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[International Terminal Equipment Maintenance and Operating Agreement Modification - San Francisco Terminal Equipment Company, LLC - Not to Exceed \$21,000,000]

Resolution approving Modification No. 1 to International Terminal Equipment Maintenance and Operating Agreement between San Francisco Terminal Equipment Company, LLC, and the City and County of San Francisco, acting by and through its Airport Commission, to increase vendor services funding by \$3,000,000 to support the Patron and Document Verification Services, for a new total not-to-exceed amount of \$21,000,000 for the Agreement term expiring June 30, 2021.

WHEREAS, The City and County of San Francisco, acting by and through its Airport Commission ("City"), owns certain equipment and systems ("Equipment") for the handling of flights and passengers at San Francisco International Airport; and

WHEREAS, By Airport Commission Resolution No. 12-0064 and Board of Supervisor Resolution No. 313-12, adopted on March 20, 2012, and July 31, 2012, respectively, San Francisco Terminal Equipment Company, LLC ("SFOTEC") was awarded the International Terminal Equipment Maintenance and Operating Agreement (the "Agreement"), commencing July 1, 2012, and expiring June 30, 2021, in amount not to exceed \$18,000,000 for vendor services; and

WHEREAS, The Airport seeks to improve passenger wait times during peak operation hours and support U.S. Customs and Border Protection's ongoing initiatives to transform its operations by installing self-service Automated Passport Control ("APC") Kiosks to improve and streamline the process for arriving international passengers; and

WHEREAS, This new technology allows travelers to effectively complete the required travel documentation by electronically transmitting their passport and flight information. thereby increasing efficiency of passenger processing; and

WHEREAS. The Airport recognizes that key elements to implementing and making this new technology successful are customer service assistance and passenger facilitation; and

WHEREAS, By Resolution No. 15-0006 adopted January 20, 2015, the Airport Commission approved Modification No. 1 to the Agreement, which increased vendor services funding by \$3,000,000 to expand SFOTEC's existing Patron Assistance and Document Verification Services, under Section 8.03 of the Agreement, for a new total not to exceed amount of \$21,000,000 for the remainder of the Agreement term; and

WHEREAS, Modification No. 1 to the Agreement is on file with the Clerk of the Board of Supervisors in File No. 150213, and is hereby declared to be a part of this resolution as if set forth fully herein; now, therefore, be it

RESOLVED, That this Board of Supervisors hereby approves Modification No. 1 to International Terminal Equipment Maintenance and Operating Agreement No. 12-0064 between San Francisco Terminal Equipment Company, LLC, and the City and County of San Francisco, acting by and through its Airport Commission, by increasing the vendor services funding by \$3,000,000 for a new total not to exceed amount of \$21,000,000; and, be it

FURTHER RESOLVED, That within 30 days of the Modification No. 1 being fully executed by all parties, the Airport Commission shall provide a copy of the final contract to the Clerk of the Board for inclusion into the official file.

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City and County of San Francisco Tails

City Hall 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102-4689

Resolution

File Number: 150213

Date Passed: April 14, 2015

Resolution approving Modification No. 1 to International Terminal Equipment Maintenance and Operating Agreement between San Francisco Terminal Equipment Company, LLC, and the City and County of San Francisco, acting by and through its Airport Commission, to increase vendor services funding by \$3,000,000 to support the Patron and Document Verification Services, for a new total not-to-exceed amount of \$21,000,000 for the Agreement, term expiring June 30, 2021.

April 08, 2015 Budget and Finance Sub-Committee - RECOMMENDED

April 14, 2015 Board of Supervisors - ADOPTED

Ayes: 11 - Avalos, Breed, Campos, Christensen, Cohen, Farrell, Kim, Mar, Tang, Wiener and Yee

File No. 150213

I hereby certify that the foregoing Resolution was ADOPTED on 4/14/2015 by the Board of Supervisors of the City and County of San Francisco.

> Angela Calvillo Clerk of the Board

Mavor

Date Approved