNiell
1042 Sanchez St
San Francisco, CA 94114



San Francisco consumers demand a strong network
Shing-Hwa Cheung to: Ms. Angela Calvillo

04/11/2011 08:20 PM

Ms. Calvillo,

In San Francisco, consumer demand is high for new and innovative technologies. Like many residents, I try and take full advantage of what the communications environment has to offer. This is why I support AT&T's network upgrade to bring high-tech services to our city.

With this investment, we can expect a new alternative to cable television and new services allowing residents to have a choice for their communications provider.

Together, we can help our community receive the upgrades we need by supporting AT&T's network investment.

Sincerely,

Shing-Hwa Cheung
236 Clara St Apt 3
San Francisco, CA 94107



Please vote to deny the appeal
Allison DeGolier to: Ms. Angela Calvillo

04/11/2011 08:30 PM

Ms. Calvillo,

I am encouraged by the possibility that AT&T Uverse might soon be available in my neighborhood. With only a few choices for video and Internet services, I'm always glad to see more providers enter the market.

With more choices, consumers benefit from competition. As providers work to bring more channels, and applications to San Franciscans, we will all be able to see the latest technological advances in these services.

I want San Francisco to enjoy choice, innovation and competition, and I encourage our leaders give AT&T the opportunity to upgrade its fiber infrastructure.

Sincerely,

Allison DeGolier
2041 Pierce St Apt 3
San Francisco, CA 94115



Choices mean a better experience for consumers in San Francisco

Peter Reque to: Ms. Angela Calvillo

04/11/2011 08:51 PM

Ms. Calvillo,

Soon, the Board of Supervisors will have the opportunity to allow AT&T to upgrade their networks here in San Francisco. It behooves the board to allow AT&T to invest as much money as they can into our city.

As one of the most technologically advanced cities in the nation, we should have the most advanced technological infrastructure possible. Allowing AT&T to invest freely in our city will bring higher quality service, benefitting all of our citizens.

Sincerely,

Peter A Reque
1073 Bush St Apt 4
San Francisco, CA 94109



I support improving communications services in San Francisco
Robert Piccus to: Ms. Angela Calvillo

04/11/2011 09:03 PM

Ms. Calvillo,

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

R P. Piccus
1918 Jackson St
San Francisco, CA 94109



Thanks
Juan Delgado to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Thanks for any role you played in reviewing AT&T's request to build its Uverse network here in San Francisco and comply with City plans. I'm aware of the service and think it's pretty amazing what can now be done through a phone line that is already in place. Anyway, it's time SF had someone other than cable that offers TV and Internet access. I like the idea of having a choice for home entertainment and Internet access. Thanks very much.

Sincerely,

Juan Delgado
275 Turk St Apt 207
San Francisco, CA 94102



Progress?
Daniel Green to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Progress? So my fingers are crossed that San Francisco actually welcomes and encourages companies like AT&T to invest, upgrade and build a new technology infrastructure here. Sounds like just about every city surrounding us already has IPTV. That's very odd since San Franciscans always want the latest/greatest gadgetry.

SERIOUSLY... THIS IS A JOKE. I can't get good service from Comcast, they overcharge me, and I can't get a dish on my roof for an alternative. SF needs this to compete as a global player in high tech services. Cut the red tape.

Thanks for your support.

Sincerely,

Dan Green
2577 1/2 Post St
San Francisco, CA 94115



Upgrade San Francisco
Margaret Dillon to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

It is appropriate for a city such as San Francisco to have a competitive choice when it comes to their video provider. Your wireless connection is only as good as the technology infrastructure that surrounds you.

I recently learned that you'll be hearing an appeal of AT&T's application to upgrade their network. I hope you will join me, oppose this appeal and support bringing San Francisco a competitive alternative to cable.

Sincerely,

Margaret Dillon
2111 44th Ave
San Francisco, CA 94116



April 26th Appeal - Vote NO and lets get on with it
mario ramirez to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco. I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Mario Ramirez
3153 24th St
San Francisco, CA 94110



AT&T needs to continue with needed upgrades
Alan Villareal to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

When the board of supervisors votes on whether AT&T can continue upgrading their network, please be sure to consider the fact that this technology is available in other parts of California, and denying San Francisco access to it seems wrong. This city's citizens deserve access to technology that is offered throughout the state, so please, don't block our access, and vote in favor of AT&T on April 26th.

Our everyday life depends on the technology infrastructure that surrounds us - the ability to talk to others, send information and watch important current events. San Francisco is known for its high tech image and savvy residents. To keep that image we must encourage a competitive choice to cable in San Francisco that will bring high speed internet, IP-TV service and advanced digital phone service.

On April 26th, you will have the opportunity to submit your vote and make technology infrastructure a priority here in San Francisco!

Sincerely,

Alan K. Villareal
21 Guerrero St
San Francisco, CA 94103



Please give us the choices we want and deserve - STOP supporting Comcast!!

Michael Suter to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Many of us in San Francisco want a choice besides cable. Many of us also want faster, more reliable broadband. However, as AT&T attempts to upgrade its networks in the city, they are continuously blocked by those who do not see the benefits of U-verse here. Upgrading to the IP will provide a choice to those who have been patiently waiting for it and a forum for those who have concerns regarding specific sites. Blocking technological advancement now hurts everyone.

We can't be left behind while technology rapidly plows ahead. Vote No to the appeal on April 26.

And what is truly sad is that what we are discussing is diversity, not a monopoly on fast internet & cable services. Please make sure you vote for your district citizens, NOT Comcast.

Sincerely,

Michael Suter
38 Gardenside Dr Apt 7
San Francisco, CA 94131



Please give us the choices we want and deserve
Duke Hoffman to: Ms. Angela Calvillo

04/12/2011 02:30 AM

Ms. Calvillo,

Many of us in San Francisco want a choice besides cable. Many of us also want faster, more reliable broadband. However, as AT&T attempts to upgrade its networks in the city, they are continuously blocked by those who do not see the benefits of U-verse here. Upgrading to the IP will provide a choice to those who have been patiently waiting for it and a forum for those who have concerns regarding specific sites. Blocking technological advancement now hurts everyone. We are a GREAT city - that's one reason I choose to live here. Being only miles away from the technology development capital of the world, one would think we'd have the best available technology (from multiple competitors), but that seems not to be the case.

I have tried the broadband 'cable' option available, and it's not reliable, at all, in my opinion. That the reason I moved back to a slower, yet more highly reliable DSL option. I want the higher speeds, but I'm not willing to accept outrageous prices, poor customer service, and less than acceptable quality. I would love to have U-Verse NOW.

We can't be left behind while technology rapidly plows ahead. Vote No to the appeal on April 26. Help STOP the Comcast monopoly.

Sincerely,

Duke C Hoffman
1800 Bryant St Ste 214
San Francisco, CA 94110



I support improving communications services in San Francisco
Geoffrey Brooks to: Ms. Angela Calvillo

04/12/2011 06:11 AM

Ms. Calvillo,

Due to the very poor service provided by Comcast to me in the past, both on the quality of the TV reception/service (especially when we switched to Hi-Def); the lack of reliability of their internet service, and a failure to provide a continuous service (which I would have been happy to pay for) whilst I was temporarily "homeless" in San Francisco; I "beg" the City to allow competition so that consumers have choice...and not forced to use an expensive, restrictive non-customer service orientated monopoly.

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

Geoffrey Brooks
1333 Jones St Apt 605
San Francisco, CA 94109



We want what other Californians already have
Ann Long to: Ms. Angela Calvillo

04/12/2011 07:24 AM

Ms. Calvillo,

I am a residential consumer in San Francisco and would appreciate the ability to select a cable provider that offers a more robust service. Currently, Comcast is my provider and their service falls way short of reliable, innovative and dependable. They continue to make promises they cannot keep, their customer service department is ill informed and provides sub-quality service. Their scheduling menu is frequently wrong and to no surprise, they don't know why!! They consistently run ads in San Francisco that are false and misleading while continuing to provide the absolute worst service. I am appalled that the City of San Francisco is denying their citizens to take advantage of the service AT&T has to offer. Everyone I know (and there are many) who has Uverse raves about its dependability and feature rich offerings when compared to Comcast and other providers. The fact that the tax paying citizens of this city are being held hostage by the city is shameful. We deserve the same options that people in other cities in California are getting and the freedom to choose any cable company we so desire. To lose votes in the next election because you are not allowing citizens of this city to obtain better cable service is a risk you may regret when your services are no longer needed by the people of San Francisco. I urge you to stop holding up the ability for UVerse and the other services AT&T provides to be made available to us citizens. PLEASE allow AT&T to bring UVerse to San Francisco.

Sincerely,

Ann Long
405 Davis Ct Apt 1401
San Francisco, CA 94111



Bring better service to San Francisco
William Holevoet to: Ms. Angela Calvillo

04/12/2011 07:38 AM

Ms. Calvillo,

Give us another choice, please. As San Francisco residents we pride ourselves on being technology-savvy - and we're often among the first in the country to welcome new technologies available in the marketplace. We need to continue this image and encourage today and tomorrow's technology.

I am writing today to ask you to support AT&T's plan to bring an IP-network in San Francisco. On April 26th, please vote to help bring new technologies to San Francisco.

Sincerely,

William Holevoet
719 10th Ave
San Francisco, CA 94118



Deny the Appeal - Please!
Jason Tulley to: Ms. Angela Calvillo

04/12/2011 08:26 AM

Ms. Calvillo,

Voting to allow AT&T to upgrade their networks is good for San Francisco. It will improve the quality of life for San Franciscans while solidifying our position as a technologically savvy community.

I am excited about AT&T's plans to upgrade their network in San Francisco. This improvement will bring faster speeds, more choice and innovative technologies to our area. Imagine even more options to select your Internet and video provider and a competitive marketplace that offers the latest technologies is what this city needs.

I hope that you will join me in support of AT&T's investment throughout San Francisco. With these new additions, we can expect benefits for several years to come.

Sincerely,

Jason Tulley
2300 Chestnut St
San Francisco, CA 94123



San Francisco needs cutting-edge technologies
Nelson Fong to: Ms. Angela Calvillo

04/12/2011 09:56 AM

Ms. Calvillo,

I support AT&T's plans to upgrade their IP based network. I want San Francisco to have a competitive marketplace where residents can take full advantage of options for cutting-edge technologies.

This upgrade will give consumers a choice for their communication needs. I urge you to vote on April 26 to deny the appeal and support this new investment that will benefit residents across San Francisco in the future.

Won't you join me in this effort for an expanded 21st century network?

Sincerely,

Nelson Fong
2039 46th Ave
San Francisco, CA 94116



Progress?
Matthew Gildea to: Ms. Angela Calvillo

04/12/2011 11:05 AM

Ms. Calvillo,

Progress? So my fingers are crossed that San Francisco actually welcomes and encourages companies like AT&T to invest, upgrade and build a new technology infrastructure here. Sounds like just about every city surrounding us already has IPTV. That's very odd since San Franciscans always want the latest/greatest gadgetry.

Thanks for your support.

Sincerely,

Matt Gildea
2770 Pine St Apt 205
San Francisco, CA 94115



Thanks
Prabha Milstein to: Ms. Angela Calvillo

04/12/2011 11:54 AM

Ms. Calvillo,

Thanks for any role you played in reviewing AT&T's request to build its Uverse network here in San Francisco and comply with City plans. I'm aware of the service and think it's pretty amazing what can now be done through a phone line that is already in place. Anyway, it's time SF had someone other than cable that offers TV and Internet access. I like the idea of having a choice for home entertainment and Internet access. Thanks very much.

Sincerely,

Prabha Milstein
791 Myra Way
San Francisco, CA 94127



Fiber is the future
JOSEPH YANNELL, J to: Ms. Angela Calvillo

04/12/2011 01:06 PM

Ms. Calvillo,

Please vote to allow AT&T to upgrade its broadband network. This will bring next generation technology to San Francisco as well as much needed competition for cable and satellite companies. Fiber is the future, and we have an opportunity to have it here in San Francisco. Please vote to bring fiber to SF and oppose the appeal that is blocking AT&T and preventing SF from joining hundreds of other California cities that already enjoy IP networks. comcast should not be our only option. please allow at&t to serve our city. thank you. joe yannell attention: ERIC MAR, DISTRICT 1

Sincerely, JOE YANNELL

JOE YANNELL
421 14th Ave Apt 6
San Francisco, CA 94118



April 26th Appeal - Vote NO and lets get on with it
Sherry Mountain to: Ms. Angela Calvillo

04/12/2011 01:52 PM

Ms. Calvillo,

I heard that you'll be hearing an appeal on AT&T's application to upgrade its network to bring state-of-the-art technology to San Francisco. I think San Francisco could use some healthy competition in the video market and I'd love to see what an IP network could do. So please oppose the appeal and let AT&T move forward with its plans to build out its next-gen networks.

Sincerely,

Sherry Mountain
1071 Gilman Ave
San Francisco, CA 94124



I support improving communications services in San Francisco
Martin Mast to: Ms. Angela Calvillo

04/12/2011 07:00 PM

Ms. Calvillo,

AT&T's plan to upgrade their fiber infrastructure is a major step in the right direction for communication services in San Francisco. This investment would bring faster broadband speeds and advanced television services to our area. I am dissatisfied with the service being provided by Comcast and need competitive choices.

More choice, means more possibilities for our community to connect. This is an exciting opportunity, but we need your support. Please deny the appeal and vote in favor of AT&T's network upgrades on April 26.

Thank you in advance for your help!

Sincerely,

Martin Mast
601 Corbett Ave
San Francisco, CA 94114



Bring us new technology
Judy Foulkrod to: Ms. Angela Calvillo

04/12/2011 09:28 PM

Ms. Calvillo,

It just seems logical that as a representative of the city, you'll do what you can to bring vital technology infrastructure to those of us who are anxious to receive it. Can I count on you to make it so?

Thank you

Sincerely,

Judy Foulkrod
64 Richland Ave
San Francisco, CA 94110



I want competition for Comcast/Xfinity
Douglas Frantz to: Ms. Angela Calvillo

04/12/2011 09:29 PM

Ms. Calvillo,

On April 26, please vote in favor to allow AT&T to upgrade their fiber infrastructure in San Francisco.

We, as your constituents, are stuck with sub-standard quality and horribly high prices due to the monopoly that Comcast/Xfinity has in the city of San Francisco. With the average income in this city being what it is and with the number of people that rely on TV and Internet, there is no excuse for bills that are in excess of \$150 per month for basic TV and basic Internet.

Currently, as a subscriber paying over \$170 per month, the following are my complaints that go unanswered and are of no concern since there is no option but to have nothing:

I cannot get support when needed
Shows that are recorded have poor quality or no audio
Cost of additional channels is very high

There are other concerns that competition can assist with solving. Please allow AT&T to upgrade their network infrastructure and ultimately to offer (better) service and provide a choice for the residents of San Francisco.

Sincerely,

Douglas Frantz
43 Santa Ynez Ave
San Francisco, CA 94112



Don't block technology citywide
Abigail De Kosnik to: Ms. Angela Calvillo

04/12/2011 09:29 PM

Ms. Calvillo,

I would like to have a real alternative to Cable. One that can bring me superfast Internet speeds, integrated digital phone service, HD TV programming, and OnDemand movies. I understand that AT&T wants to do just that but its application is being appealed. I hope you will choose to block the appeal rather than block consumer choice.

Sincerely,

Abigail De Kosnik
129 Fair Oaks St Apt 6
San Francisco, CA 94110



canarsie, OKC, SF, which one doesn't fit?
Benjamin De Kosnik to: Ms. Angela Calvillo

04/13/2011 02:30 AM

Ms. Calvillo,

I intend to come to this meeting, bring friends, and ask each of the board of supervisors why San Francisco, world-famous high-tech hub, does not have the same high-speed internet options that lower-income neighbourhoods in less regressive cities/states have. Canarsie, NY, and Oklahoma City, OK, both have high-speed access that is restricted to small parts of SF presently (mission bay, financial district.)

I vote. And I'll vote against you in the next election if you continue to obstruct this. I'll spend time and money to defeat anti-technology, anti-jobs supervisors.

Sincerely,

Benjamin De Kosnik
129 Fair Oaks St
San Francisco, CA 94110



Go AT&T
Robin Johnson, A to: Ms. Angela Calvillo

04/13/2011 07:45 AM

Ms. Calvillo,

Later this month, the Board of Supervisors will have the opportunity to bring a great new technology to San Francisco. AT&T's attempt to update its network will allow for the City to have access to a faster and better internet and cable network. Please vote to allow AT&T to offer these services in San Francisco. I like what I'm hearing about their upgrades and I want the chance to give it a try.

On April 26th, the Board will be voting on whether or not to allow AT&T to continue working to upgrade its network. I think these new upgrades have a lot to offer our city, and I think the Board should really consider what having this new technology and new competition could mean to investment and innovation in San Francisco's video and internet markets.

Please vote in favor of AT&T. Thank you!

Sincerely,

Robin Johnson
1662 30th Ave
San Francisco, CA 94122



Chinese/Spanish/LGBT without their directories?
Roxana Rudd to: Clerk of the Board Angela Calvillo

04/13/2011 08:57 AM

Clerk of the Board Calvillo,

Is it true that you're considering a vote to restrict the yellow pages? Isn't that illegal or something? Of course that probably wouldn't stop the supervisors. Please just know that I think that is not a good idea.

San Francisco is already known as a place that is unfriendly to and hard to do business. The Board has put all kinds of regulations on small businesses, and taking away a popular marketing and advertising tool just reinforces the city's reputation as being business UN-friendly. Even if you're not worried about that, I would think you'd take significant pause before cutting off old people and people who use the Chinese and Spanish directories. I can't imagine that this is a risk you want to have on your watch.

Sincerely,

Roxana Rudd
1210 E Sunflower Cir
Orange, CA 92866



Chinese/Spanish/LGBT without their directories?
Roxana Rudd to: Clerk of the Board Angela Calvillo

04/13/2011 08:57 AM

Clerk of the Board Calvillo,

Is it true that you're considering a vote to restrict the yellow pages? Isn't that illegal or something? Of course that probably wouldn't stop the supervisors. Please just know that I think that is not a good idea.

San Francisco is already known as a place that is unfriendly to and hard to do business. The Board has put all kinds of regulations on small businesses, and taking away a popular marketing and advertising tool just reinforces the city's reputation as being business UN-friendly. Even if you're not worried about that, I would think you'd take significant pause before cutting off old people and people who use the Chinese and Spanish directories. I can't imagine that this is a risk you want to have on your watch.

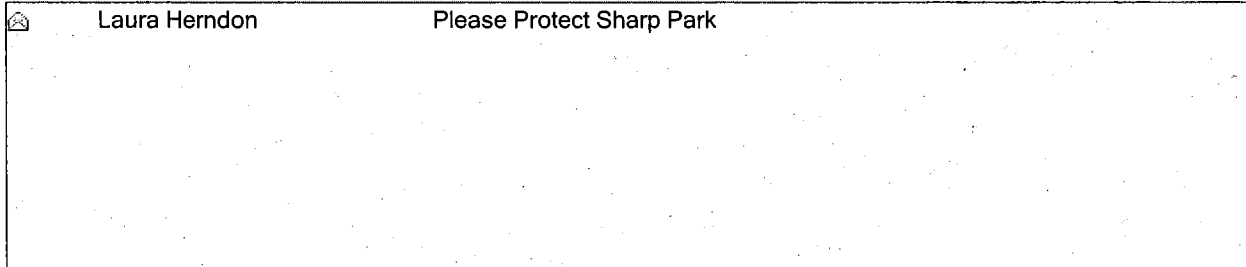
Sincerely,

Roxana Rudd
1210 E Sunflower Cir
Orange, CA 92866



Please Protect Sharp Park
Laura Herndon to: Board.of.Supervisors
Sent by: National Parks Conservation Association
<takeaction@npca.org>
Please respond to Laura Herndon

04/11/2011 03:48 PM



Apr 11, 2011

San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place Room 244
San Francisco, CA 94102-4689

Dear Board of Supervisors,

I am writing to ask that you take action to restore wetlands at Sharp Park Golf Course and that you create a better public park in partnership with the National Park Service. Closing the Pacifica-based, but San Francisco-owned golf course--which is also located within the boundary of the Golden Gate National Recreation Area--will best protect endangered species, provide more diverse recreational activities, provide flood control for adjacent neighborhoods, and is the least expensive option for San Francisco. Restoration would also allow money spent on the failing course to be reinvested into parks and other golf courses actually located within San Francisco.

Sharp Park Golf Course loses up to hundreds of thousands of dollars each year and continues to kill endangered species. We can do better. Please help build a better public park at Sharp Park that everyone can enjoy!

Thank you for considering my comments.

Sincerely,

Mrs. Laura Herndon
3311 W Alameda Ave Apt F
Burbank, CA 91505-4313



Please Save The Sharp Park Wetlands
Laurie Komorowski to: Board.of.Supervisors
Please respond to rekomo

04/11/2011 05:25 PM

View: (Mail Threads)

Dear Board of Supervisors

I am writing to urge the City of San Francisco to turn the Sharp Park Golf Course over to its next door neighbor, the National Park Service. The Sharp Park Wetlands provide critical habitat for the endangered California Red-Legged Frog and a variety of other wildlife. Both frogs and wetlands are rapidly disappearing in California and worldwide, so it is disconcerting that the City of San Francisco is currently using taxpayer dollars to pump the Sharp Park Wetlands dry, killing endangered frogs in the process, and violating state and federal laws.

The Sharp Park Golf Course has a long history of environmental and economic troubles, and the time has clearly come for the City of San Francisco to change course. By closing the golf course and handing the land over to the National Park Service, the City of San Francisco would relieve itself of its current financial, legal and environmental burden, and it would also clearly mark itself as a world leader in environmental protection efforts.

The restored Sharp Park Wetlands would be a safe haven for threatened wildlife and would provide valuable recreational opportunities to San Francisco residents and tourists alike. This would not only improve the quality of life for San Francisco's residents, it would increase the long-term economic value of the property.

On behalf of all those who enjoy nature and wildlife, thanks for your consideration.

Laurie Komorowski

Gainesville, FL 32605



Please Save The Sharp Park Wetlands
martha leahy to: Board.of.Supervisors
Please respond to martha638

04/11/2011 08:49 PM

View: (Mail Threads)

Dear Board of Supervisors

I am writing to urge the City of San Francisco to turn the Sharp Park Golf Course over to its next door neighbor, the National Park Service. The Sharp Park Wetlands provide critical habitat for the endangered California Red-Legged Frog and a variety of other wildlife. Both frogs and wetlands are rapidly disappearing in California and worldwide, so it is disconcerting that the City of San Francisco is currently using taxpayer dollars to pump the Sharp Park Wetlands dry, killing endangered frogs in the process, and violating state and federal laws.

The Sharp Park Golf Course has a long history of environmental and economic troubles, and the time has clearly come for the City of San Francisco to change course. By closing the golf course and handing the land over to the National Park Service, the City of San Francisco would relieve itself of its current financial, legal and environmental burden, and it would also clearly mark itself as a world leader in environmental protection efforts.

The restored Sharp Park Wetlands would be a safe haven for threatened wildlife and would provide valuable recreational opportunities to San Francisco residents and tourists alike. This would not only improve the quality of life for San Francisco's residents, it would increase the long-term economic value of the property.

On behalf of all those who enjoy nature and wildlife, thanks for your consideration.

martha leahy

winchester, MA 01890-3341
US



Please Save The Sharp Park Wetlands
Carol Thompson to: Board.of.Supervisors
Please respond to mcact

04/12/2011 06:26 AM

View: (Mail Threads)

Dear Board of Supervisors

I am writing to urge the City of San Francisco to turn the Sharp Park Golf Course over to its next door neighbor, the National Park Service. The Sharp Park Wetlands provide critical habitat for the endangered California Red-Legged Frog and a variety of other wildlife. Both frogs and wetlands are rapidly disappearing in California and worldwide, so it is disconcerting that the City of San Francisco is currently using taxpayer dollars to pump the Sharp Park Wetlands dry, killing endangered frogs in the process, and violating state and federal laws.

The Sharp Park Golf Course has a long history of environmental and economic troubles, and the time has clearly come for the City of San Francisco to change course. By closing the golf course and handing the land over to the National Park Service, the City of San Francisco would relieve itself of its current financial, legal and environmental burden, and it would also clearly mark itself as a world leader in environmental protection efforts.

The restored Sharp Park Wetlands would be a safe haven for threatened wildlife and would provide valuable recreational opportunities to San Francisco residents and tourists alike. This would not only improve the quality of life for San Francisco's residents, it would increase the long-term economic value of the property.

On behalf of all those who enjoy nature and wildlife, thanks for your consideration.

Carol Thompson

South Park, PA 15129
US



The Sharp Park Wetlands
Peter Collins to: Board.of.Supervisors
Please respond to peter.collins

04/12/2011 06:43 AM

View: (Mail Threads)

Dear Board of Supervisors

As a lawyer involved with animal charities and the media, I know that millions around the world care deeply about these issues and look to you please to set an example to the rest of the world and give proper protection to these creatures you are luck enough to have by giving over the Sharp Park Golf Course to the National Park Service.

Thank you.

Peter Collins

London ec2r 8ay
GB



Please Save The Sharp Park Wetlands
Lucia Vidiecanova to: Board.of.Supervisors
Please respond to HONDAcbr-ka

04/12/2011 10:54 AM

View: (Mail Threads)

Dear Board of Supervisors

I am writing to urge the City of San Francisco to turn the Sharp Park Golf Course over to its next door neighbor, the National Park Service. The Sharp Park Wetlands provide critical habitat for the endangered California Red-Legged Frog and a variety of other wildlife. Both frogs and wetlands are rapidly disappearing in California and worldwide, so it is disconcerting that the City of San Francisco is currently using taxpayer dollars to pump the Sharp Park Wetlands dry, killing endangered frogs in the process, and violating state and federal laws.

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On behalf of all those who enjoy nature and wildlife, thanks for your consideration.

Lucia Vidiecanova

Kezmarok, ot 06001
SK



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Please Save The Sharp Park Wetlands

The Clerk's Office has received 15 emails with the same message as below.

Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
(415) 554-5163 fax
Board.of.Supervisors@sfgov.org

Complete a Board of Supervisors Customer Service Satisfaction form by clicking
<http://www.sfbos.org/index.aspx?page=104>

----- Forwarded by Board of Supervisors/BOS/SFGOV on 04/15/2011 05:05 PM -----

From: Debbie Krapf <Dkrocks1@aol.com>
To: Board.of.Supervisors@sfgov.org
Date: 04/15/2011 01:13 PM
Subject: Please Save The Sharp Park Wetlands

Dear Board of Supervisors

I am writing to urge the City of San Francisco to turn the Sharp Park Golf Course over to its next door neighbor, the National Park Service. The Sharp Park Wetlands provide critical habitat for the endangered California Red-Legged Frog and a variety of other wildlife. Both frogs and wetlands are rapidly disappearing in California and worldwide, so it is disconcerting that the City of San Francisco is currently using taxpayer dollars to pump the Sharp Park Wetlands dry, killing endangered frogs in the process, and violating state and federal laws.

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On behalf of all those who enjoy nature and wildlife, thanks for your consideration.

Debbie Krapf

Orlando, FL 32833
US



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: File 110225: SUPPORT Botanical Garden Fee

From: BVNA <BVNA@ix.netcom.com>
To: Board.of.Supervisors@SFGov.org
Cc: Phil.Gilsburg@SFGov.org, Sarah.Ballard@SFGov.org
Date: 04/12/2011 07:49 AM
Subject: SUPPORT Botanical Garden Fee

Members of the San Francisco Board of Supervisors -

Please SUPPORT the Recreation & Park Department's proposal for a permanent admission fee at the Botanical Garden in Golden Gate Park, at today's and any subsequent meeting and vote.

Given the City's fiscal crisis, this is a necessary, reasonable and appropriate fee. Please stop playing politics with our Parks and make fiscally-sound policy and decisions.

Respectfully,
Richard Magary
Steering Committee Chair
Buena Vista Neighborhood Association (BVNBA)
555 Buena Vista West #601; San Francisco CA 94117-4143
415/431-2359
Info@BVNASF.com
www.BVNASF.com
4/12/2011 7:50pdt



To: Alisa Somera/BOS/SFGOV, BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: File 110114 - 2 emails

From: Adam Klatt <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/13/2011 05:55 PM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

Cities can reduce their carbon footprint and save trees by ending needless phone book printing. Residents can stop feeling aggravated by receiving piles of phone books they do not want and did not ask for. And all taxpayers benefit from the money the city will save on recycling costs.

Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Adam Klatt
peterborough, Canada

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To

respond, email responses@change.org and include a link to this petition.

---- Forwarded by Board of Supervisors/BOS/SFGOV on 04/15/2011 04:59 PM ----

From: Tabish Shah <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/13/2011 08:55 PM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

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Thank you for your time,

Tabish Shah
Cheektowaga, NY

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To

respond, email responses@change.org and include a link to this petition.



To: BOS Constituent Mail Distribution, Alisa Somera/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110114: I Support a Ban on Unwanted Yellow Pages

From: Alexander Hall <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/14/2011 12:09 PM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Alexander Hall
West Palm Beach, FL

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To respond, email responses@change.org and include a link to this petition.



To: Alisa Somera/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110114: I Support a Ban on Unwanted Yellow Pages

From: carolyne morgan <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/12/2011 09:48 PM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

carolyne morgan
montgomery, TX

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To respond, email responses@change.org and include a link to this petition.



To: Alisa Somera/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110114 | Support a Ban on Unwanted Yellow Pages

From: Jack Furlong <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/13/2011 03:51 AM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Yellow Page distributors have a history of opposing local efforts to limit their distribution abilities. That's why I am writing early to demonstrate my support for this measure. It also will set a great example for cities around the nation to take similar steps.

Thank you for your time,

Jack Furlong
Seattle, WA

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To respond, email responses@change.org and include a link to this petition.



To: BOS Constituent Mail Distribution, Alisa Somera/BOS/SFGOV,
Cc:
Bcc:
Subject: File 110114: I Support a Ban on Unwanted Yellow Pages

From: Steve Homol <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/12/2011 08:22 AM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Thank you for your time,

Steve Homol
Swansea, MA

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To respond, email responses@change.org and include a link to this petition.

File 110114



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: File 110114: I Support a Ban on Unwanted Yellow Pages

The Clerk's Office received eight form emails like the one below.

Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
(415) 554-5184
(415) 554-5163 fax
Board.of.Supervisors@sfgov.org

Complete a Board of Supervisors Customer Service Satisfaction form by clicking
<http://www.sfbos.org/index.aspx?page=104>
----- Forwarded by Board of Supervisors/BOS/SFGOV on 04/18/2011 10:41 AM -----

From: Lorence Hyler <mail@change.org>
To: Board.of.Supervisors@sfgov.org
Date: 04/17/2011 08:24 PM
Subject: I Support a Ban on Unwanted Yellow Pages

Greetings,

I recently heard of Supervisor David Chiu's proposal to ban the delivery of unwanted Yellow Pages. I applaud him for introducing it, and I'm writing to voice my support for this landmark nation.

A vast and growing majority of Americans now get their information online, via high-speed Internet connections. In this context, the automatic delivery of phone books on doorsteps every single year represents an enormous waste.

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Thank you for your time,

Lorence Hyler
Cleveland Heights, OH

Note: this email was sent as part of a petition started on Change.org, viewable at www.change.org/petitions/end-waste-support-a-landmark-ban-on-unwanted-phone-books. To respond, email responses@change.org and include a link to this petition.

F: 110114 AS

cpaye



Recycled and recyclable, yellow pages aren't a problem
Jona Keller to: Clerk of the Board Angela Calvillo

04/12/2011 09:11 AM

Clerk of the Board Calvillo,

Yellow Pages are one of the most recycled paper products out there. Publishers use recycled newspaper, old phone books, and leftover woodchips from the timber industry. Just want to make sure you aren't misinformed about environmental impact. Newspapers and standard mail make up 24x the amount of waste as phone books. Please don't vote to restrict the yellow pages. Thank you.

Sincerely,

Jona Keller
5908 Pearce Ave
Lakewood, CA 90712

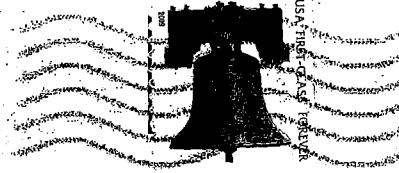


Save Sharks Don't Serve Them



SACRAMENTO CA 957

APR 12 2011 7:57 PM



*Please stop the
slaughter -
Thanks for
your support
Jerry Delong
8174 25 Ave*

San Francisco Board of Supervisors,
City Hall
1 Dr. Carlton B. Goodlett Place,
Room 244
San Francisco, Ca 94102-4689

More than 100,000,000 sharks are killed every year for their fins.
Currently, we are on a path to kill them all by 2048.
Let's vote to Save Sharks, and ban Shark Fin Soup.

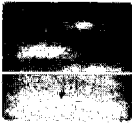
Send this card to your local representative
Vote at DOENNA.org/sharks

UGENA
UNITED
GLOBAL
ENVIRONMENTAL
NEWS
AGENCY



AK
2011 APR 12 PM 2:57
RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

12



To:
Cc:
Bcc:
Subject: Fw: Issued: PUC: Water Enterprise Should Continue To Improve Its Inventory Management

From: Controller Reports/CON/SFGOV
To: Angela Calvillo/BOS/SFGOV@SFGOV, BOS-Supervisors/BOS/SFGOV, BOS-Legislative Aides/BOS/SFGOV, Steve Kawa/MAYOR/SFGOV@SFGOV, Greg Wagner/MAYOR/SFGOV@SFGOV, Christine Falvey/MAYOR/SFGOV@SFGOV, Starr Terrell/MAYOR/SFGOV@SFGOV, Francis Tsang/MAYOR/SFGOV@SFGOV, Jennifer Entine Matz/MAYOR/SFGOV@SFGOV, ggiubbini@sftc.org, Severin Campbell/BudgetAnalyst/SFGOV@SFGOV, Debra Newman/BudgetAnalyst/SFGOV@SFGOV, sfdocs@sfpl.info, gmetcalf@spur.org, Department Heads/MAYOR/SFGOV, Tara Collins/CTYATT@CTYATT, home@prosf.org, CON-Media Contact/CON/SFGOV, CON-EVERYONE/CON/SFGOV, EHarrington@sfgwater.org, SRitchie@sfgwater.org, KBarry@sfgwater.org, MHannaford@sfgwater.org, DBriggs@sfgwater.org, NHom@sfgwater.org, TRydstrom@sfgwater.org, MGLum@sfgwater.org
Date: 04/12/2011 01:28 PM
Subject: Issued: PUC: Water Enterprise Should Continue To Improve Its Inventory Management
Sent by: Richard Kurylo

The Office of the Controller, City Services Auditor (CSA), has issued an audit report of the SFPUC Water Enterprise's warehouse and inventory controls. The audit found that, although the Water Enterprise has mostly adequate processes and controls over its warehouses, it should continue to improve its inventory management through: more efficient annual inventory counts; working with its Information Technology unit to ensure that its asset management and work-order system (MAXIMO) reflects accurate fuel inventory; increased use of MAXIMO's capabilities; and better tool management practices. The audit includes 13 recommendations for the SFPUC to improve inventory management.

To view the full report, please visit our website at:
<http://co.sfgov.org/webreports/details.aspx?id=1263>. You can also access the report on the Controller's website (<http://www.sfcontroller.org/>) under the News & Events section.

This is a send-only email address.

For questions regarding this report, please contact Tonia Lediju at tonia.lediju@sfgov.org or 415-554-5393, or the Controller's Office, Audits Unit, at 415-554-7469.

Thank you.

City and County of San Francisco

Office of the Controller – City Services Auditor

SAN FRANCISCO PUBLIC UTILITIES COMMISSION:

**Water Enterprise Should Continue
To Improve Its Inventory
Management**



April 12, 2011

**CONTROLLER'S OFFICE
CITY SERVICES AUDITOR**

The City Services Auditor was created within the Controller's Office through an amendment to the City Charter that was approved by voters in November 2003. Under Appendix F to the City Charter, the City Services Auditor has broad authority for:

- Reporting on the level and effectiveness of San Francisco's public services and benchmarking the city to other public agencies and jurisdictions.
- Conducting financial and performance audits of city departments, contractors, and functions to assess efficiency and effectiveness of processes and services.
- Operating a whistleblower hotline and website and investigating reports of waste, fraud, and abuse of city resources.
- Ensuring the financial integrity and improving the overall performance and efficiency of city government.

The audits unit conducts financial audits, attestation engagements, and performance audits. Financial audits address the financial integrity of both city departments and contractors and provide reasonable assurance about whether financial statements are presented fairly in all material aspects in conformity with generally accepted accounting principles. Attestation engagements examine, review, or perform procedures on a broad range of subjects such as internal controls; compliance with requirements of specified laws, regulations, rules, contracts, or grants; and the reliability of performance measures. Performance audits focus primarily on assessment of city services and processes, providing recommendations to improve department operations.

We conduct our audits in accordance with the Government Auditing Standards published by the U.S. Government Accountability Office (GAO). These standards require:

- Independence of audit staff and the audit organization.
- Objectivity of the auditors performing the work.
- Competent staff, including continuing professional education.
- Quality control procedures to provide reasonable assurance of compliance with the auditing standards.

Audit Team: Elisa Sullivan, Audit Manager
Stephen Flaherty, Associate Auditor
Donna Crume, Associate Auditor



City and County of San Francisco

Office of the Controller - City Services Auditor

San Francisco Public Utilities Commission:

April 12, 2011

Water Enterprise Should Continue to Improve Its Inventory Management

Purpose of the Audit

As part of the City Services Auditor's (CSA) Annual Audit Plan, this audit was conducted to determine whether the San Francisco Public Utilities Commission (SFPUC) Water Enterprise (Enterprise) has standardized and consistent inventory processes and controls over its warehouses, and that those processes and controls are adequate to ensure that materials, supplies, and tools are accurately accounted for, adequately organized, and properly secured.

Highlights

In general, the SFPUC's Enterprise has mostly adequate processes and controls over its three warehouses at the City Distribution Division (CDD), Hetch Hetchy Water and Power (HHWP), and Water Supply and Treatment (WS&T). All three warehouses have completed warehouse inventory policies and procedures, audit test counts revealed low dollar error rates, and walkthroughs of the three warehouses revealed well organized inventory and secure premises.

However, the Enterprise should continue to improve its inventory processes and controls. The audit found that:

- The Enterprise should consider using staff knowledgeable about inventory to conduct year-end inventory counts.
- Warehouse fuel inventory is inaccurate because the fuel system does not properly interface with MAXIMO, the Enterprise's asset management and work-order system.
- Warehouses do not fully utilize MAXIMO to track items issued from inventory.
- Warehouses do not ensure the accuracy of information taken from inventory issue forms that is entered into MAXIMO.
- WS&T does not have sufficient staff to ensure proper segregation of duties.
- Warehouses need to improve their tool management.
- CDD's inventory bin locations were not all properly labeled.

Recommendations

The audit report includes 13 recommendations for the SFPUC's Water Enterprise to improve its inventory management.

Specifically, the Enterprise should:

- Conduct an annual inventory with count teams consisting of warehouse staff and SFPUC Finance staff.
- Work with SFPUC's Information Technology unit to resolve discrepancies in fuel inventory between the fuel system and MAXIMO.
- Implement an electronic inventory issue process.
- Reconcile daily the *Issued from Stores* forms with MAXIMO issue reports.
- Implement additional supervisory review of WS&T operations.
- Better manage tools by conducting complete annual inventories. Develop policies and procedures for tool management.
- Ensure all bin locations at CDD are properly labeled.

Copies of the full report may be obtained at:

Controller's Office • City Hall, Room 316 • 1-Dr. Carlton B. Goodlett Place • San Francisco, CA 94102 • 415.554.7500
or on the Internet at <http://www.sfgov.org/controller>

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CITY AND COUNTY OF SAN FRANCISCO
OFFICE OF THE CONTROLLER

Ben Rosenfield
Controller

Monique Zmuda
Deputy Controller

April 12, 2011

San Francisco Public Utilities Commission
1155 Market Street, 11th Floor
San Francisco, CA 94103

Ed Harrington, General Manager
San Francisco Public Utilities Commission
1155 Market Street
San Francisco, CA 94103

President, Members, and Mr. Harrington:

The Controller's Office, City Services Auditor (CSA), presents its audit report of the San Francisco Public Utilities Commission (SFPUC) Water Enterprise (Enterprise) warehouse and inventory processes and controls. The audit objectives were to determine whether the Enterprise has standardized and consistent inventory processes and controls over its warehouses to ensure that materials, supplies, and tools are accurately accounted for, adequately organized, and secured from loss and theft.

The audit team concluded that, although the Enterprise has mostly adequate processes and controls over its warehouses, SFPUC could improve its inventory management through more efficient annual inventory counts; working with SFPUC's Information Technology unit to ensure that its asset management and work-order system (MAXIMO) reflects accurate fuel inventory; increased use of MAXIMO's capabilities; and, better tool management practices. The audit includes 13 recommendations for the Enterprise to improve its inventory management practices.

The Enterprise's response to the audit is attached as Appendix B. CSA will follow up with the SFPUC on the status of the recommendations made in this report.

CSA appreciates the assistance and cooperation that the SFPUC's staff provided to us during the audit.

Respectfully,

Tonia Lediju
Director of Audits

cc: Mayor
Board of Supervisors
Civil Grand Jury
Budget Analyst
Public Library

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LIST OF ABBREVIATIONS AND ACRONYMS

BAWSCA	Bay Area Water Supply and Conservation Agency
CDD	City Distribution Division
CSA	City Services Auditor
Enterprise	San Francisco Public Utilities Commission Water Enterprise
GAO	United States Government Accountability Office
HHWP	Hetch Hetchy Water and Power
IT	Information Technology
SFPUC	San Francisco Public Utilities Commission
WS&T	Water Supply & Treatment

INTRODUCTION

Audit Authority

The City Charter provides the City Services Auditor (CSA) with broad authority to conduct audits of City departments and services. CSA conducted the Water Enterprise audit under that authority and pursuant to an annual audit plan agreed to by the Office of the Controller and the San Francisco Public Utilities Commission (SFPUC).

Background

The Water Enterprise delivers water to 2.4 million customers in the Bay Area

The Water Enterprise (Enterprise), one of three utility enterprises of the SFPUC, consists of six divisions:

- Natural Resources
- Hetch Hetchy Water¹
- Water Quality
- Water Supply and Treatment
- City Distribution
- Water Resources Management

Three of the divisions of the Enterprise each have a materials management or materials and supply section, with a warehouse that issues inventory: City Distribution Division (CDD), Hetch Hetchy Water and Power (HHWP), and Water Supply and Treatment (WS&T).

The Enterprise delivers water to 2.4 million customers in the Bay Area. From Hetch Hetchy Reservoir, situated in a designated wilderness area inside Yosemite National Park, the Enterprise delivers water to San Francisco and 28 wholesale water agencies in San Mateo, Alameda, and Santa Clara counties through a 170-mile long system of reservoirs, tunnels, pipelines, and treatment plants.

The Enterprise distributes water directly to residential, commercial, and industrial customers in San Francisco through the CDD, the retail water operation. The Enterprise's CDD manages over 1,300 miles of pipeline, 13 storage reservoirs, 8 storage tanks, 20 pump stations, and 17 disinfection stations.

¹ Hetch Hetchy Water and Power is a stand-alone enterprise composed of the Power Enterprise and a portion of the Water Enterprise's operations (Hetch Hetchy Water), specifically the upcountry water supply and transmission service. A number of the facilities are joint assets and used for both water transmission and power generation.

**Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management**

The Enterprise also sells water to its 28 suburban wholesale customer agencies

The Enterprise also sells water to its 28 suburban wholesale customer agencies organized as the Bay Area Water Supply and Conservation Agency (BAWSCA). These agencies represent commercial customers in Alameda, San Mateo and Santa Clara counties (including those in Silicon Valley). WS&T manages the wholesale water operation.

Managing inventory is critical to controlling cost, operational efficiency, and mission readiness

Managing the acquisition, storage, and distribution of inventory is critical to controlling cost, operational efficiency, and mission readiness. Proper inventory accountability requires that detailed records of acquired inventory be maintained, and that this inventory be properly reported in the Enterprise's financial management records. Physical controls and accountability reduce the risk of undetected theft and loss, unexpected shortages of critical items, and unnecessary purchases of items already on hand. These controls improve visibility and accountability over inventory, which help ensure continuation of operations, increased productivity, and improved storage and control of excess or obsolete stock.

The primary function of the materials management section in each of the three divisions is to provide other sections of the division with the parts and materials they require in a timely manner and at the lowest cost. Each division's materials management section consists of varying levels of staffing as detailed in the exhibit below.

EXHIBIT		Staffing at Each Warehouse Location		
Job Classification	Description	CDD	HHWP	WS&T
1950	Assistant Purchaser	2	1	
1944	Materials Coordinator	1		
1936	Senior Storekeeper			1
1934	Storekeeper	1	1	1
1931	Senior Parts Storekeeper		1	
1929	Parts Storekeeper	1	1	
1630	Account Clerk	1		
Total employees		6	4	2

Source: Organizational charts provided by the SFPUC.

The CDD warehouse manages the largest inventory.

The Enterprise held total inventory with a value of approximately \$2.2 million as of November 2010. The CDD warehouse has the largest inventory, valued at \$1.4 million.

HHWP and WS&T warehouses have inventory valued at \$309,000 and \$479,000, respectively.

MAXIMO is an asset management and work order system

The Enterprise uses MAXIMO, an asset management and work-order system, to support a number of inventory and warehouse functions electronically. A master item catalog identifies all items stocked in the CDD, HHWP, and WS&T warehouses, and maintains information such as specifications and stock type. MAXIMO also tracks inventory data, including storeroom and bin location, bin balances, and physical count frequency. Bin balances are maintained by recording all transactions in MAXIMO that are related to stock, including purchase order receipts, issues, transfers, physical counts, and balance adjustments. Most of these transactions begin on paper and are then entered into MAXIMO by inventory clerks or other staff performing inventory or materials management functions.

The Board of Supervisor's Budget Analyst previously audited the Enterprise's materials management

The Board of Supervisor's Budget Analyst completed four comprehensive management audits of the SFPUC in fiscal year 2004-05. Two of those reports included recommendations for improved materials management at CDD, HHWP, and WS&T, including developing policy and procedure manuals, and ensuring that tools and equipment are inventoried annually.

Objectives

The main objective of the audit was to determine whether the SFPUC's Enterprise has standardized and consistent inventory processes and controls over its warehouses, and that those processes and controls are adequate to ensure that materials, supplies, and tools are accurately accounted for, and adequately organized and properly secured. Specifically, the objectives were to ensure that the Enterprise:

- Maintained an accurate inventory of materials, supplies, and tools by utilizing MAXIMO to track items received and issued from inventory, and that the Enterprise conducted periodic inventory counts as required by sound business and accounting practices.
- Organized inventory items in an efficient and effective manner to facilitate storing and locating items, and actively managed scrap and obsolete inventory.

**Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management**

- Secured inventory adequately to minimize the risk of theft by limiting access to warehouses, tool room, and yards to authorized individuals only.
- Documented and periodically updated inventory policies and procedures.

Scope and Methodology

The scope of the audit included all inventory transactions in fiscal year 2009-10. To perform the audit, the audit team:

- Interviewed Enterprise staff and managers to gain an understanding of the Enterprise's inventory processes at the CDD, HHWP, and WS&T divisions, including purchasing, receiving, and issuing inventory.
- Conducted a walk-through of the three warehouses.
- Performed inventory test counts at the three warehouses and compared the count results to MAXIMO balances.
- Reviewed and analyzed purchasing, receiving, and inventory issue documents and reports.
- Researched industry best practices, and reviewed previous audits issued by the Board of Supervisor's Budget Analyst and other agencies.

This performance audit was conducted in accordance with generally accepted government auditing standards. These standards require planning and performing the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for the findings and conclusions based on the audit objectives. We believe that the evidence obtained provides a reasonable basis for the findings and conclusions based on the audit objectives.

CHAPTER 1 – Water Enterprise Could Improve Its Inventory Processes and Controls

Summary

In general, SFPUC's Enterprise has mostly adequate processes and controls over its three warehouses to ensure that materials and supplies are accurately accounted for, adequately organized and properly secured. Since the Budget Analyst issued its two SFPUC management audit reports in 2004 and 2005, all three warehouses at CDD, HHWP and WS&T have developed warehouse inventory policies and procedures. Audit test counts revealed low dollar error rates, and walkthroughs of the three warehouses revealed well-organized inventory and secure premises.

However, SFPUC could improve its inventory processes and controls by performing annual inventory counts using count teams of warehouse and SFPUC Finance staff, reviewing and investigating all adjustments made to inventory at a management level, and working with its SFPUC's Information Technology (IT) unit to ensure that MAXIMO, an asset management and work-order system, keeps an accurate record of fuel inventory.

Further, SFPUC could improve its processes and controls by implementing an electronic process to issue inventory, reconciling warehouse issue forms against MAXIMO inventory issue reports to confirm data was correctly entered into MAXIMO, segregating some incompatible duties of its warehouse staff, and properly labeling some inventory bin locations at CDD.

Inventory Management and the MAXIMO System

The Enterprise uses MAXIMO to support a number of inventory and warehouse functions electronically. MAXIMO is capable of functioning as a master item catalog that identifies all items stocked in the Enterprise warehouses, maintaining information on item balance, location, and physical count frequency. This information is maintained in MAXIMO by recording all transactions related to inventory receipt, issue, transfer, physical count, and balance adjustment. Most of these transactions are initiated on paper forms and the information is then manually entered into MAXIMO by appropriate staff. In addition, the Enterprise is undergoing a software upgrade from

MAXIMO 4.1 to MAXIMO 7.1, which will impact inventory and warehouse practices.

Finding 1.1

The Enterprise has mostly adequate processes and controls over its warehouses.

The audit found that the Enterprise has mostly adequate processes and controls to ensure that materials and supplies are accurately accounted for, adequately organized, and properly secured. Nevertheless, the audit identified some instances where the warehouses did not have sufficient processes and controls in place to allow the auditors to conclude that the warehouses fully met the objectives tested. This report develops later in more detail those instances where the audit identified weaknesses or an opportunity for improvement in the operations of the three warehouses.

The warehouses completed policies and procedures manuals

All three warehouses at CDD, HHWP, and WS&T have documented detailed warehouse policies and procedures, which were completed in response to the Board of Supervisor's Budget Analyst reports of the SFPUC Water Enterprise in 2004 and 2005. The auditors interviewed staff and managers at the three warehouses on practices for purchasing, receiving, and issuing inventory and found warehouse staff and managers to be knowledgeable of the contents of their inventory as well as the policies and procedures practiced at each location. The auditors found inventory issuing documents at CDD and WS&T to be generally adequate and all warehouses use MAXIMO to track its inventory purchases, receipts, and items issued from inventory.

The warehouses accurately account for their inventories

Further, the audit team conducted inventory test counts of 40 randomly and judgmentally selected items² at each warehouse and compared the item counts to the inventory balance in MAXIMO on the same date. The test counts revealed low dollar error³ rates at CDD, HHWP, and WS&T of 3.6%, 1.7%, and 0.59%, respectively. All warehouses conduct periodic cycle counts and annual physical inventory counts.

² 30 items were randomly selected from each warehouse's inventory list using audit software and 10 items were judgmentally selected from the warehouse shelves for inventory test counts.

³ Results of audit test counts were measured in total net dollar value of adjustments with a zero tolerance for errors. Zero tolerance indicates that there is no range of error that is considered tolerable. Thus all errors, no matter how insignificant, were counted as errors.

Turnover rates are a common method for determining whether an organization is maintaining an appropriate level of inventory. Turnover is often expressed as the average number of "turns" (i.e., number of times the inventory is completely used up during a period of time) or average length of time (e.g., days) that purchased stock remains in the inventory. Low turnover is generally a sign of operating inefficiencies because more materials are kept on hand than are needed. However, all three warehouses show adequate inventory turnover rates for CDD, HHWP, and WS&T as of June 30, 2010, at 1.5, 2.3, and 1.3 turns, respectively. In fact, this is an improvement over the turnover rates cited in the Budget Analyst report for SFPUC issued in 2005, where the Budget Analyst reported turnover rates of 1.4 and 0.71 turns for HHWP and WS&T.⁴

Some of the warehouses have implemented additional programs to further enhance their functions. For example, the CDD warehouse has a well organized and controlled scrap metal recycling practice. It also recently acquired the Auxiliary Water Supply System inventory from the San Francisco Fire Department. The HHWP warehouse, according to the Parts Storekeeper, arranged a buy-back policy for auto parts where the auto parts vendor will buy back obsolete items, thus saving the warehouse the expense for obsolete auto parts inventory.

*The warehouses properly
secure their premises*

The Enterprise has adequate processes and controls to secure its inventory. The auditors discussed and observed warehouse security at each of the three locations. During the walk-through and interviews at each warehouse, the auditors observed access limited to only a few entry points and a customer counter at each location. The auditors observed City employees following proper warehouse procedures for inventory requests from warehouse staff.

For example, at CDD, non-warehouse employees can only gain access behind the customer counter through warehouse employees. At the HHWP warehouse, access is limited by two doors into the warehouse, each using a different key. In the event of an emergency after warehouse hours, an authorized employee from the "call list" would need to return to open the warehouse. No deliveries are allowed to be made directly to outside units.

⁴ A turnover rate for CDD was not cited by the Budget Analyst.

At the WS&T warehouse, security cameras outside of the warehouse monitor the entrances and areas by the roll-up doors. Warehouse visitors can only enter through one door, which remains locked when the warehouse is unattended.

The Enterprise also has mostly adequate processes and controls to ensure its materials, supplies and tools are organized in an efficient and effective manner. The auditors performed a walk-through of the three warehouse locations and found each warehouse to be clean and well organized. In the HHWP and WS&T warehouses, the inventory was clearly identified with each item having a unique storage location. However, as discussed in the next finding, the CDD warehouse did not always clearly identify its inventory.

Finding 1.2

CDD's inventory bin locations were not all properly labeled.

The audit team found that some inventory bin location labels at CDD were faded and difficult to read or were hand-written on Post-it notes. According to CDD's *Warehouse Policies and Procedures*, the Parts Storekeeper should clearly mark all material locations if possible, and create and post location plans. Bin locations are marked using a sequence of warehouse number, location, aisle number, section and bin number/column. Properly designed inventory location labels allow for the quick identification of inventory in warehouse aisles, racks, shelves, and bin locations.

Recommendation

1. CDD warehouse should ensure that all bin locations are clearly and properly labeled according to its standard policy.

Finding 1.3

The Enterprise should consider using staff knowledgeable about the inventory to conduct year-end inventory counts.

Warehouse staff had to recount numerous inventory items previously counted by SFPUC Finance staff

SFPUC Finance staff performed independent year-end physical inventory counts at CDD, HHWP, and WS&T warehouses during the last two weeks ending June 30, 2010. The Finance staff performed a 100 percent count at the CDD and WS&T warehouses, and a sample of 21 percent of the items at the HHWP warehouse. However,

many of the inventory items had to be later recounted by warehouse staff at two of three warehouses because of discrepancies between the Finance staff's count and the balances in MAXIMO.

SFPUC Finance not involving the warehouse staff in the year-end count resulted in an inefficient year-end count process. At CDD, warehouse staff recounted 34 items which had a significant variance in quantities or dollar amount, and at WS&T, warehouse staff recounted 19 items with variances. It was necessary for SFPUC Finance staff to return to the warehouses to verify the recounted items. Test counts performed as part of this audit also revealed some count discrepancies, for which two of the warehouses provided as an explanation that SFPUC Finance had probably miscounted items during the year-end count.

*Best practices to conduct
physical counts of inventory*

The United States Government Accountability Office (GAO)⁵ identified several key factors in achieving consistent and accurate counts of physical inventories. Appendix A: *Inventory Count Best Practices* presents the key factors. One of those key factors is enlisting knowledgeable staff to perform the count because experienced, knowledgeable inventory counters increase the accuracy and efficiency of the physical count. Further, counters most familiar with the warehouse layout and daily operations are more likely to conduct the counts quickly and resolve count discrepancies without having to conduct excessive research.

In another publication⁶ entitled, *Inventory Best Practices*, the author recommends streamlining the physical count process by allowing only warehouse staff to count. The author states that warehouse employees have an excellent knowledge of all parts stored in the warehouse and are the most qualified to identify and count inventory in the most efficient manner. If other less knowledgeable people are brought into the process, it is much more likely that there will be counting problems resulting in wasted time at the end of the physical count, when extra counting teams must be dispatched to research potential miscounts.

⁵ Executive Guide: *Best Practices in Achieving Consistent, Accurate Physical Counts of Inventory and Related Property* (GAO-02-447G), United States Government Accountability Office, March 2002.

⁶ Bragg, Steven M., *Inventory Best Practices*, John Wiley & Sons, Inc., New Jersey, 2004.

Because SFPUC Finance staff conduct a physical count infrequently (at fiscal year-end and a second count at calendar year-end for CDD warehouse only), and because as financial staff they may not necessarily have knowledge about warehouse items, they may not be the most knowledgeable staff to perform the count. However, an SFPUC Director explained that SFPUC Finance staff conduct the physical count to comply with the Controller's *Fixed Assets Definitions and Guidelines*, which states that physical inventories should be performed by personnel having no direct responsibility (custody and receipt/issue authority) for assets subject to the inventory count. This provides a segregation of duties among physical custody of assets, recording count transactions, and approval of count adjustments.

Nevertheless, the GAO *Executive Guide* acknowledges situations where segregation of duties is not practical or cost-effective and in such cases, other mitigating controls should be employed such as blind counts⁷, increased supervision, and two person count teams. Because of the problems encountered previously with only SFPUC Finance staff conducting the physical count of the Enterprises inventory, the Enterprise can still meet the Controller's guidelines by changing SFPUC Finance's role to act as physical count observers.

Recommendations

The Enterprise should:

2. Assign annual inventory count teams consisting of warehouse staff and SFPUC Finance staff working together to efficiently count and verify balances.
3. Ensure that adjustments to inventory are approved by a manager.

Finding 1.4

Fuel inventory inaccuracies result in time consuming manual processes to determine actual amounts

Enterprise warehouse fuel inventory is inaccurate.

MAXIMO incorrectly lists quantity and value of fuel inventory managed by all three Enterprise warehouses. For example, in the inventory report provided to the auditors, MAXIMO listed a balance of negative 21,347

⁷ A blind count refers to the performance of a physical inventory count without the knowledge of, or access to, the on-hand quantity balance in the inventory records.

gallons of diesel fuel in fuel storage tanks at CDD with a value of negative \$67,457. SFPUC IT staff believe that this incorrect listing is caused by a combination of factors, including broken sensors in fuel tanks, and a lack of coordination between Enterprise and SFPUC IT unit to reconcile discrepancies between MAXIMO and the EJ Ward fuel management system used to electronically monitor fuel inventory and usage.

Enterprise staff have implemented time consuming manual processes to obtain more accurate information on the actual fuel available in fuel storage tanks. According to the HHWP parts storekeeper and storekeeper, a staff person is sent to all six of their fueling locations once a month to take a manual reading of fuel tanks using a dipstick. Readings are performed at five of the fueling locations near the beginning of each month, while the sixth station is checked around the middle of each month, and the results are recorded in a spreadsheet. This manual process costs approximately \$2,107 per year, in addition to the time that the warehouse employee is taken away from their normal duties. WS&T also implemented a similar manual process to obtain more accurate inventory information. CDD adjusted their recorded amount to reflect the actual amount of fuel during the year-end inventory count.

The EJ Ward system, which an SFPUC director advised cost approximately \$230,000 in 2003, was intended to electronically monitor fuel inventory and usage, but data reported in MAXIMO is inaccurate and unreliable. Further, the manual process is time consuming, and subject to errors in the manual measurement process or spreadsheet data entry.

Recommendations

4. The Enterprise should work with the SFPUC Information Technology unit to resolve discrepancies and ensure MAXIMO keeps an accurate account of all fuel inventory carried by Enterprise warehouses.

Finding 1.5

Enterprise warehouses do not fully utilize MAXIMO to track items issued from inventory.

MAXIMO's capabilities include electronically tracking inventory items issued by

Enterprise warehouses do not take full advantage of available electronic technology to record information on items issued from inventory. The warehouses can reduce

using hand-held scanners

some manual recording steps by using handheld scanners to record and transfer inventory data into MAXIMO.

To receive inventory from the warehouses, Enterprise employees must complete and present to a storekeeper an *Issued from Stores*⁸ form, which the storekeeper then uses to gather the items to issue to the employees. The form is to be signed by the requestor and requires a supervisor's signature and work order number, controls that allow the storekeeper to verify approval and correctly charge the materials issued from inventory to the specified work order number in MAXIMO.

In April 2010, CDD, the largest of the three warehouses, started accepting email requests from authorized individuals, in addition to the *Issued from Stores* form, thus making the process partially electronic. The new emailed requests do not have signatures; the email sent by the approver (foreman or above) serves as the formal approval. CDD also uses preprinted *Issued from Stores* forms for routine jobs performed by the Construction and Maintenance group. Electronic preprinted issue forms are also available for attachment to emailed requests. The other two warehouses do not currently use email requests.

The information on the *Issued from Stores* form or email issue request is then used to enter the item type and number of items issued into MAXIMO. Enterprise policies and procedures state that inventory issue transactions are to be entered into MAXIMO to charge the materials against the specified work order number, as well as to track and account for inventory usage.

However, this manual entry step may be eliminated if the warehouses use hand held scanners to electronically record the items that are issued and then transfer the information directly into MAXIMO. Enterprise's facilities and inventory are well suited for a more efficient and better controlled electronic process to track the issuance of inventory. For example, HHWP inventory item locations are tagged with barcodes that can be identified with a handheld scanner. The scanners can use the inventory item's bar code to instantly record the date, time, and item number of issued inventory in MAXIMO. For each item, the

⁸ The *Issued from Stores* form is called a *Stock Order* form at HHWP.

warehouse employee can also record in the scanner the number or amount of items issued. Employee ID cards could also be bar coded to record the employee requesting the item. By using the scanners to automatically record the items issued from inventory in MAXIMO at the time the items are picked from the warehouse shelves, storekeepers would not have to manually enter the information from the *Issued from Stores* form into MAXIMO. Handheld scanners can also be used by staff in conducting inventory cycle counts.

Although cost versus benefit is always a consideration when deciding whether to implement any new system, it should be noted that the HHWP warehouse has the handheld scanners, but warehouse staff are not currently using them. CDD and WS&T warehouses do not have the scanners. Further, the SFPUC does have experience on using handheld scanners for some of its warehousing functions, as noted in the August 2010 audit report by CSA on the SFPUC's Wastewater Enterprise inventory management. The report noted that Southeast warehouse staff use the handheld scanners for inventory cycle counts, but had not used them for issuing inventory items.

Recommendation

5. The Enterprise should implement an electronic inventory issue process at CDD, HHWP and WS&T.

Finding 1.6

Enterprise warehouses do not ensure the accuracy of information taken from inventory issue forms that is entered into MAXIMO.

Enterprise warehouse employees do not reconcile the information taken from the *Issued from Stores* forms and recorded into MAXIMO. The *Issued from Stores* form contains information on the work order number, inventory item stock number, quantity issued, and item description. The item stock number, number of items, and work order number is entered into MAXIMO to charge the materials against a specified work order number. MAXIMO is used to not only record the reduction in inventory, but to provide staff with real-time information on what items are available for use.

Because warehouse staff manually enter information from the forms into MAXIMO, there is the potential for data entry

errors. Nevertheless, staff at the three warehouses indicated they do not reconcile the information they enter from the forms into MAXIMO. The audit team was not able to perform a reconciliation of a sample of *Issued from Stores* forms to MAXIMO due to some problems encountered at the warehouses: at CDD the issue forms were not filed in an orderly fashion to enable the audit team to identify the dates the data had been entered into MAXIMO; HHWP did not retain the *Issued from Stores* forms; and at WS&T a monthly issue report could not be produced from MAXIMO.

MAXIMO is capable of generating a daily report of all warehouse issues. By not reconciling *Issued from Stores* forms to the MAXIMO report, staff may not identify when they bill the wrong work order, or enter the incorrect item or quantity into MAXIMO, causing an incorrect valuation of inventory. Enterprise policies and procedures manuals only require that warehouse staff enter information from the *Issued from Stores* form into MAXIMO to charge the materials against a specified work order number. However, the manuals do not address the need to ensure that such information has been accurately recorded.

Recommendations

The Enterprise should:

6. Ensure its warehouses reconcile daily the *Issued from Stores* forms with MAXIMO inventory issued reports to confirm data was correctly entered into MAXIMO. To maintain adequate separation of duties, the reconciliations should be performed by an individual who did not enter the issue information into MAXIMO.
7. Formally document discrepancies in *Issued from Stores* forms and MAXIMO inventory amounts. Report discrepancies to a supervisor to approve any corrections in MAXIMO.
8. Ensure that HHWP retains *Issued from Stores* forms.

Finding 1.7

WS&T does not have sufficient warehouse staff to ensure segregation of duties.

Staffing at WS&T does not allow for proper segregation of duties

Enterprise's current staffing levels increase the risk of loss and theft because there is inadequate segregation of

duties at the WS&T warehouse. The WS&T is currently staffed by only two employees: a Senior Storekeeper and Storekeeper. A third employee, a Warehouse Worker, recently retired. The two individuals are responsible for purchasing inventory, and also receiving inventory and recording inventory quantities in MAXIMO.

Segregation of duties is a widely accepted internal control and business practice. The basic idea underlying segregation of duties is that no employee or group of employees should be in a position to both perpetrate and to conceal errors or fraud in the normal course of their duties. In general, the key areas of segregation are (1) custody of assets, (2) processing and recording of transactions, and (3) authorization or approval of transactions. Ideally, personnel performing any one of the above functions would not also have responsibilities in either of the other two functions.

Enterprise policies and procedures instruct staff on how to request orders, receive, and record inventory, but do not require a separation of these duties. Both CDD and HHWP have more staff at their locations (six and four staff, respectively), which allow for proper segregation of duties.

Recommendation

9. The Enterprise should implement additional supervisory review of WS&T warehouse operations by someone with knowledge of the operation, but who has no custody, or recording responsibilities, such as the manager of the WS&T warehouse, to ensure adequate control over inventory when separation of duties is not possible. This person should review the daily reconciliation of inventory issues to MAXIMO, and results of cycle counts and required adjustments.

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CHAPTER 2 – Water Enterprise Could Improve Its Management of Tools

Summary

The San Francisco Public Utilities Commission (SFPUC) Water Enterprise (Enterprise) has invested at least \$4.9 million in tools, not included as warehouse inventory, which are not fully tracked or fully inventoried. Although the Enterprise has made some efforts to inventory its tools in response to Budget Analyst audits in 2004 and 2005, it also needs to assign responsibility for tool management and inventory to shop supervisors, and to develop tool management policies and procedures.

Background

Tools should be properly tracked and managed to decrease the risk for loss or theft. A proper tracking system could also reduce the risk of over ordering of tools that may already be in use. In addition, an improved system for managing tools could include provisions for the maintenance and upkeep of the tools, leading to decreased tool replacement costs. An annual tool inventory would disclose whether a problem exists with missing tools and whether further controls are warranted. Further, tool management policies and procedures should identify the types of tools subject to tool inventory, the inventory process and analysis of the tool shortage, the type of data collected for the inventory, and the system maintaining the inventory.

All three of the Enterprise's warehouses include some small tools (defined as costing approximately under \$100) as part of their inventory and these tools are tracked in MAXIMO until issued as part of a work order. However, tools costing over \$100 are not considered inventory but are used and maintained at the various shops located around each warehouse. For example, CDD's Machine Shop's tool inventory totaled \$1.9 million at December 23, 2010. Enterprise trucks can also carry tools. For example, CDD plumbing trucks contain approximately \$34,000 of tools. Only HHWP has a separate tool room, in addition to the tools maintained in its various shops. The separate tool room at HHWP houses tools which are not often needed, but are available on a check-out basis.

Finding 2.1

Enterprise warehouses need to improve the management of tools.

Currently, tools are not adequately tracked and managed at the Enterprise's three warehouses; further, each warehouse has different challenges keeping it from fully addressing and implementing proper tool management practices. The Budget Analyst's Office of the Board of Supervisors previously audited the SFPUC in 2004 and 2005 and recommended that all tools be inventoried annually at CDD, HHWP, and WS&T.

CDD has completed an inventory of tools, but needs to add other tool management practices

CDD has completed a separate inventory of its tools, valued at over \$4.7 million, which are located at its eight shops and on its trucks. The inventory listing is maintained on an electronic spreadsheet by the Materials Coordinator. However, according to the Materials Coordinator, CDD's challenge is to identify responsible parties for managing the tool inventory at each of the eight shops and on its trucks. Also, CDD still needs to conduct an annual inventory to update the tool inventory to add new tools that have been purchased, as well as eliminating tools that have been lost or broken. Further, CDD's warehouse manual does not include policies and procedures for tool management.

HHWP has completed an inventory of tools, but needs to update its inventory and improve the management of its tool room

HHWP also has a complete inventory of its tools valued at approximately \$184,000, which are located at its shops and on its trucks. Shop supervisors are responsible for being accountable for their tools and for performing an annual inventory. However, this inventory was last conducted in April 2009, when it was updated to account for continued use of tools, and is recorded in MAXIMO by the Maintenance Planning section. The Parts Storekeeper periodically updates this list with new tools purchased through the warehouse. Also, although HHWP's warehouse manual does not include policies and procedures for tool management, the maintenance planning section has limited draft procedures on which tools to include as part of the tool inventory.

Unlike the other two warehouses, HHWP maintains a separate tool room, managed by a part-time employee outside of the warehouse. This tool room houses tools which are not often needed by the shops, and therefore could be maintained in a central location. The tool room attendant issues tools on a manual check-out basis using a log to track the employees who have checked out certain tools. However, according to the Manager of Facilities and Systems Maintenance, the attendant does not always ensure that the tools are returned. Further, this manual check-out process limits HHWP's ability to track historical usage of the tools. Historical usage would be useful for management to evaluate which tools should be in the tool

room and which tools should be out at the shops, since some shops already have some tools that are also stocked in the tool room.

HHWP can improve its current tool room practices by implementing an electronic tool tracking and check out system. To do this, HHWP could affix a unique bar code label to each tool and record the identifying numbers for each tool. To use the electronic system as a check out system, HHWP would need to issue to each employee an identification card that also has a unique bar code identification number. To check out a tool, the tool room attendant can scan the bar code on the tool and the bar code on the employee's identification card to automatically record who checked out what tool. Automated reports would show what tools have been checked out and for how long.

SFPUC's plan is to bring the management of the HHWP tool room under the warehouse's responsibility. However, according to HHWP's Principal Administrative Analyst, HHWP's tool room proposal to allow for appropriate staffing and controls over its tool room submitted as a budget proposal was denied for FY 2011-12.

WS&T does not have an inventory of its tools

WS&T does not yet have an inventory of its tools located at the shops or on its trucks. Further, WS&T has not assigned responsibility for the tracking and managing of its tool inventory. WS&T's policies and procedures do not currently include tool management. WS&T's Business Services Manager noted that she does not currently have the staff to perform the inventory.

Recommendations

10. CDD should improve its tool management practices by doing the following:

- Conduct annual inventories of its tools to update the current inventory list.
- Keep a record of its tool inventory in MAXIMO.
- Assign responsibility for the tool inventories and management to the shop supervisors.
- Develop policies and procedures for tool management.

11. HHWP should improve its tool management practices by doing the following:

- Conduct annual inventories of its tools to update the current inventory list.
- Consider implementing an electronic tool

checkout system.

- Complete its policies and procedures for tool management.
-

12. WS&T should improve its tool management practices by doing the following:

- Perform an inventory of all tools in shops and on trucks and record the inventory in MAXIMO.
- Conduct an annual inventory thereafter to update the tool inventory.
- Assign responsibility for the tool inventory and management of tools to its shop supervisors.
- Develop policies and procedures for tool management.

13. The Enterprise should develop a dollar threshold for determining which tools need to be secured both in the tool room and at the division shops. To deter theft, tools above the threshold should be kept in locked cabinets or drawers until needed.

APPENDIX A: Inventory Count Best Practices

In March 2002, the United States Government Accountability Office (GAO) issued an executive guide⁹ that identified processes and controls used by seven private sector companies¹⁰ recognized as excelling in their ability to manage inventory and achieve consistent and accurate counts of physical inventories. The guide identifies 12 key factors that represent practices that are widely adaptable to a variety of inventory types (e.g., property, plant and equipment), volumes, and dollar values. The following is a summary of the 12 key factors and strategies to consider when implementing them. The summary table shows that there is an overarching requirement for management commitment to an environment that promotes sound inventory control.

MANAGEMENT COMMITMENT	1. Establish Accountability
	2. Establish Written Policies
	3. Select an Approach
	4. Determine Frequency of Counts
	5. Maintain Segregation of Duties
	6. Enlist Knowledgeable Staff
	7. Provide Adequate Supervision
	8. Perform Blind Counts
	9. Ensure Completeness of Count
	10. Execute Physical Count
	11. Perform Research
	12. Evaluate Count Results

1. ESTABLISH ACCOUNTABILITY

a. Characteristics:

- i. Set inventory record accuracy goals at 95 percent or better
- ii. Set other performance expectations
- iii. Establish accountability and responsibility for the overall physical count

b. Strategies to consider to establish accountability for the physical count process:

- i. Establish performance goals for the physical count that are aligned with the organization's mission, strategic goals, and objectives

⁹ United States Government Accountability Office. *Executive Guide: Best Practices in Achieving Consistent, Accurate Physical Counts of Inventory and Related Property*, GAO-02-447G. 2002.

¹⁰ The seven leading-edge companies studied were Boeing, Daimler Chrysler, DuPont, FedEx, General Electric, Honeywell, and 3M.

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- ii. Establish high measurement goals and continuously assess the organization's progress in achieving and maintaining those goals
- iii. Identify the line of authority and responsibility from top management to the level of the organization responsible for accomplishing a consistent, accurate physical count of inventory and related property
- iv. Develop employee/supervisor performance measurement systems to hold appropriate personnel accountable for achieving the organization's performance goals

2. ESTABLISH WRITTEN POLICIES

a. Characteristics:

- i. Document policies and procedures for entire physical count process
- ii. Regularly review and update established policies and procedures

b. Strategies to consider to establish effective written policies and procedures for the physical count process:

- i. Develop broad inventory policies that are designed to attain management's goals
- ii. Develop written procedures for all aspects of the physical count processes, including:
 - defining the current processes and the individual tasks associated with the process
 - procedures for and examples of filing and completing required paperwork
- iii. Regularly review and revise policies and procedures for changes in the process and individual tasks

3. SELECT AN APPROACH

a. Characteristics:

- i. Cycle counting supports operational and financial needs of the organization
- ii. A wall-to-wall physical count supports financial reporting at a point in time
- iii. In selecting the best physical count approach management should consider:
 - the objective or purpose of the count and the timing issues involved
 - the capabilities of the inventory system
 - the existing control environment over the inventory system and processes
 - the characteristics of the inventory

b. Strategies to consider to select a physical inventory counting approach:

- i. Determine the objectives of performing the physical count:
 - to establish a balance as of a specific date for financial reporting
 - to monitor the accuracy of the inventory records for financial reporting and management decisions
 - to ensure the availability of inventory to meet operational needs including mission readiness
 - to identify excess or obsolete inventory
- ii. Assess the resources and timing needed to conduct the count
- iii. Evaluate the capability of the inventory system to:
 - maintain item balances on a current or periodic basis, and
 - maintain balances by item location
- iv. Evaluate the existing control environment over the inventory system and processes:
 - to ensure transactions are properly executed and recorded in the inventory system
 - to determine that the inventory system provides a reasonable basis for comparison to the physical count
 - by considering existing or historical accuracy rates to support the assessment

4. DETERMINE FREQUENCY OF COUNTS

a. Characteristics:

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- i. Determine which items to count and how frequently
 - ii. Choose a method of selecting individual items or locations for count
-
- b. Strategies to consider to determine the frequency of the physical counts:**
- i. Assess the resources and timing needed to conduct the count
 - ii. Identify segments or classes of the inventory and assess each segments' risk to determine the degree of control needed based on:
 - activity or turnover
 - dollar value
 - sensitive or classified items
 - items critical to production or mission readiness
 - items susceptible to misappropriation, including theft
 - iii. Select a frequency of count for each segment based on the assessed risk and degree of control needed such as:
 - daily
 - weekly
 - monthly
 - semi-annually
 - annually
 - iv. Determine a method of selecting individual items for count such as:
 - sequentially by row or area within the warehouse or facility
 - random selection
 - weighted selection towards higher dollar, higher activity items

5. MAINTAIN SEGREGATION OF DUTIES

- a. Characteristics:**
- i. Segregation of duties
 - Physical custody of assets
 - Processing and recording of assets
 - Approval of transactions
 - ii. Mitigating controls
 - Blind counts (see key factor 8)
 - Increased supervision (see key factor 7)
 - Two-member count teams
- b. Strategies to consider to implement and maintain effective segregation of duties in the physical count process:**
- i. Determine if there are available resources to conduct the count and whether they have the appropriate knowledge and experience of the inventory and counting
 - ii. Analyze the normal job duties of personnel performing the physical count, considering who has responsibility for:
 - custody or physical control of the inventory
 - processing and recording of inventory transactions
 - approval of transactions and adjustments
 - iii. Determine whether controls may be impaired if any one person has been given responsibility for more than one activity noted in the previous strategy
 - iv. Perform a risk versus cost analysis of any apparent controls risks, and determine whether:
 - duties may be reassigned
 - mitigating controls can be implemented
 - risk is at an acceptable level

6. ENLIST KNOWLEDGEABLE STAFF

a. Characteristics:

- i. Counters are knowledgeable about the inventory items
- ii. Counters are knowledgeable about the count process
- iii. Counters are well-trained

b. Strategies to consider to enlist knowledgeable staff in the physical count process:

- i. The amount of resources available to conduct the count
- ii. Experience and knowledge of the inventory and count process of the count team
- iii. Frequency of counts of time necessary to complete the count
- iv. Establishing a separate inventory group of dedicated counters
- v. Assigning or promoting personnel with prior experience in the warehouse and knowledge of the inventory counting position
- vi. Providing on-the-job and classroom training of the count process to counters, supervisors, and personnel researching variances on aspects such as
 - types of inventory
 - warehouse layout
 - unit of measure
 - radio frequency (RF) devices
 - computer system
 - research (if applicable)
 - supervision (if applicable)

7. PROVIDE ADEQUATE SUPERVISION

a. Characteristics:

- i. Provide instructions and training
- ii. Assign count team and responsibilities
- iii. Review count sheets
- iv. Ensure that all items are counted

b. Strategies to consider to provide adequate supervision over the physical count process:

- i. The number of resources or teams performing the physical count
- ii. Frequency of the counts or the time necessary to complete the count
- iii. Knowledge and experience of the personnel performing the count
- iv. Whether there is adequate segregation of duties from responsibilities of asset custody
- v. The assigned responsibilities of the supervisor such as:
 - the availability of count personnel
 - selection of count team members
 - assignment of count responsibilities
 - monitoring of performance
 - ensuring counters are following procedure and complete counts in a timely manner
- vi. Size of the warehouse or area subject to count
- vii. The number and complexity of items to be counted
- viii. Other controls that may be in place during the count, such as the performance of blind counts

8. PERFORM BLIND COUNTS

a. Characteristics:

- i. No prior knowledge of on-hand balances
- ii. Limited or no access to inventory system

b. Strategies to consider to effectively use blind counts:

- i. Tools used to perform the count (count cards, count sheets, or RF Guns)
- ii. Capability of the inventory system to not provide quantities on count cards or sheets, and restrict access to on-hand balances prior to and during the performance of the count, except for authorized personnel
- iii. Personnel performing the physical count and whether there is segregation of duties between the responsibilities of asset custody and physical counts
- iv. Personnel's experience and knowledge of the inventory items and the count process

9. ENSURE COMPLETENESS OF COUNT

a. Characteristics:

- i. Cutoff procedures
- ii. Preinventory count activities
- iii. Control methods for count completion

b. Strategies to consider to ensure completeness of the physical count:

- i. The organization's operating environment, time of operations, and its ability to:
 - suspend operations during the physical count
 - perform counts when there is limited movement of the inventory, such as nights or weekends
 - prevent movement of items subject to count on the day of count only
- ii. Reliability of the inventory system to accurately capture and track transactions affecting the on-hand balances
- iii. Existence of slow-moving or excess obsolete inventory items that could be segregated and precounted
- iv. Existence of inventory stored at outside locations and the personnel or organization responsible for verifying its physical existence
- v. Use of prenumbered count sheets or tags and reconciliation of the numbers issued to the numbers returned
- vi. Reconciliation of items selected for count to actual items counted
- vii. Performance of additional counts where items are selected from the floor and compared to the inventory system

10. EXECUTE PHYSICAL COUNT

a. Characteristics:

- i. Communicate information to the counter
- ii. Verify item data and quantity
- iii. Capture and compare the physical count
- iv. Perform requisite number of counts
- v. Complete counts in timely manner

b. Strategies to consider to effectively execute the physical count:

- i. Determine the data to be verified by the count by considering:
 - knowledge and experience of the personnel performing the count
 - the item data maintained in the inventory system or on location labels
 - whether blind counts are to be performed, requiring the restriction of access to on-hand balances
- ii. Determine the method to be used to capture and compare the count, such as count cards, sheets, or RF guns, by considering:
 - the capability of the inventory system
 - ability to use RF devices

Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management

- iii. Determine number of counts to perform by considering:
 - resources necessary to perform additional counts
 - personnel performing additional counts and their segregation of duties from asset custody and their knowledge and experience of the inventory and count process
 - time necessary to complete additional counts promptly
 - characteristics of the inventory (unit of measure, size, dollar value, classification, and size of variance in quantity and dollar value) to establish tolerances for additional counts

11. PERFORM RESEARCH

a. *Characteristics:*

- i. Perform required research
- ii. Complete research in a timely manner
- iii. Refer variances to management and security for approval and investigation

b. *Strategies to consider to effectively research variances arising from the physical count:*

- i. Establish tolerances or criteria for selection of variances to research such as:
 - effect on operations or mission readiness
 - quantity and dollar value
 - characteristics of the items with the variance, such as sensitive, classified, or items susceptible to fraud or theft
- ii. Develop processes for how to perform research, such as procedures for reviewing movement of items during the count, transaction histories, and shipping and receiving documents, by considering:
 - reliability of the inventory system to accurately capture transactions affecting the on-hand balance
 - time necessary to complete the research promptly
 - knowledge of the personnel performing the research
- iii. Establish error codes that would identify the cause of variances
- iv. Set approval levels for adjustments that move up the chain of management as the dollar value increases or the nature of the item requires a higher level of approval
- v. Define responsibility for reviewing adjustments and trends on sensitive and classified items and items susceptible to fraud or theft, and notify security or law enforcement

12. EVALUATE COUNT RESULTS

a. *Characteristics:*

- i. Measure the results of the physical count using performance measures
- ii. Communicate the results of the physical count to counters, management, and warehouse personnel
- iii. Modify policies and procedures to address necessary changes in the physical count process

b. *Strategies to consider to evaluate the results of the physical count process:*

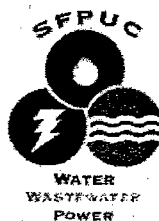
- i. Establish performance measures that are aligned with organizational objectives and strategies and that are useful in evaluating the results of the physical count
- ii. Determine the methods to be used to measure performance of the count by:
 - defining an error for purposes of measuring performance
 - establishing tolerances based on characteristics of the inventory and the quantity or dollar value of the variances to be considered in error
- iii. Establish mechanisms to communicate results and performance measures to counters, warehouse personnel, and managers

**Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management**

- iv. Establish routine meetings with managers from all aspects of the inventory process including the physical count, receiving, shipping, ordering, stocking and production, to discuss results and measures and evaluate the causes of the errors to identify corrective actions and assign responsibility for those actions
- v. Use results and performance measures as a basis to make changes to the process and modify existing policies and procedures to reflect changes in the processes

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APPENDIX B: DEPARTMENT RESPONSE



SAN FRANCISCO PUBLIC UTILITIES COMMISSION

OFFICE OF THE GENERAL MANAGER
1155 Market St., 11th Floor, San Francisco, CA 94103 • Tel. (415) 554-3155 • Fax (415) 554-3161 • TTY (415) 554-3488



March 31, 2011

EDWIN M. LEE
MAYOR

FRANCESCA VIETOR
PRESIDENT

ANSON MORAN
VICE PRESIDENT

ANN MOLLER CAEN
COMMISSIONER

ART TORRES
COMMISSIONER

VINCE COURTNEY
COMMISSIONER

ED HARRINGTON
GENERAL MANAGER

Tonia Lediju, Audit Director
Office of the Controller, City Services Auditor Division
City Hall, Room 476
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Subject: Management's Responses to Results of the SFPUC Water Warehouse
Inventory & Control Audit

Dear Ms. Lediju,

Thank you for providing us the opportunity to respond to your Review of the SFPUC Water Warehouse Inventory & Control Audit. We appreciate the time and effort that you and your staff have dedicated to the completion and follow up of this audit.

Attached for your review and consideration are SFPUC Management's responses to the recommendations detailed in the audit report, dated 3/25/11.

If you have any questions or need additional information, please do not hesitate to contact me at (415) 554-1600.

Sincerely,

ED HARRINGTON
General Manager

cc: Michael Carlin, Deputy General Manager
Todd L. Rydstrom, AGM Business Services & Chief Financial Officer
Steve Ritchie, AGM Water Enterprise
Nancy L. Hom, Director, Assurance & Internal Controls

AUDIT RECOMMENDATIONS AND RESPONSES

Recommendation	Responsible Agency	Response
<p>1. CDD warehouse should ensure that all bin locations are clearly and properly labeled according to its standard policy.</p>	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation date 6/30/11.</p>
<p>2. The Enterprise should assign annual inventory count teams consisting of warehouse staff and SFPUC Finance staff working together to efficiently count and verify balances</p>	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation date 6/30/11. Implementation plan to include contacting PUC Financial Services personnel and engaging them in the next physical inventory audit 6/30/11.</p> <p>HHWP: Agree. Although HHWP did not experience the problems that occurred at the other warehouse locations, we agree that count discrepancies could be minimized by utilizing knowledgeable staff. Where SFPUC Financial Services staff are available, they could be utilized along with warehouse staff to conduct a full annual count. If Finance staff are not available for a full count, two person count teams could be utilized as noted in the "GAO Executive Guide Standards" cited in Finding 1.3 of the Draft Audit Report.</p> <p>WST: Concur. Conducting a full annual count by SFPUC Financial Services staff with warehouse staff could minimize possible discrepancies.</p>

Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>3. The Enterprise should ensure that adjustments to inventory are approved by a manager.</p>	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation date 6/30/11. Implementation plan to include having Manager of CDD Administrative Services review and approve adjustments from 6/30/11 inventory count.</p> <p>HHWP: According to current warehouse procedures, inventory adjustments greater than \$1,000 are required to be approved by warehouse personnel and then sent to SFPUC Accounting. Copies of these greater than \$1,000 adjustments are kept in a binder at the warehouse. Additionally, we will request that San Francisco IT create a report to be printed on a monthly basis by warehouse staff for management review of all inventory adjustments (those less than and greater than \$1,000), as well as their approval of the report and these adjustments.</p> <p>Estimated date to complete discussions on developing report: 6/30/11.</p> <p>WST: Concur. It has been an existing on-going WS&T practice to document reasons of adjustments in the MAXIMO screen under memo line and notified pertinent supervisors. A screen shot of the MAXIMO screen and notification to supervisors are kept with issued forms.</p>

Office of the Controller, City Services Auditor
 Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>4. The Enterprise should work with the SFPUC Information Technology unit to resolve discrepancies and ensure MAXIMO keeps an accurate account of all fuel inventory carried by Enterprise warehouses.</p>	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation date 12/31/11. Implementation plan to include working with PUC Information Technology Services to engage vendor EJ Ward to resolve interface with Maximo.</p> <p>HHWP: Agree. The EJ Ward fuel inventory system, which is the basis for fuel inventory records in MAXIMO, is frequently out of adjustment with actual inventory. These problems have been a result of many different types of system failures: network communication errors, modem failures, tank level sensor errors, battery failures, etc. We will request SFPUC ITS resources to both evaluate the system problems and submit a written proposal to address these issues.</p> <p>WST: Concur. This requires PUC ITS staff to evaluate the system problems and submit a written proposal to address these issues.</p>

Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation		Responsible Agency	Response
5. The Enterprise should implement an electronic inventory issue process at CDD, HHWP and WS&T.		SFPUC Water Enterprise	<p>CDD: Partially concur. CDD will explore the possibility of implementation and discuss with WWE personnel regarding their experiences. Estimated date to complete exploratory phase as to viability of electronic process: 12/30/11.</p> <p>HHWP: Agree. The current barcode system has not been fully implemented due to the lack of SFPUC ITS resources to troubleshoot problems with the reliability of the electronic barcode system. This project will be prioritized based upon ITS resource availability.</p> <p>WST: Concur. However, information will still need to be inputted by a staff before electronic hand held scanners can be used, thus reducing errors marginally.</p>

Office of the Controller, City Services Auditor
 Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>6. The Enterprise should ensure its warehouses reconcile daily the <i>Issued from Stores</i> forms with MAXIMO inventory issued reports to confirm data was correctly entered into MAXIMO. To maintain adequate separation of duties, the reconciliations should be performed by an individual who did not enter the issue information into MAXIMO.</p>	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation date 12/31/11. Implementation plan to include working with SFPUC ITS personnel to ensure that this option is available with the new version of Maximo 7.</p> <ul style="list-style-type: none"> ♦ As additional control measures, CDD also perform semi-annual counts using: 1) Inventory valuation reports (before & after inventory), 2) Count sheets (from Maximo), and 3) Reconciliation report. <p>HHWP: HHWP will attempt to retain the "Issued from Stores" form as noted in the audit report. However, the reconciliation process suggested by the auditors will be very time consuming, without significantly increasing inventory accuracy. Year-end inventory adjustments totaled \$3,992.85 out of a \$292,904.98 inventory, or a 1.36% variance. This variance is well within industry standard thresholds, and indicates a high level of accuracy between what is recorded in MAXIMO, and what is actually on the shelf. The finding is intended to further increase this accuracy, but at a labor cost of approximately 260 hours per year, or approximately \$10,301. Thus the resource cost of the recommendation greatly outweighs possible accuracy gains.</p> <p>Additionally, there are three processes which provide an accuracy check for miskeyed entries:</p> <ol style="list-style-type: none"> 1) The Materials and Supplies (M&S) report is distributed to managers on a monthly basis. This report shows inventory supplies that have been distributed to each manager's employees. If a large miskey error has occurred, it would be detected by the manager reviewing the report of monthly expenditures including warehouse issues. 2) Cycle counts – if something has been miskeyed, it would be caught and adjusted as part of the cycle count process. Cycle count adjustment documentation is retained and filed. <p><u>Additionally, we have requested a monthly inventory adjustment report (which shows all adjustments) from ITS.</u></p>
<p>B-6</p>		

Office of the Controller, City Services Auditor
Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>7. The Enterprise should formally document discrepancies in <i>Issued from Stores</i> forms and MAXIMO inventory amounts. Report discrepancies to a supervisor to approve any corrections in MAXIMO.</p>	<p>SFPUC Water Enterprise</p>	<p>3) Annual inventory – if something has been miskeyed it will be adjusted as part of the annual inventory count process. The inventory valuation reports resulting from this process are sent to management for approval at year end.</p> <p>WST: As stated under recommendation #3, it is an on-going practice at WS&T to reconcile <i>Issued from Stores</i> forms with MAXIMO within a reasonable time period.</p> <p>This recommendation requires IT for its creation of a monthly report that could be available through MAXIMO for warehouse staffs. The reconciliation process suggested by the auditors will be very time consuming, without significantly increasing inventory accuracy. The WS&T, the year-end non-fuel inventory adjustments rate of WST was well within an industry standard and as the auditor's reports indicated, the error rate was 0.59%. These factors indicate a high level of accuracy between what is recorded in MAXIMO which does not warrants changing the current practice.</p>
<p>8. The Enterprise should ensure that HHWP retains <i>Issued from Stores</i> forms.</p>	<p>SFPUC Water Enterprise</p>	<p>HHWP: Agree. We will retain the Stock Request Forms (<i>Issued from Stores</i>) for a period of one fiscal year (in addition to the current year).</p>

Office of the Controller, City Services Auditor
 Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>9. The Enterprise should implement additional supervisory review of WS&T warehouse operations by someone with knowledge of the operation, but who has no custody, or recording responsibilities, such as the manager of the WS&T warehouse, to ensure adequate control over inventory when separation of duties is not possible. This person should review the daily reconciliation of inventory issues to MAXIMO, and results of cycle counts and required adjustments.</p>	<p>SFPUC Water Enterprise</p>	<p>Concur. WST will work toward a resolution to ensure that the separation of duties is implemented in a near future.</p>
<p>10. CDD should improve its tool management practices by doing the following:</p> <ul style="list-style-type: none"> a. Conduct annual inventories of its tools to update the current inventory list. b. Keep a record of its tool inventory in MAXIMO. c. Assign responsibility for the tool inventories and management to the shop supervisors. d. Develop policies and procedures for tool management. 	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation date 12/30/11. Implementation plan to include identifying responsible persons for overseeing tools inventories; conducting inventory counts; recording information in Maximo; and developing policies and procedures.</p>

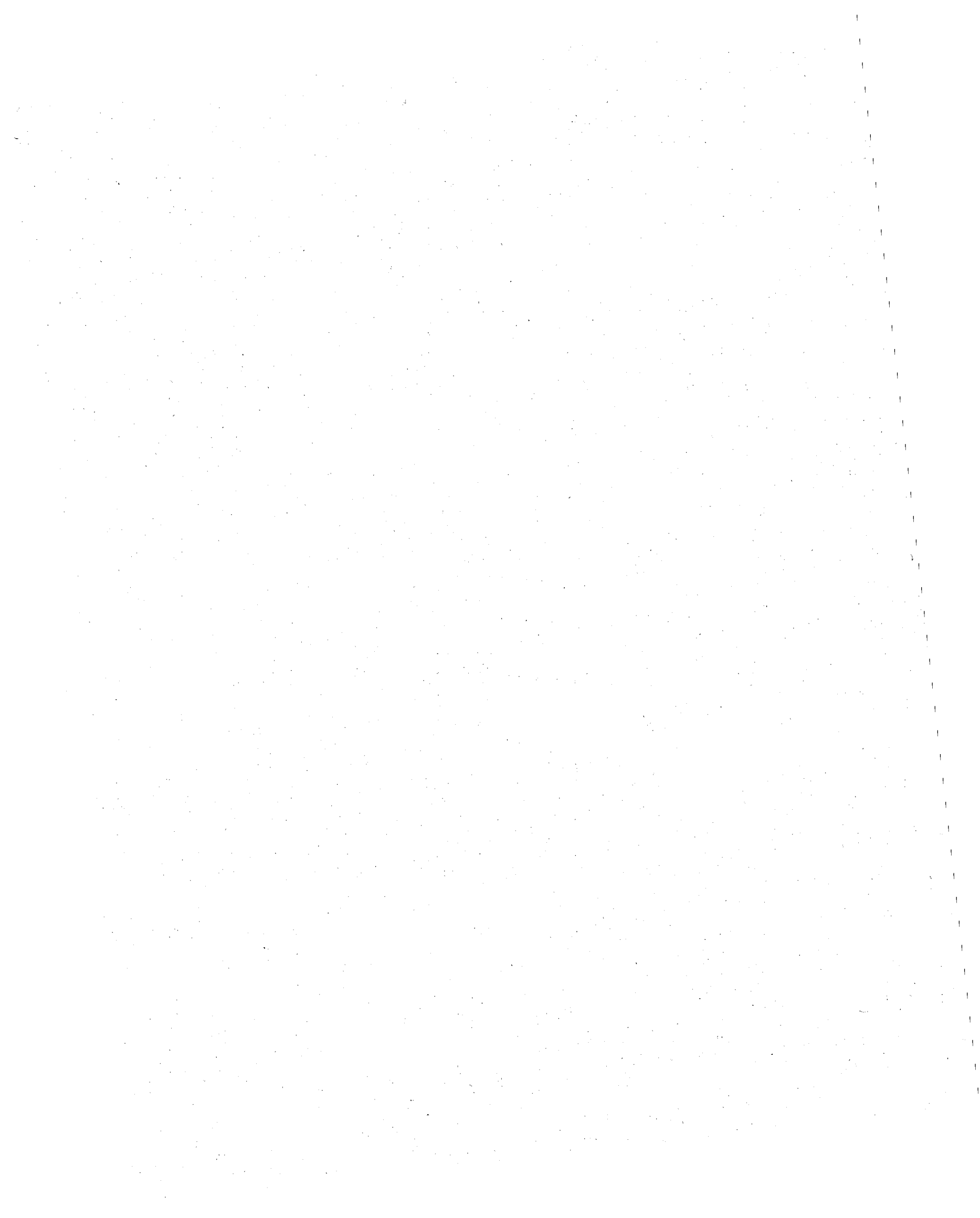
Recommendation		Responsible Agency	Response	
<p>11. HHWP should improve its tool management practices by doing the following:</p> <ul style="list-style-type: none"> • Conduct annual inventories of its tools to update the current inventory list. • Consider implementing an electronic tool checkout system. • Complete its policies and procedures for tool management. 		SFPUC Water Enterprise	<p>HHWP: Agreed. An annual inventory was completed in 2008 and 2009, but was missed in 2010. An annual inventory will be conducted in 2011.</p> <p>An electronic checkout system has been proposed, and we will continue to work to obtain the required resources to implement the proposed system.</p> <p>HHWP agrees to undertake a policies and procedures manual for tool management.</p>	

Office of the Controller, City Services Auditor
 Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>12. WS&T should improve its tool management practices by doing the following:</p> <ul style="list-style-type: none"> • Perform an inventory of all tools in shops and on trucks and record the inventory in MAXIMO. • Conduct an annual inventory thereafter to update the tool inventory. • Assign responsibility for the tool inventory and management of tools to its shop supervisors. • Develop policies and procedures for tool management. 	<p>SFPUC Water Enterprise</p>	<p>WST: Concur. Estimated implementation date, 10/31/11.</p>

Office of the Controller, City Services Auditor
 Water Enterprise Should Continue to Improve Its Inventory Management

Recommendation	Responsible Agency	Response
<p>13. The Enterprise should develop a dollar threshold for determining which tools need to be secured both in the tool room (at HHWP) and at the division shops. To deter theft, tools above the threshold should be kept in locked cabinets or drawers until needed.</p>	<p>SFPUC Water Enterprise</p>	<p>CDD: Concur. Estimated implementation planned for 6/30/11. Input required from Finance and Accounting.</p> <p>HHWP: HHWP currently maintains a tool inventory in Maximo of tools with values greater than \$100. These tools are inventoried annually, with the exception of 2010. Per the response to question #12 above this tool inventory will be conducted again in 2011.</p> <p>WST: Do not concur. WST does not intend to implement this recommendation. It is largely due to a mobile workforce of WS&T whose operating responsibilities are spread out in four Bay Area counties. Therefore, it is not feasible to have only one tool room to meet its operational needs. However, WS&T will monitor inventory of all tools in shops and on trucks on a regular basis.</p>





To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Is the city of San Francisco going to the dogs, and not for children?

From: Michael Russom <michaelrussom@sbcglobal.net>
To: board.of.supervisors@sfgov.org
Date: 04/12/2011 12:53 PM
Subject: Is the city of San Francisco going to the dogs, and not for children?

Members of the Board: there are more dogs than children in the city of San Francisco. Does this mean that you will get more votes by appealing to dogs than to people with children? If leniency and revision is requested for the welfare of dogs, then why not do the same for people with children and ask planners to implement a no demolition policy for garden apartments preservation? It is not too late to reconsider this plan! Michael

----- Forwarded Message -----

From: "michaelrussom@sbcglobal.net" <michaelrussom@sbcglobal.net>
To: Scott.Wiener@sfgov.org
Sent: Tue, April 12, 2011 12:36:57 PM
Subject: Dogs over people?

Scott--why ask for proposals to be reformed a bit to help dogs have some roaming space when you won't do the same for people? You are not only eliminating homes for over 5000 people and crowding them into places they will hate but you are eliminating almost a hundred acres of open space where dogs walk and play every day. Tenants in Parkmerced courtyards tolerate violations of the leash law for dogs they know. Your plan will put them on the street and on the leash. Why don't you ask for a plan that doesn't bulldoze and saves open space for people and dogs? Michael
Sent on the Sprint® Now Network from my BlackBerry®

BOS-11, cpage

**OFFICE OF HISTORIC PRESERVATION
DEPARTMENT OF PARKS AND RECREATION**

P.O. BOX 942896
SACRAMENTO, CA 94296-0001
(916) 445-7000 Fax: (916) 445-7053
calshpo@parks.ca.gov

RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO



2011 APR 12 PM 3:00

BY AK

April 8, 2011

Angela Calvillo
Clerk of the Board of Supervisors
City and County of San Francisco
City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4689

RE: Julian Waybur House Listing on the
National Register of Historic Places

Dear Board of Supervisors:

I am pleased to notify you that on March 28, 2011, the above-named property was placed on the National Register of Historic Places (National Register). As a result of being placed on the National Register, this property has also been listed in the California Register of Historical Resources, pursuant to Section 4851(a)(2) of the Public Resources Code.

Placement on the National Register affords a property the honor of inclusion in the nation's official list of cultural resources worthy of preservation and provides a degree of protection from adverse effects resulting from federally funded or licensed projects. Registration provides a number of incentives for preservation of historic properties, including special building codes to facilitate the restoration of historic structures, and certain tax advantages.

There are no restrictions placed upon a private property owner with regard to normal use, maintenance, or sale of a property listed in the National Register. However, a project that may cause substantial adverse changes in the significance of a registered property may require compliance with local ordinances or the California Environmental Quality Act. In addition, registered properties damaged due to a natural disaster may be subject to the provisions of Section 5028 of the Public Resources Code regarding demolition or significant alterations, if imminent threat to life safety does not exist.

If you have any questions or require further information, please contact the Registration Unit at (916) 445-7008.

Sincerely,

Milford Wayne Donaldson, FAIA
State Historic Preservation Officer

Enclosure: National Register Notification of Listing

April 8, 2011

The Director of the National Park Service is pleased to send you the following announcements and actions on properties for the National Register of Historic Places. For further information contact Edson Beall via voice (202) 354-2255, or E-mail: <Edson_Beall@nps.gov> This and past Weekly Lists are also available here: <http://www.nps.gov/history/nr/nrlist.htm>

Our physical location address is:

National Park Service 2280, 8th floor
National Register of Historic Places
1201 "I" (Eye) Street, NW,
Washington D.C. 20005

WEEKLY LIST OF ACTIONS TAKEN ON PROPERTIES: 3/28/11 THROUGH 4/01/11

KEY: State, County, Property Name, Address/Boundary, City, Vicinity, Reference Number, NHL, Action, Date, Multiple Name

CALIFORNIA, PLACER COUNTY,
Auburn Public Library,
175 Almond St,
Auburn, 11000153,
LISTED, 3/31/11
(Auburn, CA MPS)

CALIFORNIA, SAN FRANCISCO COUNTY,
Waybur, Julian, House,
3232 Pacific Ave,
San Francisco, 11000143,
LISTED, 3/28/11

ticket staffing costs for Japanese Tea Garden - please support File #110113

Anmarie Mabbutt

to:

Board.of.Supervisors

04/12/2011 02:08 PM

Cc:

john.avalos, ross.mirkarimi, scott.wiener, sean.elsbernd, david.campos, mark.russell, eric.l.mar, david.chiu, carmen.chu, malia.cohen, jane.kim

Show Details

Dear President Chiu and other members of the Board of Supervisors,

I know some of the Supervisors were interested in the ticket staffing costs for some of Golden Gate Park's other major "attractions."

I located a document on the website for an internet group dedicated to keeping the Botanical Gardens free for everyone. If the figures are accurate, for FY 2008-2009 the Department reported Japanese Tea Garden admission revenues of approximately \$1,980,000. If you compare this figure against the \$231,658 in ticket staff costs, you can see the ticket staffing costs are approximately 12 cents for every dollar collected. I will send the document under separate cover just in case the sf.gov.org system does not accept attachments.

If I can gather the information together, I will send you what is available for the Conservatory ticket staffing costs.

Please vote in support of File #110113 and reject File #110225.

Thank you for your time.

Anmarie Mabbutt

ticket staffing costs for Japanese Tea Garden - please support File #110113

Anmarie Mabbutt

to:

Board.of.Supervisors

04/12/2011 02:16 PM

Cc:

john.avalos, ross.mirkarimi, eric.l.mar, david.campos, sean.elsbernd, david.chiu, jane.kim, malia.cohen, scott.wiener

Show Details

History: This message has been forwarded.

--- On Tue, 4/12/11, Anmarie Mabbutt <tenniselement@yahoo.com> wrote:

From: Anmarie Mabbutt <tenniselement@yahoo.com>

Subject: ticket staffing costs for Japanese Tea Garden - please support File #110113

To: Board.of.Supervisors@sfgov.org

Cc: john.avalos@sfgov.org, ross.mirkarimi@sfgov.org, scott.wiener@sfgov.org, sean.elsbernd@sfgov.org, david.campos@sfgov.org, mark.russell@sfgov.org, eric.l.mar@sfgov.org, david.chiu@sfgov.org, carmen.chu@sfgov.org, malia.cohen@sfgov.org, jane.kim@sfgov.org

Date: Tuesday, April 12, 2011, 2:09 PM

Dear President Chiu and other members of the Board of Supervisors,

I know some of the Supervisors were interested in the ticket staffing costs for some of Golden Gate Park's other major "attractions."

I located a document on the website for an internet group dedicated to keeping the Botanical Gardens free for everyone. If the figures are accurate, for FY 2008-2009 the Department reported Japanese Tea Garden admission revenues of approximately \$1,980,000. If you compare this figure against the \$231,658 in ticket staff costs, you can see the ticket staffing costs are approximately 12 cents for every dollar collected. I will send the document under separate cover just in case the sfgov.org system does not accept attachments.

If I can gather the information together, I will send you what is available for the Conservatory ticket staffing costs.

Please vote in support of File #110113 and reject File #110225.

Thank you for your time.

Anmarie Mabbutt

Tea Garden is open 7 days a week - 365 days a year.

Currently we have 2 full time and 4 temp part-time staff in the Garden. Costs are as follows:

Full time staff:

80 hours bw x \$17.07 x 26.1 pay periods x 30% fringe benefits = \$46,335

80 hours bw x \$20.70 x 26.1 pay periods x 30% fringe benefits = \$56,188

Temp part-time staff (total hours worked biweekly):

240 hours bw x \$17.07 x 26.1 pay periods x 14% fringe benefits = \$121,896

In addition, there are 11 holidays annually with 3 staff working at 1.50 time (overtime):

8 hours x \$82.26 (3 staff) x 11 holidays = \$7,239

Total annual cost of staffing = \$231,658

From Personnel:

Brent Dennis:

- I. how long in position **Appointed June 25, 2007**
- II. salary **\$126,071.71 Annual**
- III. qualifications (for example: resume) **Attached above**
- IV.

What was previous person's salary in his position? **\$111,228.00 Annual**



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: public financing report

From: John St.Croix/ETHICS/SFGOV
To: Board of Supervisors/BOS/SFGOV@SFGOV, Mayor/MAYOR/SFGOV@SFGOV
Date: 04/14/2011 02:51 PM
Subject: Fw: public financing report

I am herewith forwarding the Ethics Commission Public Financing Report for election year 2010.
John St. Croix
Executive Director, San Francisco Ethics Commission
25 Van Ness Avenue, Suite 220
San Francisco, CA 94102-6053



Public_Financing_Report_2010_Final.pdf

**San Francisco
Ethics Commission**



25 Van Ness Avenue, Suite 220
San Francisco CA 94102
Phone 252-3100 Fax 252-3112

Report on San Francisco's Limited Public Financing Program

November 2, 2010 Board of Supervisors Election

San Francisco Ethics Commission

Benedict Y. Hur, Chairperson
Jamiene S. Studley, Vice-Chairperson
Beverly Hayon, Commissioner
Dorothy S. Liu, Commissioner
Charles L. Ward, Commissioner
John St. Croix, Executive Director

Prepared by: Shaista Shaikh

Report of the Board of Supervisors Public Financing Program of 2010

This report is intended to satisfy the requirements set forth in Section 1.156 of the San Francisco Campaign and Governmental Conduct Code, which requires the Ethics Commission to produce a report following the November 2010 election stating:

- The amount of public funds disbursed to campaigns in the election;
- The number of candidates who received public funds;
- The number of nonparticipating candidates;
- The amount of qualified campaign expenditures made by all candidates in that election;
- The amount of independent expenditures made in connection with the election; and
- Other relevant information deemed useful by the Ethics Commission.

The data presented is based on information reported in campaign disclosure statements covering through December 31, 2010 and from the Commission's record of public funds disbursements.

I. Introduction

San Francisco's public financing program for candidates for the Board of Supervisors was adopted through a ballot measure (Proposition O) in November 2000. The San Francisco Ethics Commission ("Commission") administered the public financing program in elections for candidates for the Board of Supervisors in 2002, 2004, 2006, 2008 and 2010. In 2006, the program was extended to include Mayoral candidates as well.

With respect to the disbursement formula and expenditure ceilings, the program as it was implemented in the 2010 and 2008 supervisorial elections was significantly different from the program that was administered in 2002, 2004, and 2006.¹ The public financing program provides candidates running for the Board of Supervisors or Mayor with partial public funding to fund their campaigns. The Commission developed the program with the intent that it would provide candidates a neutral source of additional funding, encourage more candidates to run for office, allow candidates to spend more time discussing the issues and spend less time fundraising, and encourage candidates to limit their spending.

¹ See Appendix for a complete overview of the requirements of the public financing program as it was implemented in 2010.

II. Supervisory Candidates on the November 2, 2010 Ballot and the Amount of Public Funds Disbursed in the November 2, 2010 Election

A. Candidates Who Sought Office, Whether They Participated in the Public Financing Program and Whether They Were Elected to Office

There are eleven supervisory districts in San Francisco. In 2010, supervisory elections were held in the five even-numbered districts in San Francisco: Districts 2, 4, 6, 8 and 10. A total of 46 candidates in five districts appeared on the November 2010 ballot and 22 of these candidates qualified to receive public funds.

The 22 participants of the public financing program ran for office from four districts: Districts 2, 6, 8, and 10. The race in District 4 did not involve a participating candidate; only the incumbent ran for office in that race. Of the five members of the Board of Supervisors who were elected to office in the November 2, 2010 election, three, or 60 percent of those elected, were participating candidates.

Table 1 below lists candidates for the Board of Supervisors whose names appeared on the November 2, 2010 ballot, whether they participated in the public financing program, and whether the candidates were elected to office.

Table 1: List of 2010 Supervisory Candidates, Whether They Participated in the Public Financing Program, and Whether They Were Elected to Office²

Candidate	District	Participation Status (P=participating candidate; NP=non-participating candidate)	Whether candidate was elected or defeated
Kat Anderson	2	P	Defeated
Barbara Berwick*	2	NP	Defeated
Mark Farrell	2	NP	Elected
Vilma Guinto Peoro*	2	NP	Defeated
Janet Reilly	2	NP	Defeated
Abraham Simmons	2	P	Defeated
Carmen Chu	4	NP	Elected
Matthew D. Ashe*	6	NP	Defeated
H. Brown*	6	NP	Defeated
Dean Clark	6	NP	Defeated
George Davis*	6	NP	Defeated
Matt Drake	6	NP	Defeated
Glendon "Anna Conda" Hyde	6	NP	Defeated
James Keys	6	P	Defeated

² An asterisk ("*") indicates candidates who were not required to file electronic campaign statements (i.e., candidates who received less than \$5,000 in contributions). Staff believes that the electronic reports capture the information related to contributions and expenditures that is necessary to prepare this report. The cumulative amount of activity by any candidate who filed either Form 470 or 460 in paper form only should not exceed \$4,999.99, which is an amount staff believes will not skew the general information provided in this report. Accordingly, staff did not look to the content of the paper filings to prepare this report. Staff used the same process in gathering data for the reports on the 2002, 2004, 2006 and 2008 public financing programs, thus allowing for a more direct comparison among the 2002, 2004, 2006 and 2008 data.

Jane Kim	6	P	Elected
Jim Meko	6	P	Defeated
Nate Payne	6	NP	Defeated
Theresa Sparks	6	P	Defeated
George Vazhappally*	6	NP	Defeated
Debra Walker	6	P	Defeated
Elaine Zamora	6	P	Defeated
Bill Hemenger	8	P	Defeated
Rafael Mandelman	8	P	Defeated
Rebecca Prozan	8	P	Defeated
Scott Wiener	8	P	Elected
James M. Calloway*	10	NP	Defeated
Malia Cohen	10	P	Elected
Ed Donaldson	10	NP	Defeated
Teresa Duque	10	P	Defeated
Kristine Enea	10	P	Defeated
MJ Marie Franklin	10	NP	Defeated
Rodney Hampton, Jr.*	10	NP	Defeated
Chris Jackson	10	P	Defeated
Ellsworth "Ell" Jennison*	10	NP	Defeated
Nyese Joshua	10	NP	Defeated
Tony Kelly	10	P	Defeated
DeWitt M. Lacy	10	P	Defeated
Geoffrea Morris*	10	NP	Defeated
Steve Moss	10	P	Defeated
Jackie Norman	10	NP	Defeated
Ashley Hawley Rhodes*	10	NP	Defeated
Diane Wesley Smith	10	NP	Defeated
Eric Smith	10	P	Defeated
Lynette Sweet	10	P	Defeated
Marlene Tran	10	P	Defeated
Stephen Weber	10	NP	Defeated
Total			22 participating candidates; 24 non-participating candidates

B. The Amount of Public Funds Disbursed in 2010

A total of \$6,452,341 million in the Election Campaign Fund was available for disbursement. On the 59th day before the election the Executive Director was required to calculate the Per Candidate Available Disbursement Limit. Prior to this date, eligible candidates could receive up to \$89,000. The Per Candidate Available Disbursement Limit was initially determined to be \$248,166. The final Per Candidate Available Disbursement Limit was \$293,288. The 22 eligible candidates received a total of \$1,477,713 in public funds, an average of \$67,169 per candidate. Because the individual expenditure ceiling was raised for every publicly-financed candidate and the Per Candidate Available Disbursement Limit was greater than \$89,000, candidates were eligible to receive more than \$89,000 based on the amount of matching contributions raised; four of the 22 publicly-financed candidates received more than \$89,000.

Table 2 below provides a breakdown of the amount of public funds disbursed to each qualifying candidate. It also shows the amount of total funds (public plus private) that was available to all candidates, participating and non-participating.

Table 2: Amount of Public Funds Disbursed as Compared to Total Funds Available to Candidates³

Candidate	District	Amount of Public Funds Disbursed to Participating Candidates	Total Funds Available to Candidates (private funds plus public funds, if any)	Public Funds as a Percentage of Total Funds
Kat Anderson	2	\$53,925	\$81,950	66%
Mark Farrell	2		\$265,198	n/a
Janet Reilly	2		\$363,865	n/a
Abraham Simmons	2	\$56,056	\$92,701	60%
District 2 Total		\$109,981	\$803,714	14%
Carmen Chu	4		\$178,097	n/a
District 4 Total			\$178,097	0%
Dean Clark	6		\$6,178	n/a
Matt Drake	6		\$14,473	n/a
Glendon "Anna Conda" Hyde	6		\$17,803	n/a
James Keys	6	\$40,025	\$56,873	70%
Jane Kim	6	\$90,817	\$217,355	42%
Jim Meko	6	\$44,164	\$61,749	72%
Nate Payne	6		\$3,622	n/a
Theresa Sparks	6	\$85,904	\$171,506	50%
Debra Walker	6	\$76,761	\$150,559	51%
Elaine Zamora	6	\$50,999	\$84,907	60%
District 6 Total		\$388,670	\$785,025	50%
Bill Hemenger	8	\$51,749	\$74,957	69%
Rafael Mandelman	8	\$104,764	\$215,524	49%
Rebecca Prozan	8	\$121,406	\$266,024	46%
Scott Wiener	8	\$140,572	\$312,138	45%
District 8 Total		\$418,491	\$868,643	48%
Malia Cohen	10	\$79,666	\$196,645	41%
Ed Donaldson	10		\$6,165	n/a
Teresa Duque	10	\$56,790	\$92,009	62%
Kristine Enea	10	\$48,590	\$74,185	65%
MJ Marie Franklin	10		\$1,643	n/a
Chris Jackson	10	\$53,745	\$75,405	71%
Nyese Joshua	10		\$1,848	n/a
Tony Kelly	10	\$60,451	\$102,665	59%
DeWitt M. Lacy	10	\$42,682	\$69,247	62%
Steve Moss	10	\$67,095	\$129,389	52%
Jackie Norman	10		\$11,117	n/a
Diane Wesley Smith	10		\$17,079	n/a
Eric Smith	10	\$48,656	\$75,185	65%
Lynette Sweet	10	\$57,439	\$127,388	45%
Marlene Tran	10	\$45,456	\$61,677	74%
Stephen Weber	10		\$11,898	n/a
District 10 Total		\$560,570	\$1,053,545	53%
Total		\$1,477,713	\$3,689,024	40%

³ Total funds in this table include total monetary contributions, loans, in-kind contributions, public funds and candidates' personal funds used for campaign purposes.

Public grants represented 40 percent of the total funds (public and private) that were available to candidates who received public funding.

III. Candidate Spending

In 2010, candidate spending totaled \$3,581,175. This figure does not include spending by non-candidates. Table 3 below lists the amounts spent by candidates in 2010. The table also shows the highest level of a candidate's Individual Expenditure Ceiling, if the candidate was publicly financed. Publicly financed candidates were required to limit their expenditures to the amount of their Individual Expenditure Ceiling, which began at \$143,000 and was raised by the Ethics Commission based on the highest level of Total Supportive Funds of a publicly financed candidate's opponents plus the Total Opposition Spending against such publicly financed candidate. Expenditure data includes both paid expenditures and debt.

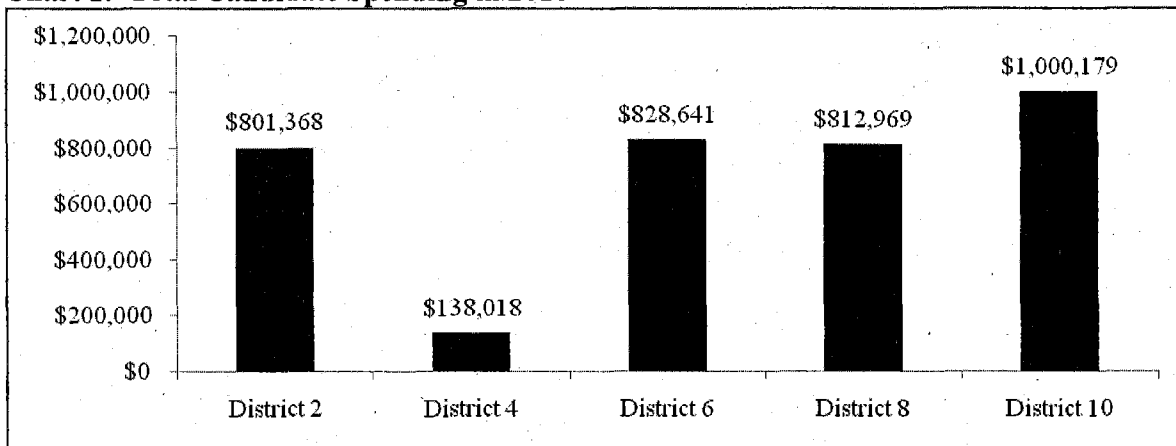
Table 3: Candidate Spending in 2010

Candidate	District	Highest Level of Candidate's Individual Expenditure Ceiling	Total Expenditures Incurred
Kat Anderson	2	\$303,000	\$81,950
Mark Farrell	2		\$260,467
Janet Reilly	2		\$365,243
Abraham Simmons	2	\$303,000	\$93,709
District 2 Total			\$801,368
Carmen Chu	4		\$138,018
District 4 Total			\$138,018
Dean Clark	6		\$5,653
Matt Drake	6		\$13,443
Glendon "Anna Conda" Hyde	6		\$15,948
James Keys	6	\$273,000	\$59,048
Jane Kim	6	\$273,000	\$249,969
Jim Meko	6	\$273,000	\$60,776
Nate Payne	6		\$3,762
Theresa Sparks	6	\$283,000	\$183,399
Debra Walker	6	\$273,000	\$149,351
Elaine Zamora	6	\$273,000	\$87,293
District 6 Total			\$828,641
Bill Hemenger	8	\$463,000	\$74,853
Rafael Mandelman	8	\$473,000	\$219,397
Rebecca Prozan	8	\$463,000	\$272,053
Scott Wiener	8	\$493,000	\$246,666
District 8 Total			\$812,969
Malia Cohen	10	\$233,000	\$172,117
Ed Donaldson	10		\$3,044
Teresa Duque	10	\$233,000	\$95,117
Kristine Enea	10	\$233,000	\$72,022
MJ Marie Franklin	10		\$1,563
Chris Jackson	10	\$233,000	\$75,067
Nyese Joshua	10		\$1,836
Tony Kelly	10	\$233,000	\$106,097

DeWitt M. Lacy	10	\$233,000	\$65,940
Steve Moss	10	\$143,000	\$124,118
Jackie Norman	10		\$8,737
Diane Wesley Smith	10		\$16,390
Eric Smith	10	\$213,000	\$75,562
Lynette Sweet	10	\$243,000	\$135,775
Marlene Tran	10	\$233,000	\$34,895
Stephen Weber	10		\$11,898
District 10 Total			\$1,000,179
Total			\$3,581,175

The chart below shows total candidate spending by district.

Chart 1: Total Candidate Spending in 2010



IV. Spending by Third Parties

In past public financing reports for programs administered in 2002, 2004 and 2006, this section was based upon FPPC Form 465 filings for independent expenditures affecting candidates. After the 2006 supervisorial election, the Campaign Finance Reform Ordinance was amended to require third parties to report independent expenditures, member communications, and electioneering communications on Form SFEC-152(a)-3. Data from Form SFEC-152(a)-3 filings was used to adjust individual expenditure ceilings in 2008. Thereafter, due to further changes in the law, in 2010, third parties were required to report independent expenditures, member communications, electioneering communications on the Ethics Commission's Third Party Disclosure Form, which included reporting that was previously required on the Form SFEC-152(a)-3.

Third party spending in the November 2010 election totaled approximately \$1.3 million (\$1,305,460, according to Third Party Disclosure Form filings; or \$1,201,294, according to FPPC Form 465 filings.)

The table below summarizes the data reported on the Third Party Disclosure Form and Form 465, divided by candidate and district.

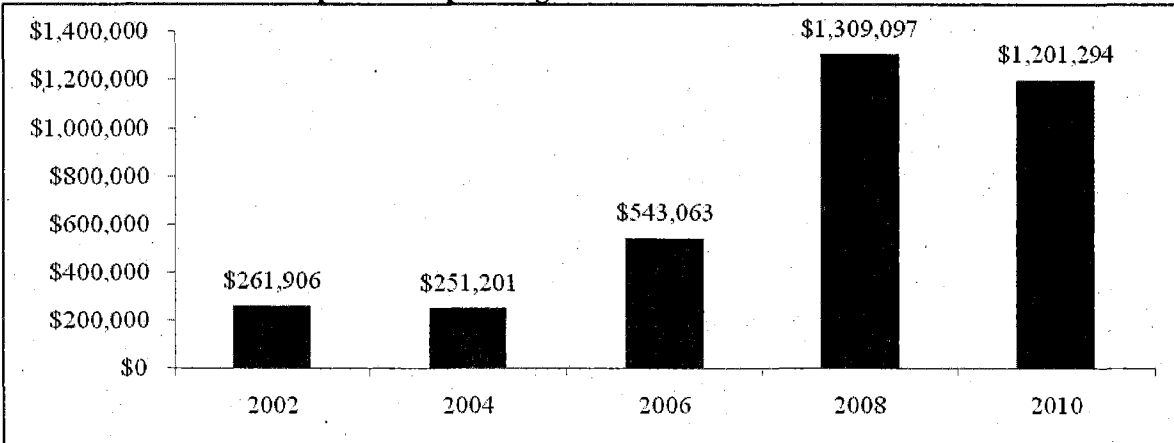
Table 4: Third Party Spending in 2010

Affected Candidate	District	SFEC Third Party Disclosure Form		FPPC Form 465	
		Spending to Support	Spending to Oppose	Spending to Support	Spending to Oppose
Mark Farrell	2	\$62,524	\$20,156	\$62,939	\$19,153
Janet Reilly	2	\$58,444	\$148,004	\$59,302	\$148,004
District 2 Spending		\$120,968	\$168,160	\$122,241	\$167,157
Carmen Chu	4			\$11,941	
District 4 Spending				\$11,941	
James Keys	6	\$232			
Jane Kim	6	\$6,454		\$6,222	
Theresa Sparks	6	\$137,975	\$18,108	\$134,086	\$12,152
Debra Walker	6	\$144,102		\$124,696	
District 6 Spending		\$288,763	\$18,108	\$265,004	\$12,152
Rafael Mandelman	8	\$205,461	\$10,202	\$140,363	\$10,202
Rebecca Prozan	8	\$12,037		\$22,061	
Scott Wiener	8	\$189,700	\$107,125	\$195,494	\$96,009
District 8 Spending		\$407,198	\$117,327	\$357,918	\$106,211
Malia Cohen	10	\$17,207		\$3,483	
Chris Jackson	10	\$9,717		\$7,476	
Tony Kelly	10	\$232			
DeWitt M. Lacy	10	\$232			
Steve Moss	10	\$129,527	\$10,295	\$135,434	
Lynette Sweet	10	\$11,335	\$6,391	\$12,277	
District 10 Spending		\$168,250	\$16,686	\$158,670	
Total Third Party Spending		\$985,179	\$320,281	\$915,774	\$285,520

In some cases, there are substantial differences in the values reported, with greater reporting occurring on either of the two forms. Possible causes for the discrepancy include the different thresholds for using the two forms, the different types of communications reported on each form, and unfamiliarity with filing requirements. Furthermore, certain Form 465 filers may have made expenditures within a district that exceeded \$1,000 but were below the \$5,000 threshold that requires disclosure under local law.

The chart below displays independent spending made per election for supervisorial candidates from 2002 to the present. The data is based on FPPC Form 465 filings of independent expenditures.

Chart 2: Trends in Independent Spending



It should be noted that during the years 2002 to 2010, campaign finance laws changed from one election to the next, which makes it difficult to determine trends in independent spending. The graph shows a surge of independent spending in 2008 and 2010, compared to previous years. There are many factors that may have contributed to this increase. Such factors include: changes to the provisions of the public financing program; the injunction against contribution limits to committees making expenditures to support or oppose local candidates;⁴ more open seats in the November 2008 and 2010 elections than in the previous elections; and the greater availability of public funds that may have stimulated a more competitive race.

V. Public Financing at a Glance

It is difficult to identify the effects of the public financing program on the outcome of the elections. Although public financing has now been implemented in the 2002, 2004, 2006, 2008 and 2010 elections, there are many variables relating to these elections. In 2002, elections took place in districts where only two-year terms had elapsed. In 2004, ranked choice voting was implemented, which caused many prior constants to change, i.e., there were no more run-off elections. In 2002, 2006 and 2010 the even-numbered districts were voted on whereas seats in the odd-numbered districts were voted on in 2004 and 2008. Significant provisions of the public financing program changed over the years. The threshold for qualifying for public financing and the deadline for applying for public financing were changed after the 2002 public financing cycle. The maximum amount of public funds that participants could seek was significantly higher in 2010 and 2008 (it was \$89,000 in 2010 and \$87,500 in 2008) than the maximum amount available in prior years (the amount available in prior years was \$43,750). In addition, the 2008 and 2010 public financing programs had a provision whereby candidates could receive greater than the maximum amount if the Commission determined the Per Candidate Available Disbursement Limit to be greater than the initial disbursement threshold. In 2008 and 2010,

⁴ In November 2000, when the voters approved the public financing program by voting for Proposition O, they also approved a \$500 per contributor per year limit on contributions to committees (excluding candidates' own campaign committees) that make expenditures to support or oppose local candidates and an overall contribution limit of \$3,000 per contributor to all committees that make expenditures affecting local candidates. These sections (S.F. C&GC Code § 1.114(c)(1) and (c)(2)) are currently not being enforced due to a preliminary injunction issued on September 20, 2007.

participating candidates were required to abide by an individual expenditure ceiling, which did not exist in prior years. In 2008 and 2010, there were additional filing requirements on persons making third party expenditures. In conclusion, it is difficult to distinguish between the effects of these factors from the effects of the public financing program on the outcome of the elections.

However, based on the data provided in this report and reports of prior years, whenever an incumbent is involved in an election, the incumbent wins regardless of whether the incumbent is a participating candidate. Generally in races where no incumbent is involved, a participating candidate wins. The record shows an increase in the overall amount of public funds disbursed between 2002 and 2010. The record also shows an increase in the percentage of candidates who are publicly financed. This data seems to indicate a trend towards greater acceptance of public financing of candidates in elections. The table below provides summary data of the 2010 election as well as data from prior elections.

Table 5: Summary Data from the 2010 and Past Elections

Election Year	2002	2004	2006	2008	2010
Amount of Public Funds Disbursed	\$281,989	\$757,678	\$216,784	\$1,315,470	\$1,477,713
Average Amount Disbursed in General Election	\$31,332	\$32,943	\$36,131	\$69,235	\$67,169
Number of Seats up for Election	5	7	5	7	5
Number of Contested Seats	4	7	5	7	4
Percentage of Candidates who were Publicly Financed	32%	35%	23%	45%	48%
Percentage of Elected Candidates who were Publicly Financed	60%	43%	20%	71%	60 %
Percentage of Incumbents Re-Elected	100%	100%	100%	100%	100%
Total Amount of Candidate Spending	\$2,213,316	\$3,654,616	\$1,781,148	\$3,875,551	\$3,581,175
Amount of Independent Spending (Form 465)	\$261,906	\$251,201	\$543,063	\$1,309,097	\$1,201,294

APPENDIX: Overview of San Francisco's Limited Public Financing Program

A. Introduction

Under current law, San Francisco's limited public financing program for candidates running for the Board of Supervisors provides eligible candidates up to \$89,000 in the general election (or up to the amount of the Per Candidate Available Disbursement Limit if the Per Candidate Available Disbursement Limit is greater than \$89,000). The total annual cost of the public financing program, including program administration, cannot exceed \$2.75 per year per resident of San Francisco.

B. Criteria and Conditions for Qualifying for Public Financing

In order to qualify for public financing, a candidate for the November 2010 election was required to:

- seek election to the office of the Board of Supervisors and be eligible to hold office if elected;
- file *Form SFEC-142(a) Statement of Participation or Non-Participation* with the Ethics Commission indicating that he/she intends to participate in the Board of Supervisors Public Financing Program;
- raise at least \$5,000 in qualifying contributions from at least 75 residents of the City in contribution amounts ranging from \$10 to \$100;
- agree to limit spending on his or her campaign to no more than his/her individual expenditure ceiling of \$143,000 or as raised by the Ethics Commission;
- submit a declaration (*Form SFEC-142(b)-1*), a qualifying contributions list (*Form SFEC-142(c)-1*), and supporting documentation to the Ethics Commission to establish eligibility to receive public financing;
- be opposed by a candidate who has qualified for public financing or by a candidate who has received contributions or made expenditures that in the aggregate equal or exceed \$5,000;
- bear the burden of proving that each contribution relied upon to establish eligibility is a qualifying contribution and that all contributions received comply with the Campaign Finance Reform Ordinance ("CFRO");
- bear the burden of proving that expenditures made with public funds were used only for qualified campaign expenditures;
- not make payments to a contractor or vendor in return for the contractor or vendor making a campaign contribution to the candidate; and not make more than a total of 50 payments to a contractor or vendor who has made a contribution to the candidate;
- not accept any loans to the campaign from anyone except the candidate, and not loan more than \$15,000 of the candidate's own money to his/her campaign;
- agree to participate in at least three debates with opponents;
- have paid any outstanding fines owed to the City by the candidate or any of the candidate's campaign committees;

- have filed any outstanding statements, reports or forms owed to the City by the candidate or any of the candidate's campaign committees; and
- have no finding by a court within the past five years that the candidate knowingly, willfully or intentionally violated the CFRO or the campaign finance provisions of the Political Reform Act.

Candidates were prohibited from using public funds to pay administrative, civil, or criminal fines, or to pay for inaugural activities or officeholder expenses. Under the law, all qualified candidates are subject to a mandatory audit.

C. Applying for Public Funds

In order to be certified by the Executive Director of the Ethics Commission as having met the requirements to receive public financing, candidates were required to submit, along with other items:

- 1) no later than August 6, 2010, the deadline for filing nomination papers, a *Statement of Participation or Non-Participation (Form SFEC-142(a))* indicating an intent to participate in the public financing program; and
- 2) beginning February 2 and no later than August 24, 2010, a *Declaration for Public Funds* along with a list of qualifying contributions (*Forms SFEC-142(b)-1 and SFEC-142(c)-1*) and other supporting material.

Candidates agreed to comply with all the eligibility requirements set forth above by signing and submitting the *Declaration for Public Funds*. On the accompanying list of qualifying contributions, candidates were required to include the contributor's full name, street address, occupation and employer if the contribution was \$100 or more; the total amount contributed; the amount of the contributor's qualifying contribution; the date the qualifying contribution was received; the date the qualifying contribution was deposited; and the deposit batch number. Supporting materials include photocopies of the written instruments used by the contributors to make the qualifying contributions, deposit receipts and other items such as evidence of San Francisco residency. Claims for additional public funds were required to be submitted in a similar manner.

D. Formula for Disbursing Public Funds

Candidates who were certified as eligible to participate in the public financing program received a grant of \$10,000. After the initial payment of \$10,000, candidates were able to seek additional public funds based on the amount of matching contributions raised and documented in timely claims submitted to the Ethics Commission.¹ The maximum amount of additional public funds that candidates were able to receive was \$79,000.² After the initial payment of \$10,000, for each dollar of matching contributions up to the

¹ A matching contribution is a contribution that is not a qualifying contribution or a loan, is made by an individual who is a resident of San Francisco (other than the candidate or the candidate's immediate family), is not received more than 18 months before the November election, and complies with all the requirements of the CFRO and its implementing regulations.

² The exact amount of funds available to each candidate may be less than or greater than \$89,000, depending on the Per Candidate Available Disbursement Limit. Please see Section E below.

next \$10,000 that candidates raised, they received four dollars from the Election Campaign Fund. Thereafter, for each additional dollar of matching contributions raised, candidates received one dollar of public funds until reaching the maximum. The maximum amount of public funds a candidate could have received until the per candidate available disbursement limit was determined was \$89,000, as shown in the table below:

Candidate raises	Election Campaign Fund pays
\$5,000 in qualifying contributions	\$10,000 (initial payment)
Up to \$10,000 in matching contributions	Up to \$40,000 (4 to 1 match)
Up to \$39,000 in matching contributions	Up to \$39,000 (1 to 1 match)
<i>Total available to a qualified candidate</i>	<i>Up to \$89,000</i>

E. Per Candidate Available Disbursement Limit

This is the amount of public funds available to each candidate who has qualified to receive public funding. On the 59th day before the election, the Executive Director of the Ethics Commission divides the total amount of non-administrative funds in the Election Campaign Fund by the total number of qualified candidates. The result is the Per Candidate Available Disbursement Limit.

If the per candidate available disbursement limit is less than or equal to \$89,000, candidates will have access to funds from the Election Campaign Fund on a first-come first-served basis up to a maximum of \$89,000. If the Per Candidate Available Disbursement Limit is greater than \$89,000, candidates will have access to the amount of the Per Candidate Available Disbursement Limit, but no candidate may receive public funds that would cause him or her to exceed his or her Individual Expenditure Ceiling. For the November 2, 2010 election, the Per Candidate Available Disbursement Limit was \$293,288.

F. Campaign Spending Limits

To receive public funds, candidates were required to agree to limit their spending to the amount of the individual expenditure ceiling, the expenditure ceiling that is established for each candidate for the Board of Supervisors who is certified by the Ethics Commission as eligible to receive public funds. Each candidate's individual expenditure ceiling starts at \$143,000 and may be raised under certain circumstances. The ceiling may be raised in \$10,000 increments if the highest level of Total Supportive Funds of a publicly financed candidate's opponents plus the Total Opposition Spending against such publicly financed candidate exceeds \$143,000 by at least \$10,000.

G. Additional Reporting Requirements for Participating and Non-Participating Candidates

All candidates for the Board of Supervisors were required to file *Form SFEC-152(a)-1* if they received contributions, or made expenditures that equaled or exceeded \$5,000. These statements serve to inform the Commission of candidates' financial activities so that the Commission could determine whether a candidate who had applied for public

financing met the requirement of being opposed by a candidate who either qualified to receive public financing or received contributions or made expenditures of \$5,000 or more. If the Ethics Commission certified at least one candidate for the Board of Supervisors as eligible to receive public funds in a district, all candidates for the Board of Supervisors seeking office in the same district were required to file *SFEC-152(a)-2* within 24 hours of receiving contributions or making expenditures that equaled or exceeded \$100,000. Thereafter, such candidates were required to file *Form SFEC152(a)-2* within 24 hours of each time that they received additional contributions or made additional expenditures that equaled or exceeded \$10,000.

H. Additional Reporting Requirements for Third party Spending

In a district where the Ethics Commission had certified at least one candidate as eligible to receive public funds, any person who made \$5,000 or more in independent expenditures, electioneering communications, or member communications that clearly identified any candidate for the Board of Supervisors, was required to file a statement within 24 hours of reaching or exceeding the threshold. These statements served to inform the Ethics Commission of Total Supportive Funds and Total Opposition Spending relating to candidates so that the Commission could determine whether the individual expenditure ceiling of any candidate should be adjusted.

BOS-11, page

SWEATFREE PROCUREMENT ADVISORY GROUP RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

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2011 APR 14 AM 10:07

April 12, 2011

BY _____

Jaci Fong, Acting Director
Office of Contract Administration
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Donna Levitt, Manager
Office of Labor Standards Enforcement
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, CA

Re: Sweatfree Procurement Advisory Group Progress Report

Dear Ms. Fong and Ms. Levitt,

Pursuant to the Section 12U.6(a)(c) of the Sweatfree Contracting Ordinance, the Sweatfree Procurement Advisory Group is required to submit a written progress report to the Director, Office of Contract Administration and the Office of Labor Standards Enforcement containing an update on its activities and recommendations on the administration, implementation and enforcement of Chapter 12U.

On behalf of the Sweatfree Procurement Advisory Group, enclosed is a copy of the latest Sweatfree Procurement Advisory Group Progress Report for your review.

If you have any questions concerning this report, please feel free to address any questions to the undersigned.

Sincerely,

Carmen Herrera
Carmen Herrera,
Staff to the Sweatfree Procurement Advisory Group

On behalf of the Sweatfree Procurement Advisory Group:
Alicia Culver, Conrad MacKerron, Julianne Fisher, Manish Goyal, Dr. John Logan, Riddhi Mehta, Eleonor Morton, Jason Oringer, Nancy Kirshner-Rodriguez and Peg Stevenson.

cc: Mayor Edwin M. Lee
Board of Supervisors

**SWEATFREE PROCUREMENT ADVISORY GROUP
PROGRESS REPORT**

**To the Office of Contract Administration
and the Office of Labor Standards Enforcement**

April 11, 2011

**Progress Report of the
Sweatfree Procurement Advisory Group
San Francisco, California
April 11, 2011**

Executive Summary

This report by the Sweatfree Procurement Advisory Group, (referred to hereafter as the Advisory Group) is presented to the Director of the Office of Contract Administration (OCA) and the Office of Labor Standards Enforcement (OLSE), with a copy to the Mayor and the Board of Supervisors. Consistent with the requirements of the Sweatfree Contracting Ordinance (referred to hereafter as “the Ordinance”), this report summarizes the Ordinance as well as the mandate and activities of the Advisory Group. It also identifies the challenges the Advisory Group has faced regarding the City’s implementation and enforcement of the Ordinance. It also describes recent amendments to the Ordinance that give the City authority to award a contract to the most compliant bidder if there are no fully compliant bidders, and provides incentives for contractors to improve their compliance once a contract has been awarded. In addition, this report includes the Advisory Group’s recommendations for improving the City’s procurement processes when applying the Ordinance’s provisions as well as enforcement of the Ordinance to with respect to existing contracts. One such recommendation that the Advisory Group has made is for the City to explore ways to apply the Ordinance to computer hardware. Finally, this report summarizes activities and progress to draft legislation that would give procurement preferences and other incentives to the garment and other manufacturers that offer products made in San Francisco.

Introduction

The Advisory Group was established shortly after the Ordinance, San Francisco Administrative Code Chapter 12U, was passed in 2005. The Advisory Group is mandated to:

- Oversee the implementation, administration and enforcement of the Ordinance;
- Evaluate the industries engaged in the manufacturing and sale of goods to the City in order to determine if other goods should be targeted for enforcement under this Sweatfree law;
- Submit an annual report to the Directors of OCA and OLSE that contains recommendations on the administration, implementation and enforcement of the Ordinance;

cloth that are produced by weaving, knitting, felting sewing, or similar production processes". This product category includes, but is not limited to cloth, sheets, pillows, pillow cases, towels, blankets, comforters, bath mats, mattress covers, table linens, cloth napkins, cleaning cloths, draperies, upholstery, rugs, and entrance mats. Carpeting was specifically excluded because there is less evidence of sweatshop violations in the carpet manufacturing industry than in the manufacturing of rugs and other sewn textiles. In addition, carpeting is procured differently (mostly through service agreements). The Advisory Group agreed to investigate carpeting for future inclusion under the Ordinance.

Status of Contracts that have been Issued under the new Sweatfree Compliance

Rating System

Three indefinite quantity term contracts have been awarded using the new comparative compliance evaluation system, with awards to five firms. These contracts include:

- No. 81172 - Inmate Clothing (approximate amount \$540,839.74/year)
- No. 81919 - Safety Industrial Garments (approximate amount \$217,000/year)
- No. 81164 - Law Enforcement Uniform Accessories (approximate amount \$126,918/year)

Term Contract	Description	Vendor(s)
81172	Inmate Clothing	Robinson Textiles and Uniforms Mfg.
81919	Safety Industrial Garments	Airgas and Mallory
81164	Law Enforcement Uniform Accessories	Galls

Three additional term contracts will be bid out in the next two months with Sweatfree contracting compliance as one of the requirements. As a result of this rating system, the City has been getting more information from bidders about factory location and manufacturing plant activities than it had received during the first couple years of the Ordinance. This may be a direct result of the rating system, which incentivizes vendors to provide as much information as possible. It may also be influenced by the fact that several large cities and states are now asking for this information; consequently, vendors may be doing a better job at documenting factory location and manufacturing practices of their suppliers.

The five firms that were awarded term contracts were given 18 months to report progress towards full compliance with the Sweatfree Contracting Ordinance in a Compliance Plan that was agreed to by OCA and the vendor. The Compliance Plan identifies areas that the vendor can improve. The information they report will be put through the same evaluation as their bids may be verified with assistance from OLSE or WRC as resources allow. At the one year mark, if the vendors are found to have slipped or regressed with regards to Sweatfree Compliance, the Purchaser will bring this to their attention and the vendors will have three months to improve their compliance. No later than 18 months into the contract, the Purchaser must issue a finding on the vendor's progress towards achieving full compliance. If the Purchaser finds that progress toward full compliance has not been made, the term contract will be put out to bid. If, on the other hand, the Purchaser finds that progress has been made towards full compliance, the Ordinance allows the Purchaser

“protectionist” union contract has been used historically in Mexico to undercut workers ability to form active unions.

Factory Agreements:

- Post the union contract at the factory.
- Not enforce the exclusion clause if workers want to form a new union.
- Issue statement to workers stating that they have the right to choose their own union and that factory will not fire them for joining a new union.
- Remove the exclusion clause from the union contract by the end of this year.

2) Workers Health Coverage Benefits

Findings: Mexican law requires employers to enroll employees in the national healthcare plan, but many of the workers were unable to access health services locally. In addition, the factory’s in-house medical clinic was not performing the services required by Mexican law.

Factory Agreements:

- Resolve the administrative barriers that have prevented many workers from obtaining local health care.
- Bring the factory’s health clinic into compliance with Mexican law.

3) Wages and Hours

Findings: The WRC investigators found factory managers forced workers to work overtime, and if workers refused, they were harassed and were not permitted to take time off.

Factory Agreements:

- Allow workers to work overtime voluntarily and provide workers with a document stating that employees have the right to accept or refuse overtime.
- Give workers a form to sign when they choose to work overtime stating that they are working willingly.

4) Non-Poverty Wage

Findings: The factory was paying only 1/3 of the non-poverty wage of \$3.24/hr that OLSE calculated for Mexico. The WRC recommends that relevant parties convene to discuss next steps and develop a plan of action on wage issue.

Factory Agreements:

- Review SF’s non-poverty wage standard with its buyers and investors.

- Train staff in fire prevention and emergency evacuation.
- Bring electrical system in compliance with Mexican regulations.
- Repair the factory's gas installations according to Mexican legal requirements by December 2010.
- Limit the stacking of boxes to the maximum heights allowed with Mexican law.
- Immediately accommodate these pregnant workers with appropriate chairs.

The WRC is currently in the process of conducting a second factory investigation. The Advisory Group has not yet been apprised of the specifics of this investigation.

Work on Development of a Local Preferences Ordinance

In 2006-7, the Advisory Group worked to identify Sweatfree-covered items that might be provided by local manufacturers. The Advisory Group examined local preference ordinances in several other jurisdictions, most of which simply provide a simple percentage price advantage or confer points in a responsible contractor questionnaire. Former Advisory Group member Alex Tom, convened meetings and solicited information from various city departments regarding demographics of the garment industry in San Francisco. While the garment industry had shrunk in recent years, it was determined that there were still some firms with significant capacity that might be turned to City work. The consensus of the Advisory Group Subcommittee working on this at that time was that local manufacturers need some capacity-building assistance, equipment grants and/or training in order to enter this market in a sustainable way. The garment industry is not one of the industries targeted by the City for such assistance at that time. The Advisory Group is interested in participating in future discussions about ways that local preferences can be effectively applied to encourage local manufacturers. This can be a factor in selecting industries for expansion of the ordinance.

CCSF's Involvement with Sweatfree Communities

In 2007, OLSE and the Mayor's Office assisted Sweatfree Communities in the formation of a Sweatfree Purchasing Interim Steering Committee. Sweatfree Communities is a non profit organization who assists community groups and public entities with the formation of sweatfree policies. For the last four years, OLSE and Purchasing has represented San Francisco and participated in monthly national conference calls with other cities, counties and state governments who have adopted sweatfree ordinances and policies. In addition, OLSE and Purchasing has provided technical support and advice to the Sweatfree Purchasing Interim Steering Committee of Sweatfree Communities.

Earlier this year, the Sweatfree Purchasing Interim Steering Committee formalized its status as a nonprofit organization called the Sweatfree Purchasing Consortium, <http://buysweatfree.org>. The City and County of San Francisco is a current member of the Sweatfree Purchasing Consortium.

Technical Support to Other Communities

OLSE, Purchasing and members of the Advisory Group have provided technical advice to other communities that were in the process of adopting or implementing Sweatfree purchasing policies or ordinances such as the Berkeley, CA; Portland, OR; Milwaukee,

- plan an event in 2011 commemorating the 100th Anniversary of the Triangle Shirtwaist Factory fire, which took the lives of 146 workers, mostly young immigrant women, in conjunction with other organizations across the nation.
- recruit a new member to fill one Advisory Group vacancy.
- encourage other entities within the City (such as the SF Unified School District and Public health care facilities) as well as jurisdictions outside San Francisco to endorse Sweatfree procurement policies and practices.

Recommendations

The Advisory Group recommends that:

- The City and County of San Francisco continue funding the monitoring activities of the Worker Rights Consortium because its investigations have identified sweatshop violations by manufacturers that supply products purchased on City contracts and have caused at least one such factory to improve its health, safety and labor practices.
- San Francisco continue its membership and participation in the Sweatfree Purchasing Consortium as a way to share important information about sweatfree policies and implementation strategies with other municipalities across the US.
- The Office of Contract Administration keep the Advisory Group better apprised of the status of contracts undergoing review under the Ordinance and its related activities.
- The City convene a local preferences working group to develop a policy promoting the procurement of locally-manufactured goods including, but not limited to, garments and textiles; while the Advisory Group is interested in participating in this policy development activity, it recommends that the policy address a broader group of products than those covered under the Sweatfree Procurement Ordinance.

Sweatfree Procurement Advisory Group Members

The Sweatfree Procurement Advisory Group can have as many as 11 members, five each appointed by the Mayor and the Board of Supervisors, and the remaining member appointed by the Controller's Office.

The Advisory Group currently has 10 members:

Alicia Culver, Chair – Green Purchasing Institute – Public Goods/Services

Conrad MacKerron, Vice-Chair – As You Sow – Public

Julienne Fisher, Renounce War Projects – Public

Manish Goyal – Mayor's Office - Public Goods/Services

Nancy Kirshner-Rodriguez – Mayor Office - Public

Dr. John Logan – San Francisco State University – Human Rights

Riddhi Mehta – Unite Here Local 2 – Labor

Eleonor Morton – Attorney – Human Rights

Jason Oringer – SEIU Workers United – Labor

File 110373



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: 1268 Lombard St CU Appeal - Response letter

From: Joy Lamug/BOS/SFGOV
To: Board of Supervisors/BOS/SFGOV@SFGOV, Cheryl Adams/CTYATT@CTYATT, Kate Stacy/CTYATT@CTYATT
Cc: BOS-Legislative Aides/BOS/SFGOV
Date: 04/12/2011 04:04 PM
Subject: 1268 Lombard St CU Appeal - Response letter

Good Afternoon,

Please find attached letter from Toby Morris, Kerman/Morris Architect, LLP, on behalf of the Project Sponsor (1268 Lombard Street, LLC) for the 1268 Lombard Street CU Appeal (Board File No. 110373).



1268 Lombard Apl. BOS.pdf

Thank you very much.
Joy

Joy Lamug
Board of Supervisors
Legislative Division
City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102
Tel: 415.554.7712
Fax: 415.554.7714
Email: joy.lamug@sfgov.org

April 12, 2011

Supervisor David Chiu
President, Board of Supervisors
City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 941024669

SUBJECT: File No. 110373, Planning Case No. 2009.1029C
1268 Lombard Street Conditional Use Appeal

Dear Supervisor Chiu,

On December 22, 2010, the 1268 Lombard Street LLC ("Applicant"), owner of 1268 Lombard Street, submitted Application No. 201012227210 to construct a four-unit residential building ("Project") at 1268 Lombard Street ("Site"). On November 17, 2009, a conditional use application was submitted to the Planning Department ("Department") for the Project. The Planning Commission ("Commission") held a duly noticed public hearing on February 17, 2011 and granted the conditional use application. See the Department's April 11, 2011 case report to the Board of Supervisors for a copy of the Commission Motion No. 18279.

Russian Hill Neighbors ("Appellant") appealed the conditional use application to the Board of Supervisors on March 21, 2011. The Board of Supervisors ("Board") will hear this appeal on April 19, 2011. As will be fully discussed below, this appeal is without merit.

PROJECT SITE

The Site, located at 1268 Lombard Street between Polk and Larkin Streets, was improved with a dilapidated single family home. Due to the unsafe condition of that building, the Department of Building Inspection issued an emergency demolition order on March 13, 2009 requiring that building to be demolished immediately. Demolition was completed on April 27, 2009 pursuant to Permit Application No. 200903134043.

This down sloping Site has an elevation difference of 34' between the front and rear property lines. The 4,727 square foot Site measures 34'-4 1/2" by 137'-6" and is located in a RH-3 zoning district, where a three unit residential building may be constructed as a matter of right. However, Section 209.1 of the Planning Code provides that dwelling units exceeding three may be constructed at a density of

1,000 square feet with conditional use approval. Thus, four units may be constructed on the Site with Conditional Use approval.

East of the Site are one- to three-unit buildings; west of the Site are three-unit buildings and apartment houses ranging from 6 to 36 units. The Polk Street Neighborhood Commercial District is a half block away and Van Ness Avenue is one and one-half blocks away. The heights of the buildings near the Site vicinity range from three to seven stories. Photographs of the Site and Site vicinity are attached to the Department's case report to this Board.

The Site is easily accessible to public transit. MUNI line 19 (Polk) is a half block away. MUNI lines 47 (Van Ness), 49 (Van Ness/Mission) and 76 (Marin Headlands) are 1 ½ blocks away. MUNI lines 30 and 30X are 2 ½ blocks away. MUNI lines 41 (Union) and 45 (Union/Stockton) are 3 1/2 blocks away. All of these MUNI lines provide easy connections to other parts of the City.

PROPOSED PROJECT

The project is the construction of a four-unit, 40' high building on a vacant lot. The building is four stories high from Lombard Street; however, the fourth floor is set back 15' from the floor below, so that the façade maintains the height of the nearby three-story building from the pedestrians' perspective. While the rear of the building is six-stories high, the rear façade incorporates multiple set backs to minimize the scale and massing of the building at the rear. At the street level (second floor) is the four-car parking garage.

The two levels below the garage level contain storage rooms for each unit and a three-bedroom town house unit. The bedrooms are located on the first floor, one level above the rear garden. The living/dining/kitchen, den and a bath room are in the basement level which has direct access to the rear yard.

Each of the three floors above the garage level contains a two- or three-bedroom, two-bath flat. All units are handicapped accessible, as required by law. The roof deck provides common usable open space for all the units. An elevator provides handicap access to the roof deck, which is also accessible by the two required stairs. The stair penthouses have been sloped to reflect the slope of the stairs and to minimize their mass and scale.

PROCEEDINGS BELOW

Prior to the conditional hearing before the Planning Commission, the Project was presented to the Historic Preservation Commission (HPC) because the demolished single family home was listed in *Here Today* and was a historic resource under CEQA. Although not required, the Department presented the new building to the

Architectural Review Committee (ARC) of the HPC on May 19 and July 7 2010 to the full HPC before issuing a Historic Resource Evaluation Report for the new building. While the ARC was generally supportive of the project as designed and presented, specific requests were made to remove the front glass railing and lend more softness and grace to the façade. The building was subsequently revised per these comments and direction from the Department's historical technical specialists overseeing the HRER.

The Planning Commission approved the Conditional Use application by a vote of 4 to 3 on February 12, 2011.

THE GROUNDS OF APPEAL

In its statement of Appeal, Appellant argues that the Conditional Use authorization should have been denied because

1. Only three dwelling unit should be allowed because Lombard Street is a congested street;
- 2 The height of the building is excessive and not in keeping with the neighborhood character;
3. The location of the stair and elevator penthouses are "poor;" and
4. The bulk of the building is not compatible with the neighboring buildings;

THE APPEAL IS WITHOUT MERIT

1. *Four Dwelling Units Are Allowed Under the Planning Code*

Appellant appears to argue that Lombard Street cannot accommodate a fourth unit on this site because the Site is one block from the famous crooked portion of Lombard Street that is a major tourist attraction. Under the Department's transportation guidelines,¹ the new building will generate a total of 40 daily trips, of which 7 would occur during the evening peak commute hour. It is reasonable to assume that a majority of the 7 trips would be by either public transit or walking. Even if all 7 trips are vehicular trips, this number would be within the daily traffic fluctuation, only 2 more vehicular trips more than a three-unit project and would not be noticeable.

¹ Transportation Impact Analysis Guidelines for Environmental Review, published by the City and County of San Francisco.

2. ***The Height of the Building Is Compatible With the Surrounding Building.***

The Commission Motion approving this project describes in fair detail the buildings immediately adjacent to the Project. The Commission concluded that because the top floor is set back 15' from the street, it would not be noticeable to pedestrians and will maintain the appearance of a three story building similar to the adjacent buildings, the uphill buildings and the buildings across the street. The photographs (see the Department's case report) near the project site also show four- to six-story buildings on Lombard Street west of the Site. Therefore, the building has been designed to be contextually appropriate in its micro-urban environment.

3. ***The Elevator and Stair Penthouses Have Been Set Far Back from the Street to Minimize their Appearance.***

The elevator and stair penthouses provide access to the roof deck and are required by the Building Code and for disabled access. The southern edge of the south stair penthouse (closest to Lombard Street) is 25'-8" from the front building façade. At this point, the height of the stair penthouse is the minimum height required by the Building Code. The elevator penthouse is immediately north of the south stair penthouse (43'-7" from the street) will not be visible from the street. Following Planning Commission approval of the project on February 17, 2011 and as a "Good Neighbor" modification, the project sponsor submitted additional revisions to the project reducing the north stair penthouse (furthest from the street) to the benefit of uphill neighbors and enlarging a matching light well to the benefit of the eastern abutting neighbor at 1262 Lombard (see "SK-1 Modification Proposal," dated 2-8-11, at the end of the "Plans" section of the Department's case report). Therefore, the stair and elevator penthouses have been carefully located and configured to eliminate or minimize their being seen from the street (as well as from the roof decks of neighboring uphill properties).

4. ***The Bulk of the Project Is Compatible With the Surrounding Buildings.***

With the fourth floor set back 15' from the street, the bulk of the Project from the street is similar to the other three-story buildings and much smaller than the four to six story apartment buildings west of the Site. Therefore, the building blends in with the surrounding buildings and will not stand out.

THE PROJECT MEETS THE CONDITIONAL USE CRITERIA

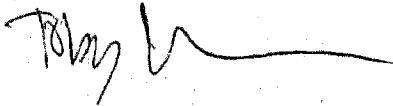
Both the Planning Commission Motion and the Department's case report to this Board explain why the Project meets the criteria set forth in Planning Code Section 303. The Applicant agrees with the Commission and the Department's reasoning and will not repeat them in this letter.

**THE PROJECT COMPLIES WITH THE PLANNING POLICIES OF
PLANNING CODE SECTION 101.1(b)**

Pages 6 and 7 of the Commission Motion states the reasons why the Project complies with the objectives and policies of Section 101.1(b). Applicant agrees with those analyses. Additionally, the Project will add four units to the City's housing stock.

For the reasons stated above, this Board should affirm the conditional use authorization for the Project and deny the Appellant's appeal.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Toby Morris', followed by a long horizontal flourish.

Toby Morris
Kerman/Morris Architects, LLP



Neighborhood Parks Council
Revitalizing Communities, Park by Park

BOS-11
 File 110226
 page

Board of Directors

Jan Chernoff
 Chris Guillard
 Anne Halsted
 Mindy Kershner
 Alfredo Pedroza
 Kelly Quirke
 Jonathan Rewers
 Patty-Jo Rutland
 Jim Sutton
 Isabel Wade, founder
 Marcel Wilson

David Chiu, President
 Members of the San Francisco Board of Supervisors
 San Francisco, CA 94102

Re: Support for parks and open space in the Treasure Island Project

Dear President Olague and Members of the Commission:

Meredith Thomas
 Executive Director

We are writing to express our strong support for the planned parks and open space associated with the Treasure Island Project and to urge you and your colleagues to do so as well.

The Treasure Island Project will create the largest public open space and parks program in San Francisco since the creation of Golden Gate Park. This new park system will include recreation opportunities for the Treasure Island Community that far exceeds what currently exists on the island. The project introduces active sports fields with space for public recreation and, in other spaces we can expect an urban farm, storm water wetlands and an extensive habitat management plan to enhance the natural setting on Yerba Buena Island.

As San Francisco continues to grow, our city becomes increasingly dense. Every resident deserves access to parks and open space in order to enjoy the outdoors and nature, regardless of their geographic neighborhood. As density increases, we must respond to this need by adding park and recreation space in new developing communities – including the new community that will be expanded on Treasure Island.

The Treasure Island Project is now, after more than a decade of public planning, ready for your approval, and we strongly urge you to support the Project and its affiliated open space when it comes before you for its final votes in the upcoming weeks.

For our parks,

Meredith Thomas
 Executive Director

Support for Parks and Open Space in the Treasure Island Project

Victoria Bell

to:

Board.of.Supervisors, angela.calvillo

04/14/2011 02:13 PM

Show Details

Dear Ms. Calvillo,

Attached is the Neighborhood Parks Council strong support for parks and open space in the Treasure Island Project. earlier this morning, our Executive Director, Meredith Thomas, faxed over a duplicate copy of this letter. We hope that you have an opportunity to share this with the Board of Supervisors.

Thank you,

Victoria

Victoria Bell

Deputy Director

Neighborhood Parks Council

451 Hayes Street, 2nd Floor

San Francisco, CA 94102

415.621.3260

NPC advocates for a superior, equitable and sustainable park and recreation system through community-driven stewardship, education, planning and research. | sfnpc.org

Tech-savvy park stewardship | ParkScan.org



To: BOS Constituent Mail Distribution, Linda Avery/CTYPLN/SFGOV,
Cc:
Bcc:
Subject: Fw: SFBG - Article on Parkmerced....(regarding deliberations at the SFBOS)

From: Aaron Goodman <amgodman@yahoo.com>
To: board.of.supervisors@sfgov.org
Cc: linda.avery@sfgov.org
Date: 04/13/2011 07:54 AM
Subject: SFBG - Article on Parkmerced....(regarding deliberations at the SFBOS)

<http://www.sfbg.com/2011/04/12/its-not-so-easy-building-green>

Please forward to the SFHPC and SFPlanning Commission in addition to the SFBOS....



SAN FRANCISCO BAY GUARDIAN ONLINE

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It's not so easy building green

By *caitlin*

Created 04/12/2011 - 4:01pm

Questions about the plan to build Parkmerced

OPINION The Parkmerced project developers like to talk about how environmentally sound their plans are, but a harder look suggests otherwise.

At a March 29 hearing on the project, Green Party member Eric Brooks presented graphic evidence of the environmental impacts of the destruction of the garden units and the landscape, and the proposed increase in parking on-site. As a transit-first city, it seems ludicrous to spend so much on below-grade parking. And regrading and replanting the entire site will allow toxins in the soil to become airborne.

Then there's the question of whether the site is really "blighted," as the developer claims — and whether so much housing needs to be torn down in the first place. Sup. Eric Mar questioned the issue of the deterioration of the existing units; he said he'd visited the site and noted that many units appear to be in fine shape.

I agree that the western side of town needs more density — but dumping that density disproportionately on one community seems to be a biased approach. Parkmerced is a renter community. Other areas dominated by homeowners seem to be off the table.

San Francisco should take a broader look at west-side zoning. That would include looking seriously at corridors with light-rail lines — Ocean Avenue, West Portal Avenue, Taraval Street, Geary Boulevard, Judah Street, and others — where some one-story buildings are far more deteriorated than the buildings at Parkmerced.

City officials should look at alternatives that allow other sites to be upzoned or allow owners to build on side sites. This would lessen the effects on one community by sharing the growing pains of a city limited on three sides by water.

We all want the projects, work, housing, jobs, and an expanded tax base for the city. But many of us question whether the current plan for Parkmerced does justice environmentally and sustainably when it ignores infill and preservation-based alternatives that could create more jobs and a better long-term green solution.

I have submitted a proposal to the Planning Commission that shows how to improve

transit linkages, how infill housing can be done, and how the 11 towers at Parkmerced can be redesigned (the initial concept was to design new, pencil-thin replacement towers and structurally-reinforced new buildings). I suggest that more infill housing can be built by removing parking garages throughout the site — which would lessen displacement and allow a significant density increase.

Assurances by the developer should not placate the city or the supervisors. If the supervisors lean toward approval, they need to be reminded of the transit, sustainability, and open-space concerns of the project to ensure that the design is changed either through revisions of portions or the whole to make more clear the concerns that the project has been greenwashed to promote the developer's interests.

Aaron Goodman is an architect and Bay Area native.

Opinion Volume 45, Issue 28 Aaron Goodman

Source URL: <http://www.sfbg.com/2011/04/12/its-not-so-easy-building-green>



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: [Dog Eat Dogma] The Central Subway Plan Needs a Connection at Market Street o...

From: TimGiangiobbe <TimGiangiobbe@cheerful.com>
To: board.of.supervisors@sfgov.org
Date: 04/12/2011 08:14 PM
Subject: [Dog Eat Dogma] The Central Subway Plan Needs a Connection at Market Street o...

**The Absolute IGNORANCE of not having a CONNECTION to the EXISTING SUBWAY System when the NEW CENTRAL SUBWAY is BUILT is Unconscionable.
WTF San Francisco ?
The price Tag is OVER A BILLION and the PLAN SUCKS !!!**

**The Whole PREMISE of building a subway system is CONNECTIVITY. The Other Unconscionable mistakes can't be taken back.
Like the BART FIASCO.
The First Mistake was to not build BART all the way to San Jose and tell the NIMBYS to STFU.**

**These projects are permanent and need TWEAKING INTO REALITY.
The High Speed train will need to connect to Market also.
The Mass Transit Connections are very important and Market street has taken a few blows when it comes to being TORN UP.
Past projects have had terrible PR and Barrier Control.
This needs to be CHANGED or the Safety Factor Alone will have San Francisco IN COURT.**

**The Safety Factor Involved with GETTING OFF BART and Then Going a COUPLE BLOCKS TO A STATION through dangerous San Francisco Drivers and the SURFACE WORLD. Thus Defeating the PURPOSE OF A "SUBWAY".
Hell you are damn near in China Town by Then WHY NOT JUST WALK.**

**This Station will not be as Used Without A Future Airport
Connection
The Airport Connection is ON MARKET and that is being
BYPASSED
The Train Stations needs to be connected to BART.**

**The Design with Just ONE EXIT at Moscone is also very Dangerous. The Idea of Spending all this money
and Businesses that will benefit from the Exiting of POTENTIAL RETAIL CUSTOMERS**

It Is Unimaginable to NOT Connect

**The Cost Overruns have already begun and ground hasn't been broken yet.
Think the Boston BIG DIG was interesting as well as Extensively Expensively Irritating.
Just wait for the MUNI BIG DIG DELAYS and COST OVER RUNS.
The Asians who use this transit corridor every day are dedicated MUNI Passengers.
They Deserve a well connected trip that doesn't take them into the Union Square Area.
Really Now Union Square Merchants you are really only going to attract a few customers
to the HIGH PRICE SHOPS of these Dedicated China Town daily COMMUTERS. These
are Thrifty Shrewd Customers and they are headed to their regular stops for THE DEALS.
SO the DIVERSION PLANS are weak at best. The Upscale Shopper may eventually come if
a**

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Posted By TimGiangiobbe to [Dog Eat Dogma](#) at 4/12/2011 08:15:00 PM



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: SF Eagle Tavern Impending Closure

From: Stephen H McCoy <shmiam@yahoo.com>
To: Board.of.Supervisors@sfgov.org
Date: 04/12/2011 10:38 PM
Subject: SF Eagle Tavern Impending Closure

It was nearly impossible to suspend my disbelief when I first heard that the rumor that the SF Eagle Tavern would close at the end of April was anything but a rumor, considering I had attended its 30th anniversary celebration just weeks ago. As chatter of this increased and details emerged and the "Save the Eagle Tavern" community event launched, I was profoundly compelled to convey my thoughts in hope that maybe, along with hundreds of other SF Community members, that we could have some influence. My first reaction and strongest thought was that the Eagle Tavern is more than just a bar; it is a living community. The Eagle Tavern is unique in that it maintains its neighborhood gathering place status, and is also a destination place where people from all over the Bay Area come to enjoy live music, charity events or simply to hang out with SF locals. Also, the Eagle Serves as an anchor business for SOMA Street fairs, Pride and other events. The SF Eagle Tavern has national and international status and reputation by which other "Eagle" bars and night clubs are judged.

While the Eagle Tavern is known as a gay bar, patrons include gay, straight, men, women, and everything in between of all ages, ethnic and cultural backgrounds. Local musicians and artists who primarily work in solitude as well as many SF singles who live alone rely on the Eagle as a primary locale for social exposure and interaction. Blue-collar to educators, individuals with modest means to business and executive and a myriad of other professionals and even bikers make up the diverse clientele. Thankfully and nearly magically, despite these differences, the comradery during mellow weekday evenings after work, sunny Saturday afternoons on the patio and weekly Thursday night live music events, Sunday Beer Bust fund raisers as well as other events throughout the year all transcend these demographic differences—a phenomena that the staff and management have perpetuated and supported over the years. I've seen and experienced myself how the Eagle Tavern's distinctive environment has forged and propagated extended families, relationships and friendships over the years. Isn't this what San Francisco is all about? This is why the SF Eagle has been an enduring historical place that still remains to be "*so San Francisco*".

So it wasn't too much of a surprise at the "Save the Eagle" meeting Monday night at the Eagle Tavern, I overheard a man state that he had met his partner of 20 years at the Eagle who had later died of Aids. It occurred to me that his story cannot be the only one like this. Within the 30 years of the Eagle's existence, there must have been hundreds of people who literally grew up with the Eagle as part of their lives; but, sadly, just as many of these people were lost to Aids, where their memories by their loved-ones still resonate with the Eagle. Besides the Eagle Tavern's social and community staple in San Francisco, I would be remiss

not to highlight the philanthropic contributions to the Bay Area community. At least fifty times a year there is a fundraising event at the Eagle Tavern at its infamous Sunday 'Beer Bust' as well as other annual fund raising and charity events throughout the 30 year history. As I write this, the number, names and types of charitable organizations and annual dollars raised are still being compiled and calculated. I cannot see how the San Francisco community, known for support for fund raising and charities can survive such a loss of venue.

While it isn't completely clear how the Eagle Tavern has arrived at this predicament, remarkably, I understand it is not so much a matter of only money: instead, the current Eagle Tavern Manager and backers were in escrow and had secured the funds to purchase the business and continue to operate it as the Eagle Tavern, but allegedly, the property owner would not agree lease the property if the business was to remain the "Eagle Tavern". But rather, the property owner allegedly will agree to lease the property to a different buyer, who currently owns Skylark Bar, in San Francisco. So this begs the question: why would a new business owner and the property owner run the risk opening a new bar or night club in these vulnerable, instable economic times? Clearly, as demonstrated by the current outpouring by the community and efforts underway to support keeping the Eagle open and preserve its rich history, this is indicative of a committed, loyal and dedicated customer base, who wishes to see the Eagle Tavern prosper. Considering the alternative of trying to establish an entire new clientele base with a new bar, what is the down-side of taking the opportunity to work with the San Francisco community, instead of against it? The Eagle Tavern survived the 1989 Loma Prieta earthquake, Aids epidemic, the internet and the dot-com disaster that devastated SOMA. So how can the Eagle Tavern meet this sad, pointless demise? With this letter, it is my wish that the parties who are in a position to make a difference or facilitate a discussion please read this with an open mind and consider these points, as the impact of the closure of Eagle Tavern is far reaching and will have profound implications to the SF Community.

April 14, 2011

San Francisco Mayor Edwin M. Lee
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Mr. Mayor,

It is my pleasure to contact you once again in regards to my concerns with the service being provided by the In-Home Care Workers at the residence located at 990 Polk Street in San Francisco. As you know, I am a community activist and advocate for the homeless population in San Francisco, and have been doing so for the past twenty eight years.

As you may recall, we last spoke on March 25, 2011 in the front of your office in City Hall, at which I relayed to you of my ongoing concerns with the level of service the senior tenants are receiving at the building in which I reside. We seniors, are afforded care during the day to include up to three hours daily by our assigned care workers. At the senior center located at 990 Market St., I wish to inform you, again of my concerns regarding the work of a specific Home Care Provider, Ms. Yin Feng Qun. Ms. Qun has fallen into a pattern of reducing the amount of time and hours of care she provides to her clients in the building. I have seen Ms. Qun enter into the unit #408 on several locations and spends a long amount of time in the unit alone with the current tenant, Mr. Hector Gonzalez. It has been suggested among the tenants and staff that Ms. Qun

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MAYOR'S OFFICE

11 APR 14 PM 2:52

BY _____
ALC

2011 APR 14 PM 3:02

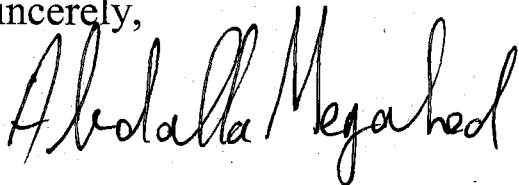
RECEIVED
BOARD OF SUPERVISORS
SAN FRANCISCO

may be having an inappropriate and no-professional relationship with Mr. Gonzalez. There are several eye-witnesses to Ms. Qun's inappropriate behavior and a total of three security cameras are located on each floor which I reside. Together, these can provide evidence of this behavior by Mr. Que. I recently informed Ms. Qun's Supervisor, Ms. Nina Tan, of these allegations. And I also informed the building manager, Mr. Marko Tulcanaza. But to date, nothing has been done toward investigating my concerns and complaint. I can prove that many illegal actions in this case such as fraud, conspiracy, corruption, discrimination and stolen time from the blind and money from our government by shitting and favoritism to her by covering up my complaint on August 20, 2010 and March 25, 2011 to Ms. Nina Tan and Joshua Martin, who is responsible to her and a close friend to Ms. Yen Feng. The testimony of the building manager, Mr. Marko Tulcanaza. Who have been watching her about 13-14 weeks since I complained to him on January 17, 2011. His testimony and his written report about it can prove the truth of our complaint by his own office computer including the building time watch. That because this romantic affair between provider, named above and one of her clients, Mr. Hector Gonzalez and how she treats the other clients like garbage and prefers her own pleasures to work, which is illegal action to our government to do so and against our constitution of the United States.

I have also informed Supervisors David Campos, Ross Mirkarimi and my own district Supervisor Jane Kim of these concerns. Enough is

enough. I strongly request you assign staff to investigate these allegations for staff inappropriate behavior at our senior center.

Sincerely,

A handwritten signature in black ink that reads "Abdalla Megahed". The signature is written in a cursive style with a large initial 'A'.

Abdalla Megahed

Community Activist of SF

CC: California Governor Jerry Brown, Sacramento

District Attorney George Gascon, 850 Bryant.

Barbara Garcia, Director, Department of Public Health, Grove St.

Senior Action Network

SF Supervisor

The President of United States, Barak Obama, Washington D.C.

CCSF.BOS.B&F.20Apr11.Item 3.Sierra Club letter re: Recology contract

David Tam

to:

CCSF Budget & Finance Committee Clerk Victor Young

04/15/2011 09:15 AM

Cc:

SFBCSC SFG Chair Becky Evans, SFBCSC Chair Arthur Feinstein, SFBCSC Vice-Chair Glenn Kirby

Show Details

Mr. Young,

If this letter is not included in the Legislative File for item 11 of the 9Feb11 meeting of the Budget & Finance Committee (which I believe to be the case), please include it in the Legislative File for item 3 of the 20Apr11 meeting of the Budget & Finance Committee.

David Tam 510-859-5195

----- Forwarded message -----

From: **BeckyE** <rebecae@earthlink.net>

Date: Mon, Feb 7, 2011 at 2:37 PM

Subject: Fw: Sierra Club letter re: Recology contract

To: Carmen Chu <Carmen.Chu@sfgov.org>, Ross Mirkarimi <Ross.Mirkarimi@sfgov.org>, Jane.Kim@sfgov.org

Cc: Sunny Angulo <Sunny.Angulo@sfgov.org>, Rick <Rick.Galbreath@sfgov.org>, cammy.blackstone@sfgov.org, David Assmann <David.Assmann@sfgov.org>

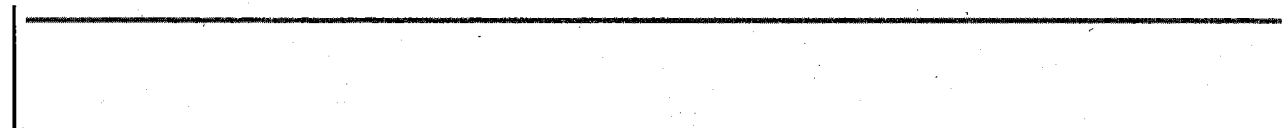
Chairperson Chu & Members of the Budget & Finance Committee: Attached is a Sierra Club letter regarding Item 11 (101225) on the February 9 Agenda of the Budget

and Finance Committee.

Becky Evans

Chair

San Francisco Group, Sierra Club





San Francisco Bay Chapter

Serving Alameda, Contra Costa, Marin and San Francisco counties

February 7, 2011

Budget and Finance Committee
Board of Supervisors
City and County of San Francisco

Honorable members:

The San Francisco Bay Chapter of the Sierra Club represents 26,000 members in the central Bay Area, and 8,000 members who live in San Francisco. For years the Chapter has been involved in solid waste issues, both through the reduction of waste by various programs, such as recycling and composting, and through the management of solid wastes by appropriate disposal practices. The Club believes, consistent with state law, that there should be a reduction in waste sent to landfill sites, and that such landfill waste should be sent to facilities reasonably close to the point of origination.

Under state law and local policy, the City and County of San Francisco is required to plan for its disposal of solid waste for the next fifteen years. Under the Zero Waste policies and programs adopted in 2006, the City and County has projected to reach zero waste; that is to have no materials going to landfills or incinerators, by 2020. This ambitious goal has been matched by few public agencies in the developed world.

We have reviewed the proposed waste hauling and disposal contract under consideration with Recology, formerly NorCal. This agreement would redirect waste generated in San Francisco and currently trucked to Altamont Landfill in eastern Alameda County to a landfill site owned by Recology in Yuba County. Recology would then become both the waste hauler and the landfill operator for San Francisco's waste. We have identified flaws in the bid process as well as in the proposed contract language. Staff have asserted that many of the issues raised by the Club will be resolved during the Rate-setting process. We believe many of these issues have the potential for serious cost consequences that would need to be absorbed by the rate payers and could cause further delay in the implementation of the agreement. Questions raised by the Club and others should be resolved prior to accepting the bid. The Rate-setting phase of the bid process is not the time to evaluate these matters.

We do not believe this agreement will result in San Francisco reaching its 2020 goals of zero waste. We also conclude that this contract will impose on San Francisco rate-payers considerably higher rates than those projected. Further, there have been changes in market conditions which could result in monetary benefits for rate payers with a renewed bid process. The Sierra Club therefore urges that the Budget and Finance Committee recommend to the full Board of Supervisors that the current bid process be rejected and that the Department of the Environment circulate a new Request for Proposal (RFP).

We ask that you reject the proposed contract currently under consideration for the following reasons.

The Proposed Contract:

1. Appears to shield the contractor from certain as yet unspecified additional costs that will be borne by the rate payers. These costs include fees imposed by other jurisdictions that have yet to approve actions within their authority necessary for the contractor to fulfill the terms of the agreement. Yuba County and other regulatory agencies have not granted approval for the full range of residual waste, organics and ADC to be delivered to the Ostrom Road landfill operated by Recology in Yuba County. Regulatory fees or host mitigation fees will likely be imposed for the additional tonnage. The costs for these fees have not been identified in the bid and are not under the control of the City and County of San Francisco or by the contractor. These additional costs will ultimately result in an increase in the collection rate.
2. Does not account for the regulatory requirements of shifting from truck haul to rail haul. The rail infrastructure may require approval from other jurisdictions beyond San Francisco and Yuba County. The costs associated with permitting rail transportation facilities have not been identified and will ultimately be included in the rate structure.
3. Does not account for the lack of permits for processing all of the materials proposed to be hauled to Ostrom Road. Organics, ADC and compostable materials are not permitted to be processed in the quantities or by the methods required for the contractor to be in compliance with the contract.
4. Does not consider the environmental impacts of the complete scope of the project encompassed by the contract. While there is environmental documentation for the Ostrom Road landfill site, no study has been conducted for the potential impacts of shifting the transport of waste to Alameda County by truck compared to transport to Yuba County by rail. Moreover, this proposal could trigger a new study for the Ostrom Road site because of the increased volume of materials and new information on the possible impacts on water quality and to the extensive agriculture close to the landfill, particularly such water intensive crops as rice, walnuts and almonds.
5. May not result in San Francisco achieving the goal of zero waste by 2020 as required. While the City has an adopted waste plan requiring zero waste by 2020, awarding a contract to a single entity that both hauls the waste and controls the landfill could create a disincentive to the private hauler to reduce the amount of waste, thereby creating a conflict of interest. Specifically, since Recology will profit from the landfill operation it will be in its corporate best interest to continue having San Francisco waste to take to the landfill. Furthermore, Recology's interest in maintaining a landfill operation may also influence it when choosing its waste diversion programs. Since the fee money generated by this contract for waste diversion programs (Zero Waste Account) requires approval from Recology it is possible that the most effective waste diversion programs will not be selected. Without adequate safeguards or incentive measures to prevent a single entity from delaying full attainment by 2020, the City and the rate payers may not achieve its goal of zero waste on schedule. More needs to be done to encourage diversion activities apart from what the contractor does. Monopolistic systems which don't benefit from market competition are at an inherent disadvantage when innovation would best serve CCSF's need to phase out landfill entirely.
6. Does not adequately consider available landfill capacity at permitted landfill sites closer to the City. Several operating landfill sites have available capacity for the term of the proposed contract: three operating facilities in the San Jose area, a landfill near Pittsburg in Contra Costa County, as well as the Altamont and Vasco Road landfills in Alameda County. All have adequate permitted but unused

disposal capacity in excess of the 1,100 tons per day that CCSF would appear to need at the beginning of the proposed contract. Additionally, any reference to Hay Road Landfill in Solano County as a possible back-up site by the contractor needs to acknowledge the legal restriction on imports to this site of no more than approximately 600 tons per day which rule it out as a realistic facility to provide back-up capacity.

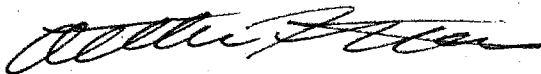
7. Does not provide adequate financial control of the Zero Waste Account. The Zero Waste Account should be controlled solely by the city, not in a joint account with the Contractor. [Landfill Disposal Agreement, Para. 3.8].

Another assumption requiring further review during the procurement process is the interest in using landfill gas as a haul-vehicle bio-fuel. The Club does not support the capture of methane gas from landfill sites for the production of electrical power or for use as a bio-fuel. While the concept of using methane gas to produce energy may be attractive, research has shown that the current technology for collecting landfill gas for energy recovery allows for excess leakage into the atmosphere and may actually result in more deleterious air quality impacts than simple flaring.

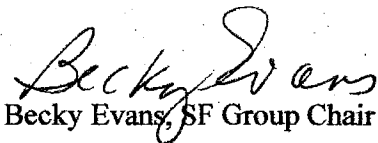
We wish CCSF well in its pursuit of attaining Zero Waste; a slogan that is much easier said than done. The challenges are extensive but not monumental. We very much hope you will be successful.

Again, the Sierra Club urges the rejection of the current bid process and the circulation of a new Request for Proposal (RFP).

Very truly yours,



Arthur Feinstein, SF Bay Chapter Chair



Becky Evans, SF Group Chair



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Keep Ferry Park - Ferry Park

From: gatewaytenants <gatewaytenants@gmx.com>
To: jvillacarlos@bostonproperties.com
Cc: board.of.supervisors@sfgov.org
Date: 04/13/2011 01:37 PM
Subject: Keep Ferry Park - Ferry Park

Please support local residents to keep Ferry Park FERRY PARK. This renaming of a major and historic landmark after a supervisor who did not even live in this area is not good government. Many notables have lived here - the author of Roots, the inventor of TV etc, etc. etc. politicians. etc. Why a politician that did not really help create this park? Please help us keep Ferry Park as Ferry Park. Respectfully -- The Kennedy family agreed that Cape Canaveral should remain Cape Canaveral and NOT Cape Kennedy. End this lunacy of renaming parks after city politicians. There are so many (MANY) more deserving residents (past and present), BUT please leave this as Ferry Park. Ms Bierman was undoubtedly an excellent person - but she really has no nexus with this magnificent park. Concerned neighbors.

How the DEIR did not respond to the comments on CUMMALATIVE IMPACTS and LACK of ALTERNATIVES

Aaron Goodman

to:

c_olague, mooreurban, rm, plangsf, wordweaver21, rodney, hs.commiss, john.rahaim, linda.avery
04/18/2011 09:51 AM

Cc:

wongaia, board.of.supervisors

Show Details

SF Planning Commissioners;

I once again send comments related to the North Beach Library Project and the lack of review on cummalative impacts on projects due to the Library rennovation projects on the Appleton & Wolfard Libraries.

The example shown is the Merced Branch, which shows how poorly the library and planning department are looking at the large scale future use, and impacts of development in regards to neighborhood facilities.

The Merced branch should have been shifted to a new facility across 19th ave. at the Parking area adjacent in Stonestown... The existing facility rather than being gutted, and wastefull in its approach to the rehabilitation of the building and its internal and landscape elements, instead spent money destroying the architectural "concept" and strong design elements, landscape and architecturally in the rennovation completed.

A lack of conceptual designs, through either the use of an open-competition, or through possible alternatives studied has resulted in a future building to service an expanding community, with less seating, taller bookcases, and little room for the proposed density being promoted by the planning department...

As services at this facility will quickly wear down due to use. It is surprising to not see more "adventurous" solutions and serious discussion on the financial implementation of new and rennovations of existing facilities.

We can do better, and I believe that the proposal by Howard Wong shows how the planning department needs to consider more seriously and independently the suggestions of the public. It will not only save financially in terms of the planning properly for long-term public facilities, such as parks/schools/swimming pools/libraries and other facilities, but show better how to rennovate, while utilizing preservation principles, and future development of new buildings by seeking alternatives that do less DEMOLITION, and more adaptive re-use of our existing facilities with new ones built adjacent or in line with projects and proposals that are less wastefull and open in solution....

I attach my prior comments on 3 library projects (all appleton and wolfard library buildings)

I strongly urge you to visit the Merced branch, which destroys the concept, and provides little

inviting entrance to the facility, with reduced north lighting glazing, and components stuffed in like sardines... A new facility across 19th would have sufficed much better for the proposed increases population wise at SFSU-CSU and Parkmerced in the near future. The money spent on the merced project could have been spent more wisely on a new facility ADA accessible, and with exceptional space and services along the site across the street on 19th (parking lot at Trader Joe's) along with grade seperation on 19th to promote new transit, access to public facilities, and a larger well planned library for the cities western side.....)

We need public architecture, for the people, not another strip-mall, or retail street that ignores the future needs of these development areas.

The North Beach Library project EIR ignored my comments submitted, and the concerns raised in conjunction with cummalative impacts on MULTIPLE projects as a discontinuous district of projects/sites. The preservation analysis ignored the concepts of the buildings, and the impacts such rennovations have on the character and design, landscape and architecturally.

Sincerely

**Aaron Goodman
amgodman@yahoo.com**



To: BOS Constituent Mail Distribution, Alisa Somera/BOS/SFGOV,
Cc:
Bcc:
Subject: File: 110298 - SFBOS Land-Use - Parkmerced

From: Aaron Goodman <amgodman@yahoo.com>
To: Eric.L.Mar@sfgov.org, Malia.Cohen@sfgov.org, Scott.Wiener@sfgov.org
Cc: Sean.Elsbernd@sfgov.org, board.of.supervisors@sfgov.org
Date: 04/17/2011 08:56 PM
Subject: 110298 - SFBOS Land-Use - Parkmerced

SF Board of Supervisors (Monday 1:00pm Hearing Item#5 Parkmerced 110298)

Supervisors;

I will not be able to attend this monday's hearing ongoing on the Parkmerced project. However I feel compelled to comment LOUDLY against the proposed development and impacts of 20-30 years on one community.

I have been involved in the issues regarding Parkmerced for over 5 years, on the SFSU-CSU "Masterplan" and Parkmerced "Vision" proposals and impacts.

I have attended numerous "meetings", hearings, discussions, and voiced consistent strong concerns on the project and proposal for NUMEROUS reasons.

To still be discussing this project when it is clear, that the project;

- a) ignores the impacts cummalatively on the parkmerced prior district
- b) ignores the housing impacts of SFSU-CSU on the local rental housing stock
- c) ignores the existing condition of the tower buildings (CAPS-2) (seismic discussions)
- d) ignores the infill/preservation alternatives that are far better solutions sustainably/green
- e) ignores the transit-traffi-parking impacts and linkages that can better serve the PUBLIC
- f) ignores community members, organizations local and national, and large vocal opposition to the project as currently proposed.
- g) ignores tenancy concerns in the developer agreements
- h) ignores open-space loss
- i) ignores the green-belt impacts
- j) ignores water use
- k) ignores the landscape loss of a cultural landscape (www.tclf.org Marvels of Modernism Landscapes @ risk 2008)
- l) ignores the carbon footprint (see prior meeting March 29th for a vivid graphic display of the impacts, and lessened impacts from preservation/infill strategies by Eric Brooks SF Green Party)

it is pure "back-room-deals" that is driving this project forward.

This project should be sent immediately back to the SF Planning Department and adequate steps taken to ensure that community and organization's that have submitted input are taken seriously, and steps are taken to change the project, scale it back, or alternatives investigated as suggested that better serve the public and district.

The link below will bring you to the online petition against the demolition of Parkmerced at www.change.org

<http://www.change.org/petitions/protect-and-preserve-parkmerced-as-essential-housing-from-un-sustainable-demolition>

The next link below will bring you to the article on Parkmerced recently in the SF Bay Guardian.

<http://www.sfbg.com/2011/04/12/its-not-so-easy-building-green>

I have submitted an alternative design available at the SF Planning Department "parkmerced" docket, that relies on the eastern side of Parkmerced, grade-seperation of transit (the SFPUC preferred alternative), and replaces the existing towers, while infilling on the parking structures and alternative sites in the district **EQUITABLY**, and **SUSTAINABLY**....

I do not believe what we see does the correct thing for our citizens nor our communities, and I strongly request that you reject the ongoing discussion, and negotiations as pure "hypothetical conjecture" on future legal actions by a developer and investment group that do not have the citizens of SF as there most pressing issue and concern.

Please reject this project and step back to ensure we take a positive step forward for the western side of SF. We all know we can do better, and we need to take the steps to develop the western side of SF correctly, not in a rush, not in last minute "discussions at land-use committee hearings", which is exactly what caused the 19th Transit study in the first place, which Supervisor Mar (as a prior member should recall) that the community and neighborhood organizations did NOT RECEIVE 30 day notice on Sean Elsbernd's legislation, and therefore could not refute a document that was rife with errors and false documentation...

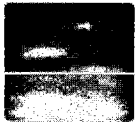
These documents will forge a future, and I hope we ensure that it is solid ground we build on and not the promises of a developer, and negotiations with the city behind closed doors.

We need essential housing, rental housing, and true transit linkage.

anything else is pure GREEN-\$\$\$\$\$-GREED.....

I strongly oppose the project and current proposal and request you reject it solidly on all the items above and submitted prior.

Aaron Goodman
amgodman@yahoo.com



To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Controller's Office Report: March Monthly Overtime Report dated April 15, 2011

From: Controller Reports/CON/SFGOV
To: Angela Calvillo, BOS-Supervisors/BOS/SFGOV, BOS-Legislative Aides/BOS/SFGOV, Steve Kawa, Greg Wagner/MAYOR/SFGOV@SFGOV, Jonathan Lyens, Harvey Rose, Victor Young/BOS/SFGOV@SFGOV, Sonali.Bose@sfmta.com, Deborah Landis/SFPD/SFGOV@SFGOV, Monica Fields/SFFD/SFGOV@SFGOV, Mark Corso/SFFD/SFGOV@SFGOV, Gregg Sass, Jenny Louie/DPH/SFGOV@SFGOV, Jan Dempsey, Maureen Gannon/SFSD/SFGOV@SFGOV, Andrea Ausberry/BOS/SFGOV@SFGOV, Ben Rosenfield, monique.zmuda@sfgov.org, Maura Lane, CON-Budget and Analysis/CON/SFGOV
Date: 04/18/2011 09:29 AM
Subject: Controller's Office Report: March Monthly Overtime Report dated April 15, 2011
Sent by: Debbie Toy

The five City departments using the most overtime for March 2011 were: (1) Municipal Transportation Agency; (2) Fire; (3) Public Health; (4) Police; and (5) Sheriff. Collectively, these five departments averaged 6.7% overtime versus regular hours and accounted for 87.7% of the total Citywide overtime for the month of March.



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CITY AND COUNTY OF SAN FRANCISCO
OFFICE OF THE CONTROLLER

Ben Rosenfield
Controller

Monique Zmuda
Deputy Controller

TO: Members, Board of Supervisors
Mayor Edwin Lee

FROM: Ben Rosenfield, Controller

DATE: April 15, 2011 *BR*

SUBJECT: March Monthly Overtime Report (Administrative Code Section 18.13-1)

Administrative Code Section 18.13-1, enacted through Ordinance No. 197-08, requires the Controller to submit a monthly overtime report to the Board of Supervisors and the Mayor's Budget Director listing the five City departments using the most overtime in the preceding month.

The five City departments using the most overtime for March 2011 were: (1) Municipal Transportation Agency; (2) Fire; (3) Public Health; (4) Police; and (5) Sheriff. Collectively, these five departments averaged 6.7% overtime versus regular hours and accounted for 87.7% of the total Citywide overtime for the month of March. This data includes pay periods ending March 4, 2011 and March 18, 2011.

Fiscal Year 2010-11 To-Date

The five City departments using the most overtime cumulatively for the fiscal year are: (1) Municipal Transportation Agency; (2) Fire; (3) Public Health; (4) Police; and (5) Sheriff. Collectively, these five departments averaged 6.6% overtime versus regular hours and accounted for 86.1% of the total Citywide overtime for the nine month period of July 2010 through March 2011.

Please contact me at (415) 554-7500 if you have any questions regarding this overtime information.

cc: Greg Wagner, Mayor's Budget Director
Harvey Rose, Budget Analyst
Victor Young, Clerk, Board of Supervisors' Budget and Finance Committee
Sonali Bose, Finance Director, Municipal Transportation Agency
Deborah Landis, Senior Analyst, Police Department
Monica Fields, Deputy Chief of Administration, Fire Department
Mark Corso, Budget Manager, Fire Department
Gregg Sass, Finance Director, Department of Public Health
Jenny Louie, Budget Manager, Department of Public Health
Jan Dempsey, Undersheriff
Maureen Gannon, Budget Manager, Sheriff
Andrea Ausberry, Clerk of Government Audit & Oversight Committee

City and County of San Francisco
Controller's Office
Appendix 1: Monthly Overtime Report

July 2010 (includes 1.7 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	577,137	66,476	11.5%	48.2%	3,215,854
Fire	234,705	27,545	11.7%	20.0%	1,929,187
Police	348,724	9,261	2.7%	10.2%	841,184
Public Health	733,481	14,116	1.9%	6.7%	646,361
Sheriff	139,151	5,577	4.0%	4.0%	357,849
Total	2,033,197	122,974	6.4%	89.2%	\$6,990,435

July 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	339,492	39,103	1,891,679
Fire	138,062	16,203	1,134,816
Police	205,132	5,447	494,814
Public Health	431,459	8,304	380,212
Sheriff	81,853	3,281	210,499
Total	1,195,998	72,338	\$4,112,021

August 2010 (includes 2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	679,338	89,228	13.1%	49.3%	4,348,678
Fire	270,775	36,163	13.4%	20.0%	2,506,238
Police	420,619	9,395	2.2%	5.2%	1,500,882
Public Health	884,634	19,990	2.3%	11.0%	909,720
Public Utilities Commission	322,908	5,947	1.8%	3.3%	368,206
Total	2,578,275	160,722	6.6%	88.7%	\$9,633,724

August 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	339,669	44,614	2,174,339
Fire	135,388	18,081	1,253,119
Police	210,310	4,698	750,441
Public Health	442,317	9,995	454,860
Public Utilities Commission	161,454	2,974	184,103
Total	1,289,137	80,361	\$4,816,862

September 2010 (2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	692,479	85,130	12.3%	50.6%	4,497,575
Fire	272,638	32,734	12.0%	19.5%	2,249,815
Police	421,126	9,804	2.3%	10.0%	1,078,114
Public Health	876,400	16,895	1.9%	5.8%	719,455
Sheriff	165,833	5,580	3.4%	3.3%	229,410
Total	2,428,476	150,143	6.4%	89.3%	\$8,774,369

September 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	346,240	42,565	2,248,788
Fire	136,319	16,367	1,124,908
Police	210,563	4,902	539,057
Public Health	438,200	8,447	359,728
Sheriff	82,916	2,790	114,705
Total	1,214,238	75,071	\$4,387,185

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October 2010 (2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	682,788	84,392	12.4%	47.6%	4,189,566
Fire	273,003	33,126	12.1%	18.7%	2,243,505
Police	420,324	10,496	2.5%	9.4%	878,720
Public Health	879,897	16,649	1.9%	5.9%	706,317
Sheriff	165,283	7,210	4.4%	4.1%	413,936
Total	2,421,295	151,873	6.6%	85.7%	\$8,432,044

October 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	341,394	42,196	2,094,783
Fire	136,502	16,563	1,121,753
Police	210,162	5,248	439,360
Public Health	439,949	8,325	353,159
Sheriff	82,641	3,605	206,968
Total	1,210,647	75,937	\$4,216,022

November 2010 (2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	688,415	81,817	11.9%	42.0%	4,057,662
Fire	273,030	31,986	11.7%	16.4%	2,159,515
Police	419,713	16,853	4.0%	8.7%	1,436,788
Public Health	882,476	17,463	2.0%	9.0%	762,508
Elections	23,701	11,611	49.0%	6.0%	324,325
Total	2,287,336	159,729	15.7%	82.1%	\$8,740,798

November 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	344,208	40,908	2,028,831
Fire	136,515	15,993	1,079,758
Police	209,857	8,426	718,394
Public Health	441,238	8,731	381,254
Elections	82,582	4,943	162,163
Total	1,214,399	79,002	\$4,370,399

December 2010 (3 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	1,034,729	117,232	11.3%	43.8%	5,845,906
Fire	409,001	48,744	11.9%	18.2%	3,337,398
Police	630,622	14,386	2.3%	5.4%	1,028,518
Public Health	1,325,913	33,774	2.5%	12.6%	1,380,717
Sheriff	246,768	14,124	5.7%	5.3%	814,192
Total	3,647,033	228,259	6.8%	85.3%	\$12,406,731

December 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	344,910	39,077	1,948,635
Fire	136,334	16,248	1,112,466
Police	210,207	4,795	342,839
Public Health	441,971	11,258	460,239
Sheriff	82,256	4,708	271,397
Total	1,215,678	76,086	\$4,135,577

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January 2011 (2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	710,928	76,115	10.7%	45.2%	3,811,193
Fire	272,161	29,680	10.9%	17.6%	1,981,846
Police	420,691	11,156	2.7%	6.6%	1,143,455
Public Health	871,870	16,551	1.9%	9.8%	672,925
Sheriff	164,044	9,014	5.5%	5.4%	520,188
Total	2,439,694	142,516	6.3%	84.7%	\$8,129,607

January 2010, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	355,464	38,058	1,905,597
Fire	136,080	14,840	990,923
Police	210,346	5,578	571,728
Public Health	435,935	8,275	336,463
Sheriff	82,022	4,507	260,094
Total	1,219,847	71,258	\$4,064,804

February 2011 (2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	690,443	79,889	11.6%	46.7%	4,061,923
Fire	274,547	30,714	11.2%	18.0%	2,041,898
Police	418,646	9,948	2.4%	5.8%	968,937
Public Health	893,917	19,296	2.2%	11.3%	785,041
Sheriff	163,640	7,864	4.8%	4.6%	444,519
Total	2,441,193	147,711	6.4%	86.4%	\$8,302,318

February 2011, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	345,222	39,945	2,030,962
Fire	137,273	15,357	1,020,949
Police	209,323	4,974	484,469
Public Health	446,958	9,648	392,521
Sheriff	81,820	3,932	222,260
Total	1,220,597	73,855	\$4,151,159

March 2011 (2 pay periods)					
Department	Regular Hours	Overtime Hours	Percentage Overtime vs. Regular Hours	Percent of Total Citywide Overtime	Overtime Pay
MTA	686,851	82,954	12.1%	47.4%	4,174,370
Fire	273,280	33,702	12.3%	19.3%	2,265,644
Police	418,778	10,802	2.6%	6.2%	988,433
Public Health	894,053	18,880	2.1%	10.8%	773,138
Sheriff	160,593	6,963	4.3%	4.0%	392,792
Total	2,433,555	153,300	6.7%	87.7%	\$8,594,377

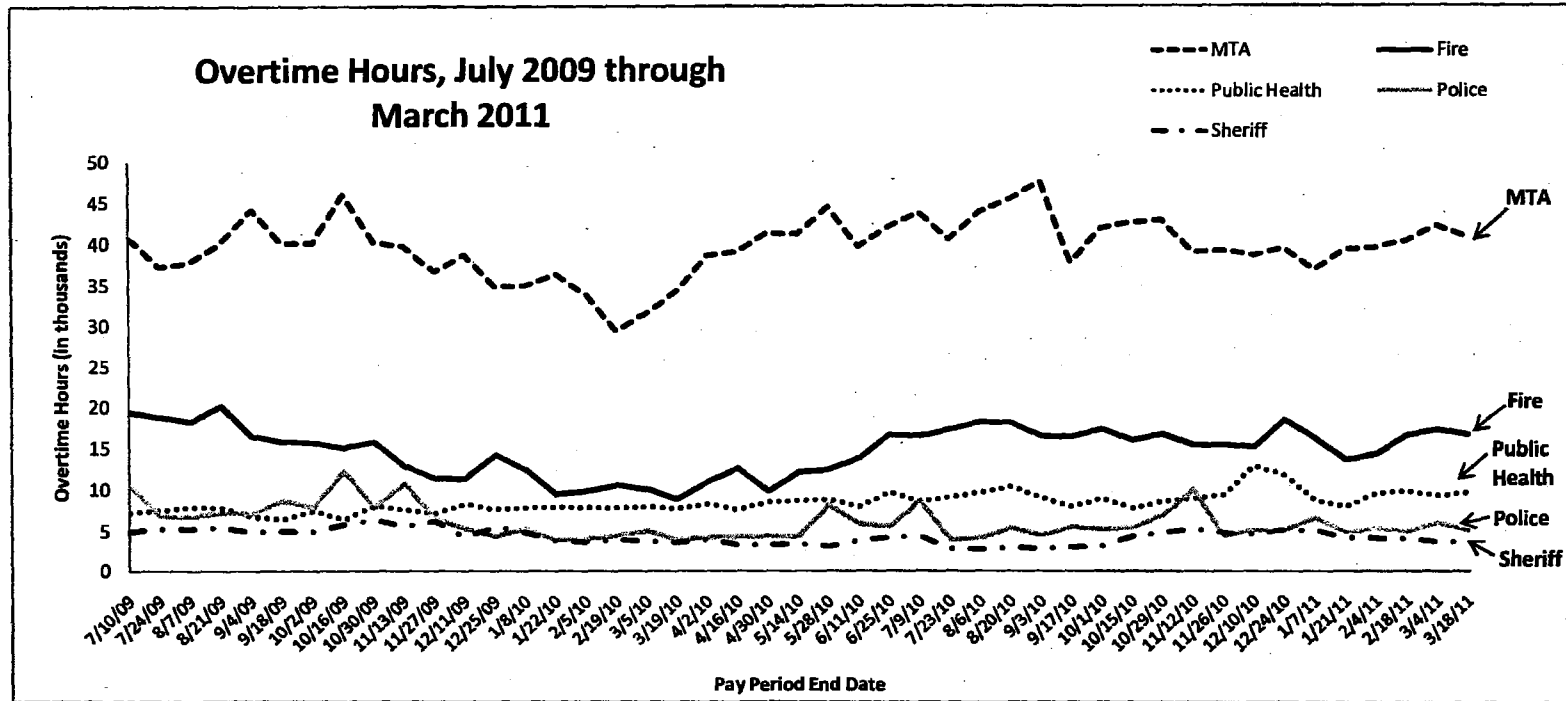
March 2011, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	343,426	41,477	2,087,185
Fire	136,640	16,851	1,132,822
Police	209,389	5,401	494,217
Public Health	447,026	9,440	386,569
Sheriff	80,297	3,481	196,396
Total	1,216,777	76,650	\$4,297,189

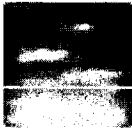
City and County of San Francisco
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Fiscal Year 2010-11 Total To-Date					
Department	Cumulative Regular Hours	Cumulative Overtime Hours	Cumulative Percentage Overtime vs. Regular Hours	Cumulative Percent of Total Citywide Overtime	Cumulative Overtime Pay
MTA	6,451,931	763,206	11.8%	46.4%	38,250,749
Fire	2,552,273	304,382	11.9%	18.5%	20,715,046
Police	3,931,302	101,968	2.6%	6.2%	9,764,872
Public Health	8,218,730	173,725	2.1%	10.6%	7,356,182
Sheriff	1,535,883	71,693	4.7%	4.4%	4,081,601
Total	22,690,118	1,414,973	6.6%	86.1%	\$80,168,450

Fiscal Year To-Date, Average per Pay Period			
Department	Regular Hours	Overtime Hours	Overtime Pay
MTA	345,023	40,813	2,045,495
Fire	136,485	16,277	1,107,756
Police	210,230	5,453	522,186
Public Health	439,504	9,290	393,379
Sheriff	82,133	3,834	218,267
Total	1,213,375	75,667	\$4,287,083

City and County of San Francisco
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 Appendix 2: Monthly Overtime Report





To: BOS Constituent Mail Distribution,
Cc:
Bcc:
Subject: Fw: Issued: Analysis of the Deferred Retirement Option Program's Cost Neutrality and Achievement of the Program's Goals

From: Controller Reports/CON/SFGOV
To: Angela Calvillo/BOS/SFGOV@SFGOV, BOS-Supervisors/BOS/SFGOV, BOS-Legislative Aides/BOS/SFGOV, Steve Kawa/MAYOR/SFGOV@SFGOV, Greg Wagner/MAYOR/SFGOV@SFGOV, Christine Falvey/MAYOR/SFGOV@SFGOV, Starr Terrell/MAYOR/SFGOV@SFGOV, Jason Elliott/MAYOR/SFGOV@SFGOV, Francis Tsang/MAYOR/SFGOV@SFGOV, Jennifer Entine Matz/MAYOR/SFGOV@SFGOV, ggiubbini@sftc.org, Severin Campbell/BudgetAnalyst/SFGOV@SFGOV, Debra Newman/BudgetAnalyst/SFGOV@SFGOV, sfdocs@sfpl.info, gmetcalf@spur.org, Department Heads/MAYOR/SFGOV, Tara Collins/CTYATT@CTYATT, home@prosf.org, CON-Media Contact/CON/SFGOV, CON-EVERYONE/CON/SFGOV, tlowman@boltonpartners.com, gary@sfpoa.org, john@sfpoa.org, getbackjoejoe@gmail.com, sfwtrail@mac.com, bhallmark@cheiron.us, Gary Amelio/SFERS/SFGOV@SFGOV, Jay Huish/SFERS/SFGOV@SFGOV, Brian Kliment <briankliment@gmail.com>
Date: 04/15/2011 04:23 PM
Subject: Issued: Analysis of the Deferred Retirement Option Program's Cost Neutrality and Achievement of the Program's Goals
Sent by: Richard Kurylo

The Office of the Controller has issued an Analysis of the Deferred Retirement Option Program's Cost Neutrality and Achievement of the Program's Goals. The Controller's Office analysis of the Program includes an attached report with actuarial and analytical work as required on this subject from Cheiron, Inc., the Retirement System's consulting actuary.

Cheiron's actuarial work and the Controller's analysis show that the net increase or decrease in City costs attributable to the DROP over its first three years is difficult to state with certainty. Overall, the Retirement System's accrued liability has likely increased under the DROP because of this change in retirement behavior. Amortizing this liability over 20 years would add approximately 0.25 percent of payroll (or approximately \$6 million annually) to the current employer contribution rate. While the City does save operating costs by not having to replace an officer during their DROP period, those savings are likely less than the change in the expected value of that officer's retirement benefits and the overall cost to SFERS.

To view the full report, please visit our website at:
<http://co.sfgov.org/webreports/details.aspx?id=1265>. You can also access the report on the Controller's website (<http://www.sfcontroller.org/>) under the News & Events section.

For more information please contact:

Office of the Controller
City Services Auditor Division
Phone: 415-554-7463
Email: CSA.ProjectManager@sfgov.org

This is a send-only email address.

Thank you.



Ben Rosenfield
Controller

Monique Zmuda
Deputy Controller

MEMORANDUM

TO: Mayor Edwin Lee
Members of the Board of Supervisors

FROM: Ben Rosenfield, Controller *BR*

DATE: April 15, 2011

SUBJECT: Analysis of the Deferred Retirement Option Program's Cost Neutrality and Achievement of the Program's Goals

I am providing with this memo background information and findings concerning the City's Deferred Retirement Option Program (DROP or the Program). The memo provides the Controller's Office analysis of the Program and includes an attached report with actuarial and analytical work as required on this subject from Cheiron, Inc., the Retirement System's consulting actuary.

In 2008 voters approved Proposition B, which created a voluntary Deferred Retirement Option Program for an initial three-year period. The DROP is intended to provide incentives to encourage Police Officers to continue working beyond the date they would have retired and thereby reduce the need to recruit, hire and train new officers to meet staffing requirements. The Program is intended to be "cost neutral" to the City. To this end, the Controller's Office and the San Francisco Retirement System's (SFERS) consulting actuary are required to report on the cost effects of the Program. On the basis of these reports, the Board of Supervisors may act to continue the Program for an additional period of time, but in no event beyond an additional three years, or the Board may let the program sunset on June 30, 2011.

Summary Findings

In summary, Cheiron's actuarial work and our analysis show that:

- The net increase or decrease in City costs attributable to the DROP over its first three years is difficult to state with certainty. This is due largely to difficulty in quantifying DROP's impact, in isolation from all other changes, on police officers' retirement behavior.

- Although only a limited number of people have been eligible, and retirement decisions are influenced by a myriad of factors, since DROP was instituted an officer is likely to enter DROP earlier than they would have otherwise retired;
- Overall, the Retirement System's accrued liability has likely increased under the DROP because of this change in retirement behavior;
- In particular, Cheiron forecast the current observed retirement rates and existing conditions of the DROP and found that if the Program is continued under current conditions, the City would expect a resulting accrued liability of \$52 million in retirement costs. Amortizing this liability over 20 years as is SFERS' current practice for benefit changes would add approximately 0.25 percent of payroll (or approximately \$6 million annually) to the current employer contribution rate;
- While the City does save some operating costs by not having to replace an officer during their DROP period, those savings are less than the change in the expected value of that officer's retirement benefits and the overall cost to SFERS.

Description of the DROP

The Program became available to San Francisco police officers on July 1, 2008. To be eligible to participate in DROP, a police officer must have at least 25 years of service as a sworn member of the Police Department, be at least 50 years of age, be a full-duty officer and agree to retire at the conclusion of his or her service in DROP.

Participants in DROP:

- Continue working for a specified period of time, not longer than three years;
- May elect to leave the Program at any time prior to end of their eligibility period;
- Continue to receive their regular pay and benefits;
- Continue to make contributions to the Retirement System from their regular pay;
- Do not directly receive retirement pay and benefits. Retirement benefits are "frozen" at the level that the officer had earned upon entry into DROP;
- The officer's retirement payments, with cost of living adjustments, are placed in a tax-deferred account maintained by the SFERS with a set four percent interest rate;
- At the end of the DROP period, officers retire, leave service, stop receiving regular pay and benefits and begin receiving their regular retirement payments;
- At the end of the DROP period, officers receive a lump sum payment of the retirement benefits, plus interest, accumulated in their DROP account.

Savings and Costs with the DROP

Overall, the Program could save the City money if the officer had planned to retire and the DROP causes that officer to work more years than originally intended. Conversely, the Program could cost the City money if the officer does not work past their planned retirement date, or retires earlier than they would have otherwise.

Savings could come in three primary ways—avoided retiree health benefit costs, recruitment and training costs, and savings in the retirement trust fund.

A working DROP officer means that instead of the City paying for health benefits for two individuals (a retiree and a replacement hire), the City only has to pay for the DROP Officer during that period. In particular, the period of time between an individual's retirement and their eligibility for Medicare at age 65 is the highest cost period for City retiree health benefits and savings per person during those years could be significant.

Second, during the DROP period, the City can defer the cost of recruiting, hiring and training an additional officer.

Finally, under the City's Program design, while an officer is enrolled in the DROP they continue to make a required contribution of 7.5 percent of pay to the Retirement System, but do not accrue additional retirement benefits.

To illustrate, the DROP would save money if the officer intended to retire at age 55 but instead joined the DROP at age 55 and worked another three years to age 58. Conversely, the DROP costs money if the officer joins the Program at age 52 and then retires at age 55 when they had planned to retire anyway. In that instance, they are effectively taking a cash payout with their DROP account instead of a somewhat increased retirement payment under the City's defined benefit formula that would have accrued during those DROP years. They are not working any longer than originally anticipated; there is no offset from saved health insurance premiums or deferred training costs. Instead, there are increased costs to the Retirement System due to their beginning to draw benefits sooner and reduced retirement contributions, on a net basis, with the four percent that they earn on retirement payments to their DROP account.

Demographics and Retirement Behavior under the DROP

The data provided by Cheiron and SFERS shows that relative to retirement experience prior to DROP, the actual DROP entry date is not the date at which officers would likely have retired if DROP had not existed (See Table 1).

Over a long period of time, the demographics of SFERS' Police members show that prior to DROP, approximately 12 percent of officers age 55 with 25 or more years of service would have been expected to retire. Since DROP, 33 percent of these officers have elected to retire or enter DROP. With an adjustment for the initial rush of entrants at the beginning of DROP, in summer of 2008, 21 percent of these officers have elected to retire or enter DROP.

Some members who enter DROP earlier than they planned to retire may work for the City longer than they planned to before DROP was offered, but others may be retiring from DROP exactly as they would have if there had been no DROP. It appears from the data that most members enter DROP before they would have retired if no DROP existed. As these members continue to work through their period in DROP they may exit DROP after they would have otherwise retired. There are too few members who have retired from DROP to determine the additional service due to the Program.

Table 1: Retirement Rates for Police Officers age 55 with 25 or more years of Service	
Pre-DROP	12%
Since-DROP	33%
Since-DROP (adjusting for initial rush)	21%
Source: Cheiron Report	

For the period July 1, 2008 to January 1, 2010, the most recent period for which complete data exists, 252 officers retired based on their service (disability retirements also occur but are not included here). Of these, 169 (67 percent) participated in DROP and 83 (33 percent) chose to retire without participating.

The 169 officers who participated in DROP represent 27% of all officers who were eligible to retire via DROP during the period. Of the officers who have elected to retire during the period, Group 2, Inspectors and Sergeants, have the highest DROP enrollment rate at 74 percent, Group 3, Lieutenants and Captains, have the lowest enrollment rate at 53 percent and Group 1, Police Officers, are in the middle at 66 percent. Overall, 67 percent of all officers who retired elected to take advantage of DROP and all Groups have over a 50 percent election rate. (See Table 2)

Table 2. DROP Enrollment vs. Retirement without DROP July 1, 2008 to January 1, 2011					
Rank	Total Eligible to Retire through DROP	Eligible but has not elected to Retire	Retired by Entering DROP	Retired without DROP	Retired for Disability
Group 1: Police Officers	278	149	82	43	4
Group 2: Inspectors and Sergeants	235	139	70	25	1
Group 3: Lieutenants and Captains	102	69	17	15	1
TOTAL	615 (100%)	357 (58%)	169 (27%)	83 (13%)	6 (>1%)
Source: Retirement System Data					

In the period from July 1, 2008 to January 1, 2011, 169 officers have enrolled in DROP, 114 are currently enrolled and 55 have since retired, either because their eligibility expired or because they left voluntarily.

Group 1—the 82 individuals with the rank of Police Officer that represent approximately 50 percent of total enrollment, are eligible to enroll for up to three years. Eighty percent of these officers are currently enrolled. Group 2—the 70 Inspectors and Sergeants, represent approximately 40 percent of total enrollment and are eligible to enroll for up to two years. Of these 70 participants, 40 are currently enrolled and 30 have retired, of these 30 retirees 11 or 37 percent used over 95 percent of their eligibility prior to retiring. Group 3—the 17 Lieutenants and Captains, represent 10 percent of total enrollment and are eligible to enroll for one year. Of the nine Group 3 participants that have retired, seven or 78 percent used over 95 percent of their eligibility prior to retiring (one used 94 percent and the other used 34 percent) (See Table 3).

Through January 1, 2011, Captains and Lieutenants that entered the Program almost always use their full year of eligibility, Inspectors and Sergeants are much less likely to have used their full two-year term—only 15 percent of these officers have used over 95 percent of their eligibility; however 57 percent are currently enrolled and may still maximize their eligibility. Eighty percent of Group 1 Police Officers who have enrolled are still enrolled and are on track to maximize their three-year eligibility. It is unclear what caused 37 officers (67 percent of all exits to date) to enroll for less than the maximum term—in general it is beneficial to both the member and the System to maximize eligibility.

Table 3. DROP Enrollment July 1, 2008 to January 1, 2011								
Rank	Length of Eligibility	Entered DROP	% Total Enrollment	Currently Enrolled	% Currently Enrolled	Since Retired	Median % Eligibility Used by Retired	% Retiring after using at least 95% of Eligibility
Group 1: Police Officers	3 years	82	49%	66	80%	16	37%	0%
Group 2: Inspectors and Sergeants	2 years	70	41%	40	57%	30	52%	37%
Group 3: Lieutenants and Captains	1 year	17	10%	8	47%	9	100%	78%
TOTAL		169	100%	114		55		

Source: Retirement System Data

Cost Neutrality Considerations and Findings

The Charter requires the Controller and the consulting actuary of the Retirement System to analyze whether the Program has been cost-neutral and whether, in consideration of its achievement of its goals, it should be continued for an additional period of time as specified by the Board of Supervisors, but in no event beyond an additional three years. In fulfillment of this requirement, the Controller considered savings and costs to both SFERS and the City.

As noted above, the net increase or decrease in City costs attributable to the DROP over its first three years is difficult to state with certainty. In large part this is due to the difficulty of quantifying the impact that DROP, in isolation from all other changes within the Police Department, the City and the

overall economy, has had on police officers' retirement behavior and on the City and the Police Department's hiring decisions. In other words: if DROP had not existed what would have happened?

Retirement System Trust Fund Cost/Savings

We asked the actuary to analyze three scenarios. Scenario 1 shows the range of possible net savings and net costs using actual data through January 1, 2011, the latest period for which complete data exists. Scenario 2 shows the range of possible costs expected if DROP sunsets and all 357 officers that are eligible as of January 1, 2011 enroll. Scenario 3 is a projection of what the Program would cost in retirement benefits, or overall liability to the Retirement System, if it were continued for three years with the current DROP design and with the current behavior as experienced to date.

For Scenario 1, DROP enrollment is frozen as of January 1, 2011. Under this Scenario Cheiron calculates the present value of benefits¹ for the 114 active DROP participants and 55 DROP retirees² as of January 1, 2011 to be \$300.5 million—that is the net amount the Retirement System Trust Fund (Trust) would be expected to pay these Officers during their DROP enrollment and retirement. Within this Scenario, Cheiron tested two assumptions. Assumption 1 is that Officers would have retired when they entered DROP, (i.e. DROP extended their service), and under that assumption DROP has saved the Trust \$5 million. Assumption 2 is that Officers would have retired when they exited DROP (i.e. DROP did not extended their service), and under that assumption DROP has cost the Trust \$29.5 million.

For Scenario 2, DROP sunsets as of June 30, 2011 and all eligible members enter the program. Using the same assumptions as above to test what would have occurred if DROP did not exist, Cheiron found that under this Scenario DROP's net cost impact to the Trust would range from net savings of \$47.1 to net costs of \$47 million.

Table 4. Present Value of Benefits Due to DROP Participants			
	(Actual) DROP Participants	Assumption 1: Retire DROP Entry	Assumption 2: Retire DROP Exit
Scenario 1: DROP enrollment frozen as of 1/1/11	\$300.5 million	\$305.5 million	\$271 million
Scenario 1: (Costs)/Saving		\$5 million	(\$29.5 million)
Scenario 2: DROP Sunsets at 6/30/11 all eligible Officers join	\$838.5 million	\$885.6 million	\$808.1 million
Scenario 2: (Costs)/Savings		\$47.1 million	(\$47 million ³)
Source: Cheiron Report			

These valuation results, taken together with the actual demographic findings discussed above, present a likelihood that DROP has increased the City's retirement costs because a significant portion of eligible individuals did enter DROP earlier than they would have retired under previous conditions.

¹ Present Value of Benefits is roughly equal to: (monthly pension benefits payments while in DROP+ monthly pension benefits due during retirement) - pension contributions while in DROP.

² Officers who have enrolled in DROP and exited either voluntarily or because they have reached their maximum allowable participation.

³ \$47 million assumes eligible Officers that would be made worse off by joining DROP do not join. If these Officers elect to join DROP, even though this is against their own financial interest, the City's projected costs are reduced to approximately \$30.4 million.

For Scenario 3, Cheiron modeled the cost to extend DROP as allowed in the Charter under current conditions and with current demographics and behavior. The change in the overall actuarial liability to the Trust under this scenario would be approximately \$52 million. Citywide, the employer contribution would need to increase by 0.25 percent of payroll to amortize the \$52 million in costs over 20 years and accrue for expected future service DROP costs. Expressed in terms of the FY11-12 budget, that change would mean approximately \$6 million in increased retirement contributions required from the City.

Table 5 shows this change in payroll contribution rates not on the citywide basis, but for Police only. If the Police Department alone was required to fund the increased costs, the Department's net employer contribution rate would increase from 28.17 percent of Police payroll to 30.36 percent of Police payroll, an increase of 2.19 percent of payroll.

Table 5. Impact on Employer Contribution Rate for Police (as a Percent of Payroll)			
	2010 Valuation without DROP	2010 Valuation with DROP	Change Due to DROP
Employer Normal Cost Rate	18.57%	19.28%	0.71%
Amortization of NET UAL	9.15%	10.63%	1.48%
Expenses	0.45%	0.45%	0.00%
Net Employer Contribution Rate	28.17%	30.36%	2.19%
Source: Cheiron Report			

City and Police Department Operating Costs/Savings

Officers who enter the DROP program effectively allow the San Francisco Police Department (SFPD) to avoid the cost of recruiting, hiring and training a replacement. The salary and fringe benefit cost for a cadet in training at the Police Academy is approximately \$98,000. Cost savings from keeping a senior officer at the top of their pay band instead of hiring a new officer have not been included in this analysis.

There have been administrative and operating costs associated with the DROP program as well. The Retirement System estimated it cost approximately \$700,000 to set up and administer the DROP through January 1, 2011. In addition, the Police Department, the Department of Human Resources and the Controller's Office have used staff time for this Program, however those costs are considered here as part of the City's operations and not material to this analysis.

As discussed above, if the DROP encourages officers to work longer than they would have without DROP, then the Program's potential for deferred costs are realized. For each entrant to DROP, costs can be deferred for a maximum of three years since they may participate in the Program for a range of only 12 months (Lieutenants and Captains) to 36 months (Police Officers).

Averaged over the aggregate cost of the hiring and training program, the City's costs for a new recruit, outside of the recruit's salary and benefits, include:

Memorandum

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- \$4,700 Premium pay to trainers
 - \$3,200 Uniform and equipment costs
 - \$27,600 Background investigation: third party medical, poly and psych costs
 - \$11,600 Background investigations: research by former sworn officers
 - \$8,000 Health benefit savings (\$15,000 for retiree vs. \$7,000 for active employee)
- \$55,100 Minimum Costs Avoided or Delayed per Recruit**

During the first 30 months, 169 officers enrolled in DROP. On average these officers enrolled in DROP for 12 months. On a yearly basis this equates to approximately 68 officers retained due to DROP. If the 169 individuals retired one year later than they would have absent the Program, the City would have deferred operating costs of approximately \$3.75 million (\$55,100 in deferred costs for 68 officers) during the initial three year pilot period of the Program.

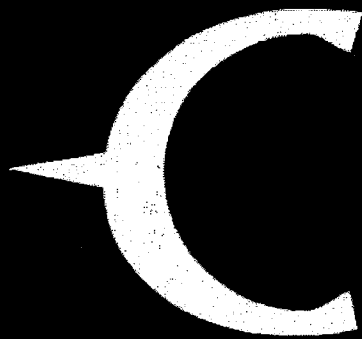
If the Program is extended, the likely increase in employer-paid retirement contributions will exceed these deferred cost savings, even assuming that officers retire later than they actually have during the pilot period.

In summary, the impact to the City's operating budget from the Program to date ranges from incurred costs of \$700,000 to potential savings or deferred costs of \$3.75 million. With this range, under any scenario, the City's possible savings are exceeded by the Retirement System's liability costs.

With its current design, and with the demographics and behavior of the eligible members to date, it appears that the DROP program represents a net increase in the City's liability and is not cost-neutral. We note that there are other considerations, both programmatic and financial, that may affect the City's review of the Program.

The Controller's Office is available to answer your questions on this analysis and to work with the Retirement System and the consulting actuary as appropriate.

cc: Department Heads
Labor Organizations



**City and County of San Francisco
Employees' Retirement System**

**Deferred Retirement Option
Program Analysis**

Produced by Cheiron

April 2011



Classic Values, Innovative Advice

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Classic Values, Innovative Advice

April 15, 2011

Mr. Gary Amelio
Executive Director
City and County of San Francisco Employees' Retirement System
30 Van Ness Avenue, Suite 3000
San Francisco, CA 94102

Re: *Deferred Retirement Option Program Analysis*

Dear Mr. Amelio:

As requested, we have analyzed the cost impact of the Deferred Retirement Option Program (DROP) on the City and County of San Francisco Employees' Retirement System (SFERS) as the actuary's portion of the cost impact study being prepared by the City Controller's office. It is our understanding that the Charter requires a cost analysis (joint report from the Controller and the SFERS actuary) no later than April 15, 2011. This report represents Cheiron's response to that requirement.

We have analyzed the cost impact under three different scenarios as requested by the City Controller:

1. The DROP program sunsets on June 30, 2011, and there are no new DROP participants after December 31, 2010.
2. The DROP program sunsets on June 30, 2011, and all eligible members enter DROP before it sunsets.
3. The DROP program is made permanent (ongoing 3-year renewals), and funding for DROP is anticipated in the annual actuarial valuation.

The cost impact of these scenarios depend on the retirement decisions of members assuming there was no DROP provision compared to their decisions with the DROP. Because we cannot know what retirement decisions members would have made if there had been no DROP we have developed a range for the cost impact.

This report was prepared exclusively for the City and County of San Francisco for a specific and limited purpose. It is not for the use or benefit of any third party for any purpose. Any third party recipient of Cheiron's work product who desires professional guidance should not rely upon Cheiron's work product, but should engage qualified professionals for advice appropriate to its own specific needs.

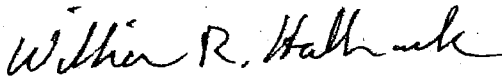
This report does not address any contractual or legal issues. We are not attorneys and our firm does not provide any legal services or advice. In preparing our report, we relied, without audit, on information supplied by SFERS' staff. This information includes, but is not limited to, plan provisions, employee data, and financial information.




Mr. Gary Amelio
April 15, 2011
Page ii

We hereby certify that, to the best of our knowledge, this report and its contents, which are work products of Cheiron, Inc., are complete and accurate and have been prepared in accordance with generally recognized and accepted actuarial principles and practices which are consistent with the Code of Professional Conduct and applicable Actuarial Standards of Practice set out by the Actuarial Standards Board. Furthermore, as credentialed actuaries, we meet the Qualification Standards of the American Academy of Actuaries to render the opinion contained in this report.

Sincerely,
Cheiron



William R. Hallmark, ASA, FCA, EA, MAAA
Consulting Actuary



Kenneth Kent, FSA, FCA, EA, MAAA
Principal Consulting Actuary

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

EXECUTIVE SUMMARY

Assessing the impact on City contributions to the City and County of San Francisco Employees' Retirement System (SFERS) of the adoption of the Deferred Retirement Option Program (DROP) effective July 1, 2008 requires some judgment. We know what members elected DROP and what their benefits cost under DROP, but there is no way to know for sure when these same members would have retired had there been no DROP available to them.

It is reasonable to assume that without DROP, members would have retired somewhere between the time they entered DROP and the time they exited DROP and began receiving benefits. Consequently, our analysis determines a range of cost impacts based on the two ends of this spectrum of member retirement decisions if there had been no DROP.

The table below summarizes the range of the cost impact for DROP since its effective date using both members who had entered DROP by December 31, 2010 and assuming all members eligible for DROP enter the program before June 30, 2011. These estimates assume DROP sunsets on June 30, 2011.

Net (Cost) or Savings if DROP Sunsets June 30, 2011		
	Retire on DROP Entry Date	Retire on DROP Exit Date
DROP enrollment frozen as of 1/1/2011	\$ 5.0	\$ (29.5)
DROP Sunsets at 6/30/11: all eligible enter DROP	\$ 47.1	\$ (30.4)

Dollar amounts in millions

The breadth of the cost impact range shown in the table is substantial, but doesn't capture the highest cost scenario. The highest cost scenario assumes that all eligible members who are financially advantaged enter DROP before it sunsets. Under this scenario, the cost impact would be a net cost of approximately \$47 million.

As of July 1, 2011, the estimated range of the impact on City contribution rates is shown in the table below.

Amortization of Net (Cost) or Savings if DROP Sunsets June 30, 2011		
	Retire on DROP Entry Date	Retire on DROP Exit Date
DROP enrollment frozen as of 1/1/2011	(0.02)%	0.10%
DROP Sunsets at 6/30/11 all eligible enter DROP	(0.16)%	0.10%

If DROP is renewed and becomes a permanent part of SFERS, the expected cost of DROP would become embedded in the cost of SFERS. The data gathered after just two and one half years of experience is not sufficient to determine long-term changes in retirement behavior due to DROP with a high degree of certainty. Nevertheless, we would need to make an initial estimate, and we would update our assumptions with each experience study to refine the initial estimate. Based on the current data available, our estimate indicates an increase in the net employer contribution rate for Police of about 2.19% of payroll. On a composite basis (including Miscellaneous and Fire), the increase is about 0.25% of payroll.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

EXECUTIVE SUMMARY

The experience data indicates that most members who enter DROP have reached the maximum percentage of final compensation they can receive from SFERS. Whether or not DROP is cost neutral with respect to SFERS depends on whether these members would have retired immediately if DROP did not exist or if they would have continued working and DROP provides an option for them to maximize their benefits. It appears from the data that most enter DROP before they would have retired if no DROP had existed. However, as these members continue to work through their period in DROP, on average, we expect that they will exit DROP after they would have otherwise retired. There are too few members who have retired from DROP for us to determine the additional service due to DROP.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

INTRODUCTION

To address recruitment and retention, a Deferred Retirement Option Program (DROP) was established under the City Charter for Police members of the City and County of San Francisco Employees' Retirement System (SFERS) effective July 1, 2008. The Charter provision specifically stated that the intent was for the DROP to be "cost neutral" to the City. The Charter established an automatic sunset for the DROP as of June 30, 2011, a requirement for a cost analysis, and an option for the Board of Supervisors to renew the program for another three years. This process could be repeated every three years.

The determination of cost neutrality is defined in the Charter to "*take into account the costs associated with payroll, the expenditures associated with the recruitment and training of Police Officers, the costs of conducting academies for such recruits and trainees, the Field Training Officer costs, the retirement contributions made by members participating in the DROP, and the City, and the City's share of the return on the investment of the DROP funds, along with any other cost or savings elements related to the implementation of the Program.*" Much of this analysis must be performed by the City Controller. This report only addresses the cost impact on City contributions to SFERS.

The cost impact of DROP depends in part on whether members who are eligible for the program actually elect to participate. When the DROP became effective on July 1, 2008, a number of members elected to participate in the program within the first month having anticipated the option to join. After the first month, the rate of participation dropped significantly. If DROP is allowed to sunset on June 30, 2011, there may be a similar surge in participation before the program ends. However, if DROP is renewed well in advance of the sunset date, we would not expect a similar surge in participation.

Consequently, this report analyzes the cost impact using actual DROP participation through December 31, 2010 (the latest date for which data was available) assuming both no new DROP participation and all eligible members elect to participate in DROP by June 30, 2011. These two scenarios provide the potential range of costs if the DROP program is not renewed.

Under the current actuarial valuation, no explicit adjustment has been made to the assumptions for the DROP. As we noted in the recent demographic experience study, with the combination of limited data and a sunset date, we recommended deferring the adoption of specific DROP assumptions unless the program was renewed by the Board of Supervisors. If DROP becomes permanent (renewed every three years), assumptions will need to be considered for the annual actuarial valuation, and these assumptions will be revisited with each demographic experience study to ensure that the costs of the DROP program are funded in advance. For this report, we used a set of DROP assumptions, to evaluate the cost impact of making DROP permanent, which are described at the end of this report.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

ANALYSIS RESULTS

This section provides the full analysis for each of these three scenarios:

1. DROP sunsets -- No new DROP participants,
2. DROP sunsets -- All eligible members enter DROP, and
3. DROP is renewed every three years.

DROP Sunsets -- No New DROP Participants

Under this scenario, the DROP program is not renewed and there are no new DROP participants after December 31, 2010. Consequently, the cost of the DROP program is based on those members who entered DROP between July 1, 2008 and January 1, 2011.

The cost impact of DROP is equal to the difference between the present value of benefits in DROP and the present value of benefits assuming there was no DROP program. To estimate the benefits assuming there was no DROP program, however, requires an assumption as to when members would have retired if there had been no DROP program. We have calculated the value of the benefits under two assumptions that represent the range of likely behavior and the range of the cost impact: (1) assuming the member would have actually retired when they chose to enter DROP and (2) assuming the member would have actually retired when they exited DROP (or are anticipated to exit DROP). The table below summarizes these calculations.

DROP Members as of January 1, 2011				
Present Value of Benefits				
		DROP	Assuming No DROP	
Status	Count	Current Participant	Retire on DROP Entry Date	Retire on DROP Exit Date
Active	114	\$ 197.8	\$ 200.3	\$ 172.1
Retired	55	102.7	105.2	98.9
Total	169	\$ 300.5	\$ 305.5	\$ 271.0
Difference (Cost)/Savings			\$ 5.0	\$ (29.5)

Dollar amounts in millions

The potential cost impact for this scenario ranges from a **net savings of \$5.0 million to a net cost of \$29.5 million** before consideration of any of the City and County cost savings outside SFERS. This difference would have been recognized as an experience gain or loss in the July 1, 2009, July 1, 2010, and July 1, 2011 actuarial valuations. The estimated impact on City contribution rates in each of those valuations is shown in the table below.

Estimated Impact on City Contribution Rates		
Actuarial Valuation Date	Retire on DROP Entry Date	Retire on DROP Exit Date
July 1, 2009	(0.01)%	0.03%
July 1, 2010	(0.02)%	0.10%
July 1, 2011	(0.02)%	0.10%

CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS

ANALYSIS RESULTS

The increase in contribution rate as of the July 1, 2011 actuarial valuation is expected to decrease as a percentage of pay over time following the rolling 15-year amortization method for actuarial gains and losses.

Explanation

The present value of benefits for members who participated in DROP, but are now retired is equal to the accumulated value of all benefits paid prior to January 1, 2011 (including the DROP account balance) plus the present value of all benefits expected to be paid in the future less the accumulated value of any employee contributions paid while the member was in DROP.

For DROP members who are still active employees, the present value of benefits equals the present value of all benefits expected to be paid on or after January 1, 2011 (including the DROP account balance) less the accumulated value of employee contributions paid while the member was in DROP prior to January 1, 2011 and less the present value of expected future employee contributions while in DROP. For DROP members who are still active employees, it is assumed that they will remain active employees until the maximum DROP period expires.

For the assumption that members would have retired when they entered DROP, the present value of benefits is calculated based upon the retirement benefit commencing immediately upon entering DROP. In addition, there is an offset for the accrual of benefits of a replacement employee during the DROP period. This amount is calculated as the employer normal cost rate multiplied by the member's pay during the period the member was in DROP.

For the assumption that members would have retired when they exited DROP, the member's pay and service and age specific benefit accrual during their DROP participation is used to calculate what their benefit would have been had they actually retired at the later date. Then, the present value of benefits is calculated as before using the hypothetical benefit amounts and commencement date.

DROP Sunsets – All Eligible Members Enter DROP

Under this scenario, the DROP is not renewed, and all eligible members enter DROP before it sunsets. Again we have calculated the value of the benefits under two assumptions that represent the range of likely behavior and the range of the cost impact: (1) assuming the member would have actually retired when they chose to enter DROP and (2) assuming the member would have actually retired when they exited DROP (or are anticipated to exit DROP). The table below summarizes these calculations.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

ANALYSIS RESULTS

DROP Members as of January 1, 2011				
Present Value of Benefits				
		DROP	Assuming No DROP	
Status	Count	Current Participant	Retire on DROP Entry Date	Retire on DROP Exit Date
Eligible	357	\$ 538.0	\$ 580.1	\$ 537.1
Active	114	197.8	200.3	172.1
Retired	55	102.7	105.2	98.9
Total	526	\$ 838.5	\$ 885.6	\$ 808.1
Difference (Cost)/Savings			\$ 47.1	\$ (30.4)

Dollar amounts in millions

The potential cost impact for this scenario ranges from a **net savings of \$47.1 million to a net cost of \$30.4 million** before consideration of any of the City and County cost savings outside SFERS. This difference would have been recognized as an experience gain or loss in the July 1, 2009, July 1, 2010, and July 1, 2011 actuarial valuations. The estimated impact on City contribution rates in each of those valuations is shown in the table below.

Estimated Impact on City Contribution Rates		
Actuarial Valuation Date	Retire on DROP Entry Date	Retire on DROP Exit Date
July 1, 2009	(0.01)%	0.03%
July 1, 2010	(0.02)%	0.10%
July 1, 2011	(0.16)%	0.10%

The increase in contribution rate as of the July 1, 2011 actuarial valuation is expected to decrease as a percentage of pay over time following the rolling 15-year amortization method for actuarial gains and losses.

However, it should be noted that some members who are eligible for DROP are not advantaged by entering DROP by June 30, 2011 even if they were planning to retire by the time they would have to exit DROP. The value of additional accruals for these members is greater than the value of accumulating a year of pension payments in a DROP account. If these members did not elect DROP, but all others did (i.e., assume the maximum impact of what is referred to as anti-selection), the cost of DROP assuming DROP members would have retired on their DROP exit date would increase by approximately \$17 million, increasing the City contribution rate to SFERS in the July 1, 2011 valuation by an additional 0.06% (0.16% total increase).

Explanation

For members who are eligible, but have not entered DROP yet, we assumed that they all entered on June 30, 2011 and remained in DROP for the maximum period permitted. The present value of benefits for these members equals the present value of all benefits expected to be paid on or after July 1, 2011 (including the projected DROP account balance) less the present value of expected future employee contributions while projected to be in DROP.

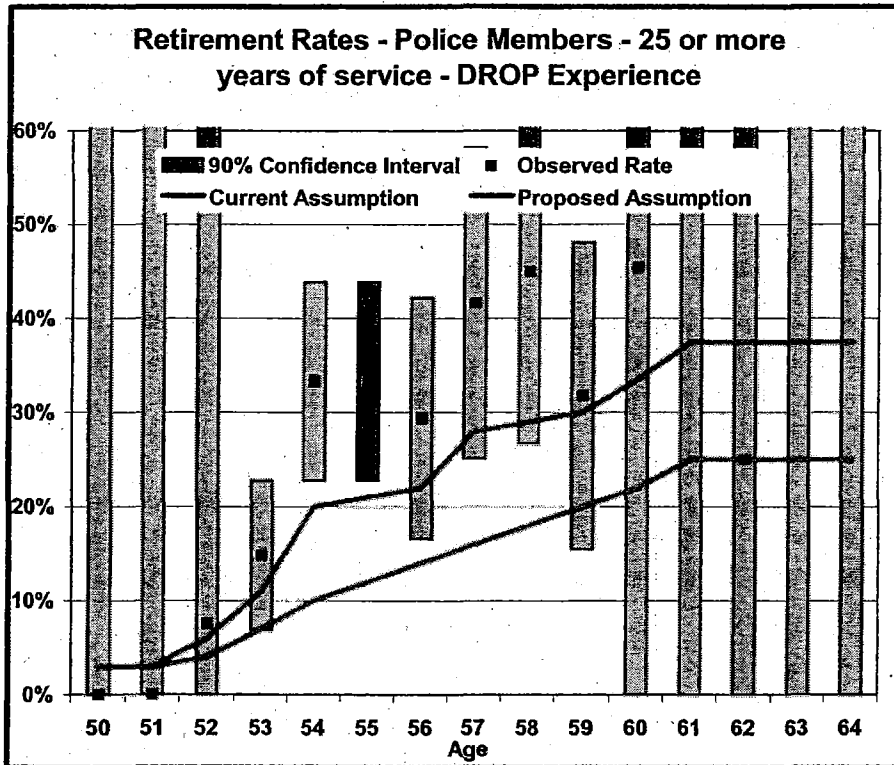
**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

ANALYSIS RESULTS

DROP is Renewed Every Three Years

Under the current actuarial valuation, no adjustment has been made to the assumptions for the DROP program. As noted in the recent demographic experience study, with the combination of limited data and a sunset date, we recommended deferring the adoption of specific DROP assumptions unless the program was renewed by the Board of Supervisors. If DROP becomes permanent (renewed every three years), assumptions will need to be incorporated into the annual actuarial valuation, and these assumptions will be revisited with each demographic experience study to ensure that the costs of the DROP program are funded in advance.

To develop initial DROP assumptions, we examined the rates of retirement or entry into DROP for those members eligible to enter DROP since July 1, 2008. The chart below summarizes the data and the proposed assumption. The current assumption is the retirement assumption used in the July 1, 2010 actuarial valuation.



Age	Current	Proposed
50	3.00%	3.00%
51	3.00%	3.00%
52	6.00%	6.00%
53	11.00%	11.00%
54	20.00%	20.00%
55	28.00%	21.00%
56	29.00%	22.00%
57	37.50%	28.00%
58	37.50%	29.00%
59	37.50%	30.00%
60	37.50%	33.50%
61	37.50%	37.50%
62	37.50%	37.50%
63	37.50%	37.50%
64	37.50%	37.50%

Current A/E Ratio: 2.262 Proposed A/E Ratio: 1.398

The black squares represent the observed rate of retirement or DROP entry during the period, and the gray bars represent the 90% confidence interval around the observed rate. The larger confidence intervals indicate that there is less data so there is less credibility in predicting the long-term rate.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

ANALYSIS RESULTS

The relatively large gray bars indicate that the amount of data after just two and one half years of experience is not sufficient to discern behavior changes with a high degree of confidence. But clearly, the retirement rates are higher with the DROP than without it. However, some of this difference is due to the relatively large proportion of DROP retirements in the first month after DROP became effective. Consequently, the proposed assumption adjusts for the higher rates in the first month. Because the data is limited, it should be anticipated that additional adjustments to this assumption will be needed over time as more data on rates of retirement and DROP entry become available. Such adjustment will modify the implications of cost neutrality of the DROP as it relates to SFERS component of the program impact. It is also important to note that before these retirement rates could be used in an actuarial valuation, they would need to be presented to the Retirement Board and adopted.

The table below shows the impact on the July 1, 2010 valuation results of applying the proposed retirement rates above to Police members.

Impact on Employer Contribution Rate for Police			
	2010 Valuation w/o DROP	2010 Valuation w/ DROP	Change Due to DROP
Employer Normal Cost Rate	18.57%	19.28%	0.71%
Amortization of Net UAL	9.15%	10.63%	1.48%
Expenses	0.45%	0.45%	0.00%
Net Employer Contribution Rate	28.17%	30.36%	2.19%

The change in the composite employer contribution rate (includes Miscellaneous and Fire) would be approximately 0.25% of payroll. The change in actuarial liability under this scenario would be approximately \$52 million and the rates shown above assume the change is treated as a plan change and amortized over 20 years.

In addition to adjusting the retirement rates, the impact on employer contribution rates shown above includes an adjustment for the continued employee contributions while in DROP and for the difference between crediting the DROP account with 4.0% interest and the discount rate of 7.75%.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

MEMBER DATA

The following tables summarize key aspects of the census data for members who have participated in DROP or are currently eligible for DROP.

DROP Participation		
Year	Entered DROP	Exited DROP
7/1/2008 – 6/30/2009	59	3
7/1/2009 – 6/30/2010	92	26
7/1/2010 – 12/31/2010	18	26

DROP Membership Statistics		
	Active DROP	Retired DROP
Count	114	55
<u>Averages</u>		
Age at DROP Entry	57.3	56.5
Service at DROP Entry	31.2	30.6
Months in DROP as of 1/1/2011	12	13
DROP Account Balance	\$ 118,711	\$ 124,616
Monthly Benefit as of 1/1/2011	\$ 9,544	\$ 9,520

The maximum benefit payable to a police officer is 90% of final compensation. While final compensation may continue to increase with additional service, the 90% limit is reached with 30 years of service at age 55 or older. This limit corresponds fairly close with the average age and service for members entering DROP as shown in the tables above.

Whether or not DROP is cost neutral with respect to the pension plan largely depends on whether these members who had reached the 90% limit would have retired immediately if DROP did not exist or if they would have continued working and DROP provides an option for them to maximize their benefits. Based on retirement experience prior to the effective date of DROP, approximately 12% of police members age 55 with 25 or more years of service retired. After the effective date of DROP, the observed experience (including entry into DROP) for police members age 55 with 25 or more years of service was 33% and after adjusting for the initial rush of DROP members, the proposed assumption was 21%. This experience indicates that a significant portion of the members entering DROP probably would not have retired at that date if DROP didn't exist. Some of these DROP members may exit DROP after they would have otherwise retired, but others may exit DROP at the same time they would have otherwise retired. However, given the short period of experience, other factors could also play a role in the change in retirement rates.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

ADDITIONAL CONSIDERATION

The estimates provided in this report reflect the range of cost impacts on the retirement system of the DROP, and do not include any cost impact such as training or recruitment costs that are outside of the retirement system.

In examining the cost impact of the first three years of the DROP, we have only identified a range because it is uncertain what the long term retirement behavior would have been had there been no DROP.

In determining the cost if the DROP becomes permanent, we have estimated the change in retirement behavior based on a comparison of retirement behavior since DROP became effective to retirement behavior for similar employees prior to DROP becoming effective. These initial estimates of retirement rates are likely to change as a longer period of data becomes available.

The retirement behavior over the short period since the DROP was available has been influenced by pent up demand, concern of future availability given the sunset provisions as well as a challenging economic environment. As cost/saving in terms of SFERS is associated primarily with the change in retirement behavior, the value of the DROP to the City and County of San Francisco should be anticipated to change over time if the DROP is continued.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

**APPENDIX A
AGE-SERVICE EXHIBITS**

Age – Service Distribution – Retired DROP Members				
Age	Service			Total
	25 – 29	30 – 34	35 +	
50 – 54	1	0	0	1
55 – 59	8	31	1	40
60 – 64	4	5	3	12
65 +	0	0	2	2
Total	13	36	6	55

Age – Service Distribution – Active DROP Members				
Age	Service			Total
	25 – 29	30 – 34	35 +	
50 – 54	2	3	0	5
55 – 59	14	60	4	78
60 – 64	7	13	6	26
65 +	0	2	3	5
Total	23	78	13	114

Age – Service Distribution – Active Members Eligible for DROP				
Age	Service			Total
	25 – 29	30 – 34	35 +	
50 – 54	120	106	0	226
55 – 59	46	54	4	104
60 – 64	9	8	8	25
65 +	0	0	2	2
Total	175	168	14	357

CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS

APPENDIX B
SUMMARY OF DROP PLAN PROVISIONS

Effective Date – July 1, 2008 through June 30, 2011

Section A8.900 – effective July 1, 2008 through June 30, 2011. DROP sunsets on June 30, 2011 unless the Board of Supervisors votes to renew for up to three more years.

1. Membership Requirement

Active, full duty sworn officers occupying one of the eligible ranks; Police Officer, Sergeant, Inspector, Lieutenant, or Captain.

2. Eligibility

Age 50 with 25 years of credited service as a sworn member, including any service as a member of the San Francisco Airport Police. To participate, the member must agree to terminate employment through retirement at the end of their participation in DROP. No member shall be eligible for a promotion during their participation in DROP.

3. Length of DROP period

Once a member enters DROP, participation continues until either termination of employment or the maximum DROP participation period has been reached.

<u>Rank</u>	<u>Maximum DROP Period</u>
Police Officer	36 months
Sergeant/Inspector	24 months
Lieutenant/Captain	12 months

4. DROP Benefit

DROP Account Balance

The service pension, which is calculated based on age, compensation and length of service as of their date of entry into the Program, is credited monthly into a DROP Account including any Basic or Supplemental Cost of Living Adjustments. The DROP Account is also credited on a monthly basis with interest at an annual effective rate of 4% throughout the member's DROP period.

Retirement Benefit

At the end of the DROP period, a lump sum distribution of the DROP Account Balance will be made and monthly retirement benefits will commence based on the initial DROP benefit calculated based on age, compensation and service at the date of entry into DROP including any cost of living adjustments to which the member would otherwise be entitled.

APPENDIX B
SUMMARY OF DROP PLAN PROVISIONS

5. Employee Contributions while in DROP

The member still makes employee contributions into the retirement system which are deemed contributions to the general assets of SFERS, and shall not be part of the member's DROP Account.

6. Effect of Disability on DROP participation

Duty Related Disability

The Member will receive an industrial disability benefit as though the participant was never enrolled in DROP. Service, compensation, and age at the time of disability will be used to calculate the disability benefit. The DROP Account will be waived.

Non-Duty Related Disability

Member will terminate participation in DROP and is paid the balance in their DROP Account. They will begin receiving a monthly payment equal to the service retirement benefit determined as of the DROP entry date including any cost of living adjustments to which the member would otherwise be entitled.

7. Effect of Member Death on DROP participation

Duty Related Death

The member's qualified surviving spouse, domestic partner or other qualified dependent will receive a death allowance as though the participant was never enrolled in DROP. Service, compensation, and age at the time of death will be used to calculate the benefit. The DROP Account will be waived. The qualified spouse, domestic partner or qualified dependent may elect to receive a non-work related death benefit specific below instead.

Non-Duty Related Death

Participation in DROP is terminated and the balance in the Member's DROP Account is paid to the Member's beneficiary. In addition, any qualified survivor will begin receiving a post-retirement continuation allowance determined on the basis of beneficiary elections made by the member at the time of entry into DROP including any cost of living adjustments to which the Member would otherwise be entitled.

**CITY AND COUNTY OF SAN FRANCISCO EMPLOYEES' RETIREMENT SYSTEM
DEFERRED RETIREMENT OPTION PROGRAM ANALYSIS**

**APPENDIX C
SUMMARY OF STUDY ASSUMPTIONS AND METHODS**

The assumptions and methods used in this study are identical to those used in the July 1, 2010 actuarial valuation issued in January, 2011, except as noted below.

1. Active Members Eligible for DROP

- Assumed members' pay would increase annually by 5.5% (4.0% + 1.5%) for FYE 6/30/12, 6/30/13, and 6/30/14.
- Future COLA's on benefits will be 2% for new police and 4% for old police.
- Miscellaneous benefits were not included in this analysis.
- Maximum length in DROP based on Job code was assumed.
- Pay as of 1/28/2011 provided in data was annualized for FYE 6/30/2011.

2. Active Members In DROP

- Assumed members' pay would increase annually by 5.5% (4.0% + 1.5%) for FYE 6/30/12, 6/30/13, and 6/30/14.
- Pay as of 1/28/2011 provided in data was annualized for FYE 6/30/2011.
- Future COLA's on benefits will be 2% for new police and 4% for old police.
- Miscellaneous benefits were included in this analysis.
- Assumed that actual DROP exit is equal to expected DROP exit date provided in the data.
- The DROP Account Balance given as of 1/31/2011 was adjusted to 1/1/2011.
- Assumed retirement benefits accumulated are equal to the DROP Account Balances provided in the data adjusted for the difference between the 7.75% discount rate and the 4.0% DROP crediting rate.
- The recently granted Supplemental COLA was added to the benefit amounts provided in the data.

3. Retired Members Who Participated in DROP

- Future COLA's on benefits will be 2% for new police and 4% for old police.
- Miscellaneous benefits were included in this analysis.
- No adjustment was made for the recently granted Supplemental COLA as it would have an identical impact on all scenarios studied.

Hector Cardenas-Alvarez
P.O. Box 170495
San Francisco, CA 94117
March 29, 2011

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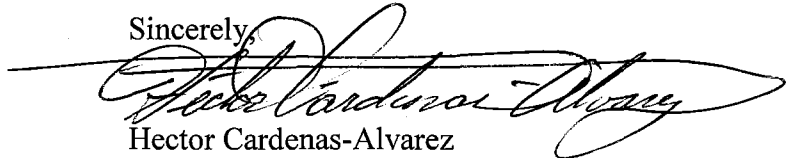
Dear Mayor Edwin M. Lee and Board of Supervisors,

I am writing you this letter to request that you restore funding for mental health services, especially as it may apply to West Side Community Services in San Francisco. I have been a patient of West Side Community Services for over 10 years, and in those years they have been very instrumental in keeping out of trouble and in increasing my awareness of my mental health issues. They have been at the center of my mental stability, and only fear that the lack of funding could hurt not only me, but many of the other mental health patients at West Side.

I urge you to please restore funding so that all mental health patients could continue getting the treatment that they need.

Thank you in advance for your consideration, and hope you do restore the funding that the clinic desperately needs and deserves.

Sincerely,



Hector Cardenas-Alvarez